JACOB T. ZIMMERMAN

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Phone: 860-385-0227

JakeZim@outlook.com

Bryant University (Spring 2018) - Bachelors degree in Business Administration/Finance concentration/Sociology minor

EXPERIENCE

Independent Contractor – Delivery driver/customer service, DoorDash June 2021 - present

- Pick up and deliver customer orders within given time restraints (97% on-time or early).
- Work flexible schedules to accommodate the change in demand.
- Always maintain a high customer satisfaction rating (4.5/5 stars).

Connecticut Payroll Processing (Payficiency), May 2018 – July 2019, Dec. 2019 – June 2021

- Head of customer service and account management
- Dealt with incoming calls/emails from current and prospective customers

Lather & Laughs (Doggy day care/Grooming), June 2016 – Jan. 2018

• Team Member: Assisted in shop tasks, monitored dogs their during day-care, and responsible for walking dogs on rotation

My Lucky Dog, Day-Care (Volunteer work), Sept. - Dec. 2017

• Volunteer helper at overnight doggy day care center. Assisted in monitoring the indoor play area as well as other tasks around the day care.

Golf Quest, May 2014 – June 2016

• Team Member: Various maintenance duties for the golf range and putting green area.

Rhode Island Blood Center SL Project, Spring 2017

Worked with team & RIBC to advertise and run blood drives on campus

Bryant Idea Program January 2015

• Team member: Work in a team to create an idea for the program, presented project to the board

Moe's Southwest Grill, Sept. 2012 – Mar. 2013

• Team Member: Worked in every role of the restaurant. Cooking, food prep, hot/cold line, register, dishwashing.

EDUCATION & COURSEWORK – Business Administration Major/Finance Concentration/Sociology minor

GFOB 100. Global Foundations of Business MGT 201. Operations Management

ACG 203. Principles of Financial Accounting FIN 312. Investments

FIN 380. Financial Modeling **FIN 383.** Real Estate Finance

FIN 466. Data Analysis for Finance **FIN 458.** Debt Securities, Derivatives and Investing

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Proficient in Excel

EXTRA-CURRICULARS

Southington High School Golf Team, 2009-2011

Bryant University Pride club E-Board Secretary, 2017-2018

• Bryant University Gamers club, 2016-2018

AWARDS

• Bryant University Dean's List, 2014-2016

REFERENCES

Adam LeCompte, Payficiency Owner/CEO (direct supervisor)

Work: (860) 322-6201

Personal: (860) 385-2690

Email: adam@payficiency.com

Hope Roecker, Lather & Laughs Owner

Work/Personal: (860) 302-9873

Company Line: (860) 628-2284