

## M Venkata

**Siebel/DevOps Administrator** (T-systems ICT Ltd)

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### CAREER OBJECTIVE

Seeking to continue my professionalism, where my dedication, expertise and talent will help the organization create a sharper edge within the industry. Aspiring for a challenging position to contribute to the company's growth and in turn ensuring personal growth within the organization

### PROFESSIONAL SUMMARY

- A professional with **3.8 Years** of experience in **Siebel Administration** handling multiple clients.
- Developed skills to troubleshoot, Analyze and resolve deployment failures.
- Proficient at analyzing failures in workflows.
- Experience in performing Unit tests on critical applications.
- Excellent problem-solving skills, good communication and interpersonal skills.
- Proficiency in Analyzing queue flows.
- Experience in Multiple Unix servers (Linux,SOLARIS,AIX) and windows machines.
- Monitoring and maintenance all critical alerts and backup status of Siebel components.
- Experience in configuring Projects on Docker.
- Experience in creating shell scripts for Monitoring tasks.
- Experience in handling transition of several environments from stakeholders.

### Work History

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**20<sup>th</sup> Dec 2021 - Present: Consultant (Siebel Admin) at T- Systems ICT India Pvt. Ltd**

**Clients/Projects : ETAU Siebel**

- Job position as **Siebel Administrator** (L1-L2) to provide daily support for Siebel administration tasks including daily backup restore/refresh, monitoring/troubleshooting, Siebel applications and event investigation.
- Independently handling multiple clients during the shift, in-depth troubleshooting of major issues, providing on call support to the clients.
- Monitoring Alert log file, relevant queues in case of issues.
- Responsible for Planning and implementing siebns.dat/Zookeeper Backups and Recovery.
- Updating SystemPref and subsystem values on critical environments as per client requests.
- Developed Centralized dashboard to capture status of multiple Siebel servers and HealthCheck of required Siebel servers.
- Monitoring of **HealthCheck Configurations** on multiple environments as part of Daily health check of Siebel Applications.
- Independently handled transition of several projects from onsite stakeholders.
- Developed several shell scripts to ease the process of manual Healthcheck on multiple environments.
- Developed scripts to auto restart IP22 Siebel servers
- Patch installations on Siebel servers.
- Independently took care of troubleshooting, roll patches(PSU) on Siebel servers.
- Developed scripts for complete enterprise restart on IP22 servers ( including for multi server architecture).

**22<sup>nd</sup> Mar2019 - 10<sup>th</sup> Dec 2020: Senior System Admin (Siebel Admin) at Cognizant Technology Solutions**  
**Clients/Projects : Siebel Production Line**

- Job position as **Siebel Administrator** (L0-L1) to provide daily support for daily backup restore/refresh, monitoring/troubleshooting, Siebel applications and event investigation.
- Updating required automation files and scripts.
- Analyzing queue flows between different interfaces in case of failures.
- Performing day to day tests on relevant environments and update the stakeholders with results.
- Restarting Siebel servers on daily basis on IP15,IP17 and IP22 version servers.
- Hosting weekly chats/calls and updating MOMs for the same.
- Developed scripts for daily backups and automation mails for the backup job results.
- Analyzing day to day test failures on different environments including Dev,Build,SystemTest and REF machines.
- Developed shell scripts to capture the status of server manager connections.

### **IT Skills**

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**Tools** : Putty, JIRA, SM9, GitLab, Docker, Scenario Manager, MQmontp  
**Platform/OS** : Linux, Ubuntu, AIX,Windows Server 2008, 2012,Siebel IP15,Siebel IP22,WebLogic  
**Scripting** : Shell Scripting

### **Education**

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**B.tech:** Computer Science and Engineering in 2017 with 60% From Jawaharlal Nehru University.  
**Intermediate (2011 -2013):** Sri Chaitanya Jr.Kalasala with 88%  
**SSC (2011) :**Patmos High School with 84%

### **Other Details**

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Date of birth: 15/06/1995

I hope the above provides you with all the information required. However please do contact me for any further clarifications.

Date:  
Place: Hyderabad

Muppuri Kasinad