

EVBox Livo indicator light designations

LED Indicator	Color	State Description
	White	Charging station is starting, or software is updating.
	White	Charging station is waiting for configuration using the Install App.
	White	Charging station is paired with the Install App.
	Green	Idle. Charging station is ready to charge.
	Green	Authentication required. Swipe your card or use the app.
	Green	Waiting for authentication to be verified.
	Green	Connect the vehicle to the station. Make sure that the plug is pushed in all the way.
	Blue	The vehicle is charging.
	Blue	The vehicle is charging slowly because of load balancing.
	Blue	Charging is paused by the vehicle. Check the vehicle for more information.
	Blue	Charging paused because there is insufficient power. Charging will resume automatically.
	Orange	The vehicle is charging slowly because of a high station temperature.
	Orange	Charging paused. Charging will resume automatically.
	Orange	Charging paused. Station cooling down. Charging will resume automatically.

LED Indicator	Color	State Description	Action
	Red	Charging session has failed.	Disconnect the vehicle. If the red LED goes off, connect the vehicle and try again.
	Red	Authentication failed. If this state remains after 5 seconds, the charger cannot communicate with the Charging Management Platform.	Check the charging station Internet connection.
	Red	Charging session has failed.	Disconnect then reconnect the vehicle and try again. If the charging session fails again, check the charging information shown in the vehicle.
	Red	The charging station is rebooting.	Wait until the station is available again. This can take several minutes.
		If the charging station does not reboot, switch off power to the station at the power supply. Wait 5 seconds, then switch on power again.	Wait until the station has rebooted. This can take several minutes.