



University of New Haven

TAGLIATELA COLLEGE OF ENGINEERING

Electrical & Computer Engineering and Computer Science

Electrical & Computer Engineering & Computer Science (ECECS)

2nd

# TECHNICAL REPORT TEMPLATE



**SEMESTER**

<b>CONTENTS</b>	<b>Shopping Behavior Analysis</b>	<b>2</b>
	<b>Executive Summary</b>	<b>2</b>
Technical Report .....		2
Highlights of Project .....		2
Methodology .....		3
Results Section .....		4
Conclusion .....		4

# Shopping Behavior Technical Report Analysis

## Introduction

Retailers struggle to decode customer shopping patterns, optimize inventory, and personalize campaigns. This leads to lost revenue and gaps in customer satisfaction. Our objective is to

## Executive Summary

### Shopping Behavior Analysis:

Our project uses AI to analyze and predict shopping behavior. The goal is to determine what to stock and what current customers may be interested in. The objective is to use AI to provide actionable insights for decision-making and to help enhance customer experience. We will use shopping history and current trend data to create a model that can predict the data.



## Highlights of Project

Helping e-commerce businesses by providing

- Personalized recommendations
- Seasonal forecasting
- Demographic insights
- Data integration
- Interactive dashboards

**Submitted on:**

**December 8, 2024**

**Team Members:**

Jules Cayer

Harika Kareti

Neharika Rangineni

**Questions?**

Contact :

[jcaye1@unh.newhaven.edu](mailto:jcaye1@unh.newhaven.edu)

[hkare3@unh.newhaven.edu](mailto:hkare3@unh.newhaven.edu)

[nrang1@unh.newhaven.edu](mailto:nrang1@unh.newhaven.edu)

use data and AI to provide personalized recommendations, seasonal forecasting, demographic insights, data integration, and interactive dashboards.

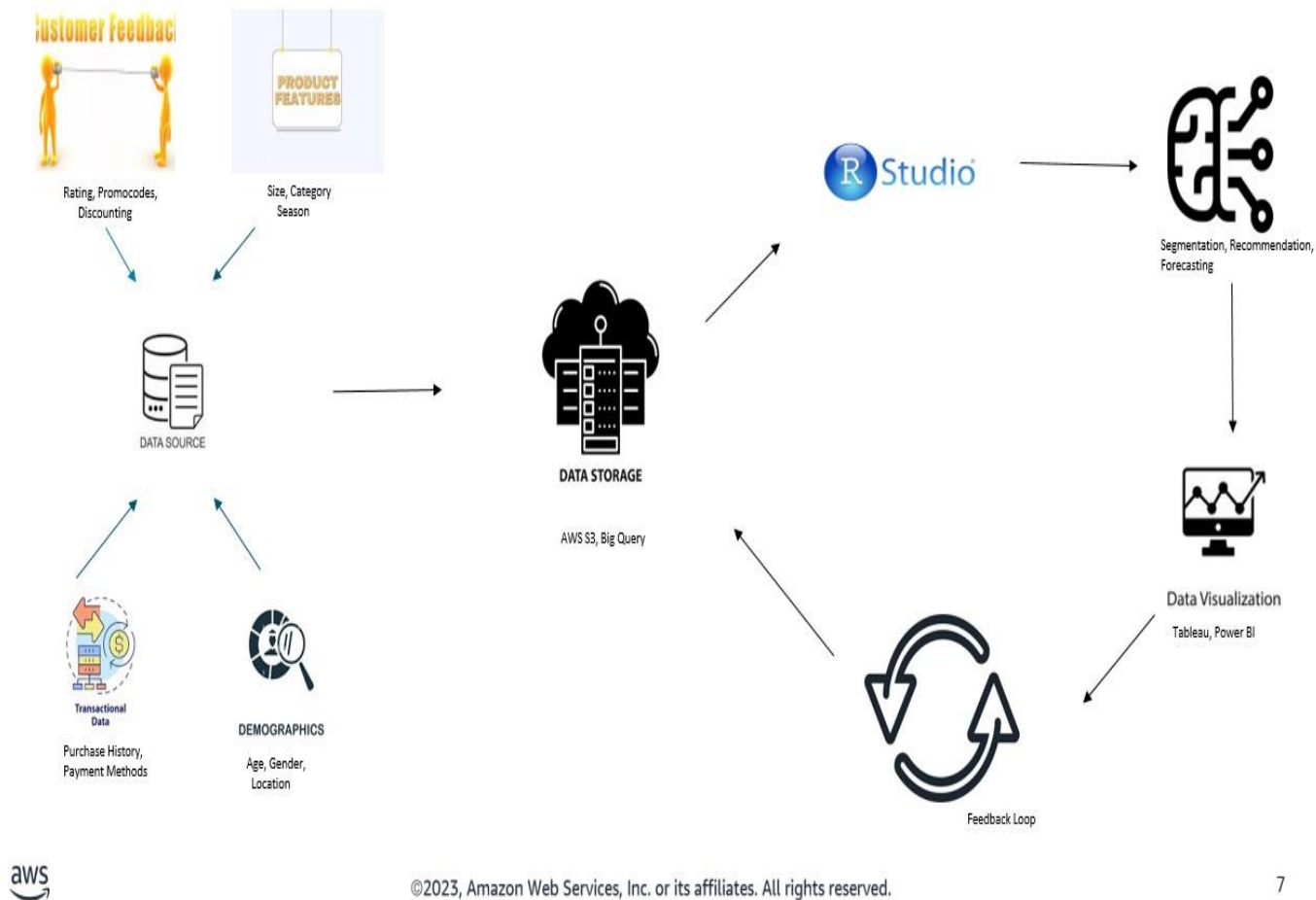
## Methodology

We use two data sets for our analysis: one data set about customer shopping behavior and one data set about general shopping trends. We will evaluate the data on three key metrics: purchase counts, seasonal preferences, and gender distribution.

## Results Section

### 1. Data Engineering Pipeline:

Architecture diagram of the solution



## Conclusion

We have found that blouse, jewelry, and pants are the most popular items purchased. The business we investigated had the most sales in the fall and a majority male customer base. Clothing was the most purchased category. These are all insights that can be used to help the business plan for what to buy for the stores.