JUHI MOIN

Senior Agile Delivery Lead

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📍 Ghent

in https://www.linkedin.com/in/juhi-moin/

🌐 https://juhimoin.github.io/

Senior Program and Agile Delivery Leader with experience driving end-to-end execution in complex, customer-driven environments. Strong product and stakeholder orientation, with a proven ability to scale agile delivery, improve operational KPIs, and align multi-team execution with business objectives across Agile and SAFe programs.

PROFESSIONAL EXPÉRIENCES

AUGUST 2023 - PRESENT

Qorvo Inc.
Zele, Belgium

SENIOR AGILE DELIVERY LEAD | PROGRAM LEAD

- Led cross-functional, multicultural agile teams (8–12) delivering Smart Home / IoT solutions using Bluetooth, Zigbee, and Matter with regular customer releases.
- Accountable for end-to-end delivery execution (planning, sprints, releases, dependencies), ensuring predictable, high-quality outcomes.
- Partnered with Product Management and customers to balance scope, timelines, and delivery commitments across evolving product roadmaps.
- Contributed to product outcomes by aligning delivery execution with customer needs, roadmap priorities, and evolving business goals.
- Applied Scrum with Kanban for defects and escalations, improving delivery flow and operational stability.
- Drove data-driven continuous improvement, reducing release cycles from 3 to 2 weeks and improving sprint predictability by ~20%.
- Operated within SAFe at program level, contributing to PI Planning and aligning execution with business objectives, customer priorities, and product roadmaps.

JULY 2019 - JANUARY 2022

Alcatel Lucent Enterprise
Chennai, India

TECHNICAL LEAD | SCRUM MASTER

- Supported delivery of enterprise Network Management and Unified Communication solutions, collaborating closely with engineering and business stakeholders.
- Progressed into a Team Lead role and acted as Scrum Master (part-time), coordinating team execution, facilitating agile ceremonies, and driving continuous improvement.
- Owned customer escalations and cross-team issue resolution, reducing defect resolution time by ~50% through improved prioritisation, coordination, and process discipline.

JULY 2014 - JUNE 2019

Alcatel Lucent Enterprise
Chennai, India

SOFTWARE ENGINEER (EARLY CAREER)

- Developed and enhanced Network Management System and Unified Communication solutions using Java, Spring Framework, and RESTful APIs.

EDUCATION

IESEG SCHOOL OF MANAGEMENT, FRANCE	MASTER IN INTERNATIONAL BUSINESS, **2022- 2023**
VELLORE INSTITUTE OF TECHNOLOGY, INDIA	MASTER IN COMPUTER ENGINEERING, **2014**
RAJASTHAN TECHNICAL UNIVERSITY, INDIA	BACHELOR IN COMPUTER ENGINEERING, **2012**

CERTIFICATIONS

SAFe Agilist 6.0, Scaled Agile, **2023**
Certified ScrumMaster (CSM), Scrum Alliance, **2021**
Oxford Women's Leadership Development Program (Saïd Business School), 2021

SKILLS

Program/Delivery: PI Planning, Roadmaps, Dependencies, Stakeholder engagement, Risk Management, OKRs/KPIs
Agile frameworks: Scrum, Kanban, SAFe
Tools: JIRA, Confluence, Miro, TestRail/X-Ray, Azure DevOps, ServiceNow
Change Management models: ADKAR, Prosci, Kotter

EXTRA CURRICULAR

- Women in Tech Site Leader (Qorvo) - led D&I initiatives across BE/NL sites.
- Conference Presenter, European Microwave Conference (EuMW 2025), Netherlands.
- Certified #IAmRemarkable Global Facilitator, enabling self-advocacy & leadership confidence in professional settings.