Web: jtracyportfolio.com
Address: 2311 S Ferree St, Kansas City, KS 66103, USA

Phone: (816)248-2121
Email: jtracy2390@gmail.com

JORDAN TRACY

-Computer Information Systems graduate with experience in several object-oriented and web-based programming languages. Versatile, reliable and efficient with several years of experience in fast paced, goal oriented working environments.

WORK EXPERIENCE

Google Fiber Brand Ambassador   06/2016 - present
VACO San Francisco, Kansas City, MO, USA

- Executed daily use of SalesForce for subscriber acquisition.
- Collaborate with the customer service and subscriber acquisition teams to ensure proper escalation and troubleshooting of customer issues.
- Utilized guerrilla marketing tactics to educate consumers about the Google Fiber product and process

Garden Center Department Manager   06/2013 – 06/2016
Walmart, Roeland Park, KS, USA

- Spearheaded seasonal layout planning.
- Actively involved in Merchandising and Inventory Management.
- Oversaw and trained 1-5 employees.
- Achieved highest market sales increase for the 2015 fiscal year.

Assistant General Manager   05/2008 – 03/2013
Strategic Restaurants LLC, Saint Joseph, MO, USA

- Coordinated hiring, training of new co-workers
- Ensured food safety guidelines were being followed
- Executed scheduling for 30+ employees
- Oversaw and trained 5-15 employees
- Generated store orders
- Established customer relationships

EDUCATION

Computer Information Systems   09/2013 – 12/2016
DeVry University, Kansas City, MO, USA

Relevant Courses

- *Multiplayer Online Game Development*: Utilized PHP, MYSQL, ActionScript3, and FLASH to create a multiplayer poker game with a functioning chat room.
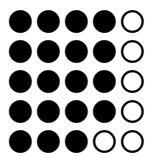- *Dynamic Website Development and Database*

EDUCATION

- *Integration:* Utilized HTML5, CSS3, PHP, and MySQL to design a dynamic website with database connectivity.
- *Web Game Development*: Utilized HTML5, CSS3, JavaScript, and jQuery to build several object oriented web games.
- *Programming Multimedia:* Utilized Adobe Animate and ActionScript 3 to create several multimedia projects
- *Object Oriented Analysis and Design:* Utilizing UML, created a small register program following the entire Software Development Life Cycle.
- *Web App Development:* Utilized HTML5, CSS3, and C# to develop an employee portal where employees could enter hours and be added or subtracted from the system.
- *Web Interface Design:* Utilized HTML5, CSS3, Bootstrap3, and jQuery to create a website for a small coffee house.

SKILLS

HTML5   ●●●●○
CSS3   ●●●●○
JavaScript   ●●●●○
PHP   ●●●●○
MySQL   ●●●○○

HOBBIES

Tending to my garden

Creating new and unique foods in my kitchen.

Reading up on current events and new technology

PROFESSIONAL DEVELOPMENT

- **Android Development Course** (Udemy) | Status: In Progress
- **Python Course** (Codecadmey) | Status: In Progress
- **JavaScript Course** (Codecadmey) | Status: Complete
- **PHP Course** (Codecadmey) | Status: Complete