JUHI MOIN

SENIOR SCRUM MASTER & AGILE DELIVERY LEAD

CONTACT DETAILS

Ghent, Belgium
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CORE STRENGTHS

Agile Transformation | Coaching & Mentoring | Cross-Functional Leadership | IoT Product Delivery | Risk Management | Metrics & KPIs | Continuous Improvement | Stakeholder Engagement

LANGUAGE

English (C1), French (A1)

CERTIFICATIONS

- **SAFe Agilist 6.0**
  Scaled Agile, 2023

- **Certified ScrumMaster (CSM)**
  Scrum Alliance, 2021

- **Oxford Women's Leadership Development Program**
  Saïd Business School, University of Oxford 2021

SKILLS

- Agile frameworks: Scrum, Kanban, SAFe, XP
- Agile techniques: User Stories, ATDD, BDD, CI/CD
- Tools: JIRA, Confluence, Miro, TestRail, X-Ray, Azure DevOps concepts, ServiceNow ITSM concepts, MS Office Suite
- Change Management models & Foundational concepts: ADKAR, Prosci, Kotter

RESIDENCE PERMIT

Currently based in Ghent, Belgium under a valid Single Permit (restricted, renewal in progress, valid until March 2026)

SUMMARY

Senior Scrum Master and Agile delivery lead with over 6 years of experience helping cross-functional teams deliver complex products in fast-moving environments. I work closely with teams, Product Owners, and stakeholders to build strong ways of working, improve flow, and deliver outcomes that matter. Experienced in SAFe and Scrum, I enjoy coaching teams toward greater ownership, transparency, and continuous improvement - especially in hardware-software and IoT contexts. Known for a calm, pragmatic leadership style, clear communication, and a strong focus on people as well as delivery.

WORK EXPERIENCE

QORVO INC, SENIOR SCRUM MASTER
Aug 2023-Present | Zele, BELGIUM

- Act as Senior Scrum Master and Agile delivery lead for cross-functional squads delivering IoT and Smart Home connectivity products within a SAFe Agile Release Train.
- Coach teams, Scrum Masters, and Product Owners on Agile mindset, Scrum practices, self-organization, and continuous improvement, fostering psychological safety.
- Facilitate Scrum events, PI ceremonies, and Scrum-of-Scrums to align teams, manage dependencies, and ensure delivery transparency.
- Establish and track end-to-end feature delivery plans, ensuring alignment across hardware, firmware, and software teams.
- Proactively identify and remove impediments, manage risks and dependencies, and protect teams from unplanned work.
- Drive data-driven continuous improvement, reducing release cycles from 3 weeks to 2 weeks and improving sprint predictability by 20%.
- Facilitate decision-making and conflict resolution, enabling effective collaboration across global, multicultural stakeholders.
- Partner with Product, Architecture, Quality, Release, and Operations to maintain strong alignment throughout the delivery lifecycle.
- Support launch readiness and customer integration testing for certified smart-home modules compliant with BLE, Zigbee, and Matter (CSA) standards.
- Mentor Scrum Masters and team members, strengthening Agile maturity, leadership capability, and organizational agility.
- Apply structured problem-solving techniques (5 Whys, Ishikawa, PDCA) to address systemic issues and sustain delivery excellence.

ALCATEL LUCENT ENTERPRISE, TECHNICAL LEAD | SCRUM MASTER
July 2019-Jan 2022, INDIA

- Guided multiple Scrum teams handling enterprise network and communication solutions; reduced defect resolution time by 50%.
- Drove Agile ceremonies, prevented SLA violations, and increased customer satisfaction through proactive risk mitigation.
- Mentored junior Scrum Masters and developers to strengthen organizational agility and delivery maturity.

ALCATEL LUCENT ENTERPRISE, SOFTWARE DEV | SR. SOFTWARE DEV
July 2014-June 2019, INDIA

- Developed and enhanced enterprise software solutions across complete SDLC; contributed to system scalability and code quality through continuous-improvement practices.

EDUCATION

- **IESEG School of Management, France**
  Master in International Business, 2023

- **Vellore Institute of Technology, India**
  Master in Computer Engineering, 2014

- **Rajasthan Technical University, India**
  Bachelor in Computer Engineering, 2012

EXTRA CURRICULAR

- Certified #IAMRemarkable Facilitator, promoting self-advocacy and professional growth.
- Conference Presenter at European Microwave Conference (EuMW 2025) in the Netherlands.
- Mentor and advocate for gender diversity and inclusion, supporting colleagues to build awareness and drive cultural change.
- Serving as Qorvo Women in Tech Site Leader, driving diversity, inclusion, and cultural change initiatives across Belgium and Netherlands sites.