

Li Ju (李巨)

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WORK EXPERIENCE

Krinu, Boston, MA

Product Strategy and Development Lead

Jul 2020 – Present

- Led development of a sales enablement tool that connects messaging apps such as WhatsApp, Telegram, and iMessage to Customer Relationship Management (CRM) systems such as Hubspot and Salesforce.
 - Designed and built from scratch novel visualizations of customer's messaging data
 - Designed and built NLP pipeline to analyze and extract sentiment and topics from messaging data
- Developed business pitch decks, summarizing go-to-market strategy, opportunity size, and competitive analyses. Pitched to hundreds of VC and successfully raised \$150k USD from US and EU pre-seed funds.

EverQuote, Cambridge, MA

Manager, Strategy and Operations

May 2018 – Jun 2020

- Strategic project leader
 - Led go-to-market of EverQuote's new third-party marketplace product, multi-vertical bundled product, and telemarketing product. Coordinated pre and post launch efforts of sales, customer success and marketing teams to ensure timely execution and maximum realized revenues. Designed in-depth customized dashboards to enable leadership and individual contributors to monitor their/team's contribution to launch successes. Launched products contributed 30% of EverQuote's revenues in 2020.
 - Led redesign and overhaul of B2B organization's sales and customer success commission models, transitioning from a per-unit-sold to a revenue-based commission model. Designed visualization, tracking and reporting tools to enable the sales and customer success teams to be successful under their new commission plans. Resulted in 200%+ increase in Sales productivity and 60% growth in revenue between 2019 and 2020.
- Leadership and mentoring
 - Designed the team's intern and co-op hiring program. Hired and rapidly brought up to speed the team's intern/co-op/junior hires. Significantly grew team's operational capacity without adding to opex. Team did not add to headcount but effectively supported Sales and Customer Success organizations that had doubled in size.

Analysis Group, Boston, MA

Senior Analyst, Economics Consulting

Sep 2014 – Apr 2018

- Led and mentored team of Analysts in data cleaning, data analysis, and writing of expert reports. Evidence presented in the expert reports helped clients win multiple billion-dollar litigation cases.

EDUCATION

University of Toronto

- Honours Bachelor of Science (B.Sc.) in Mathematics and Economics (GPA: 3.88 / 4.00) 2009 – 2014

LANGUAGES

English (Fluent), Mandarin Chinese (Intermediate)

SKILLS

Excel, Bloomberg, CapitalIQ, Statistical Tools (Stata, SAS, R), Programming Languages (VBA, Python, Javascript), Databases (MySQL, PostgreSQL, DynamoDB), CRM (Salesforce, Hubspot), Dashboarding Tools (Looker, Tableau)

INTERESTS

Poker, musicals, recreating Singaporean dishes, collecting old vinyl records, stand-up comedy