Do Public Pressure Campaigns Influence Bureaucratic Policymaking?

Devin Judge-Lord
University of Wisconsin-Madison

September 23, 2019

I develop several measures of lobbying success and corresponding tests of whether public pressure campaigns increase lobbying success in agency rulemaking. I then theorize mechanisms by which mass public engagement may affect policy. Each mechanism involves a distinct type of information revealed to decisionmakers.

Participatory processes like public comment periods, where government agencies must solicit public input on draft policies, are said to provide political oversight opportunities (Balla, 1998; Mccubbins and Schwartz, 1984), democratic legitimacy (Croley, 2003; Rosenbloom, 2003), and new technical information (Yackee, 2006; Nelson and Yackee, 2012). While recent scholarship on agency policymaking has shed light on the sophisticated lobbying by businesses and political insiders, we know surprisingly little about the vast majority of public comments which are submitted by ordinary people as part of public pressure campaigns.[1] Activists frequently target agency policymaking with letter-writing campaigns, petitions, protests, and mobilizing people to attend hearings, all classic examples of "civic engagement" (Verba and Nie, 1987). Yet civic engagement remains poorly understood in the context of bureaucratic policymaking.

These occasional bursts of civic engagement in bureaucratic policymaking raise practical and theoretical questions for the practice of democracy.[2] These questions, in turn, hinge on unanswered empirical questions: Do these campaigns affect policy? If so, by what mechanisms? Existing research finds that commenters believe their comments matter (Yackee, 2015) and that the number of public comments varies across agencies and policy processes (Judge-Lord, 2019; Libgober, 2018; Moore, 2017), but the relationship between the scale of public engagement and policy change remains untested.

To address this gap, I assess the relationship between the number of public comments and the amount of change between draft and final policy texts. Next, I assess the relationship

---

[1] As I show elsewhere (Judge-Lord, 2019), most comments submitted to regulations.gov are form comments, more akin to petition signatures than sophisticated lobbying. Indeed, approximately 40 million out of 50 million (80%) of these public comments mobilized by just 100 advocacy organizations.

[2] In 2018, the Administrative Conference of the United States (ACUS) identified mass commenting as a top issue in administrative law. In their report to ACUS, Sant'Ambrogio and Staszewski (2018) conclude, "The 'mass comments' occasionally submitted in great volume in highly salient rulemakings are one of the more vexing challenges facing agencies in recent years. Mass comments are typically the result of orchestrated campaigns by advocacy groups to persuade members or other like-minded individuals to express support for or opposition to an agency's proposed rule." Mass comment campaigns are known to drive significant participation of ordinary people in Environmental Protection Agency rulemaking (Judge-Lord, 2019; Potter, 2017; Balla et al., 2018). Cuéllar (2005), who examines public input on three rules, finds that ordinary people made up the majority of commenters demonstrating "demand among the mass public for a seat at the table in the regulatory process."

between the number of people mobilized by each campaign and whether the campaign achieved its policy goals. Finally, I theorize and test four mechanisms by which public input may affect bureaucratic policymaking. Each mechanism involves a distinct type of information that pressure campaigns may relay to policymakers: technical information, information about the likelihood of political consequences, information about the preferences of elected officials, or information about the preferences of the attentive public. Because scholarship on bureaucratic policymaking has focused on the power of technical information, where insider lobbying is most likely to matter and where outside strategies are least likely to matter, political scientists have largely overlooked mass mobilization as a tactic.

I find evidence consistent with the observable implications of mass comment campaigns influencing policymaking through [non-null results] but no evidence that mass engagement affects rulemaking processes or outcomes through [null results].

1 Methods

The simplest way to falsify the hypothesis that mass engagement increases lobbying success is to establish no relationship. Thus, before examining evidence for or against different pathways to influence, the first step is to assess the raw correlation. It is possible that bureaucrats anticipate public pressure campaigns when writing draft rules, muting effects at the final rule stage of the policy process, but this is a different hypothesis that would require different measures.

The main dependent variable here is whether a coalition got their way. I measure this in three ways. First, on a sample of rules, I hand-coded lobbying success for each lobbying coalition, comparing the change between the draft and final rule to each comment's demands on a five-point scale from "mostly as requested" to "significantly different/opposite than requested." Lobbying success may take forms other than changes in policy texts. Agencies may speed up or delay finalizing a rule, extend the comment period, or delay date at which the rule goes into effect. Indeed, commentors often request speedy or delayed rule finalization, comment period extensions, or delayed effective dates.

Second, I use text-reuse methods underlying plagiarism detection algorithms to identify changes between draft and final rules and count the number of new 10-word phrases that appear in the comment and final rule, but not the draft rule.

Finally, I model the similarity in word distributions between comments and changes made to the rule. Here, I also include the rule preambles and agency responses to comments. Agencies write lengthy justifications of their decisions in response to some comments but not others. By including preambles and response to comments, text-similarity captures this measure of attention to a comment's demands.

1.1 Example cases

To illustrate how I create these variables, consider two such cases:

4

2015 Waters of the United States Rule: In response to litigation over which waters were protected by the Clean Water Act, the Environmental Protection Agency and Army Corp of Engineers proposed a rule based on a legal theory articulated by Justice Kennedy, which was more expansive than Justice Scalia's. The Natural Resources Defense Council submitted a 69-page highly technical comment "on behalf of the Natural Resources Defense Council..., the Sierra Club, the Conservation Law Foundation, the League of Conservation Voters, Clean Water Action, and Environment America" supporting the proposed rule:

> "we strongly support EPA's and the Corps' efforts to clarify which waters are protected by the Clean Water Act. We urge the agencies to strengthen the proposal and move quickly to finalize it..."

I coded this as support for the rule change, specifically not going far enough. I also coded it as requesting speedy publication. NRDC makes four substantive requests: one about retaining language in the proposed rule ("proposed protections for tributaries and adjacent waters...must be included in the final rule") and three proposed changes ("we describe three key aspects of the rule that must be strengthened").[3] These demands provide specific keywords and phrases to search the change in rule text.

A coalition of 15 environmental organizations mobilized over 944,000 comments, over half (518,963) were mobilized by the four above organizations: 2421,641 by Environment America, 108,076 by NRDC, 101,496 by clean water action, and 67,750 by the Sierra Club. Other coalition partners included EarthJustice (99,973 comments) and Organizing for Action (formerly president Obama's campaign organization, 69,369 comments). This is the upper tail end of the distribution. This coalition made sophisticated recommendations and mobilized a million people.

---

[3]These three aspects are: (1) "The Rule Should Categorically Protect Certain "Other Waters" including Vernal Pools, Pocosins, Sinkhole Wetlands, Rainwater Basin Wetlands, Sand Hills Wetlands, Playa Lakes, Interdunal Wetlands, Carolina and Delmarva Bays, and Other Coastal Plain Depressional Wetlands, and Prairie Potholes. Furthermore, "Other 'Isolated' Waters Substantially Affect Interstate Commerce and Should be Categorically Protected Under the Agencies' Commerce Clause Authority." (2) "The Rule Should Not Exempt Ditches Without a Scientific Basis" (3) "The Rule Should Limit the Current Exemption for Waste Treatment Systems"

The final rule moved in the direction requested by NRDC's coalition, but to a lesser extent than requested–what I code as "some desired changs.'" As NRDC et al. requested, the final rule retained the language protecting tributaries and adjacent waters and added some protections for "other waters" like prairie potholes and vernal pools, but EPA did not alter the exemptions for ditches and waste treatment systems.

Comparing the draft and final with text reuse allows us to count the number words that belong to 10-word phrases that appear in both the draft and final, those that appear only in the draft, and those that appear only in the final. For the 2015 Waters Of The U.S. rule, 15 thousand words were deleted, 37 thousand words were added, and 22 thousand words were kept the same. This means that more words "changed" than remained the same, specifically 69% of words appearing in the draft or final were part were either deleted or added.

For this coalition, the dependent variable, *coalitions success* is 1, *coalition size* is 15, *business coalition* is 0, *comment length* is 69/88, 0.78, and *log mass comments* is log(943,931), 13.76.

2009 Fine Particle National Ambient Air Quality Standards: In 2008, the EPA proposed a rule expanding air quality protections. Because measuring small particles of air pollution was once difficult, measurements of large particulates were allowed as a surrogate measure for fine particles under EPA's 1977 PM10 Surrogate Policy. EPA proposed eliminating this policy, thus requiring regulated entities and state regulators to measure and enforce limits on much finer particles of air pollution.

EPA received 163 comments on the rule, 129 from businesses, business associations such as the American Petroleum Institute and The Chamber of Commerce, and state regulators that opposed the rule. Most of these were short and cited their support for the 63-page comment from the PM Group, "an ad hoc group of industry trade associations" that opposed regulation of fine particulate matter. Six state regulators, including Oregon's, only requested delayed implication of the rule until they next revised their State Implementation Plans (SIPs) for Prevention of Significant Deterioration (PSD). EarthJustice supported the rule but opposed

the idea that the cost of measuring fine particles should be a consideration. On behalf of the Sierra Club, the Clean Air Task Force, EarthJustice commented: "We support EPA's proposal to get rid of the policy but reject the line of questioning as to the benefits and costs associated with ending a policy that is illegal." The EarthJustice-led coalition also opposed delaying implementation "EPA must immediately end any use of the Surrogate Policy – either by"grandfathered" sources or sources in states with SIP-approved PSD programs – and may not consider whether some flexibility or transition is warranted by policy considerations."

The final rule did eliminate the Surrate Policy but allowed states to delay implementation and enforcement until the next scheduled revision of their Implementation Plans. I code this as the EarthJustice coalition getting most of what they requested, but not a complete loss for the regulated coalition.

For the PM Group coalition, the dependent variable, *coalitions success* is -1, *coalition size* is 129, *business coalition* is 1, *comment length* is 63/85, 0.74, and *log mass comments* is 0.

For the State of Oregon's coalition, the dependent variable, *coalitions success* is 2, *coalition size* is 6, *business coalition* is 0, *comment length* is 5/85, 0.06, and *log mass comments* is 0.

For the EarthJustice coalition, the dependent variable, *coalitions success* is 1, *coalition size* is 3, *business coalition* is 0, *comment length* is 7/85, 0.08, and *log mass comments* is 0.

2 PRE-ANALYSIS

To illustrate my planned analysis, I simulate data for each of the variables described above.

Dependent variables: *Coalition success* is drawn from a descrete distribution {-2, -1, 0, 1, 2}.

Explanatory variables: *Coalition size* (a count) is drawn from a Poisson distribution. *Business colation* is binomial. In reality, business coalitions are more common than non-business coalitions, but here I estimate a balanced sample. I set rule pages constant at 85 and draw *comment lengths* from a Poisson distribution. While in reality, less than one percent of coalitions lobbying in rulemaking opt for a mass-comment campaign, I aim to gather

a balanced sample, so half of the simulated data are assumed to have no mass comment campaign (*mass comments* = 0) and the other half have a number of *mass comments* drawn from a Zero-Truncated Poisson distribution, which is then transformed to a log scale.
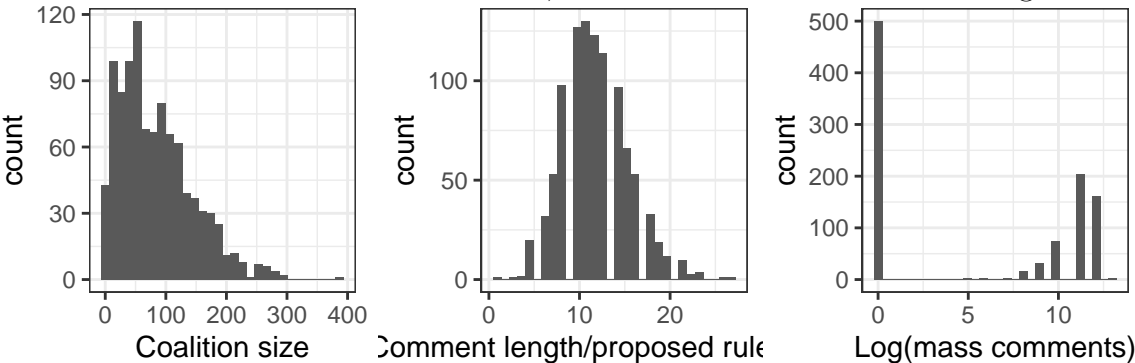
Unsurprisingly a OLS model predicting lobbying success as a combination of coalition size, a business coalition, comment length, and mass comments yields no significant results. With lobbying success as the dependent variable, the coefficient on the main variable of interest would be interpreted as a one-unit increase in the logged number of comments corresponds to a $\beta_{logmasscomments}$ increase in the five-point influence scale.

<!--
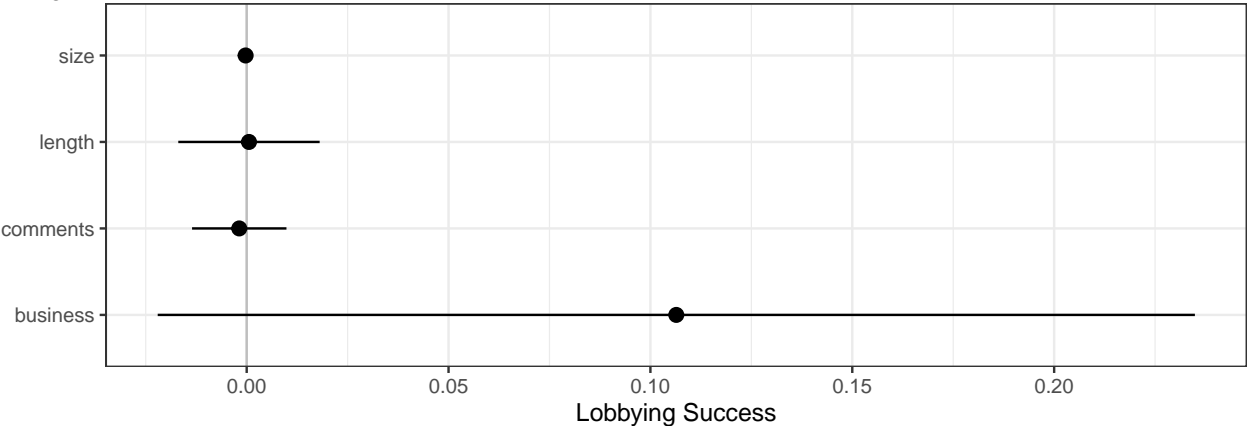
3   LIMITATIONS

Observing policy influence, especially in the final stages of policymaking, is difficult. Given the momentum of political agendas and the fact that much is determined before draft rules are made public, changes are often on the margins. But such marginal victories are also

the aim of businesses and other interest groups that are not part of a mass mobilization campaign.

Additionally, my theory suggests that influence is likely only in cases where mass mobilization is (1) aimed at influencing policy and (2) not accurately anticipated by policymakers. Identifying these conditions will also be difficult. Observational studies of policy decisions are almost always frustrated by the fact that decisionmakers rationally anticipate the actions of those who would influence them, rendering this influence difficult to observe. Thus I expect to observe larger effects in cases where mobilization or the level of engagement achieved was not anticipated by agency staff. However, as long as rulewriters do not perfectly anticipate mass engagement, it should have observable, if depressed, effects. Thus, without accounting for anticipation, any effects I uncover are likely underestimated, making the methods described above conservative tests.

4 Mechanisms

\input

References

Balla, S. J. (1998). Administrative Procedures and Political Control of the Bureaucracy. *American Political Science Review*, 92(03):663–673.

Balla, S. J., Beck, A. R., Cubbison, W. C., and Prasad, A. (2018). Where's the Spam? Mass Comment Campaigns in Agency Rulemaking 2.

Croley, S. (2003). White House Review of Agency Rulemaking: An Empirical Investigation. *Harvard Law Review*, 70(3):821–835.

Cuéllar, M.-F. (2005). Rethinking Regulatory Democracy. *Administrative Law Review*, 57(2).

Judge-Lord, D. (2019). Why Do Agencies (sometimes) Get So Much Mail?

Libgober, B. (2018). What biased rulemaking looks like.

Mccubbins, M. D. and Schwartz, T. (1984). Congressional Oversight Overlooked: Police Patrols versus Fire Alarms. *American Journal of Political Science*, 28(1):165–179.

Moore, E. H. (2017). Public Participation in Rulemaking.

Nelson, D. and Yackee, S. W. (2012). Lobbying Coalitions and Government Policy Change: An Analysis of Federal Agency. *Source: The Journal of Politics*, 74(2):339–353.

Potter, R. (2017). More than spam? Lobbying the EPA through public comment campaigns.

Rosenbloom, D. H. (2003). *Administrative law for public managers*. Westview Press.

Sant'Ambrogio, M. and Staszewski, G. (2018). Public Engagement in Agency Rulemaking. Technical report, Administrative Conference of the United States.

Verba, S. and Nie, N. H. (1987). *Participation in America: political democracy and social equality*. University of Chicago Press.

Yackee, S. W. (2006). Sweet-talking the fourth branch: The influence of interest group comments on federal agency rulemaking. *Journal of Public Administration Research and Theory*, 16(1):103–124.

Yackee, S. W. (2015). Participant Voice in the Bureaucratic Policymaking Process. *Journal of Public Administration Research and Theory*, 25(2):427–449.