I'm good with

Wireframing

Design systems

Info architecture

Content Strategy

Visual design

Accessible design

Prototyping

Sketching

Typography

Usability testing

User research

Data visualization

iOS design

Material design

Tools I use

Figma

Sketch

Adobe Photoshop

Adobe XD

Adobe Illustrator

InVision

Balsamiq

Marvel

Git/Github

Optimal Workshop

Maze

JIRA

Tableau

Wordpress

Languages I speak

HTML/CSS

Vanilla Javascript (basic)

jQuery

(more) Languages I speak

English

Spanish

Recent projects

ClassKarma - Mobile/Desktop App

Aug - Sept 2019

 Sole researcher and designer of an iOS app for student collaboration and cloud storage

Experience

TripAdvisor - Content Specialist

Needham. MA Nov 2016 - July 2019

- Primary curator of Spanish places content prior to publication on TripAdvisor.com
- Contributed to the addition and improvement of site features by product team
- Primary liaison between the customer support department of a TripAdvisor subsidiary and my team
- Mentor to several junior outsourced analysts
- Regularly collaborated with engineers via JIRA to resolve bugs I identified on the site

Boston Senior Home Care - Quality Assurance Analyst

Boston, MA June 2015 - Nov 2016

- Using data visualization tools such as Tableau. collected and presented critical agency data to senior staff
- Designed and distributed a 50 page informational manual for agency clients

Northeastern University – Lead Research Assistant

Boston, MA | May 2013 - June 2015

- Led the design. production. and distribution of recruitment flyers and newspaper ads.
- Designed and maintained study Wordpress website
- Interviewed 250 study participants, compiled data to present at national conferences

Education

UX/Product Design Apprenticeship

Thinkful, New York | July 2019 - Present

Immersive full time one on one apprenticeship with senior industry professional.

B. A. in Psychology

Florida Atlantic University. Boca Raton | 2007 - 2011