judy zhong

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Experience

Square

Product Design Intern May 2021 – Present Owned end-to-end design process for 3 product experiences spanning various devices, teams, business verticals, and users

Spearheaded foundational design work that reenvisions reporting data and architecture for marketing campaigns

Facebook

Product Design Intern Sept — Dec 2020 Iterated on product directions for ad experiences impacting 140 million small businesses on web and mobile

Consulted research reports and project data, aligning to the team's topline success metrics for data-driven design decisions

Microsoft

UI/UX Design Intern Jan – Apr 2020 Experimented and launched new interaction patterns for a news reading app on dual screen devices

Generated user stories and journey maps to visualize task walkthroughs, navigating unexplored mental models and validating through ethnographic research

Coordinated efforts with product managers, designers and developers across the company to ensure dual screen pattern consistency through reviews, design critiques, and share-outs

Reebee

Product Design Intern May – Aug 2019 Built an onboarding process with custom illustrations and redesigned the app's home screen to introduce new revenue streams with a featured section

Sprout

UI/UX Designer Sept — Dec 2018 Designed consumer and enterprise-focused experiences crossplatform for a wellness software used by 4 million people

Education

University of Waterloo Graduation Spring 2022

Systems Design Engineering (B.ASc), Minor in Cognitive Science

Learning systems thinking that scales with design at the center of technology, business, and human behaviour

Skills

ls Figma Sketch Principle Protopie Zeplin Abstract Adobe Illustrator Adobe After Effects HTML/CSS Systems thinking Information architecture Journey mapping