Juan Pablo Ruiz de Chávez Diez de Urdanivia
Business Analyst

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EDUCATION

- **TEC DE MONTERREY, MÉXICO (2021 - 2025)**
  - Bachelor of engineering in Computer Science

- **RENNES SCHOOL OF BUSINESS, FRANCE (2024 - 2026)**
  - Master of Science in Business and Data Analytics
  - Cumulative GPA: 4.85 / 5.0

PROJECT EXPERIENCE

- **MEXICANA CALL CENTER PROJECT – AMAZON (2024)**
  - Lead a team of 15 people as a co-project manager ensuring the successful delivery of a university project partnered with Amazon San Diego.
  - Developed full-stack features, including front-end, back-end, and system integrations.
  - Designed and implemented AWS-based cloud architecture, integrating Amazon Connect for real-time data analysis.
  - Applied Agile methodologies for project development, ensuring iterative improvements.
  - Implemented and analyzed key performance metrics to optimize services, ensuring enhanced efficiency and business impact.
  - Presented the project to Amazon San Diego on behalf of Tec de Monterrey as part of the presentation team.

- **DIMENSIONAL ODYSSEY DEMO – ESPORA ESTUDIO (2023)**
  - Developed a browser-based game as part of an 8-week project collaboration with Espora Estudio.
  - Designed database architecture using SQL and developed a web app with Node.js to host the Unity project
  - Followed SCRUM methodology for task management and milestone tracking.
  - Collaborated with Espora Estudio stakeholders to align project requirements and objectives.

SKILLS

Technical: Python, R, SQL, React (JavaScript), C++, AWS Cloud
Languages: Spanish: Native | English: C1 | French: A2
Software: Power BI, Excel, Tableau, Microsoft Project
Portfolio: Portfolio_link