

Question	Response
I wanted to get a quote online.	The online quote was a preliminary estimate. Speaking with one of our licensed agents will assist in making sure that we've got you opted into every applicable discount and the quote is accurate for your specific needs. Is this okay?
Email me the quote.	Of course, one of our licensed agents can email you a finalized quote once they've confirmed discounts, run reports, and confirmed the most accurate coverages for you. Is it okay?
Who is Domu Insurance?	Domu Insurance is the insurance partner of [Revenue Partner]. We are an insurance brokerage that shops multiple A-rated carriers all at the same time looking for the best rates and coverage that fit your specific needs. We are a free service that [Revenue Partner] has partnered with to assist you. I'm here to help you to speak with one of our licensed agents, is it okay?
Who is [Revenue Partner]?	Hopefully, I can help fill the gaps here. Chances are you went through a work portal looking for some insurance, and your work utilizes [Revenue Partner]. Domu Insurance is who [Revenue Partner] partners with, and that's how you would've gotten connected with us. Did that help?
Are you able to get me a cheaper rate?	Once you speak with your licensed agent, they will shop around to find you the best rate that fits your needs. Would you like to be transferred?
Are we able to text or email? Can I get quotes via email?	Our licensed agents can answer follow-up questions through text or email. However, for your security, they will need to confirm personal info and payment via phone. Since you're in a rush, let me get you over to them now so they can assist you quickly. Is this okay?
What is the latest you can give me a call back?	We are open until 5 pm. Would you like a call around 4:30 pm?
How long will the call take?	Our licensed agents just need to confirm and verify some information with you. Using that information, they will be able to work up an accurate quote specific to your needs. Would you like to continue?
Do the agents speak directly to the insurance company?	Domu Insurance is a brokerage, and our licensed agents shop multiple A-rated carriers simultaneously to find the best rates and coverage for your needs. We handle everything to get your policy in place, including factoring in all eligible discounts. Did I respond your question?
Will I get a discount?	Our licensed agents will shop multiple carriers and apply all applicable discounts you are eligible for with the carrier that provides the best rate for your coverage. Would you like to continue?