

Juan D.Trinidad

Software Engineer

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Even though I majored in Business, I knew somehow I was going to end up in the tech field. My interest in coding became stronger when I was working in Web Customer Service. What sparked my interest was noticing opportunities for enhancement of the website and creations of new tools that can maximize productivity at the Web Customer Service Department.

Development Skills

JavaScript, Python, PostgreSQL, HTML, CSS, React/Redux, Node.JS, ExpressJS, Git, JSON, Heroku, Cloud, API, Bootstrap

Development Portfolio

Meditation App | <http://peacefully-at-all-times.surge.sh/index.html>

- Member of 4-person development team building a meditation web app to help unwind and connect with others
- Responsible for the functionality and styling of the meditation page where users are able to pick a time, sound and click or pause the bottom the timer utilizing JavaScript
- Built with HTML, CSS, JavaScript, and Firebase

Plantr | <https://app-plantr.herokuapp.com>

- Member of 3-person development team building a plant social media web application for plant parents
- Responsible for the About Us page where you can view the Github and LinkedIn information from creators of Plantr app
- Built with NodeJS, Express, Sequelize, Mustache Template, Javascript, PostgreSQL, CSS

Education

- **DigitalCrafts** | Certificate in Software Engineering | Atlanta, GA September 2020 -January 2021
Intensive software engineering training program covering full-stack development.
- **Montclair State University** | *B.S in Business Administration with a Concentration in Management* | Montclair, NJ May 2016

Experience

Barneys New York, Lyndhurst, NJ - Web Customer Service March 2019 - December 2019

- Provided appropriate solutions and alternatives to customers via email and phone
- Responsible for training new employees on all systems (Cybersource, Salesforce, Serenade, Pitnewy Bowes BorderFree, ADSI, Oracle, Cisco)
- Ensured BorderFree order's information matched accurately with our domain order system Serenade

Hudson Property Management, Hoboken, NJ - Administrative Assistant March 2017 - Nov 2018

- Responsible with Accounts Receivable in processing of customer receipts and Accounts Payable to ensure timely payment of invoices
- Assisted in dispatching and overseeing the entire work order process, follow up with vendors, internal staff and clients and manage the MyHPM Portal workflow and departmental emails
- Managed of closing and refinance processes including but not limited to, correspondence with relevant parties, processing of closing statements and accounts, and completion of condo questionnaires