



JULIA CONNLY

Saint Paul, MN & San Diego, CA
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EDUCATION

UNIVERSITY OF CALIFORNIA, SAN DIEGO

Expected Graduation: MARCH 2019 | GPA: 3.876

Bachelor of Science, Cognitive Science with specialization in Human Computer Interaction

Study of human interaction with technology; Upper division courses in user experience including web development, research methods, data analysis, and design.

Minor, Business with specialization in Organizational Behavior

TECHNICAL SKILLS

- Programming experience in HTML, JavaScript, Java, XML, CSS, R, Python and MATLAB
- Strong background with PC (Excel, Word, Outlook, PPT, etc.)
- International Baccalaureate Computer Science Student

PROFESSIONAL EXPERIENCE

OPTUM

SUMMER 2017 & SUMMER 2018 | MINNEAPOLIS, MN

UX DEVELOPER & DESIGNER – TECHNOLOGY DEVELOPMENT PROGRAM INTERN (2018)

- Improved efficiency in IT Service Management by developing, testing, and marketing the ServiceNow Mobile Application for 15,000 Optum employees with a team of six interns in eight weeks.
- Gathered requirements with company leaders to determine necessary application features.
- Conducted agile Beta testing with 112 users to redevelop user needs in real time.
- Led a side project to implement an API on ServiceNow for Flowdock chatbot integration.

PRODUCT OWNER – TECHNOLOGY DEVELOPMENT PROGRAM INTERN (2017)

- Worked as the Product Owner of an agile Scrum intern team within the Optum Big Data Platform.
- Improved data latency and accuracy of a Splunk dashboard displaying API call statistics.
- Communicated functionality with users throughout the company and made UX improvements.
- Delegated tasks to team members with the use of a Kanban board.

UNIVERSITY OF CALIFORNIA, SAN DIEGO

APRIL 2017 – JUNE 2018 | LA JOLLA, CA

TEACHING ASSISTANT / TUTOR

- MGT 164: Organizational Leadership and MGT 18: Managing Diverse Teams
- Assisted in proofreading class materials and grading weekly assignments, midterms and final exams.

TARGET EXPRESS

JUN 2015 – SEPT 2016 | ST. PAUL, MN

TEAM MEMBER

- Worked as a Store Opening Member, ensuring the rollout was smooth and organized.
- Submitted weekly orders and provided customer service to build positive relationships with guests.

OTHER INVOLVEMENT

WOMEN IN BUSINESS

SEPT 2016 – PRESENT | LA JOLLA, CA

LEADERSHIP COMMITTEE TEAM MEMBER

- Prepared workshops to build professional confidence with leadership styles in the 85-member organization.

CENTER FOR VICTIMS OF TORTURE

SEPT 2011 – AUG 2016 | ST. PAUL, MN

DONOR RESEARCH SUMMER INTERN (VOLUNTEER)

- Compiled and searched through an online database to easily find prospective donors.