

Julian Garcia-Schroeder

Phoenix, AZ

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OVERVIEW

Agile professional skilled in translating stakeholder needs into actionable requirements, maintaining Agile tools (JIRA, Confluence), and supporting product delivery through data-driven insights (SQL, Tableau, Power BI). Experienced in leading cross-functional collaboration, supporting Agile ceremonies, and ensuring alignment between business goals and technical execution. Bilingual (English–Spanish, B2).

PROFESSIONAL EXPERIENCE

Honeywell - Phoenix, Arizona Engineering Support Specialist

Sept 2024 - Current

- Manage SQL databases, develop Tableau dashboards, and maintain data pipelines using Python, REST APIs, and Excel auditing to ensure accurate reporting for upper management.
- Document processes in Confluence, support JIRA/IBM DNG dashboards, and lead intern teams on projects using Agile practices including scrums, Kanban boards, and cross-functional coordination.

NALCAP - Madrid, Spain Language Assistant

Oct 2023 - July 2024

- Assisted as part of a cultural exchange program, aiding the teacher in English subjects.

Grand Canyon Education - Phoenix, Arizona IT Support Analyst III

Jan 2023 - Sept 2023

- Provided IT support for staff by troubleshooting hardware/software issues, managing user accounts (Active Directory, Azure, Intune, FIM, SCCM), and resolving tickets via Service Desk.
- Maintained assets and vendor relationships, supported campus events, and created process workflows to improve customer experience and internal training.

KEY SKILLS

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| • Agile Methodologies (Scrum, Kanban) | • User Stories & Acceptance Criteria | • Requirement Gathering & Documentation |
| • JIRA & Confluence (Backlog Management, Dashboards) | • Stakeholder & Cross-Functional Collaboration | • Data Analysis & Reporting (SQL, Tableau, Power BI) |
| • Process Improvement & Workflow Design | • Microsoft Office Suite (Excel, Word, PowerPoint) | • Bilingual (English-Spanish, B2) |

EDUCATION & CERTIFICATIONS

Bachelor of Science 2018 - 2022

Information and Computer Science - 3.46 GPA
Park University - Gilbert, AZ

Google Project Management Certification

Coursera

PORTFOLIO (EXCEL, SQL, HTML/CSS, TABLEAU, POWER BI)

https://www.canva.com/design/DAG1_s4wwBM/wadE38tg3aCmvPVv7FuATA/edit?utm_content=DAG1_s4wwBM&utm_campaign=designshare&utm_medium=link2&utm_source=sharebutton