

BUSINESS DEVELOPMENT

#### Details

Chicago United States 715-529-2059 itwiley1996@gmail.com

## Links

LinkedIn

# Skills

Ability to Multitask

Ability to Work in a Team

Leadership Skills

Fast Learner

Microsoft Excel

Communication Skills

Able to manage and implement Social Media campaigns

Gsuite

# Hobbies

In my personal time, I enjoy indoor skydiving, house/techno music, traveling, new food, and movies!

# Profile

Bringing forth a proven history of fostering client relationships in order to maximize sales volume. Adept at business development and seeking new opportunities from a wide range of clients. Skilled in assessing client drive and implementing programs that best foster that drive. Adept at developing key relationships and furthering business development.

# Employment History

# Assistant General Manager, North Shore Organic Services, Milwaukee

AUGUST 2021 - FEBRUARY 2023

- Provided optimal assistance to the General Manager and handled a variety of tasks.
- Served as a helpful assistant to all office staff including the Accountant,
  Maintenance team leads, and Maintenance Managers
- Performed general administrative tasks and ran an organized program.

# Logistics Account Executive, Total Quality Logistics, Chicago

FEBRUARY 2023 - SEPTEMBER 2023

- Led the oversight of a weekly brokerage revenue exceeding \$30,000, concurrently mentoring a team member
- Served as the primary liaison managing communication between customers and the contracted service provider.
- Acquired proficiency in specialized software within a brief time frame to enhance job performance.

#### Bar Supervisor, Mango's Cafe, Milwaukee

AUGUST 2019 - AUGUST 2021

- Maintained a clean and orderly workspace, resulting in a decrease in customer complaints about the bar environment
- Created and enforced policies and procedures to ensure compliance with health, safety, and sanitation regulations
- Monitored cash flow and reconciled the bar's daily revenues and expenditures, resulting in a decrease in losses

## Education

### Marketing, BS, Arizona State University, Tempe

AUGUST 2015 - JUNE 2019

## Courses

# CS50 Intro to Computer Science, Harvard

PERRUARY 2022 - JUNE 2022

# References

Sarah Spencer from North Shore Organic Services sayblue@yahoo.com | 7154979869

#### Garrett Roth from Blockfill

rothgarrett@gmail.com | 4143312615

# Patrick O'Brien from Total Quality Logistics

302-233-1809