Julia Warren

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Education

MASTER OF ARTS | ENROLLED | EAST CAROLINA UNIVERSITY

- English | Concentration: Technical and Professional Communication
- · Expected graduation: 2019

BACHELOR OF ARTS | 2015 | UNIVERSITY OF NORTH CAROLINA AT CHAPEL HILL

· Major: Sociology | Minor: Chemistry

Experience

PRODUCTION CLIENT MANAGER | J&J EDITORIAL, LLC | JANUARY 2016-PRESENT

- · Oct 2018-present
- Senior Production Editor (Mar 2018-Oct 2018): Assists client manager in running entire project comprised of 12 production assistants; trains all new team members; participates in client-side optimization and drafting of workflows; in charge of back-end quality assurance and team member performance tracking
- *Production editor* (Nov 2017-Mar 2018): Production assistant duties, plus coordinates a team of five people to ensure assigned work is covered; handles coverage situations; provides input on workflows and manuscript checks.
- *Production assistant* (Jan 2016-Nov 2017): Evaluates scientific manuscripts against a publication formatting checklist and corresponds with authors regarding requirements and disclosure information for a high-volume journal.

MEDICAL COMMUNICATION SPECIALIST | PPD, INC | MAY 2015-DECEMBER 2015

• Communicated product and technical information to patients. Effectively and concisely documented each interaction with patients.

SOCIAL MEDIA MARKETING INTERN | 3 BIRDS MARKET | OCT 2014-MARCH 2015

· Drafted social media posts for input into stock of posts for clients and audited old stock of posts.

Skills & Abilities

COMMUNICATION

- · Drafted boilerplate text for use in communicating technical formatting requirements.
- · Experience with communicating with individuals with English as second language.

TECHNICAL

- · Microsoft Office
- · Google Drive
- · Editorial Manager
- · CAPS publishing system
- · LaTeX software