# Juan Rios

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## **EDUCATION**

## B.S. Human-computer Interaction, New Jersey Institute of Technology

Expected December 2018

# EXPERIENCE

#### Applications Co-Op, United Parcel Service

September - Current

• Improved efficiency and speed of intern application by .65 seconds by integrating with hardware scanner

## Undergraduate Research Assistant, New Jersey Institute of Technology

January - Current

- Currently user-testing Virtual Reality applications for Stroke Rehab Patients to improve application experience
- Conducted research on how people interact with a chatbot that involved haptics
- Ran study with human subjects and contributed to overall literature review, research paper, and poster

#### Applications Intern, United Parcel Service

Summer 2017

- Designed and developed a proof of concept Android application to mobilize and create an on-demand solution for package exceptions
- Created wireframes, mockups, and user experience flow for the application and presented them to stakeholders for development approval
- Developed the application while meeting all deadlines and was approved for user testing and approved for pilot application in 5 UPS Hub sites

#### Web Design Intern, AdamLouis

Winter 2016

- Sketched wireframes and designed the websites after discussing deliverables for business rebranding with clients
- Used HTML & CSS to convert website wireframes to full mockups while meeting all project deadlines

## Projects and Hackathons

PlatformsVR, IS485 Spring 2017

• Implemented in-class knowledge on how to design comfortable virtual reality experiences by using Unity3D and C# to build a VR game with an objective of moving from platform-to-platform and avoiding obstacles

DeliVR, UPS Hackathon Summer 2017

• Used Unity3D and C# to design and build a virtual reality game to replace the current 2D sort-certification game in hopes of improving and optimizing employee training

## Research

A Hot Bot: Testing Effect of Temperature on Feelings of Closeness When Interacting With a Chatbot, NJIT Social Interaction Lab - 2nd Author

 $\bullet$  Submitted and awaiting acceptance for ACM GROUP 2018 Conference

#### AWARDS

# Cutting Edge Award, United Parcel Service Hackathon

Summer 2017

• Awarded to the hack that displayed the best use of innovative and cutting edge technology

## Skills and Coursework

Research: Interviewing, Ethnographies, Survey Design, User Testing, SPSS
Programming: Java, Python, Unity C#, Android, Xamarin, HTML/CSS

**Design:** Sketch, Axure, Sketching, Wireframing, Prototyping, UI Design

Coursework: UX Design, UX Qualitative Research, UX Quantitative Research, Statistical Methods,

Data Analytics, Cyberpsychology, Cognitive Processes, Design for Virtual Reality