

Booking Ref.:  
**DYS-77734768**

1550858293COUNT



### Collection Information

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Please collect your car from ALAMO RENT A CAR located at the Enterprise office in the arrivals hall at Cork Airport Arrivals Hall.

### Return Information

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To return your car, please go to the returns area of the ALAMO RENT A CAR park (ENTERPRISE RENT A CAR), located at Dublin Airport.

### Booking Details - Rental Voucher

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 **Name:** Mr João Viegas

 **Pick Up Country:** Ireland

**Pick Up City:** Cork Airport

**Return City:** Dublin Airport

**Pick Up Date:** 12/08/2023 10:00

**Return Date:** 16/08/2023 13:00

**Pay on Arrival** 246.38 €

 **Group:** Peugeot 2008 5 door A/C or similar

**Accessories:** -----

There is a supplement charge of 28 € paid locally for returning the car at another location



### Contact Information

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Please call ALAMO on +353 21 4838973 if you are having any problems with your vehicle.

If you need any other support during your rental, please call us on +34 964 830 995.

**Have a Nice Trip!**

**DoYouSpain.com**

## General Conditions Alamo

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### Car Hire Company:

ALAMO - Cork Airport, Kinsale Rd, Lehenagh More, Ireland, T12P5NF

Office hours: Monday - Sunday 08:00 - 18:00

### Age Requirements:

Minimum age: 26.

Minimum driving experience: 8 years for economic, compact and family cars; 11 years for vans; 13 years years for luxury cars.

There is no maximum age as long as you have a valid driving license.

### International Driving Licence:

Please note that if you do not have an EU driving licence you will need to bring an international driving permit along with your original licence to rent the car.

Irish/UK driving licence: both the photo-card and paper counterpart must be produced. For old style paper licences, the driver must also provide a valid ID/ Passport.

Residents of Ireland will be required to present two documents as proof of address less than two months old in order to collect the car.

Non-residents renters will be required to provide travel documents which include proof of residency whilst in the UK.

### Additional Driver:

Additional driver 11.9 € per day (price per additional driver).

### Payment:

A major credit card (Visa or Mastercard) in the name of the main driver is required in order to collect the car. (Please note that cards without the driver's name on will not be accepted). This company will not accept prepaid, recharge or virtual credit cards.

### Insurance:

Insurance includes Collision Damage Waiver (CDW) subject to an excess. Excess amount: 2,500 €. You can take the SCDW to remove the excess from our supplier for 21.99 € a day. If you prefer not to take ALAMO's excess waiver, they will request a deposit of 250.00 € from your credit card. Please note that customer negligence is never included in the SCDW.

Please note that the EXS insurance offered by ENTERPRISE does not remove the excess. The EXS reduces the damage excess to 100 € - 250 € for small and family cars and to 500 € for special groups and luxury cars.

### Mileage:

Unlimited mileage.

### Fuel Policy:

Fuel is not included in our quoted rates.

You will be given the car with a full tank of fuel and required to return it full. In this way you only pay for the fuel you use.

If the vehicle is not returned full, a refueling charge of 15 € plus the cost of the missing fuel will apply.

### Out of Hours:

Out of hours collections and returns are not possible at this office.

### Taking the car abroad / to other islands / to other states:

Supplement for taking the vehicle to Northern Ireland and UK mainland: 202.60 € per rental.

Please note that prior authorization is required from the supplier before taking the vehicle abroad.

### GPS:

15.52 € per day. Replacement fee if the GPS is damaged or not returned: 190 €. Please keep in mind that this accessory is only available in airport offices.

### Other:

Premium Location Fee (for collecting the car at the airport or train station office): 19% of any extras taken on arrival + 13.5% VAT (23% VAT for commercial vans).

Damage or loss of the child seat or booster: 130 €.

Roadside assistance: 6.20 €/day.

Vehicle Inspection: The customer will have the opportunity to be present during the collection and return of the vehicle. DoYouSpain is not responsible for any charges the rental company may impose on the customer for damage to the vehicle . If the car rental company charges for damages, they must provide evidence justifying the alleged damage and the cost of repairs or how they are calculated. If there are any charges from the rental company, the car rental company must offer the customer the possibility of challenging the imposed charge.

Right of withdrawal: It is informed that for this type of service, the right of withdrawal does not exist.

The rental is not necessarily linked to a specific vehicle (make, model, colour, equipment, etc.), but to a group of vehicles with similar technical characteristics. The vehicle shown in the Confirmation Voucher may be substituted for a similar vehicle depending on the fleet available at the local office.

DoYouSpain is not responsible for any charges that the rental company may impose on the customer for anything other than the rental itself.

Please note that in case of accident or damage to the car you must always contact the supplier straight away. You will need to complete a damage or accident report form for the insurance, otherwise you may not be covered.

**Cancellation policy:**

To obtain a refund of a prepaid booking you must cancel it before the start of your rental using the links contained in the voucher or through the "My Booking" section of our website.

**Submit a claim**

A claim can be submitted for any incident that may have arisen during your car rental through [My Booking](#) section.