

Nerdnest Governance, Risk & Compliance (GRC), ITIL, and Cybersecurity Audit – Summary

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Overview

Designed a GRC framework; aligned IT services via ITIL (Strategy, Design, Transition, Operation, CSI); mapped legal obligations (SOX, HIPAA, CCPA/CPRA); and established audit readiness through continuous monitoring, evidence collection, and defined roles/responsibilities.

Tasks & Deliverables

Task 1	GRC: governance, risk assessment & treatment, policies/controls, compliance, continuous n
Task 2	ITIL lifecycle + Change Management (CAB, approvals, rollback, comms)
Task 3	Legal mapping: SOX (ICFR), HIPAA (PHI safeguards), CCPA/CPRA (consumer rights)
Task 4	Audit benefits (assurance, risk visibility) & preparation (evidence, scope, owners, tests)

Skills Demonstrated

GRC design • Risk assessment • ITIL & Change Management • Regulatory compliance • Audit preparation • Policy documentation