

Flow customer brings in vehicle  
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Senior advisor write up repair order

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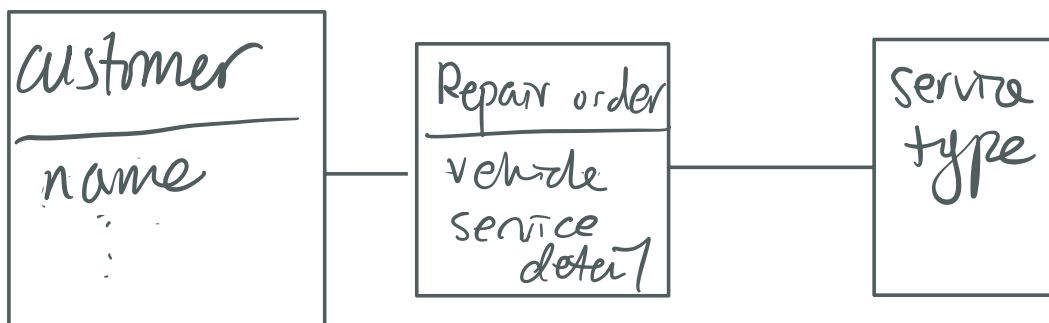
order has customer, vehicle, service-date, advisor name

scenario

A vehicle can have different type of service in single visit

- oil change  
lubrication  
rotate tires  
etc
- each type of service billed at pre-determined number of hours work (doesn't matter actual hr)
- Flat book rate of dollar-per-hour that is charged

Flow in diagram



## Solution

