

		AWARE			JOIN			USE			LEAVE		
User	Step	Surfing web	Events/talks about ecology	On the street	Enter Web	Download App		Get a look to the drinking fountains more near to the location	Select a fountain for obtain more information about it	Add fountain to favourites	Uninstall the App	Close the Web Application	
	Experience												
Channels			Banners with information about the service										
	Face to face												
	Print		Qr code with link for the App and Web	Qr code with link for the App and Web on fountains		QR with link for download App							
	Web	Home page showed with basic information				Link for download App		Show a map of the city with the drinking fountains more near to the location	Show information of the drinking fountain select like the direction, state of the fountain, etc.	Add to favourites button pressed on fountain detailed information		Close the Web or the Browser	
	Phone							Show a map of the city with the drinking fountains more near to the location	Show information of the drinking fountain select like the direction, state of the fountain, etc.	Add to favourites button pressed on fountain detailed information	Delete the App from the mobile phone		
Backstage processes	Device							Device localization					
	DataBase								Interact with fountains information	Interact with user information			
	Third party					Download and install		Google Maps API	Google Maps API				