



023/55693

Juan Lancheros  
35 Waverley Street  
BROADMEADOWS VIC 3047

Hi Juan,  
**Here's your quarterly electricity bill for supply address:**  
35 WAVERLEY STREET  
BROADMEADOWS VIC 3047



Electricity

### Your details

Issue date

25 Aug 2025

Name

Juan Lancheros

Account number

7115 101 474

National Metering Identifier (NMI)

60011787272

Tax Invoice

### Need help?

Support, enquiries or complaints

**agl.com.au/help** or **131 245**

Faults or emergencies

**Jemena Electricity** on **131 626**

Energy and Water Ombudsman VIC

**1800 500 509**

### Important information

The Australian Government and your State Government are supporting customers to reduce bills. Check the 'Understand your bill' section to see if you have received a rebate or concession. More information at **energy.gov.au**

### Comparing plans

#### Could you save money on another plan?

Based on your past usage, our **Solar Savers** plan may cost you up to **\$239 less per year** (incl. GST) than your current plan.

This offer has eligibility criteria. To view the eligibility criteria or switch plans, simply visit **agl.com.au/vicoffer** or contact us.

The Victorian Default Offer is a reasonably priced electricity offer set by Victoria's independent regulator. Contact us on **131 245** to discuss the suitability of this plan for you.

The above message is required by Victorian energy regulations.

Please refer to the end of your bill to find out more about how we've calculated this.

### Direct Debit amount

**\$56.20**

Direct Debit date

**11 Sep 2025**

AGL Sales Pty Limited ABN 88 090 538 337

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### How to pay



#### Direct Debit<sup>^</sup>

Sign up to Direct Debit at **agl.com.au/payments** or call **131 245**.



#### Visa or Mastercard<sup>^</sup>

Online: **agl.com.au/payments**  
Phone: **1300 657 386**



#### PayPal

To pay via PayPal visit **agl.com.au/payments**

Reference number **7115 1014 7494 1431 4825**



**Biller Code:** 208868

**Ref:** 7115 1014 7494 1431 4825

Make this payment from your preferred account.



#### Centrepay

For eligible individuals: go to **servicesaustralia.gov.au/centrepay** for more information.  
AGL Centrepay CRN: **555-068-319-J**



#### Mail

Send your cheque along with the reverse of this section to:

**AGL Sales Pty Limited**  
**Locked Bag 20024, Melbourne VIC 3001**



#### Post Billpay<sup>®^</sup>

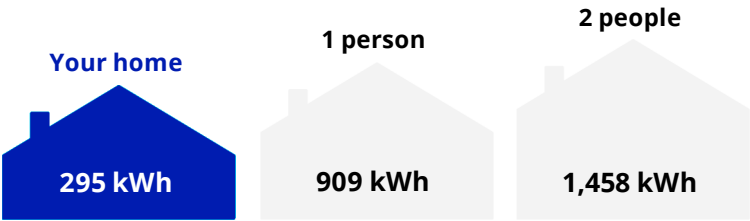
Make a Post Billpay<sup>®</sup> payment.  
Online: **postbillpay.com.au**  
Phone: **131 816** In person at any Post Office. ~ Billpay Code: **3201**



\*3201 71151014749414314825

~ You may have to pay a fee of \$3.30 (incl. GST) if you pay your bill in person at the Post Office. ^ Payment processing fees may apply to the total payment amount (incl. GST) for debit cards - Visa 0.15%, Mastercard 0.32% and credit cards - Visa 0.65%, Mastercard 0.75%. Debit and credit card payments via Post Billpay 0.54%.

Compare with other homes in your area.



Average usage data supplied by Australian Energy Regulator based on homes in your area during winter. Visit [compare.energy.vic.gov.au](http://compare.energy.vic.gov.au) for more information.

Average daily usage



Understand your bill

Electricity charges are based on an actual meter reading  
**Bill period: 22 May 2025 to 19 Aug 2025 (90 days)**  
**Energy plan: Value Saver**

Previous balance and payments	Amount
Previous balance	\$111.35
12 Jun 25 payment	\$111.35cr
2 Jul 25 VIC-AUS Gov Bill Relief	\$75.00cr
Balance brought forward	\$75.00cr

New charges and credits

Usage and supply charges	Time of use	Units	Price	Amount
Peak	3pm-9pm every day	71.1639 kWh	\$0.3289	\$23.40
Off peak	All other times	160.199 kWh	\$0.2057	\$32.95
Supply charge	Daily	71 days	\$1.02883	\$73.04


Price change - 1 Aug 25 to 19 Aug 25 (19 days)				
Peak	3pm-9pm every day	16.2463 kWh	\$0.35772	\$5.81
Off peak	All other times	48.0197 kWh	\$0.22671	\$10.88
Supply charge	Daily	19 days	\$1.13498	\$21.56

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Assistance and support services


**Payment assistance.** There are a number of options available to eligible customers, including Victorian Government energy concessions and rebates, AGL payment plans and the Centrepay scheme. To find out more, visit [agl.com.au/concessions](http://agl.com.au/concessions) or call **131 245**.

 **Hearing/speech impaired**  
Call us on **133 677** and quote 1300 664 358.

**Need help to read your bill?**  
Visit [agl.com.au/languageguides](http://agl.com.au/languageguides) for help in your language.

 **Need an interpreter?**  
Talk to someone in your language.  
Call us on **1300 307 245**.

هل تحتاج إلى مترجم شفهي؟ اتصل على الرقم الوارد أعلاه  
需要一位翻译？拨打上面的电话  
Hai bisogno di un interprete? Chiama il numero sopra  
통역 서비스가 필요하신가요? 상담의 번호로 전화해 주세요.  
Cần thông dịch viên? Hãy gọi số trên



Amount due  
**\$56.20**

Direct Debit date  
**11 Sep 2025**

Reference number  
7115 1014 7494 1431 4825

Other charges

Visa debit card payment fee

\$0.16

Total charges

+

\$167.80

Solar export	Time of use	Units	Price	
Standard feed-in tariff*	At all times	959.4433 kWh	\$0.033	\$31.66cr
Standard feed-in tariff*	At all times	329.422 kWh	\$0.015	\$4.94cr
Total credits			-	\$36.60cr

Total new charges and credits (including GST)

=

\$131.20

Total GST included in new charges and credits

\$15.26

Direct Debit amount due

=

\$56.20

\*Item is not subject to GST. All other items are subject to and inclusive of GST.

Average daily usage and supply costs (incl. GST)

Off peak

\$0.49

Peak

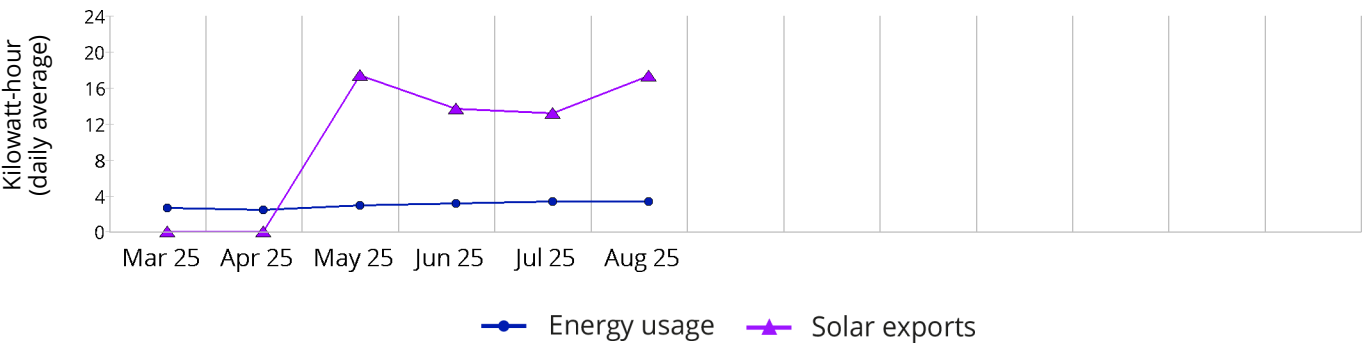
\$0.32

Supply Charge

\$1.05

Average daily usage and supply costs include discounts based on time of use, but exclude all other discounts, rebates, concessions, solar feed-in and other charges and credits.

Understand your usage and export



Meter details

Meter number	Read type	Rate description	Start reference <sup>1</sup>	End reference <sup>1</sup>	Usage kWh
28771	Actual	Solar	1,236	2,525	1,288.8653
28771	Actual	Usage	24,720	25,015	87.4102
28771	Actual	Usage	24,720	25,015	208.2187

<sup>1</sup> These reference reads are a guide only and may not reflect the total energy usage for this billing period.

## Do you have Life Support equipment at home?

It's important that your details are up to date so we can help you prepare for any planned energy interruptions.

Visit [agl.com.au/lifesupport](https://agl.com.au/lifesupport) or call us on 131 245.

## Everything you need in one place

View your usage, check and pay your bills, and get support 24/7 – all from your phone.

Download the AGL app now at [agl.com.au/aglmobileapp](https://agl.com.au/aglmobileapp)



### Did you know that AGL has been proudly Australian since 1837?

When you choose AGL, you help us to continue to power the way Australians live, work and move.

## Help lower your energy bills with a solar battery

Use less energy from the grid, and see the benefits on your electricity bills.

Visit [agl.com.au/solar-batteries](https://agl.com.au/solar-batteries) or call us on 1300 447 465 to request a quote.



## Further information

### Understanding fees and charges

We want you to understand the ins and outs of your bill. To find out more about common fees and charges that appear on your bill visit [agl.com.au/feesandcharges](https://agl.com.au/feesandcharges)

### Do you have Life Support equipment at home?

If someone at your address relies on medical equipment, you may be eligible for Life Support protection. Call us on 131 245 if you haven't already registered, or visit [agl.com.au/lifesupport](https://agl.com.au/lifesupport) for more information.

### Are you moving?

Visit [agl.com.au/move](https://agl.com.au/move) to arrange an electricity connection at your new address.

### How we've calculated if you could save money on another plan

This comparison is based on rates and/or discounts applicable as at 25 Aug 2025. Our offers are subject to change. If we don't have usage data, we've estimated your usage based on a similar sized household. This comparison includes any applicable discounts, concessions and solar feed-in tariffs but excludes AGL double up discounts (from the suggested plan only), one-off benefits, fees and other charges such as green or ancillary charges.

### Manage your communication preferences

If you don't want to receive marketing information about AGL products and services including discounts or special offers, visit [agl.com.au/donotcontact](https://agl.com.au/donotcontact)

### Compare energy plans

Visit [compare.energy.vic.gov.au](https://compare.energy.vic.gov.au) to compare other plans available in your area.

### Want to be more energy efficient?

For information about incentives to install, improve or replace energy savings equipment and appliances in VIC households and businesses, visit [victorianenergysaver.vic.gov.au](https://victorianenergysaver.vic.gov.au)