

Table of Contents

- Comfort & Storage
- Driving & Performance
- EV Charging & Range
- Technology & Infotainment

VISTIQ Overview

The Cadillac VISTIQ is an advanced electric SUV featuring innovative Command Center technology, comprehensive EV capabilities, and cutting-edge infotainment systems. This FAQ covers all available Quick Start Guides specifically for European market requirements.

Note: All measurements and specifications in this guide use metric units (km, °C) and exclude US-specific features not available in European markets.

Comfort & Storage

Memory Seats

How do I set up Memory Seat positions?

- Locate seat controls on the side of seat, driver door, Settings in center display, or Seat Controls in Front Command Center
- Adjust the seat, steering wheel, and mirrors to your preference
- Press and release the SET button, then immediately press and hold button 1, 2, or EXIT until two chimes sound
- If chimes don't sound, settings weren't saved - try again

How do I recall Memory Seat positions?

- Press and hold button 1, 2, or Exit until desired position is recalled
- In Settings app: Vehicle → Seating Position → turn on Seat Entry or Exit Memory for automatic adjustment
- Using Front Command Center: Select Memory 1/2 or Exit button, then touch and hold to save current position
- Interrupt automatic recall by pressing SET, 1, 2, or Exit button

Important: Memory 1 may be tied to key fob 1, Memory 2 to key fob 2, but Exit applies to both key fobs based on your settings.

Hands-Free Start / Keep Vehicle On

How does Keep Vehicle On work?

- While in PARK, tap the Keep Vehicle On icon (car + clock image) in center display
- Icon only visible and available when vehicle is in PARK
- Pop-up shows how long vehicle will remain on
- Check that you have enough charge for the displayed time
- Receive notification 3 minutes before automatic shut-off

How do I end Keep Vehicle On mode?

- Use Vehicle Off icon in center display
- Tap Keep Vehicle On icon again to restart the timer

Safety Recommendation: Setting parking brake before exiting vehicle is highly recommended. Driver should stay close enough to monitor activity around vehicle.

Front & Rear Command Center

What is the Command Center system?

The VISTIQ features advanced Front and Rear Command Centers that allow control of multiple vehicle functions including:

- Climate Controls:** Air conditioning, heating, and cabin temperature management
- Seat Controls:** Seat temperature, position, and massage settings
- Control Screen:** Virtual icons for various vehicle functions

How do I navigate the Control Screen?

- Tap the Controls icon in bottom navigation bar
- Screen displays virtual icons to choose from
- Select desired function from available options
- Follow on-screen prompts for specific adjustments

Driving & Performance

One-Pedal Driving

How do I activate One-Pedal Driving?

- Tap Vehicle Controls icon on center display
- Select "Drive & Park"
- Choose appropriate setting:
 - On/Normal:** Moderate braking when releasing accelerator
 - High:** Increased deceleration
 - Off:** Traditional two-pedal driving

Quick Access Option

Some vehicles feature a One-Pedal Driving button (foot with pedal icon) in Smart Control Tray for faster access.

Battery Recommendation: Charge battery to 80% capacity for daily use. For longer trips, adjust charge above 80% for extended range.

Safety Note: Not recommended for slippery road conditions (wet, snowy, icy). Steep hills may require more frequent brake pedal use.

Regen On Demand

How does Regen On Demand work?

Uses steering wheel paddle to control vehicle deceleration and enhance driving range through regenerative braking.

How to use Regen On Demand:

- Ensure vehicle is in DRIVE or LOW
- Pull paddle on back of steering wheel toward you and hold to slow vehicle
- Pull firmly for aggressive braking, gently for gradual braking
- Release paddle to continue normal driving

Important Notes:

- Can be used alone or with One-Pedal Driving
- If vehicle stops completely while holding paddle, no forward creep when released
- Always use brake pedal for emergency braking situations
- Can continue using brakes or accelerator as needed while using Regen On Demand

Battery Conditions: When battery is fully charged or temperature is extremely cold/hot, Regen On Demand may not operate normally. Most models blend in normal brakes for consistent feel.

Road Conditions: Not recommended for slippery conditions (wet, snowy, icy roads). Steep hills may require more frequent brake pedal use.

Velocity Max

How do I activate Velocity Max?

- Press Velocity Max button (marked with "V") on steering wheel, OR
- Open Driver Mode Control app on center display and press Velocity Max icon
- For V-series EVs: Press and hold "VM" button to activate Velocity Max

What happens when Velocity Max is active?

- "VMax" icon appears on Driver Information Center
- Access to additional horsepower and torque
- Quicker acceleration capability
- Launch Control available when vehicle not moving (press accelerator + brake simultaneously)

How do I turn off Velocity Max?

- Press Velocity Max button or icon again
- For V-series EVs: Press and hold "V" button again

Battery Impact: Using this feature may deplete battery faster due to increased energy requirements. Avoid using if driving range is a concern for your current trip.

Navigation

What navigation features does VISTIQ offer?

Google Maps provides personalized routing, live traffic updates, EV charge stops, and voice control for effortless navigation.

Key Navigation Features:

- Personalized Suggestions:** Destination suggestions based on habits and schedule
- Multiple Route Options:** Various routing choices to destination
- Live Traffic & POI:** Real-time traffic and points of interest
- EV Integration:** Charging station locations and route planning
- Voice Control:** Hands-free navigation commands
- User Reports:** Driver-reported road conditions and hazards

EV-Specific Features: Automatic battery preconditioning when fast charging stop is planned in route. Low battery prompts for charging station additions to route.

EV Charging & Range

EV Route Planning

How do I plan EV routes using myCadillac app?

- Download "myCadillac" from App Store or Google Play
- Tap Map tab on app's Home screen
- Use Search box to enter destination (POI, address, or charging station)
- Select location from map with long tap if needed
- Tap Plan Route button
- App determines if you have enough charge to reach destination
- If not, app suggests charging station stops along the way

Finding Charging Stations:

- View charging stations in local area or search by location
- Use filter icon (funnel shape) to filter by provider or charging type
- Plan route to station if needed
- Enroll in Plug and Charge for automatic charging at participating networks

In-Vehicle Charging App Features:

- Nearby Stations:** View charging stations set up in mobile app
- Favorite Stations:** Quick access to preferred locations
- Routes:** View routes created in mobile app
- Charge Sessions:** Initiate public charging with selected networks
- Accounts:** View charge provider accounts from mobile app

Personalization Tip: Set up home and work locations during app setup for more personalized features and suggestions.

Technology & Infotainment

Customizing Displays

How can I customize vehicle displays?

Center Display Shortcuts:

- Drag and drop app icons into App Tray for quick-access shortcuts
- Creates duplicate shortcut without removing original icon

Home Screen Arrangement:

- Press and hold app icon to rearrange apps on Home screen

Cluster Display Options:

- Press Cluster View button on steering wheel or control panel
- Access "Clean" or "Minimal" view to simplify display

Map Views:

- Built-in Google Maps displays route directions in cluster during active route
- Map view available in cluster even without active route
- Route turn card displays on right side in Gauge cluster view
- Toggle turn-by-turn: Settings → Display Settings → Instrument Cluster → Turn-by-Turn

Brightness Control:

- Use thumbwheel left of steering wheel to adjust cluster brightness (nighttime only)
- Works only when headlamps or parking lamps are on
- Display brightness adjusts automatically in daylight
- Night Mode:** Adjust thumbwheel all the way down for maximum dimming

Google Voice Assistant

How do I activate Google Assistant?

- Say "Hey Google" followed by voice command
- Tap Google Assistant icon on center display, then speak
- Short press and release Push-to-Talk button on steering wheel
- Tap Microphone icon while in Google Maps

Example Voice Commands:

- "Call Sarah"
- "Text John 'on my way'"
- "Set temperature to 22 degrees"
- "Navigate to closest charging station"
- "Play music"
- "Navigate home"
- "Navigate to Berlin"

Using Paired Phone's Voice Assistant:

For compatible smartphones (like Siri on iPhone):

- Press and hold Push-to-Talk button until you hear assistant tone
- Speak command after prompt

Enable Text Message Reading:

- Select Settings icon on center display
- From Settings menu, scroll and press Google
- Select "Google Assistant"
- Scroll and select "Read and Respond to Vehicle Notifications"

Note: Google Assistant requires an active data plan or Wi-Fi connection.

Phone Charging & Connectivity

Connectivity Options:

- Bluetooth Pairing:** For compatible phones
- Built-in Wi-Fi Hotspot:** For multiple compatible devices (requires data plan)
- Wireless Apple CarPlay & Android Auto:** For compatible phones
- Wired Apple CarPlay & Android Auto:** Via USB Type-C ports

Charging Options:

- Multiple USB Type-C Ports:** Located in:
 - Front lower storage area
 - Behind center console cupholders
 - Center console
 - Rear face of center console
- Wireless Charging Pocket:** Behind center console cupholders for compatible phones
- Auxiliary Power Outlet (APO):** In center console
- Rear Power Outlet:** 230V household-style outlet on rear face of center console

Note: Some ports are charging-only and cannot be used for CarPlay/Android Auto. USB Type-C to Type-A adapter may be needed.

Vehicle Software Updates

How do vehicle software updates work?

Over-the-air updates allow your VISTIQ to evolve with free enhancements, paid upgrades, and software refinements.

Update Requirements:

- Accept Terms and Conditions to be eligible
- Active data or Wi-Fi connection required
- No data consumption if connected via active data plan

Update Process (2 Steps):

- Download:
 - Automatically downloaded in background
 - Vehicle can be used normally during download
- Installation:
 - Notification appears on center display when download complete
 - Tap "Install" when ready and follow prompts
 - Process takes up to 20 minutes and cannot be stopped
 - Center display may stay on during installation
 - Automatically powers off upon completion

How to check for updates:

- Vehicle notifies you automatically via pop-up
- Manual check: Settings app → Updates menu
- Check progress: Settings app shows download/installation progress

Installation Tip: Avoid parking in garage or covered space during updates as this may limit connectivity and update success.

