

## **Jordan Tracy**

2311 S Ferree St, Kansas City, Kansas 66103

(816)248-2121 E: jordo2390@gmail.com

## **Work Experience**

### **Google Fiber Brand Ambassador, June 2016 – Present**

Vaco @ Google Fiber, Kansas City, Missouri

- Google Fiber product expert
- Executed daily use of SalesForce for subscriber acquisition
- Assisted with troubleshooting product and customer issues

### **Garden Center/ Seasonal Department Manager, June 2013 to June 2016**

Wal-Mart, Roland Park, Kansas

- Successfully lead seasonal layout planning
- Actively involved in Merchandising and Inventory Management
- Oversaw and trained 1-5 employees
- Customer service expert
- Achieved highest market sales increase for the 2015 fiscal year

### **Assistant General Manager, May 2008 to March 2013**

Strategic Restaurants LLC (Burger King), Saint Joseph, Missouri

- Coordinated hiring, training of new co-workers
- Ensured food safety guidelines were being followed
- Executed scheduling for 30+ employees
- Oversaw and trained 5-15 employees
- Generated store orders
- Established customer relationships

## **Additional Information**

- Computer Proficiencies: Microsoft Office, Microsoft Visual Studio, HTML 5, CSS 3, JavaScript, PHP