

JULIA RYAN

LET'S TALK!

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EXPERIENCE

FRONT-END DEVELOPER (INTERN) | Serraview

February 2018 – March 2018

- Gained experience working in an agile development team.
- Participated in daily standups, and sprint planning and retrospective meetings.
- Reviewed and fixed bugs in an existing AngularJS codebase.
- Wrote unit tests using Jasmine to cover changes in the codebase.
- Worked with the team's Tester to conduct manual tests for new enhancements.

PROJECT OFFICER, ONLINE SERVICES | State Library of New South Wales

August 2011 – March 2017

- Produced high quality, user-driven written content (including non-HTML formats such as PDFs) that were usable, readable and accessible (WCAG 2.0 level AA compliant) to all users.
- Administered the Ask a Librarian service application which included developing and improving workflows, designing and developing HTML email templates, writing documentation, identifying bugs, participating in user acceptance testing and working with the vendor on product enhancements.
- Worked on web content projects with the Digital Channels team and other staff across the Library to improve the user experience of the Library's website by creating new content, redeveloping existing content and redesigning page layouts.
- Implemented and improved online services such as the room booking system which included writing documentation, conducting internal training and contributing to promotional activities.
- Worked with staff to plan, develop, write and edit content for research guides.
- Developed and supported an online portal using Google Sites that staff used to notify colleagues about issues affecting reading room and online services.

ELECTRONIC RESOURCES MANAGER | EBSCO

December 2008 – August 2011

- Worked with clients to implement and customise products and services to suit their needs.
- Delivered ongoing product support to clients.
- Supported the Sales Department in tenders, trials and sales including partner products.
- Developed solutions for clients to streamline access to their eresource collections.
- Contributed to product development to ensure products and services continued to meet the needs of the Australian market.

EDUCATION & TRAINING

DIPLOMA OF INFORMATION TECHNOLOGY | Coder Academy

July 2017 – March 2018 | 21 Weeks + 4 Week Internship

GOOGLE ANALYTICS FUNDAMENTALS & ADVANCED | Loves Data

May 2015 | 2 Days

WEB DEVELOPMENT IMMERSIVE | General Assembly

January – April 2015 | 12 Weeks (480+ Hours)

INTRODUCTION TO PROJECTS | Australian Institute of Management

March 2014 | 1 Day

ADOBE PHOTOSHOP LITE | City Desktop Training

March 2014 | 1 Day

FRONT-END WEB DEVELOPMENT | General Assembly

January – March 2014 | 10 Weeks (60+ Hours)

USABILITY IN PRACTICE 3 DAY CAMP | Nielsen Norman Group

July 2012 | 18 Certified UX Research Hours

ACHIEVEMENTS

2016 | Successfully created new and updated existing content for the branch's web pages in preparation for the launch of the Library's new website (State Library of New South Wales).

2015 | Received the *Service Award: Acknowledges open collaboration and knowledge sharing* at the annual Staff Recognition Awards (State Library of New South Wales).

2015 | Won the *People's Choice for Most Potential* award at SheHacks (Girl Geek Sydney Hackathon) for *Learnioke* – a web application to help people learn by singing songs.

2012 | Successfully implemented an online room booking system (State Library of New South Wales).

2012 | Co-wrote and presented *Mobilising patient care and research: remote and mobile access to clinical information resources via a state government portal* peer-reviewed paper at VALA 2012.

2009 | Successfully implemented an access and identity management system with an ejournal listing service and link resolver in a week for a state-wide organisation with up to 42,000 users (EBSCO).

SKILLS

HTML | CSS | Ruby | Ruby on Rails | JavaScript | Node.js |
AngularJS | React | Express | MongoDB | PostgreSQL | Pug |
Stylus | Git | Grunt | UI/UX Design | Usability | Accessibility |
Problem Solving | Customer Service | Project Management |
Analytics | Content Management

INTERESTS

Art | Books | Coding |
Film | Meetups | Music |
Learning | Podcasts |
Travelling