

Julia Purza



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Kitchener, ON
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juliapurza@gmail.com

QUALIFICATIONS

- 3 years of customer service experience
- Creative with an eye for detail from art and design education
- Demonstrated self-motivation and independence as a UX designer for Waterloo Region Suicide Prevention Council
- Adobe Illustrator • Adobe PhotoShop • Adobe InDesign • Wordpress • Visual Studio Code

PROJECTS

UX Designer

February 2021 - Present

disQoveR., Brantford, ON

- One of top three groups in Maker Lab II course to meet Downtown Brantford BIA's business strategy plan to engage people with local businesses
- My group and I presented our concept to Downtown Brantford BIA members
- We are currently working with LaunchPad Laurier to find opportunities to pitch our concept, disQoveR., to the City of Brantford and make it a reality

WORK EXPERIENCE

UX Designer

May 2021 - July 2021, 32 hours/week

Waterloo Region Suicide Prevention Council, Waterloo, ON

- Utilized web design skills to create an updated, user-friendly website using Wordpress
- Utilized graphic design skills to create graphics for website using Adobe Illustrator
- Utilized research and communication skills to conduct user research and interviews

Reference

Amanda Demmer, former program coordinator | ademmer@uwaterloo.ca | (519) 504-0788

Uber Eats Driver

April 2021 - Present, 10 hours/week

Uber Eats, Kitchener, ON

- Picking up food and beverages from restaurants and safely delivering to customers
- Effectively communicating with restaurant staff and customers regarding orders

Transcriptionist

July 2019 - Present, 5-10 hours/week

REV.com, Transcription Service

- Listening to and transcribing audio and video
- Working with difficult audio as well as accents and language (Romanian) translation

Cashier and Merchandiser

November 2018 - November 2019, 20-40 hours/week

Shoppers Drug Mart, Kitchener, ON

- Effectively handled debit, credit, and cash transactions up to \$1,000
- Provided great customer service in-store and through the phone
- Handled the OLG terminal and expensive electronic devices
- Handled incoming inventory and stocked the floor with food, products, and cosmetics

Reference

Dubravka Zombra, cashier supervisor | (226) 789-4605

Cashier and Merchandiser

March 2018 - September 2018, 20-40 hours/week

Glogowski Euro Food Ltd, Kitchener, ON

- Effectively handled debit, credit and cash transactions up to \$400
- Followed safety procedures during food preparation at the bakery section
- Stocked merchandise on the floor and handled light cleaning duties

Reference

Provided upon request

VOLUNTEER EXPERIENCE**Cashier and Merchandiser**

October 2017 - February 2018, 4 hours/week

The Green Door, Kitchener, ON

- Worked primarily at the cash register, handling debit, credit, and cash transactions
- Provided great customer service and dealt with difficult customers
- Priced donated items and displayed merchandise on the floor

Day Camp Supervisor

March 2017 and March 2018

Kitchener-Waterloo Humane Society, Kitchener, ON

- Supervised children during March break weeks
- Taught children how to care for small animals, such as rabbits, cats, and dogs
- Engaged children through fun activities and outdoor walks

Animal Caretaker

June - September 2017, 4 hours/week

Kitchener-Waterloo Humane Society, Kitchener, ON

- Thoroughly cleaned dog cages, inside and outside
- Managed stressful situations, such as walking and feeding abused dogs
- Reported medical symptoms on nurse charts with precision and detail

EDUCATION**Wilfrid Laurier University**, Brantford, ON

September 2019 - Present

- Candidate for Honours Bachelor of Design (User Experience Design)
- Candidate for a minor in Professional Writing

Conestoga College, Kitchener, ON

September 2017 - April 2018

- Design Foundations Certificate - completed

Cameron Heights Collegiate Institute, Kitchener, ON

September 2013 - June 2017

- Ontario Secondary School Diploma - completed

ACTIVITIES**University** (Wilfrid Laurier University)

- Career Development Certificate, October 2020
- Dollars & Sense Money Management Certificate, May 2021

College (Conestoga College)

Design Foundations annual art show at Waterloo Region Museum, Kitchener, ON

- Submitted my artwork to professors for approval to be displayed at the optional art show
- A few of my paintings, ink prints, and 3D work were displayed
- Six pieces of my work were bought by attendees

High School (Cameron Heights Collegiate Institute)

- Recreational volleyball team, grades 11 and 12
- Dance team, grades 11 and 12

By submitting this resume, I verify that the information in this resume is accurate and factual.

Julia Purza

