**Justin Grierson - Curriculum Vitae**

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**Profile**

I am a skilled and creative developer, experienced in building IT projects networking and initial conception to completion.

My experience covers customer liaison, design, testing and successful implementation within budget, scope timescales and process limitations. Extensive LAN/WAN/Hardware/Software experience which includes proactive support; trouble shooting; problem solving; resolve; investigate.

Software, support & analysis. Working cross-functionally within a customer focused, multi-site environment, maintaining the delivery of I.T. services and technology projects. Up to date on IT developments.

I also have experience in dealing with 3rd party computer suppliers such as Dell, IBM, and HP.

In my spare time I am always learning about new technology and updating my blog <https://ju3tin.github.io>. and attending hackathons / technology meetups so I can keep my skills relevant in the technology space.

**Advanced Skills Knowledge Areas**

|  |  |  |  |
| --- | --- | --- | --- |
| TCP/IP |  | Software Installation | Presentations |
| WAN/LAN |  | Hardware Installation | HTML |
| Windows 95/98/NT/2000/XP/7/8 |  | Security (Inc antivirus) | MS Office XP |
| RAS |  | Research and Investigations | Backup Systems |
| RAID Technology |  | Network Administration | Software Development |
| Troubleshooting |  | Technical support | Disaster Recovery |
| Batch files |  | Machine Learning (TensorFlow) | Thomson Financial |
| Fidessa |  | Linux | JAVA |
| Cisco Routers |  | Blade Technology | PHP |
| Python |  | Support & Analysis | Software Development |
| JavaScript |  | Digital Surveillance | Dreamweaver |
| Active Directory |  | Windows Exchange Server | AutoCAD |

###### **AWARDS**

[Zoohackathon 2017](https://zoohackathon2017.devpost.com/) First place

[TechCrunch Disrupt London](https://devpost.com/software/cheapr) Zalando Entry First Place

[proximity hackathon](http://proximityhack.com/proximity-id-hackathon-announces-winners-of-premier-event/) Second Place

###### [TADHACK](http://blog.tadhack.com/2018/07/30/spotlight-on-tadhack-london/) most valuable programmer

[2017 London IOT Hackathon](https://www.youtube.com/watch?v=yhbgbWtiifE) First Place

###### **Employment Experience**

**Impact IT (**[**www.impact-it.tech**](http://www.impact-it.tech)**)**  January 2020 - October 2020

**Head Of IT**

* Developing IT solutions for clients
* Training junior engineers
* Developing apps and software for inhouse and clients
* Giving computer support onsite and telephone technical support, network design and configuration
* Network installs from the ground up (cabling, trunking, workstations, patch panel, and server)
* VPN tunnel for out-of-office staff
* Creating software documentation
* Developing an IOT platform for clients

**Allied Wallet (**[**www.alliedwallet.com**](http://www.alliedwallet.com)**)**  November 2017 - Present Day

**Head Of IT**

* Administering and maintaining platforms including Active Directory, Office 365, OneLogin,
* Writing REST APIs for client services
* Training and development of IT systems for staff and customers
* Creating client relationships and testing of UX and UI for software made by myself and others
* Providing onsite computer support and telephone technical support, network design and configuration
* Network installs from the ground up (cabling, trunking, workstations, patch panel, and server)
* VPN tunnel for out-of-office staff
* Migrating Server data from US to UK due to PCI and GPRS rules
* Creating API documentation
* Helping merchants onboard on the Allied Wallet platform

**Just In IT (**[**www.justinit.co.uk**](http://ju3tin.github.io/)**)**  June 2016 - Present Day **Freelance Developer and IT Engineer**

* Developing software (web and mobile applications) and hardware (IOT) for customers
* Administering and maintaining platforms including Active Directory, Office 365, OneLogin, and more
* Writing REST APIs for client services
* Developing IT systems
* Creating client relationships and testing of UX and UI for software made by myself and others

**Hult Business School (**[**www.hult.edu**](http://www.hult.edu/)**)**   June 2014 - June 2016

**Hult Business School (**[**www.hult.edu**](http://www.hult.edu)**)**  June 2014 - Present Day

**Campus Technology Engineer**

* Smartphone support
* Giving computer support onsite and telephone technical support network design and configuration
* Fixing printers, laptops and desktop computers
* Advising staff, students and faculty about any of their technology needs

**Learn To Trade (**[**www.learntotrade.co.uk**](http://www.learntotrade.co.uk)**)**  June 2013 - June 2014

**Senior Network Engineer**

* Administrating email accounts and distribution lists using exchange server (Exchange Server 2013)
* Firewall configuration
* VO/IP
* Giving computer support onsite and telephone technical support, network design and configuration
* Smartphone support
* Fixing printers, laptops and desktop computers.
* VPN tunnel for out-of-office staff
* Backup server support
* Administrating users using Active Directory and Group Policey (Windows Server 2008)

**TwiceasNice (**[**www.twiceasnice.co.uk**](http://www.twiceasnice.co.uk/)**)**  December 2009 - June 2013

**Manger Of Information Technology**

* Smartphone support
* Giving computer support onsite and telephone technical support, network design and configuration
* Devolpment of mobile and desktop website with streaming video, music and music downloads
* Fixing printers, laptops and desktop computers
* VPN tunnel for out-of-office staff
* Backup server support
* gif, flash and html5 animation
* iPhone, iPad and Andriod app development
* HTML5 PHP and SQL website development

**The House Of Koo (**[**www.thok.co.uk**](http://www.thok.co.uk)**)**  November 2008 - December 2009

**Manger Of Information Technology**

* Giving computer support onsite and telephone technical support, network design and configuration
* Blackberry and Smartphone support
* Devolpment of flash website with e-commerce streaming video, music and music downloads
* Fixing printers, laptops and desktop computers
* Network installs from the ground up (cabling, trunking, workstations, patch panel, and server)
* VPN tunnel for out-of-office staff
* PHP and SQL e-ticketing system

**3T Digital Group Ltd (**[**www.3t-digitalgroup.com**](http://www.3t-digitalgroup.com)**)**  January 2006 - November 2008

**Senior Network Engineer (Head Of Research and Development)**

* Giving computer support onsite and telephone technical support, network design and configuration
* Developing new software plugins for Digitial Video Recorders
* Penetration testing for computer networkings of client security
* Fixing printers, laptops, VGA and TFT screens, workstations, routers
* Setting up Digital surveillance and handing over to the end users with support for their products and manuals written by myself
* Giving inhouse technical support to sales staff
* Network installs from the ground up (cabling, trunking, workstations, patch panel, and server)

**5 E Ltd (**[**https://www.fivee.co.uk**](https://www.fivee.co.uk)**)** September 2005 - January 2006

**Computer Tutor (Volunteer)**

* ESOL (European Students of Other Languages) CLAIT tutor
* Adding questions to exams, so that questions were up to date with current software
* Tutoring new students in an introduction to networking and PC maintaince - the practical lessons that I provided gave the students a hands on approch to computing
* Network Engineer cleaning PCs of viruses and inappropate items such as websites and documents saved on the local drive
* Creating a database for my colleagues and students to retreive their worksheets
* Checking questions on computing, creating worksheets and putting together projects for mulitimedia students
* Adding equipment to the network such as printers, scanners, and webcams for students to use

**Southwark Council**  February 2005 - September 2005

**I.T. Network and Support Team**

* Computer Network Engineer
* Proactively supporting all 200 computer systems in the building daily
* End of day computer analysis with a database designed by myself to update users and administrators of any changes or problems which may occur
* Software investigation and updates to eradicate software problems
* Setting up a network for the ground up which includes patch panels and cabling

**Morgan Stanley (BCP site)** September 2004 - January 2005

# **I.T. Support and Development**

* The BCP (Business Contingency Plan) is a site of 3000 computers where Morgan Stanley staff can go to if for any reason Canary Wharf is inaccessable i.e. a terrorist attack such as 9/11 - my role was the set up of each computer to replicate the trade floor at Canary Wharf
* Supporting any computer problems and the UAT (User Application Tests) that happened every month with 700 Morgan Stanley employees coming into the office on a Saturday
* Implementing software installs over a 4000 computer network with blades, remotely with batch files
* Troubleshooting windows and linux computers by analysing software
* Leading a small team of 5 members to make changes to the trade floor

**Barnabas Workshop (Volunteer)** June 2004 - September 2004

**I.T. Support**

* Proactive support of intranet and exchange server
* Troubleshooting network problems such as viruses lost work, and lost connections to the internet
* Showing clients how to use the internet and email
* Planning and implementing a CV template to assist clients build CVs, which used HTML and MS Word that asked relevant questions then created them into a CV
* Designing an intranet with relevant websites to enable clients to more easily search for a job on the net, and listing websites relevant to clients such as street maps and local authority help

# **College Of North-East London** January 2004 - April 2004 **Software Developer**

* Designing a college prospectus on CD-ROM using flash, HTML, Pixmaker Pro and Acrobat 6.0 Professional and an interactive map of the college using hotspots to answer questions about the college
* Designing presentations on PowerPoint for beginner tutors and students
* Designing *Lala* The student intranet character to help students navigate through the web pages
* Investigating and analysing new software for demos and class lessons

****Ketco Recruitment**** June 2002 - December 2003

Computer Technical Support and Development

* Ketco had a building with no network I had to plan and implement a network from the ground up from the cabling, patch panels, workstation installation and server installation
* Designing and implementing a website of Ketco’s contact details with application form downloads
* Research and implementation of software to test clients’ typing speeds and Microsoft programs skills
* Troubleshooting network problems such as viruses, lost work, and lost connections to the internet

Simply Computers January 2002 - May 2002 Computer Sales

* Investigating new components for customers over the telephone
* Dealing in computer queries from customers

# Customer telephone support for purchased products and out to fit them to workstations

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**Scott Adams Systems Ltd** September 1999 - December 2001

Junior Network Engineer

* Troubleshooting network, server, workstation and printer problems for clients
* Finding, testing and implementing a fix for the millennium bug
* Designing network security against industrial espionage by implementing a proxy server and fire wall to detect ingoing and outgoing internet traffic
* Proactive support of network problems and implementation of firewall technology
* Health checking client’s computer equipment and researching for equipment that can be future proof for the next ten years

###### **Education**

* Secondary: Battersea Technology College 1992 - 1996
* College: Redbridge College September 1997 - July 1999

College Of North-East London September 2003 - July 2004

* University: Middlesex University 2005 - 2006

**Qualifications**

* Microsoft Certification (TCP/IP, Windows 2000 server, Windows 2000 workstation)
* RSA CLAIT (Microsoft Office)
* Access (Entry Level To University) Information Technology
* GNVQ (Advanced Information Communication Technology)
* GCSEs (A to C) Maths, English literature, language, Creative Design Technology, Information Technology, Physics, Chemistry and Biology
* CCNA, JAVA, C++, Pascal, computer maintenance and software development
* Bachelor’s Degree Computer Science

References available on request