JULIAN GARCIA-SCHROEDER

COMPUTER INFORMATION SPECIALIST

CONTACT

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https://juliangs20.github.io/Julian-Garcia-Schroeder/

28211 Seabiscuit Way
Tehachapi CA 93561
United States

SKILLS

HTML/CSS/SQL/Python

Project Management

Active Directory Management

Microsoft Azure Management

Microsoft Office (Excel, Outlook, Powerpoint, etc)

EDUCATION

Bachelor's Degree In Computer Information Systems

Park University

Gilbert, Arizona

2018-2022

3.46 GPA

LANGUAGES

English

Spanish

REFERENCES

Shareka Purnell
Grand Canyon
Education
IT Director
+1 (480)-438-2448

Marco Robles, Ph. D.
Rey Juan Carlos
University
Professor
+34 (676)-804-363

PROFILE

Dynamic data enthusiast with a strong IT operations background and a passion for leveraging data to drive insights and innovation. With experience in F2F IT solutions service, coupled with a proven track record as a collegiate baseball team member, I offer a unique blend of technical expertise and leadership skills. I'm excited to apply my analytical mindset, attention to detail, and collaborative spirit to tackle complex data challenges and drive business growth.

WORK EXPERIENCE

IT Support Analyst III

Grand Canyon Education
Phoenix, Arizona   1/1/2023 - 9/1/2023

- On-campus/onsite helpdesk role troubleshooting various different software and hardware issues for staff at GCU/GCE, either by remote access or in-person.
- Managed user accounts across several domains via Active Directory/Azure & Intune/FIM/SCCM.
- Organized workflow tasks and triaged tickets via Service Desk.
- Managed cellphones via Apple School Manager and Verizon portal.
- Maintained proper asset/inventory upkeep and complemented the Warehouse team with tasks.
- Provided on-campus services such as setting up workstations, maintaining printers, projectors, Wi-Fi, etc., and assisting with events involving technology.

Language Assistant

NALCAP
Madrid, Spain   10/1/2023 - 07/27/2024

- Working as an Auxiliar de Convercacion in Madrid, Spain. Assisted as part of a cultural exchange program being an aid for the teacher to help with English subjects, terms, vocabulary, etc.

CERTIFICATIONS & PROJECTS

Coursera
Google Project Management
Credential ID: R6UCEAFYUJZ6
https://www.coursera.org/account/accomplishments/specialization/R6UCEAFYUJZ6

Udemy
Data Analyst Skillpath: Zero to Hero In Excel, SQL, & Python (Star-Tech Academy)

Excel Personal Dynamic Budget
https://1drv.ms/x/s!Aq7tLnwo6g84iUeLkbds_ZSuoV1Z