



# Julia Purza

## Address

249 Purple Sage Cres.  
Kitchener, ON N2E 4G5

## Phone

(519) 590 - 5217

## E-mail

juliapurza@gmail.com

## Skills

Adobe Illustrator  
Adobe InDesign  
Figma

HTML and CSS  
Visual Studio Code  
Wordpress

## Projects

### UX Designer

disQoveR.  
Brantford, ON  
Feb. 2021 - Present  
5 hours / week

One of top three groups in Maker Lab II course to meet Brantford BIA's business strategy plan. We utilized pain points of users to form a modern solution around Brantford BIA and the Internet of Things. We presented our concept to Brantford BIA and Laurier executives and are currently working with Laurier LanchPad to put our concept into motion.

View more details on my [portfolio](#).

## Work Experience

### UX Designer

Waterloo Region Suicide  
Prevention Council  
Waterloo, ON  
May - July 2021  
32 hours / week

I was tasked with re-designing a more user-friendly website. I employed my research and communication skills to conduct user testing and present findings, collaborating weekly with the program coordinator. I used my web design and coding skills to edit the website through Wordpress and my graphic design skills to create graphics using Adobe Illustrator.

View more details on my [portfolio](#).

### Transcriptionist

REV Transcription  
REV.com  
July 2019 - Present  
5-10 hours / week

I listen to and transcribe audio and video through REV.com. I work with fast audio, difficult audio, audio with multiple speakers, and language translation (Romanian). Through this job, I am able to continuously develop my writing skills.

### Cashier & Merchandiser

Shoppers Drug Mart  
Kitchener, ON  
Nov. 2018 - Nov. 2019  
20 - 40 hours / week

I worked primarily as a cashier, effectively handling transactions up to \$1,000. I provided great customer service in-store and through the phone, constantly communicating with customers. I also effectively handled the OLG terminal and expensive electronic devices, as well as incoming inventory.

### Cashier & Merchandiser

Glogowski Euro Food Ltd.  
Kitchener, ON  
Mar. 2018 - Sept. 2018  
20 - 40 hours / week

I worked primarily as a cashier, effectively handling transactions up to \$400. I was recognized for following safety procedures during food preparation at the bakery section. I was also tasked with stocking merchandise and handling cleaning duties to ensure optimal store cleanliness.



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## Education

### Wilfrid Laurier University

Candidate for Honours Bachelor of Design, User Experience Design  
Candidate for Minor in Professional Writing  
Co-operative Education Program  
Brantford, ON  
September 2019 - Present

### Conestoga College

Design Foundations Certificate - completed  
Kitchener, ON  
September 2017 - April 2018

### Cameron Heights Collegiate Institute

Ontario Secondary School Diploma (OSSD) - completed  
Kitchener, ON  
September 2013 - June 2017

## Volunteer Experience

### Cashier & Merchandiser

The Green Door  
Kitchener, ON  
Oct. 2017 - Feb. 2018  
4 hours / week

I worked primarily as a cashier, efficiently handling all transactions. I provided great customer service and effectively dealt with difficult customers. In addition, I was tasked with tagging donated items and displaying merchandise on the floor to ensure an aesthetic interior design.

### Day Camp Supervisor

K-W Humane Society  
Kitchener, ON  
March 2017 and 2018  
10 hours / week

I supervised children during the two March Break weeks. I taught children how to care for small animals to help them become responsible pet owners and I engaged the children through activities and outdoor walks.

### Animal Caretaker

K-W Humane Society  
Kitchener, ON  
June - Sept. 2017  
4 hours / week

I was in charge of thoroughly cleaning indoor and outdoor dog cages to ensure optimal cleanliness. I managed stressful situations, such as walking and feeding abused dogs. In addition, I reported medical symptoms in nurse charts with precision to make sure dogs were being treated properly.