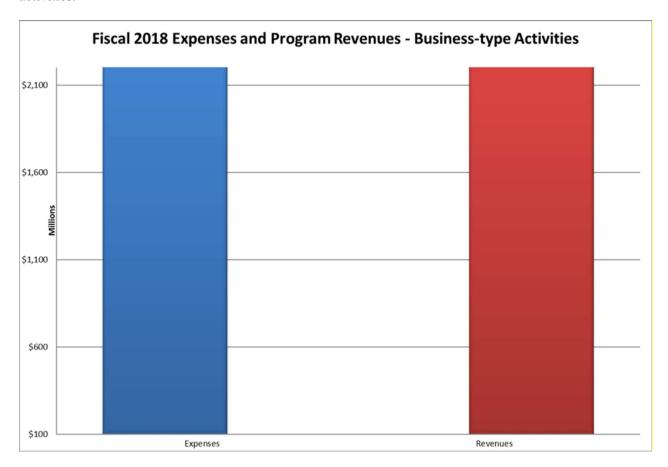
Cook County, Illinois Management's Discussion and Analysis Year Ended November 30, 2018, continued

The following graph summarizes the FY 2018 program revenues and expenses of the business-type activities:



CCHHS is one of the largest public hospital systems in the United States operated by a unit of local government and is the largest provider of medical care to the uninsured, underinsured, and Medicaid populations in the State of Illinois. In 2018, the emergency department at John H. Stroger, Jr. Hospital is the busiest in the metropolitan Chicago area with approximately 120,000 patient visits. Provident Hospital's emergency department was equally busy with approximately 31,000 patients.

In 2012, CCHHS Board and the Cook County Board Officials partnered to manage healthcare costs, improve County residents' access to healthcare, and transform Cook County's hospital system by jump-starting national health care reform in Cook County. In October 2012, the Federal government approved CCHHS' Medicaid Expansion Program ("CountyCare") by creating the CMS waiver under Section 1115 of the Social Security Act ("1115 Waiver") for Cook County, allowing CCHHS to enroll more than 115,000 individuals who would become eligible for Medicaid in 2014 under the Affordable Care Act.

In 2017, CountyCare submitted a successful bid for the State of Illinois Medicaid Managed Care Request for Proposal (RFP) and through a strategic acquisition, grew membership to over 290,000 while balancing its member populations in various programs including Affordable Care Act (ACA) adults, Family Health Plan (FHP) members, Integrated Care Program (ICP), and Managed Long Term Supports and Services