Jacques J. Troussard

jacques.troussard@gmail.com
http://developerslifefor.me

45 Craighead St
Pittsburgh PA, 15211
(925)478-0337

Education

B.S. Computer Science   University of Mary Washington
Fall 2017   Fredericksburg, VA
GPA 3.3

A.S. Social Science   Northern Virginia Community College
C.S.C Business Info Tech.   Annadale, VA
Spring 2016
GPA 3.6

Professional Experience

Dollar Bank F.S.B.   Pittsburgh, Pennsylvania
Programmer Analyst   02/2018 - Present

- Development and maintenance of applications which contribute to the solution of business problems or needs of the bank.
- Conducting research, systems analysis, and assisting with developing requirements and specifications.
- Unit, system, and integrated testing, crafting documentation including program flow diagrams, and end user instructional material.
- Convert older Edify programs to SOAP web service calls.
- Built a SharePoint site to serve as a repository for after-hour issues.
- Successfully purposed a backlog project system for low priority projects/tasks.
- Using Python, built scripts to partially automate parallel process builds and several other tasks.

Audi Arlington (Rosenthal Automotive)   Arlington, Virginia
Warranty Administrator   05/2014 - 01/2015

- Reviewed hundreds of repair order/warranty claims per day, which required the parsing of technical descriptions and supporting test data from technicians.

- Ensured all parties would supply the required test data and documentation to in order to keep claim turnaround time as low as possible.
- Improved overall compliance rates, leading corporate to award the dealership with additional bonuses and privileges.
- Performed self audits and built excel spreadsheets to report the figures to management.

H.A.T.S. Facilities Management Services   Dubai, United Arab Emirates
Operations Supervisor   10/2010 - 10/2013

- Supervised maintenance and restoration projects for hospitality, residential, and industrial properties.
- Primary clients included Ritz-Carlton Dubai Marina, Le Meridian Dubai Hotel, Sheraton Dubai Creek Hotel.
- Performed site surveys of primary building systems. (MEP and HVAC)
- Personally worked on several projects with teams from diverse cultural, language, and religious backgrounds. (European, South Asian, Middle Eastern)

Mercedes-Benz of Honolulu   Honolulu, Hawaii
Warranty Administrator   08/2009 - 07/2010

- Coded and reviewed warranty claims for a shop of nearly 50 technicians.
- Maintained warranty standards across three islands. (Maui/Oahu/Kona)
- Managed the in-house loaner fleet of 70 vehicles.

Languages

French   Basic proficiency

Japanese   Elementary proficiency

Technology Experience

Coding Languages		Development Tools		Other	
Python	3 Years	Sublime, Vim	3 Years	Flask, Django	2 Years
Java	2 Years	Git	3 Years	Ubuntu/Linux	3 Years
C/C++	1 Year	ISPF/Endevor	2 Years	Google Cloud	2 Years
COBOL/JCL	2 Years	Eclipse	3 Years	MongoDB	2 Years
		Visio/MS Office	10+ Years	PostgreSQL	1 Year

Projects / Portfolio

Integration of FIS's XAA Extended Account Analysis

Dollar Bank

XAA product brochure

As part of the development team I analyzed, coded, tested, documented several modules and built much of the parallel process. Additionally I was tasked with various documenting requirements included but not limited to individual modules, flow diagrams, and system architecture.

[Python, Eclipse, COBOL, JCL, Endevor, ISPF, Idz, MS Office suite]

LinkedIn Assist Application

Personal project

Git Repo: linkedin_assist

Terminal program using a personally modified version of the Requests library, LinkedIn's API, and other technologies. Extracts open employment listings from the Dollar Bank website and automates sharing them to the LinkedIn platform.

[Python, Sublime3, Git, JSON, CRON, Linux, bash]

Chocobo Egg Game

University of Mary Washington

Git Repo: chocobo-egg-run-game

A short 4 level game where the player must navigate their character to collect eggs and avoid the enemies.

[C++, Allegro, Visual Studio(2015), GIMP, Git]