

Title: Helpful information, but the agent was quite rude. Rating: ★★☆☆☆ (2/5)

I called the Birmingham City Council to ask about the automobile exhibition because their website has almost no information. The man who answered was, I suppose, knowledgeable, but he was a bit robotic and cold.

He did confirm the event is from July 1st to 3rd and will be at the Summer Palace, which was helpful.

However, when I asked simple questions, he was rather dismissive. I mentioned bringing my camera, and he just flat-out said "strictly not allowed." He didn't even apologize or explain why, which felt rude. He then mentioned some odd policy about a "free" photograph, but that you have to pay £5 for any others.

I also had a question about the price. My friend told me tickets were £100, but he insisted they were £110. He was very firm, and it made me feel a bit silly, but I'm almost certain my friend was right. The "on the door" price of £165 is, frankly, unbelievable.

What really bothered me was when I asked for directions to the Summer Palace. He wasn't very helpful at all and just told me to "ask people in Birmingham" when I get there. This is not a practical solution for someone who, as I told him, is bad with directions.

Finally, he wasn't able to confirm if you could even drive the cars, only that you could "observe" them. He seemed in a rush to transfer me to someone named "Edgeworth" and didn't really listen to my follow-up questions. I got the basic facts, but the service was not friendly at all.