

## Jules Benjamin (she/they)

**Front-end-leaning software developer** based in New Jersey

Open to remote & hybrid-in-person roles in NYC ~ <https://www.linkedin.com/in/julietkbenjamin/>

### Experience

**Ticketmaster, Software Engineer III** from Jan. 2024 to now

*Javascript, React.js, styled-components, C#, .NET, Java, MSSQL*

- Leading the frontend redesign of the Ticketstoday application, enhancing the user experience for concert-goers requesting tickets for high-demand artists such as Chappell Roan, Olivia Rodrigo, and Phish. As the lead for frontend architecture, I drive the adoption of best practices and assist in implementing new components within Ticketmaster's global design system.
- Developed and deployed a proof-of-concept React application, facilitating rapid collaboration with designers and product managers to finalize the visual design and user interface of the site.

**AKQA Leap, Software Engineer** from Sep. 2021 to Aug. 2023

*Typescript, Next.js, React.js, Redux, Vue.js, Python, Django, Wagtail CMS, styled-components, Tailwind CSS, Vercel, Google Apps Script, GCP (Google Cloud Platform)*

- Collaborated with industry-leading clients such as Google, IBM, Sony Playstation, and Spotify to deliver high-quality full-stack software solutions that met their unique requirements.

**Waybridge, Software Engineer** from May 2021 to Aug. 2021

*Typescript, React.js, Jotai, Storybook.js, Chromatic (UI tests), Relay GraphQL*

- Created core design components and API hooks for a web app used within the commodity supply chain industry to trade metals and raw materials.

**JOOR, Software Engineer** from October 2019 to April 2021

*Javascript, React.js, React Native, Redux, Python, Apollo GraphQL, SQL, Django, gRPC, Contentful CMS, styled-components, Tailwind CSS, Cypress E2E tests, Jest JS tests, React Testing Library, Jenkins*

- Developed JOOR Passport, a website that lists virtual trade shows in light of event cancellations due to the COVID-19 pandemic. Pages generated over \$20mil GMV within the first 4 months of launch.
- Wrote a cross-platform mobile app to connect global fashion brands and retailers.
- Created and updated various fashion APIs & data models used in JOOR's web apps and tools.

**Amazon, Software Engineer** from Sept. 2018 to Sept. 2019

*Java, AWS (DynamoDB, Lambda, API Gateway, CloudFormation, CloudWatch)*

- Maintained tools that recommend clothing items & sizes across Amazon retail.

**Duo Security, Technical Program Management Intern** during Summer 2018

- Proposed and implemented an app translation process for employees working on product development. Reached out to translation management software vendors, conducted user research with the team, and organized documentation & onboarding.
- Organized & facilitated progress check-ins, sprint planning & retrospectives, JIRA ticket creation & re-prioritizing, and other team meetings.

### Education

**Georgia Tech**, Bachelor of Science in Computer Science with High Honors, Class of 2018