JUAN

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OBJECTIVE

A motivated individual with in-depth knowledge of languages and development tools, seeking a position in a growth-oriented company where I can use my skills to the advantage of the company while having the scope to develop my own skills.



EDUCATION

B.S in Computer Engineering | Florida International University (FIU)

Jun 2018 - AUG 2022

GPA - 3.2



EXPERIENCE

Freight Logistics | The Home Depot

JAN 2022 - AUG 2022

- Reviewed order data to verify transactions and shipping dates.
- Oversaw daily inventory counts to maintain data accuracy.
- Generated, distributed, and filed copies of all billing paperwork.
- Directed shipping and receiving of a wide range of products daily.
- Handled day-to-day shipping and receiving overseeing more than 100 packages per day.

Sales Associate | Fastenal Company

JUL 2019 - JUL 2021

- Coordinated responses and resources to handle special client requests.
- Helped cultivate and maintain business relationships by professionally handling partner and customer needs.
- Learned and frequently used multiple sales systems to investigate track, and correct customer issues.
- Assisted customers with sales needs such as inventory and shipping questions. Engaged with customers to effectively build rapport and lasting relationships.

I.T Assistant | NAFTrack

JUL 2017 - JUN 2018

- Responded to queries on phone, via email, or through it ticketing system.
- Installed and configured software and hardware.
- Maintained current software licenses and patched applications to stay up to date with the latest features.
- Made recommendations and performed upgrades, assisting businesses in technology planning aligned with growth projections.
- Explained technical information in clear terms to non-technical individuals to promote better understanding.



SKILLS

- Photoshop CS6
- Adobe Illustrator, Indesign
- Microsof Excel
- CSS
- HTML
- JavaScript | Java | Python