



# Julia Purza

## Address

249 Purple Sage Cres.  
Kitchener, ON N2E 4G5

## Phone

(519) 590 - 5217

## E-mail

juliapurza@gmail.com

## Skills

Adobe Illustrator  
Adobe InDesign  
Figma

HTML and CSS  
Visual Studio Code  
Wordpress

## Projects

### UX Designer

disQoveR.  
Brantford, ON  
Feb. 2021 - Present

One of the top three groups in Maker Lab II course to meet Brantford BIA's business strategy plan. We utilized user pain points to form a modern solution and presented our concept to Brantford BIA and Laurier executives. Currently, we are working with LaunchPad, Laurier's business incubator, to put our concept into motion within the city of Brantford. You may [view this project in my portfolio](#) for more details.

## Work Experience

### UX Designer

Waterloo Region Suicide Prevention Council  
Waterloo, ON  
May - July 2021

I was tasked with re-designing a more user-friendly website for the organization. I employed my research and communication skills to conduct user testing and present findings to the staff. Furthermore, I used my web design and my HTML and CSS skills to edit the website through Wordpress. You may [view this project in my portfolio](#) for more details.

### Transcriptionist

REV Transcription  
REV.com  
July 2019 - Present

I listen to and transcribe audio and video. I work with fast audio, difficult audio, audio with multiple speakers, and language translation from Romanian to English. Through this job, I am able to continuously develop my writing skills.

### Cashier & Merchandiser

Shoppers Drug Mart  
Kitchener, ON  
Nov. 2018 - Nov. 2019

I worked primarily as a cashier, effectively handling transactions and provided great customer service in-store and through the phone, constantly establishing a great relationship with customers. In addition, I carefully handled the OLG terminal and expensive electronic devices.

### Cashier & Merchandiser

Glogowski Euro Food Ltd.  
Kitchener, ON  
Mar. 2018 - Sept. 2018

I worked primarily as a cashier, effectively handling transactions. I was recognized for following safety procedures during food preparation at the bakery section. In addition, I cleaned the store and stocked the floor effectively to maintain the expected high standards of the company.



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## Education

### Wilfrid Laurier University

Candidate for Honours Bachelor of Design, User Experience Design  
Candidate for Minor in Professional Writing  
Co-operative Education Program  
Brantford, ON  
September 2019 - Present

### Conestoga College

Design Foundations Certificate - completed  
Kitchener, ON  
September 2017 - April 2018

### Cameron Heights Collegiate Institute

Ontario Secondary School Diploma (OSSD) - completed  
Kitchener, ON  
September 2013 - June 2017

## Volunteer Experience

### Cashier & Merchandiser

The Green Door  
Kitchener, ON  
Oct. 2017 - Feb. 2018

I worked primarily as a cashier, efficiently handling all transactions. I provided great customer service and effectively dealt with difficult customers. In addition, I was tasked with tagging donated items and displaying merchandise on the floor to ensure an aesthetic interior design.

### Day Camp Supervisor

K-W Humane Society  
Kitchener, ON  
March 2017 and 2018

I supervised children during March Break weeks. I taught children how to take care of small animals in order to help them become responsible pet owners and I constantly engaged them through fun activities and outdoor walks.

### Animal Caretaker

K-W Humane Society  
Kitchener, ON  
June - Sept. 2017

I managed stressful situations, such as walking and feeding abused dogs as well as thoroughly cleaning cages. In addition, I reported medical symptoms in nurse charts with precision to make sure dogs were being treated properly.

## Other Achievements

### Career Development Certificate

Wilfrid Laurier University  
Brantford, ON  
October 2020

### Dollars & Sense Money Management Certificate

Wilfrid Laurier University  
Brantford, ON  
May 2021