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Your Hosting Welcome Guide for bachelorette.io

1 message

Namecheap Hosting Team <ubilling@namecheap.com>

Sun, Mar 30, 2014 at 5:23 PM

To: Juliana Crispo <julianacrispo@gmail.com>



Your Welcome Guide for bachelorette.io

Hello Juliana!

Good news. Your new Namecheap Hosting account is ready for you to use. Below you will find your account details and additional information you may need as you get started.

Package Information

Plan	Value Plan
Domain	bachelorette.io
Start Date	30 Mar, 2014
Server Address	server93.web-hosting.com

IP Addresses	162.213.253.23
cPanel/WHM Username	bachwfbag

You can manage your package settings, invoices, and hosting contact details by logging in to the [Namecheap Hosting Client Area](#) with your unique credentials.

Getting started with your Hosting Account

1. Set up your domain name

The domain you are using will need to be set up to point to your new hosting service. To do this, you will need to set up the nameservers for your domain to the values below.

Note: It may take 24-48 hours for the DNS changes to propagate worldwide.

Our Nameservers

NS1	dns1.web-hosting.com
NS2	dns2.web-hosting.com

My domain was purchased through Namecheap. Do I need to do anything?

If you registered the domain name with Namecheap at the same time as purchasing hosting, these nameservers have automatically been setup for your domain.

I have an existing domain with Namecheap. How do I set it up? You can easily update nameservers through our control panel. This [video tutorial](#) will walk you through these steps. If you have any questions, feel free to contact our support. We are happy to help.

My domain was purchased through another registrar.

If your domain name is registered with another company you will need to update your nameservers through their control panel or support system.

2. Manage Your Web Hosting in cPanel

cPanel is the control center of your web hosting account. Through cPanel you can edit configuration of email, FTP, databases, as well as other features.

cPanel Access

cPanel URL	https://server93.web-hosting.com/cpanel or http://bachelorette.io/cpanel
cPanel Username	bachwfag
cPanel Password	7par2A2jdSn76

Important: The links above use SSL technology for a secure login to cPanel. We recommend using SSL wherever possible and change your default cPanel password after the first login for increased security.

Note: In order to access cPanel for your domain before DNS propagation is complete, please use the following link: <https://bachelorette.io/cpanel> or <https://server93.web-hosting.com/cpanel>

We have a range of [cPanel video tutorials](#) designed to help you get started and answer frequently asked questions. We also recommend you to check the [official cPanel knowledgebase](#) for any specific questions you may have.

3. Use FTP to Upload Your Site

We recommend using FTP to upload your website. We support all of the popular FTP clients and protocols. If you prefer to upload your website using just your web browser, you'll find File Manager in your cPanel.

FTP Details

Server Address	server93.web-hosting.com
Username	bachwfag
Password	7par2A2jdSn76
FTP Mode	Passive
FTP Port	21
SFTP Port	21098

Important: Please make sure you upload all website files into public_html. Files must be uploaded to this directory to be visible on your website.

Looking for a ready-made website?

Install the applications and software you love with Softaculous. It's quick and easy! You can get up and running with WordPress, Joomla!, or many other options. Select from the wide range of available applications within a number of minutes. We have [a range of video tutorials](#) to help you install these applications.

Have a question? Need support?

When you need support, we're here to help. Simply click the Live Support icon on the [Namecheap home page](#) or visit our [Support Portal](#). We also have a selection of documentation, frequently asked questions and video tutorials in [our knowledgebase](#). Take a moment to browse through these and let us know if you have any questions or feedback. We announce any maintenance, including scheduled and emergency maintenance, on our [status blog](#). We strongly advise you to subscribe to at least the web hosting category to stay informed. We also suggest you familiarize yourself with our [Acceptable Use Policy](#) and [Hosting Billing Policies](#). If you have any feedback or suggestions, please contact us at hostingfeedback@namecheap.com. Additionally, you are welcome to use this email if you find that you are unable to find a resolution through our regular support channels and need to escalate a ticket or issue.

Thank you for choosing Namecheap.

Regards,

The Namecheap Hosting Team

[Namecheap Group](#)

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