## JULIAN GARCIA-SCHROEDER

# COMPUTER INFORMATION SPECIALIST

## https://juliangs20.github.io/Julian-Garcia-Schroeder/ 28211 Seabiscuit Way Tehachapi CA 93561 **United States** SKILLS HTML/CSS/SQL **Project Management Active Directory Management** Tableau Microsoft Office (Excel, Outlook, Powerpoint, etc) EDUCATION **Bachelor's Degree In Computer Information Systems Park University** Gilbert, Arizona 2018-2022 3.46 GPA LANGUAGES English = Spanish -

REFERENCES

Marco Robles, Ph. D.

Rey Juan Carlos

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University

Professor

Shareka Purnell

Grand Canyon

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Education

**IT Director** 

CONTACT

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#### PROFILE

Dynamic data enthusiast with a strong IT operations background and a passion for leveraging data to drive insights and innovation. With experience in F2F IT solutions service, coupled with a proven track record as a collegiate baseball team member, I offer a unique blend of technical expertise and leadership skills. I'm excited to apply my analytical mindset, attention to detail, and collaborative spirit to tackle complex data challenges and drive business growth.

### WORK EXPERIENCE

## **IT Support Analyst III**

Grand Canyon Education Phoenix, Arizona

1/1/2023 - 9/1/2023

- On-campus/onsite helpdesk role troubleshooting various different software and hardware issues for staff at GCU/GCE, either by remote access or in-person.
- Managed user accounts across several domains via Active Directory/Azure & Intune/FIM/SCCM.
- Organized workflow tasks and triaged tickets via Service Desk.
- Managed cellphones via Apple School Manager and Verizon portal.
- Maintained proper asset/inventory upkeep and complemented the Warehouse team with tasks.
- Provided on-campus services such as setting up workstations, maintaining printers, projectors, Wi-Fi, etc., and assisting with events involving technology.

## **Language Assistant**

NALCAP Madrid, Spain

10/1/2023 - 07/27/2024

Working as an Auxiliar de Convercacion in Madrid, Spain.
Assisted as part of a cultural exchange program being an aid for the teacher to help with English subjects, terms, vocabulary, etc.

### CERTIFICATIONS & PORTFOLIO

### **Google Project Management Certification**

Credential ID: R6UCEAFYUJZ6

https://www.coursera.org/account/accomplishments/specialization/R6UCEAFYUJZ6

#### Portfolio of Projects (Tableau, Excel, HTML/CSS)

https://www.canva.com/design/DAGDVFY1cEs/qfRIS6dPJvmYbd9ikWXatg/view?utm\_content=DAGDVFY1cEs&utm\_campaign=designshare&utm\_medium=link&utm\_source=editor