



JUHI MOIN

SENIOR SCRUM MASTER - IOT & SMART HOME DOMAIN

CONTACT DETAILS

Ghent, Belgium

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CORE STRENGTHS

Agile Transformation | Coaching & Mentoring |
Cross-Functional Leadership | IoT Product
Delivery | Risk Management | Metrics & KPIs |
Continuous Improvement | Stakeholder
Engagement

CERTIFICATIONS

- **SAFe Agilist 6.0**
Scaled Agile, 2023
- **Certified ScrumMaster (CSM)**
Scrum Alliance, 2021
- **Oxford Women's Leadership Development Program**
Saïd Business School, University of Oxford
2021

SKILLS

- Agile frameworks: Scrum, Kanban, SAFe, XP
- Agile techniques: User Stories, ATDD, BDD, CI/CD
- Tools: JIRA, Confluence, Miro, TestRail, X-Ray, MS Office Suite

RESIDENCE PERMIT

Currently based in Ghent, Belgium under a valid Single Permit (restricted, renewal in progress, valid until March 2026)

LANGUAGE

English : C1 Advanced

Hindi : Native

French : A1 Beginner

SUMMARY

Senior Scrum Master and Agile Delivery Lead with proven experience in driving end-to-end project execution for IoT and Smart Home products. Skilled in facilitating Agile processes, aligning cross-functional stakeholders, and enabling data-driven decision-making to accelerate delivery. Expert at integrating Agile principles within hardware-software ecosystems to improve predictability, reduce release cycles, and enhance customer experience.

WORK EXPERIENCE

QORVO INC, SENIOR SCRUM MASTER Aug 2023-Present | Zele, BELGIUM

- Leading Agile delivery for IoT and Smart Home connectivity products built on BLE, Zigbee, and Matter protocols.
- Partnered with global product owners, hardware, and firmware teams to deliver certified, interoperable smart-home modules aligned with CSA/Matter compliance.
- Drove Agile transformation initiatives, reducing release cycles from 3 weeks to 2 through bottleneck elimination and lean workflow optimization.
- Improved sprint predictability by 20% via data-driven retrospectives and performance dashboards in JIRA.
- Mentored Scrum Masters and engineers in Agile principles, fostering team autonomy and continuous improvement culture.
- Supported launch-readiness for smart-lighting and home-automation solutions, coordinating cross-team dependencies and customer integration testing.
- Prioritized and managed incoming customer issues to prevent disruption of planned deliverables.
- Applied problem-solving and root-cause analysis tools (Ishikawa, 5 Whys, PDCA) to sustain delivery excellence and mitigate product risk.

ALCATEL LUCENT ENTERPRISE, TECHNICAL LEAD/SCRUM MASTER July 2019-Jan 2022, INDIA

- Guided multiple Scrum teams handling enterprise network and communication solutions; reduced defect resolution time by 50%.
- Drove Agile ceremonies, prevented SLA violations, and increased customer satisfaction through proactive risk mitigation.
- Mentored junior Scrum Masters and developers to strengthen organizational agility and delivery maturity.

ALCATEL LUCENT ENTERPRISE, SOFTWARE DEVELOPER July 2014-June 2019, INDIA

- Developed and enhanced enterprise software solutions across complete SDLC; contributed to system scalability and code quality through continuous-improvement practices.

EDUCATION

- **IESEG School of Management, France**
(International accreditations: EQUIS, AACSB and AMBA)
Master in International Business, 2023
- **Vellore Institute of Technology, India**
(Accreditations: ABET, NAAC, IET)
Master in Computer Engineering, 2014
- **Rajasthan Technical University, India**
(NBA-INDIA)
Bachelor in Computer Engineering, 2012

EXTRA CURRICULAR

- Certified #IAMRemarkable Facilitator, promoting self-advocacy and professional growth.
- Conference Presenter at European Microwave Conference (EuMW 2025) in the Netherlands.
- Mentor and advocate for gender diversity and inclusion, supporting colleagues to build awareness and drive cultural change.
- Serving as Qorvo Women in Tech Site Leader, driving diversity, inclusion, and cultural change initiatives across Belgium and Netherlands sites.