

Juan Ramirez

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ABOUT ME

IT professional with over 16 years of experience in designing, deploying, and operating IP networks and IT infrastructure solutions for large-scale enterprises. Proficient in data networking, security systems, project management, and infrastructure operations in both on-premises and cloud environments. A fast learner who adapts easily to change, with a consistent eagerness to learn and grow in the field. A devoted husband and proud father of two children.

WORK EXPERIENCE

Network Technical Lead

Nov 2020 - Dec 2023

Mercado Libre Colombia | Bogotá, Colombia

Responsible for planning and supporting the network infrastructure architecture for the largest e-commerce platform in Latin America. Act as the focal point and technical lead for operations in Argentina, Chile, Colombia, Mexico, and Brazil. Ensure seamless connectivity, operational continuity, and security, while defining technologies and solutions from multiple providers for both connectivity and security. Lead initiatives to integrate on-premise operations with multi-cloud services across all Mercado Libre regions.

Technology Specialist

Apr 2017 - Nov 2020

BT Latam now Sencinet | Bogotá, Colombia

Manage and oversee infrastructure operations for BT Latam / Sencinet Tier III and Tier IV datacenters in Colombia, focusing on high-speed networking and colocation services. Responsible for the operation and administration of regional IT infrastructure, including firewalls, physical and virtual servers, storage systems, operating systems, and DNS services.

Senior Network Engineer

Nov 2015 - Apr 2017

RCN TV | Bogotá, Colombia

Responsible for managing IP infrastructure and operations, including networks, firewalls, physical and virtual servers, storage, and applications, to support technical TV broadcasting at RCN Television S.A., a leading broadcast company in Colombia. Oversee and execute various projects focused on high-speed switching, IT/OT systems integration, storage solutions, video broadcasting recorders, streaming services, and the implementation of virtualization for services, servers, and infrastructure.

Network Engineer

Jun 2012 - Oct 2015

Fanalca S.A. | Cali, Colombia

Responsible for the deployment and administration of the data network platform (switches and routers), perimeter security (firewalls, VPN concentrators, and content inspection), and telephony systems for Fanalca S.A. and its affiliated companies.

CERTIFICATIONS

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|---|----------------------------------|
| Aruba Certified Mobility - Associate (ACMA) | View credentials |
| AWS Certified Solutions Architect - Associate (AWS SAA) | View credentials |
| AWS Certified Cloud Practitioner (AWS CPC) | View credentials |
| Ruckus ICX Implementer Accreditation | View credentials |
| ITILv3 Foundation | View credentials |

EDUCATION

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| MSc Business for IT (MBIT) <i>Computer Science</i> Universidad de los Andes, Bogotá (Colombia) | Aug 2018 - Nov 2020 |
| Electronic Engineer Pontificia Universidad Javeriana, Cali (Colombia) | July 2002 - Mar 2009 |

SKILLS

Linux | Switching | Routing | Firewall | Wireless | VPN | Cisco | Aruba | Fortinet | BGP | OSPF | Network Systems Installation | Cloud Management | Cloud Networking | Cloud Integration | Network Repairs and Maintenance | Troubleshooting | Backups | Security | System Upgrades | Network Automation | Configuration templating | Ansible | Python | Simulation tools | API | Scripting | Terraform | Cloud Computing | AWS | Azure | Logging | Monitoring | Zabbix | Grafana | Solarwinds | Server Management | DNS | Project Management | Communication | Leadership | Time Management | Adaptability | Problem Solving | Teamwork | Creativity | Interpersonal Skills | Critical Thinking |