

# JULIA RYAN

## LET'S TALK!

MOBILE

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## PORTFOLIO

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LINKEDIN

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## EXPERIENCE

### FRONT-END DEVELOPER (INTERN) | Serraview

February 2018 – March 2018

- Gained experience working in an agile development team.
- Participated in daily standups, and sprint planning and retrospective meetings.
- Reviewed and fixed bugs in an existing AngularJS codebase.
- Wrote unit tests using Jasmine to cover changes in code.
- Worked with the Tester to conduct manual tests for new enhancements.

### PROJECT OFFICER, ONLINE SERVICES | State Library of New South Wales

August 2011 – March 2017

- Produced high quality, user-driven content (including non-HTML formats) that were usable, readable and accessible (WCAG 2.0 level AA compliant) to users on online platforms.
- Administered software used for the Information Request Service including developing and improving workflows, writing documentation, identifying bugs, participating in user acceptance testing and working with the vendor on product enhancements.
- Worked on web content projects with the Digital Channels team and staff across the Library to improve the user experience on the Library's website through creating new content, redeveloping existing content and redesigning page layouts.
- Analysed data gathered from social media channels used by the Library.
- Designed and built HTML email templates used for the Information Request Service.
- Implemented and improved online services such as the room booking system which included writing documentation, conducting internal training and contributing to promotional activities.
- Developed and supported an online portal using Google Sites for staff to notify colleagues about changes or issues regarding reading room services.

### ELECTRONIC RESOURCES MANAGER | EBSCO

December 2008 – August 2011

- Worked with clients to implement and customise products and services to suit their needs.
- Delivered ongoing product support to clients.
- Supported the Sales Department in tenders, trials and sales including partner products.
- Developed solutions for clients to streamline access to their eresource collections.
- Contributed to product development to ensure products and services continued to meet the needs of the Australian market.

## EDUCATION & TRAINING

### **DIPLOMA OF INFORMATION TECHNOLOGY** | Coder Academy

July 2017 – March 2018 | 21 Weeks + 4 Week Internship

### **GOOGLE ANALYTICS FUNDAMENTALS & ADVANCED** | Loves Data

May 2015 | 2 Days

### **WEB DEVELOPMENT IMMERSIVE** | General Assembly

January – April 2015 | 12 Weeks (480+ Hours)

### **INTRODUCTION TO PROJECTS** | Australian Institute of Management

March 2014 | 1 Day

### **ADOBE PHOTOSHOP LITE** | City Desktop Training

March 2014 | 1 Day

### **FRONT-END WEB DEVELOPMENT** | General Assembly

January – March 2014 | 10 Weeks (60+ Hours)

### **USABILITY IN PRACTICE 3 DAY CAMP** | Nielsen Norman Group

July 2012 | 18 Certified UX Research Hours

## ACHIEVEMENTS

**2016** | Successfully developed new content and updated existing content for the launch of the State Library of New South Wales' new website.

**2015** | Awarded the *Service Award: Acknowledges open collaboration and knowledge sharing* at the State Library of New South Wales' Staff Recognition Awards.

**2012** | Won the *People's Choice for Most Potential* award at SheHacks (Girl Geek Sydney Hackathon) for *Learnioke* – a web application to help learn by singing songs.

**2012** | Successfully implemented and launched an online room booking system for the State Library of New South Wales' study rooms.

**2012** | Co-wrote and presented *Mobilising patient care and research: remote and mobile access to clinical information resources via a state government portal* peer-reviewed paper at VALA 2012.

**2009** | Successfully implemented an access and identity management system with an ejournal listing service and link resolver for a state-wide organisation with up to 42,000 users in a week.

**2007** | Awarded *Most Improved Campaigner of the Month for June* at the Health Services Union.

**2005** | Awarded *Most Acknowledged Customer Service Representative for Service* at EBSCO.

## SKILLS

HTML | CSS | Ruby | Ruby on Rails | JavaScript | Node.js | AngularJS | ReactJS | Express | MongoDB | PostgreSQL | Pug | Stylus | Git | Grunt | UI/UX Design | Usability | Accessibility | Problem Solving | Project Management | Analytics | Customer Service | Content Management

## INTERESTS

🎨 Art – 📖 Books – </> Coding –  
🎬 Film – 🍷 Meetups – 🎵 Music –  
🎓 Learning – 🎧 Podcasts –  
🗺 Travelling