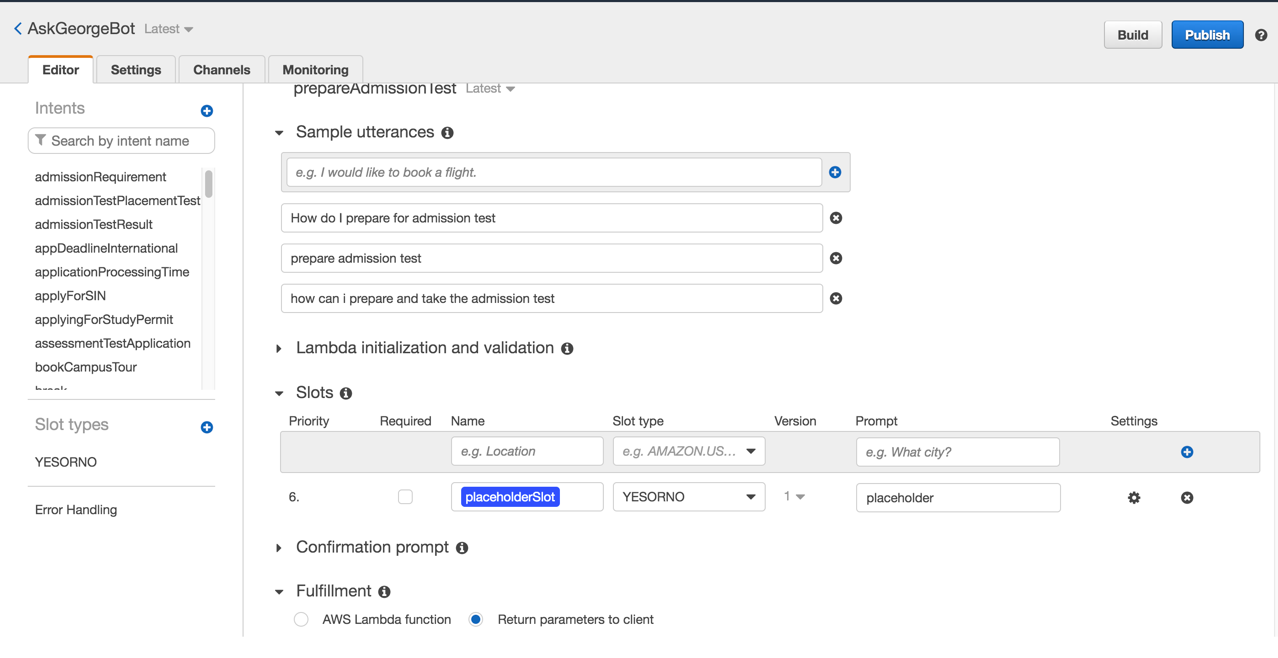
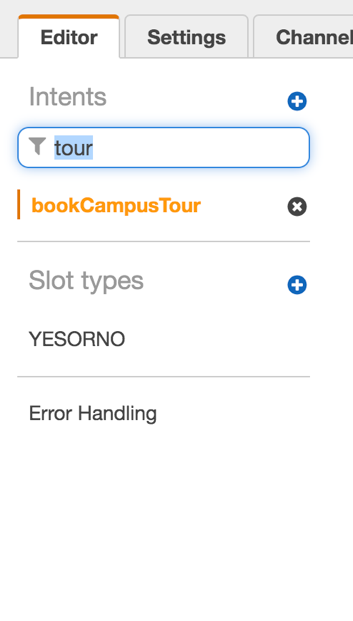
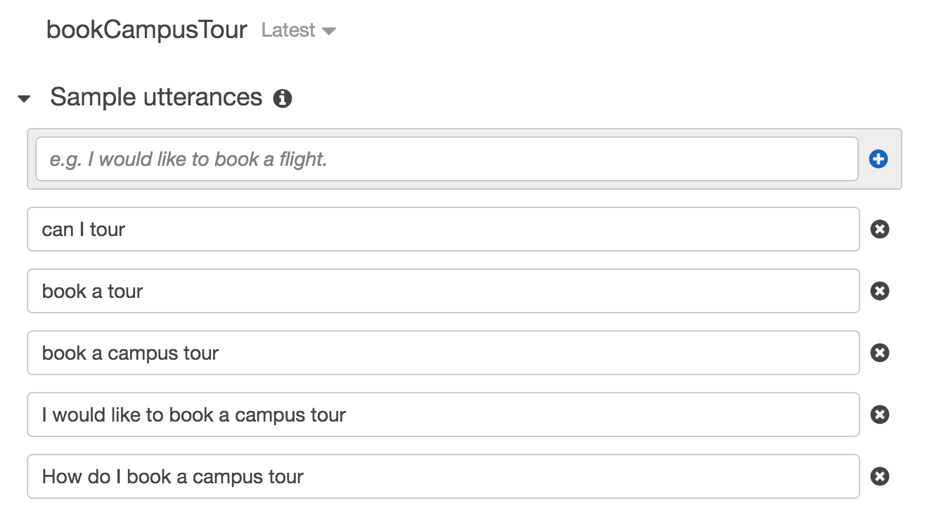
How to Manage AWS Lex Console

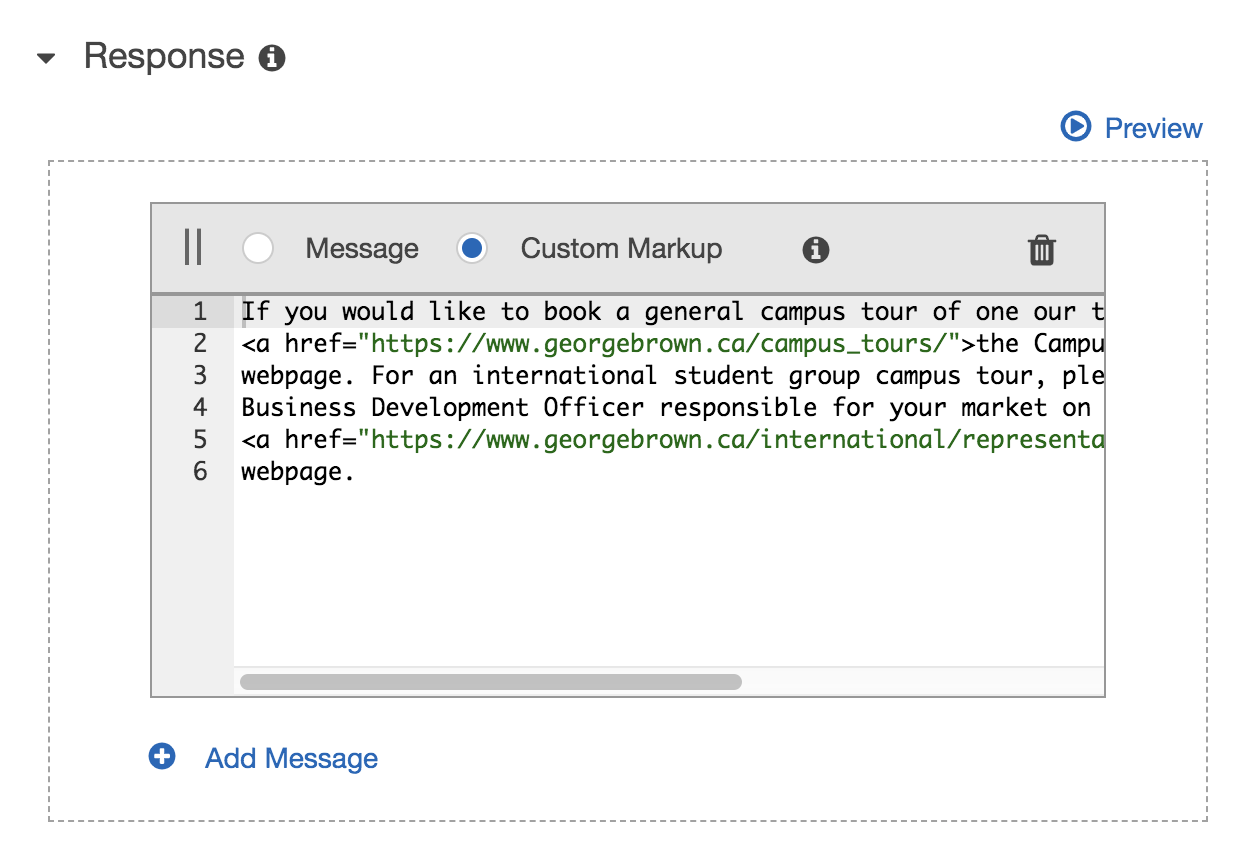
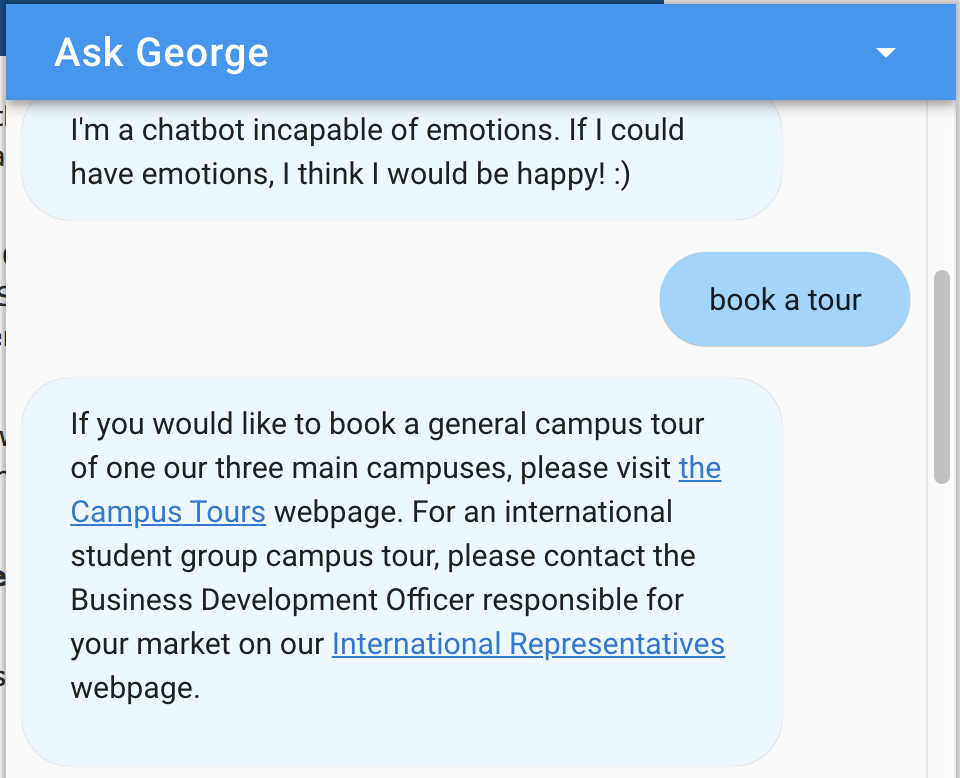
# Add/delete/edit the intents in AWS Lambda console

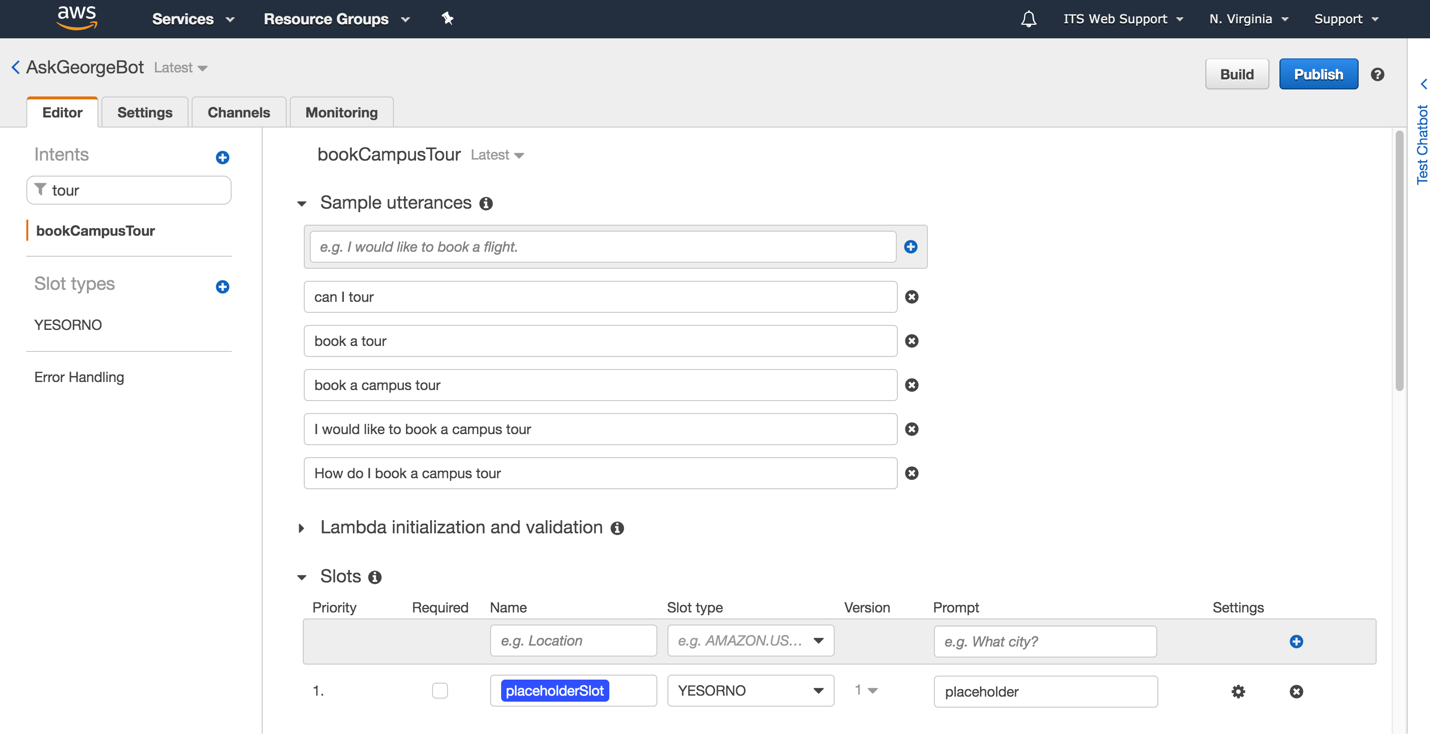
* 1. Visit this website: <https://us-east-1.console.aws.amazon.com/lex/home?region=us-east-1#bot-editor:bot=AskGeorgeBot>
  2. Log in with: ID: *ITS.WebSupport@georgebrown.ca*

PASSWORD: *DwsGfnVbe6277!x*

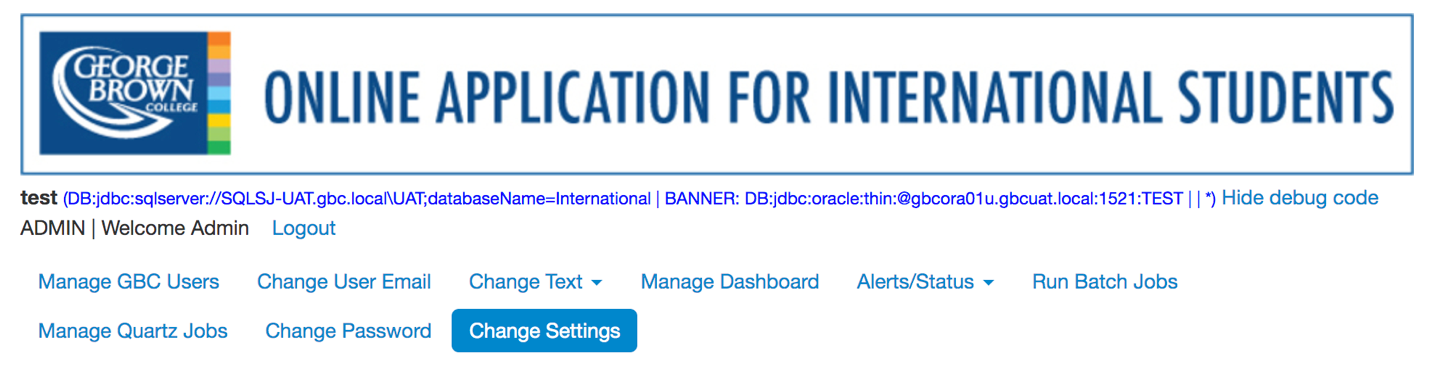
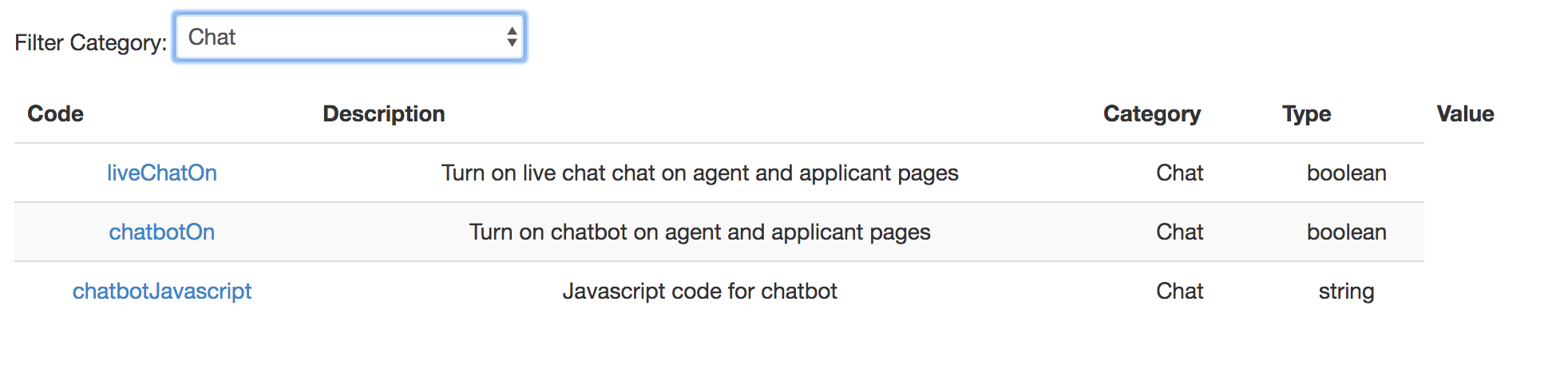
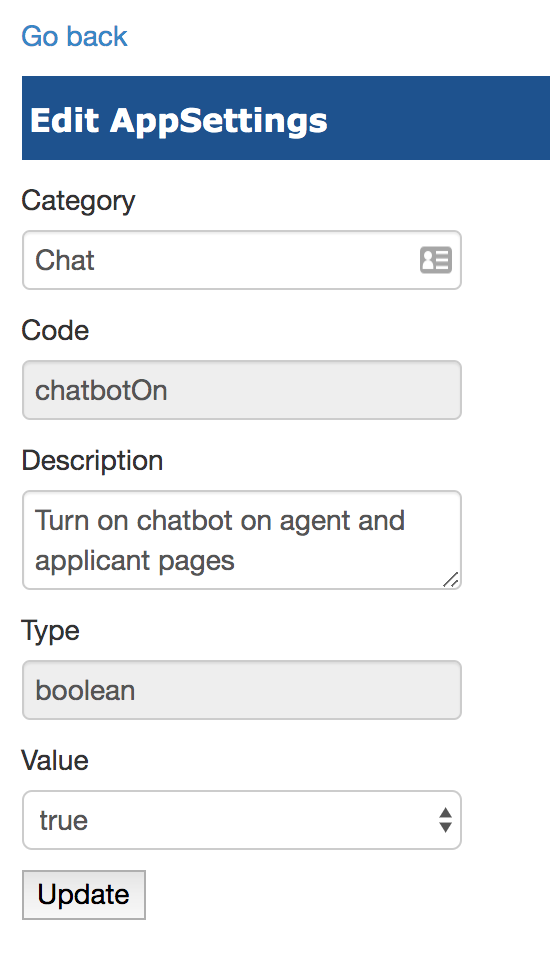
* 1. This is the page you would see at first. 
  2. Let’s assume that you want to change the response that chatbot gives to the user, and the question is “book a tour”
  3. You can search a term ‘tour’ to navigate to the specific intent you are looking for.
  4. You will see the sample utterances on the page, and that is what user says to invoke this specific intent. You can add, edit, and delete as you think it’s necessary.



* 1. As you scroll down to the bottom, you will see “Response” section, and here you can manage the responses the user gets.
  2. And it will appear on user’s site as follows: 
  3. **Whenever you make any changes, make sure you build and publish afterwards.**



# How to toggle on/off button for the Chatbot service

1. Log in as admin account, and click on “Change settings.” 
2. On the filter category, select “Chat.” 
3. If you click on “chatbotOn,” following settings will appear. 
4. You can change “Value” to turn the chatbot service on and off.
5. Repeat the same step to manage live chat service.