JULIAN GARCIA-SCHROEDER

COMPUTER INFORMATION SPECIALIST

CONTACT

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https://juliangs20.github.io/Julian-Garcia-Schroeder/

Calle de la Fuente de San Pedro, Building 4, Apartment 1F
Madrid, Spain, 28032

SKILLS

HTML/CSS/SQL/Python

Leadership/Project Management

Active Directory Management

Microsoft Azure Management

Microsoft Office (Excel, Outlook, Powerpoint, etc)

EDUCATION

Bachelor's Degree In Computer Information Systems

Park University

Gilbert, Arizona

2018-2022

3.46 GPA

LANGUAGES

English

Spanish

REFERENCES

Shareka Purnell
Grand Canyon
Education
IT Director
+1 (480)-438-2448

Marco Robles, Ph. D.
Rey Juan Carlos
University
Professor
+34 (676)-804-363

PROFILE

Tech-savvy individual who's current work experience specializes in everyday IT operations regarding database/device management. A great team player with 4+ years of experience being a part of a collegiate baseball team who understands leadership and their role in the success of a group. I am a responsible, organized, and detail oriented individual proficient at collaborating with teams in data collection-based research, managing devices/accounts for large scale organizations, and problem-solving various IT related issues that arise for clients.

WORK EXPERIENCE

IT Support Analyst III

Grand Canyon Education
Phoenix, Arizona
1/1/2023 - 9/1/2023

- On-campus/onsite helpdesk role troubleshooting various different software and hardware issues for staff at GCU/GCE, either by remote access or in-person.
- Managed user accounts across several domains via Active Directory/Azure & Intune/FIM/SCCM.
- Organized workflow tasks and triaged tickets via Service Desk.
- Managed cellphones via Apple School Manager and Verizon portal.
- Maintained proper asset/inventory upkeep and complemented the Warehouse team with tasks.
- Provided on-campus services such as setting up workstations, maintaining printers, projectors, Wi-Fi, etc., and assisting with events involving technology.

Language Assistant

NALCAP
Madrid, Spain
10/1/2023 - Current

- Working as an Auxiliar de Convercacion in Madrid, Spain. I work as part of a cultural exchange program as an aid for the teacher to help with English subjects, terms, vocabulary, etc.

CERTIFICATIONS & PROJECTS

Udemy
Data Analyst Skillpath: Zero to Hero In Excel, SQL, & Python (Star-Tech Academy)

Excel Personal Dynamic Budget
https://1drv.ms/x/s!Aq7tLnwo6g84iUeLkbds_ZSuoV1Z