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CIT 402 - Internship in Computing	Northgate Technologies, Inc.

Week 3 Reflection

In the third week of my OJT in Northgate Technologies, Inc., being a QA trainee, I improved my technical skills because there are lots and different tasks every single day, We configured different Jollibee menus on digital signage, checking UPS quality and defects, checking monitors, we also install RAM and HDD to laptops. They also teach us how the server works and explain the importance of RAID in the server and its different types, and every morning they teach us how to set up the products for delivery. They also teach us about the physical structure of a tower server and proceed on the right method in applying the into the motherboard. They also taught us how to document product serial numbers using a scanner, they also teach us how to get the hash ID using PowerShell to check the legitimacy of a product, I learned how to upgrade Windows 10 to Windows 11 and activate Windows 11 Pro while avoiding different drivers for manual installation, in this method all the drivers will automatically install and update to avoid future problems.