

**From** : Remedy System  
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**Subject** : Nodin Release : BR0000000059202 CRQ000000713306 MEVO Changes on sync data project ID & Hotfix Create Invoice, getHistoricalPaymentListyProject and  
**Attachments** : 0 (nol) file

**Kepada** : Manager IT Service Management Center  
Manager Customer and Billing Platform Operation Management Department  
Manager IT BP Sales and Enterprise Department  
**Dari** : Manager Production Deployment and IT Productivity Management Department  
**Perihal** : Penjadwalan Release Billing, Rating and Charging : MEVO Changes on sync data project ID & Hotfix Create Invoice, getHistoricalPaymentListyProject and  
**Lampiran** : 0 (nol) file

1. Berdasarkan *Release Plan* yang telah disetujui oleh pihak-pihak terkait sesuai kebutuhan, maka akan dilakukan release terhadap : CRQ000000713306 MEVO Changes on sync data project ID & Hotfix Create Invoice, getHistoricalPaymentListyProject and
2. Pelaksanaan aktivitas di atas dilakukan pada:  
Tanggal : 5 October 2023 10:00:00 PM - 6 October 2023 12:30:00 AM  
Downtime : 0 Menit  
Impact : During implementation have no downtime in MEVO Direct impact to customer : No Service impact : No Benefit of release : Enable sync data project ID to enable Handle IOT Customer Fixing additional MSISDN data while import outstanding FA data and generate invoice Fixing data on parameter amountFailed, amountFailed, successCount and failedCount on-store while proceed update payment status on FA, with expected result there will be no calculation when hitting the API Fixing by split the queue for payment, to differentiate queue sync from CRM Scope of activity : MEVO Changes on sync data project ID & Hotfix Create Invoice, getHistoricalPaymentListyProject and payment Surrounding apps : NA | CI will be deployed at : 10.37.190.73 mevotbspapp1 10.37.190.74 Mevotbspapp2 10.37.190.75 Mevotbspapp3 10.37.190.76 Mevotbspapp4 10.37.190.77 Mevotbspapp5 10.37.190.78 Mevotbspapp6 10.37.190.79 Mevotbspapp7 10.37.190.80 Mevotbspapp8 10.37.190.81 Mevotbspapp9 10.37.190.82 mevotbspnfsapp1 10.59.105.230 mevobsdppapp1 10.59.105.231 Mevobsdppapp2 10.59.105.232 Mevobsdppapp3 10.59.105.233 Mevobsdppapp4 10.59.105.234 Mevobsdppapp5 10.59.105.235 Mevobsdppapp6 10.59.105.236 Mevobsdppapp7 10.59.105.237 Mevobsdppapp8 10.59.105.238 Mevobsdppapp9 10.59.105.239 mevobsdpnfsapp2 | User access will be used for execution : appadmins Directory path : - PIC Executor : Subhan (+62 811-1335-045) Ibrohim (+62 838-7190-9782) ETA Rollback (minutes) :
3. Adapun PIC yang terlibat dalam proses release ini adalah:
  - Dhadhang Suryanto, IT Consumer Billing Management Department
  - Yoga Sofianto, Customer and Billing Platform Operation Management Department
  - A. Muhyiddin, Production Deployment and IT Productivity Management Department
4. Diharapkan semua PIC yang terlibat untuk tetap melakukan *monitoring* dan *standby* sampai dengan waktu *Peak Traffic*.
5. Setelah proses release akan masuk masa monitoring selama 7 hari untuk memastikan sukses tidaknya perubahan tersebut.
6. *Rollback* akan segera dilakukan jika sudah memenuhi *Rollback Criteria* yang telah disepakati tanpa diperlukan *Troubleshooting* dan *Fixing*.
7. Berkaitan dengan kebutuhan dari audit, diharapkan untuk menginformasikan status release sesuai dengan waktu implementasi dan *evidence* sebelum dan sesudah release.
8. Demikian kami sampaikan, atas perhatian dan kerja samanya kami ucapkan terima kasih.

Jakarta, 5 October 2023

Sjuhud Amien

NIK. 69050

Tembusan:

1. IT Operation and Infrastructure
2. Strategic Advisor Enterprise Account Management
3. Vice President IT Business Services
4. General Manager Billing Platform
5. GM IT Quality Assurance and Deployment

***"Dokumen ini dinyatakan sah tanpa tanda tangan pejabat terkait"***