



I'm good with

A11y design
Client collaboration
Content strategy
Design systems
Interaction design
Rapid prototyping
Scaleable designs
User research
Visual design

Tools I use (a lot)

Adobe CS
Confluence
Figma
Git/Github
InVision
JIRA
Notion
Optimal Workshop
Quantum Metric
Sketch

Languages I speak

HTML/CSS
Vanilla Javascript (basic)

(more) Languages I speak

English
Spanish

Where I learned

UX/Product Design
Apprenticeship
Thinkful, NYC

B. A. in Psychology
Florida Atlantic University,
Boca Raton, FL

What I've done

Ad Hoc - UX Designer for HC.gov

Remote | March 2020 - Present

- Shipped decision tool with complex policy requirements used by over 300 users the first weekend in production
- Sole designer in my silo, working collaboratively in a remote, agile environment with other teams that include designers, PM's, engineers, research contractors, and external government stakeholders
- Responsible for entire product development process, from discovery through delivery of scaleable digital products for Healthcare.gov
- Rapid prototyping and iteration using Figma, Sketch and InVision
- Follow and contribute to internal style and design system guidelines
- Work closely with research contractors to design user research studies, including goals, tasks, and protocol
- Synthesize research findings, collaborate with stakeholders and other teammates to iterate on designs
- Coordinate with engineers via frequent communication and JIRA tickets for successful project handoff

TripAdvisor - Content Specialist

Needham, MA | Nov 2016 - July 2019

- Regularly collaborated with the product team and contributed to the addition and improvement of site features by providing user insights
- Primary curator of Spanish listings content prior to publication on TripAdvisor.com
- Mentor to several junior outsourced analysts
- Regularly collaborated with engineers via JIRA to resolve bugs I identified on the site

Boston Senior Home Care - Quality Assurance Analyst

Boston, MA | June 2015 - Nov 2016

- Using data visualization tools such as Tableau, collected and presented critical agency data to senior staff
- Designed and distributed a 50 page informational manual for agency staff

Northeastern University - Lead Research Assistant

Boston, MA | May 2013 - June 2015

- Led the design, production, and distribution of recruitment flyers and newspaper ads.
- Designed and maintained study Wordpress website
- Interviewed 250 study participants, compiled data to present at national conferences