JORDAN TRACY

Email: jtracy2390@gmail.com || Phone: (816) 248-2121 || Web: jtracyportfolio.com

-Computer Information Systems graduate with experience in several object-oriented and web-based programming languages. Versatile, reliable and efficient with several years of experience in fast-paced, goal-oriented working environments.

SKILLS

Skill	Level
Python	●●●●○
PHP	●●●○○
MySQL	●●●○○
HTML5/CSS	●●●○○
Bootstrap	●●●○○
JavaScript	●●○○○

EDUCATION

Computer Information Systems   09/2013 – 12/2016
DeVry University, Kansas City, MO, USA

Relevant Courses

- *Multiplayer Online Game Development*: Utilized PHP, MYSQL, ActionScript3, and FLASH to create a multiplayer poker game with a functioning chat room.
- *Dynamic Website Development and Database Integration:* Utilized HTML5, CSS3, PHP, and MySQL to design a dynamic website with database connectivity.
- *Web Game Development*: Utilized HTML5, CSS3, JavaScript, and jQuery to build several object oriented web games.
- *Programming Multimedia:* Utilized Adobe Animate and ActionScript 3 to create several multimedia projects
- *Object Oriented Analysis and Design:* Utilizing UML, created a small register program following the entire Software Development Life Cycle.
- *Web App Development:* Utilized HTML5, CSS3, and C# to develop an employee portal where employees could enter hours and be added or subtracted from the system.
- *Web Interface Design:* Utilized HTML5, CSS3, Bootstrap3, and jQuery to create a website for a small coffee house.

PROFESSIONAL DEVELOPMENT

- **Android Development Course** (Udemy) | Status: In Progress
- **Python Course** (Codecademy) | Status: Complete
- **JavaScript Course** (Codecademy) | Status: Complete
- **PHP Course** (Codecademy) | Status: Complete

PROJECTS

Board Game Company Blog
http://jtracyportfolio.com/miguel/index.php

A small website for a board game company containing a blog and admin login page built from scratch using PHP and MySQL that allows admin users to create blog posts.

Chirper

A Twitter clone built with Bootstrap, Python, and MongoDB. Allows for the creation of new microblog posts injected into MongoDB then presented in the Home Feed via Python.

WORK EXPERIENCE

Google Fiber Brand Ambassador   06/2016 - present
VACO San Francisco, Kansas City, MO, USA

- Executed daily use of SalesForce for subscriber acquisition.
- Collaborate with the customer service and subscriber acquisition teams to ensure proper escalation and troubleshooting of customer issues.
- Utilized guerrilla marketing tactics to educate consumers about the Google Fiber product and process

Garden Center Department Manager   06/2013 – 06/2016
Walmart, Roeland Park, KS, USA

- Spearheaded seasonal layout planning.
- Actively involved in Merchandising and Inventory Management.
- Oversaw and trained 1-5 employees.
- Achieved highest market sales increase for the 2015 fiscal year.

Assistant General Manager   05/2008 – 03/2013
Strategic Restaurants LLC, Saint Joseph, MO, USA

- Coordinated hiring, training of new co-workers
- Ensured food safety guidelines were being followed
- Executed scheduling for 30+ employees
- Oversaw and trained 5-15 employees
- Generated store orders
- Established customer relationships