Microsoft

Interfaces with Dynamics 365 Operations for ISVs

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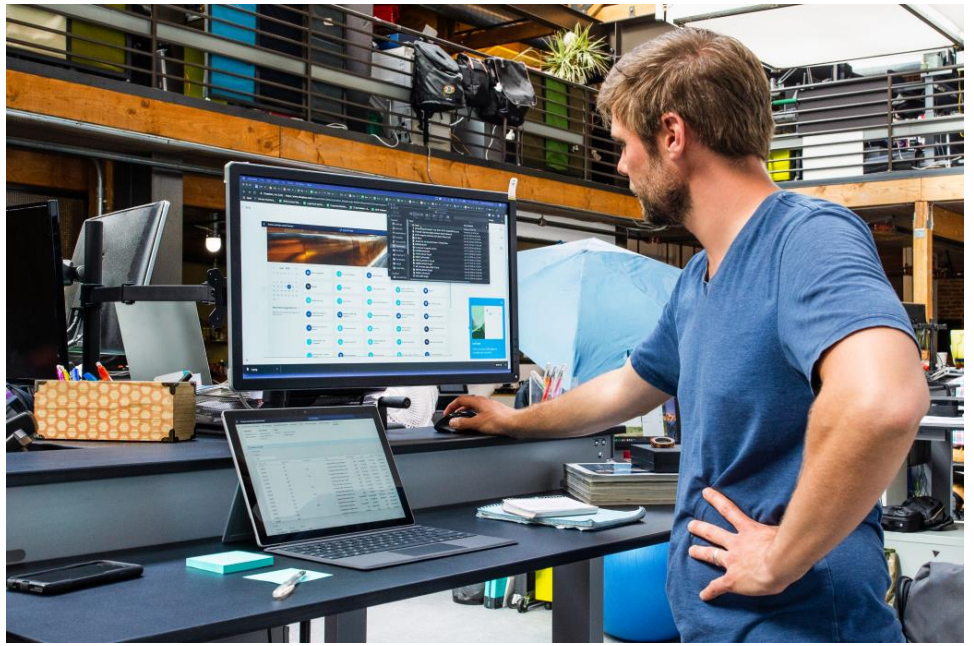
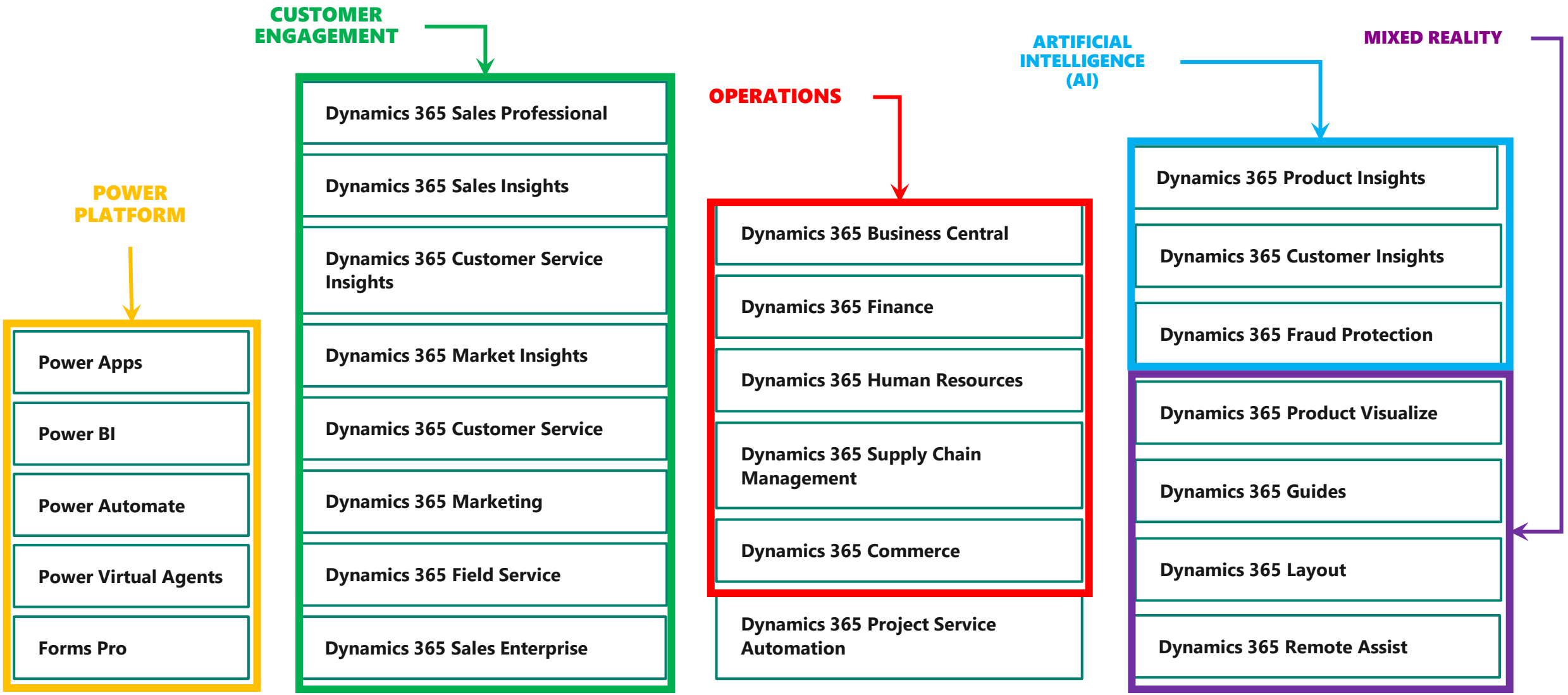
OCP PTA & CSA Western Europe



Today’s Agenda

- Welcome
- A look into The Lifecycle Service (LCS)
- Integration Platform and Tools
  - Data Management
  - Web Services
- The Power Platform
  - Power Apps and Power Automate
  - The Common Data Model and the Common Data Services
- Business Events
- Other services
- Questions and Feedback

Microsoft Dynamics 365 Business Applications

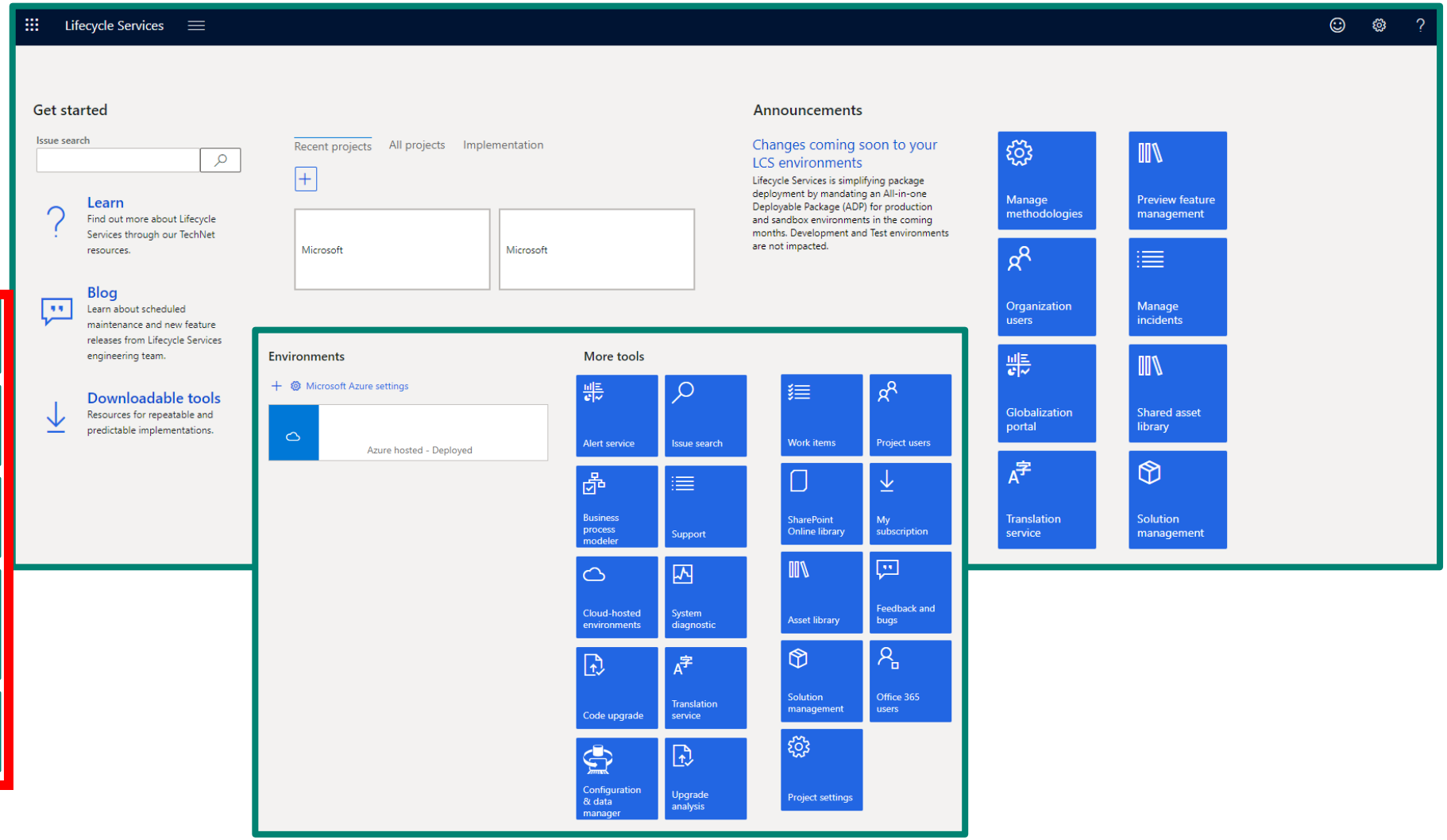


The Lifecycle Services (LCS)

The entry point to manage the operations applications lifecycle

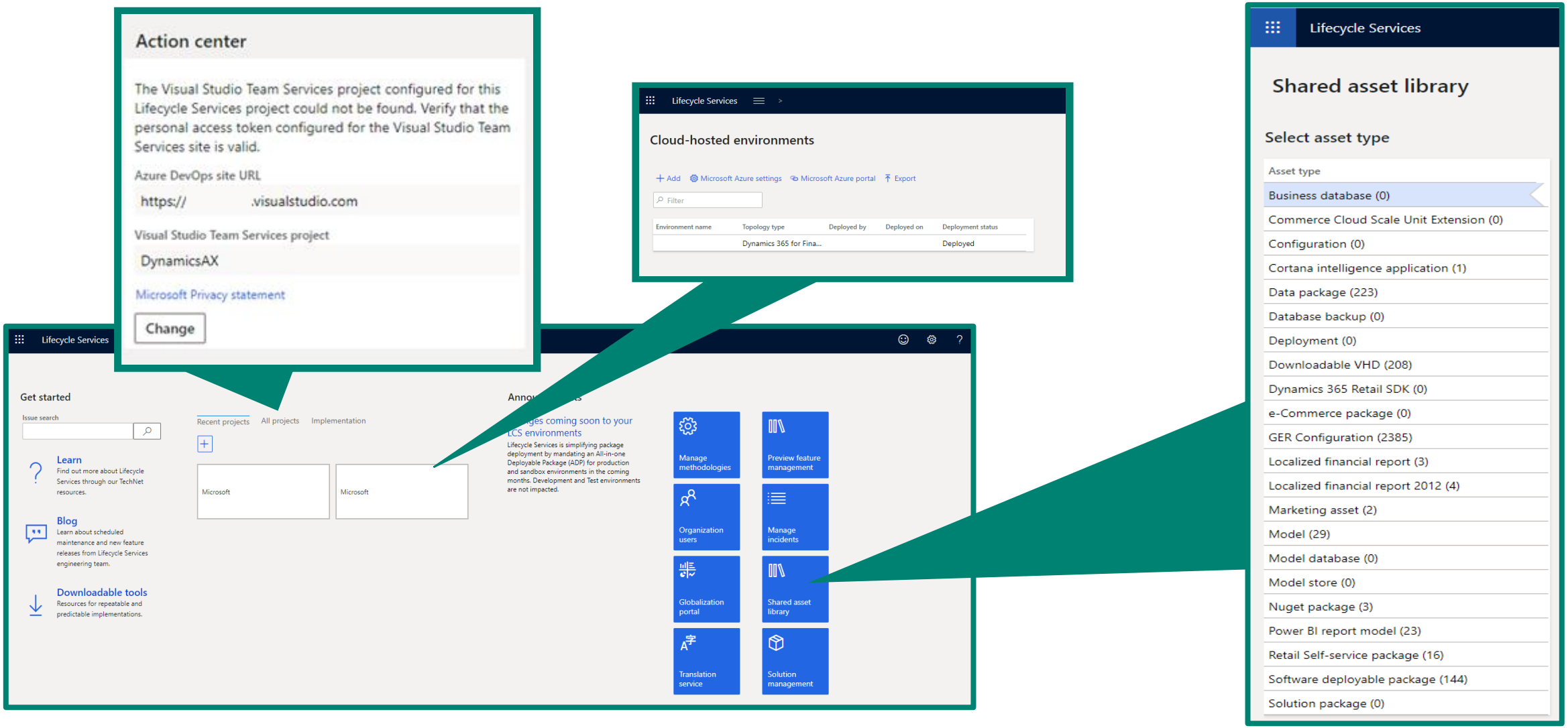
OPERATIONS

- **Dynamics 365 Business Central**
- **Dynamics 365 Finance**
- **Dynamics 365 Human Resources**
- **Dynamics 365 Supply Chain Management**
- **Dynamics 365 Commerce**



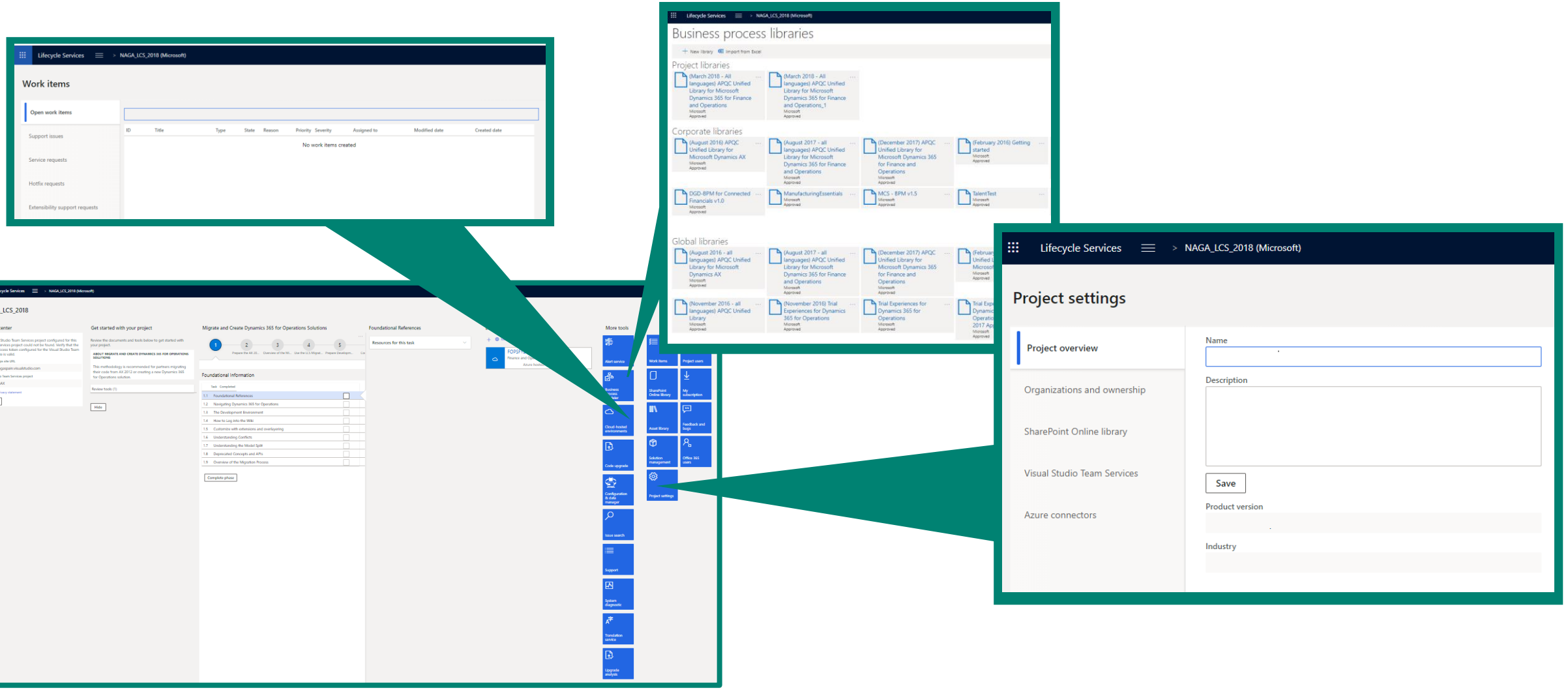
The Lifecycle Services (LCS) tools

A wide selection of tools to move towards predictable, repeatable, high quality implementations.



The Lifecycle Services (LCS) tools

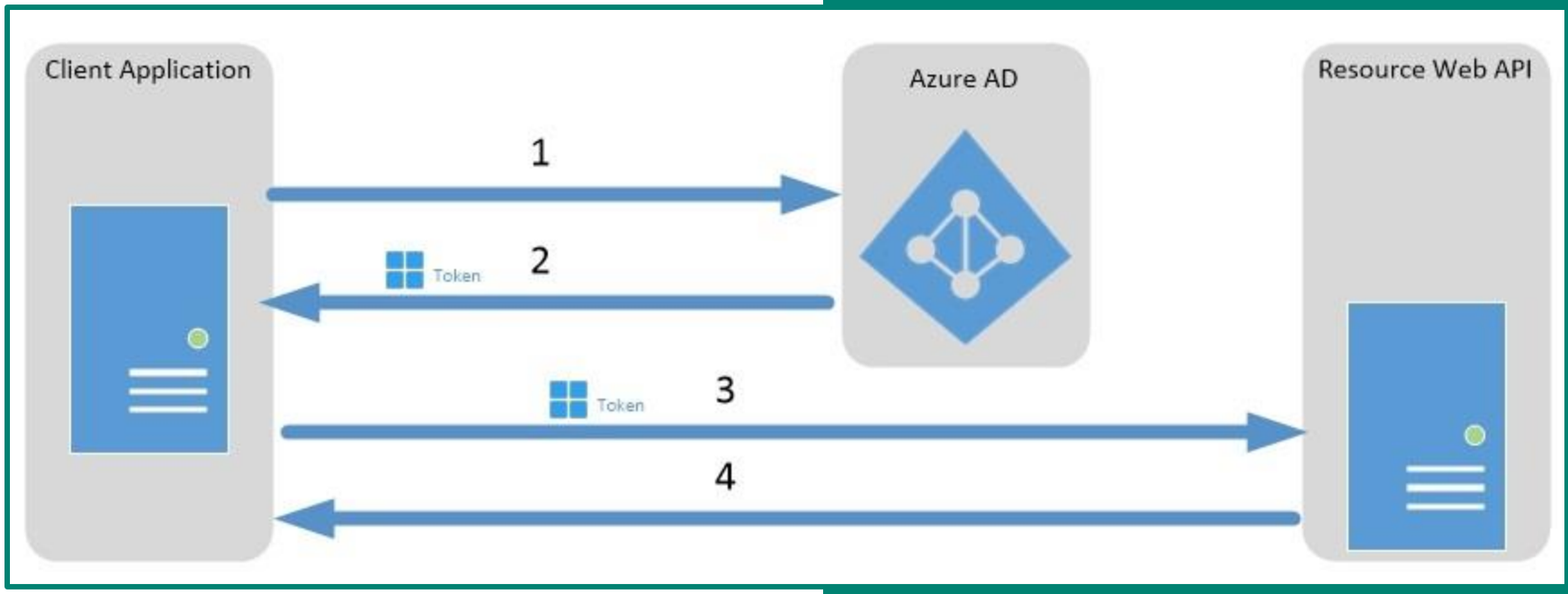
A wide selection of tools to move towards predictable, repeatable, high quality implementations.



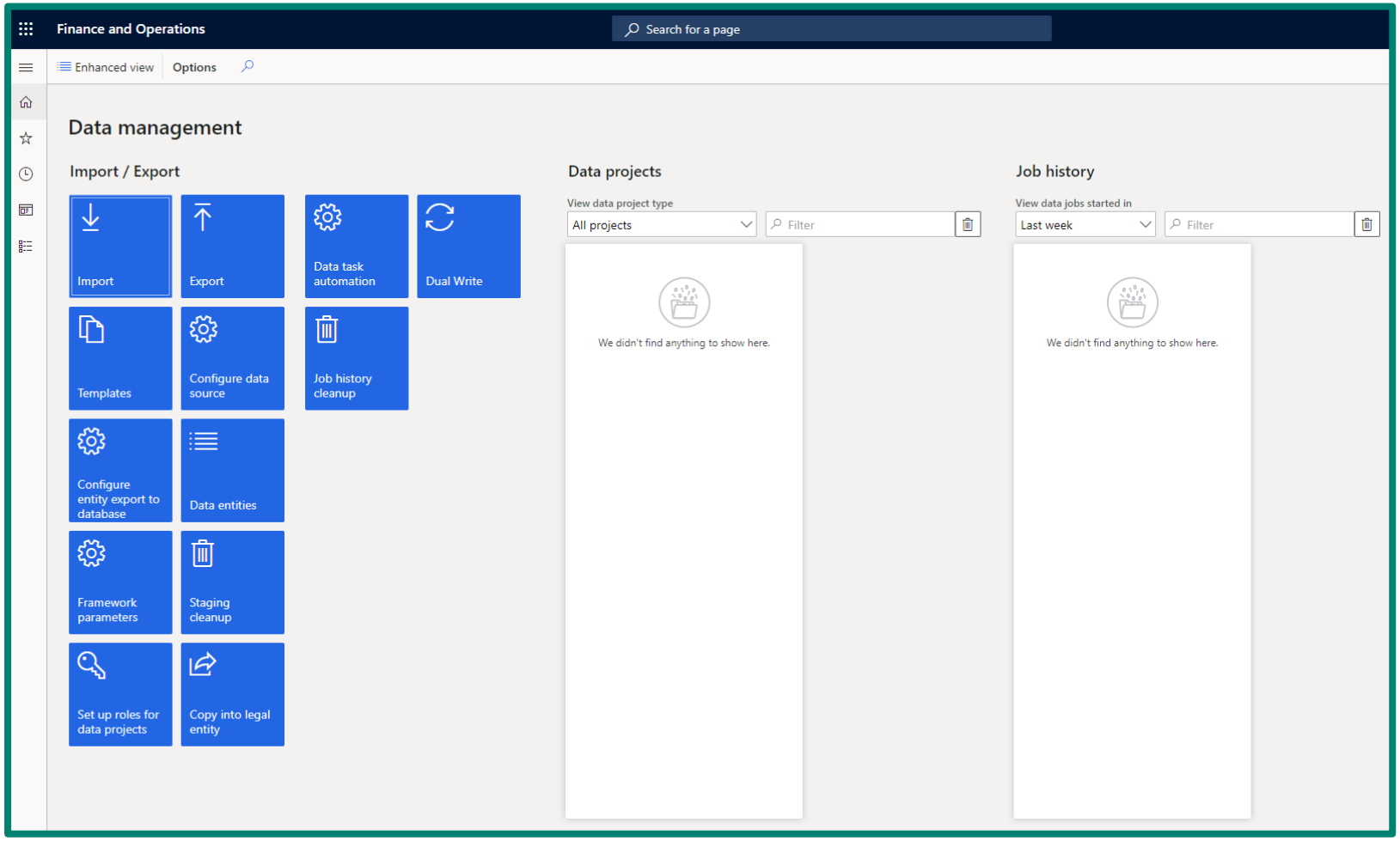
Service endpoints

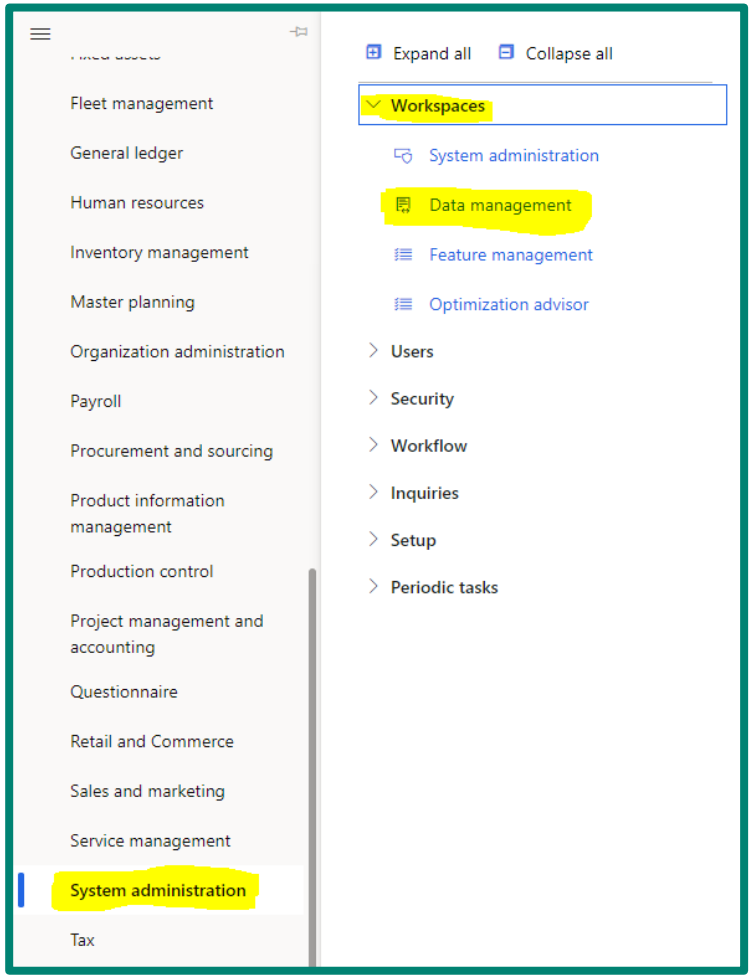
OData Service	REST endpoint, for CRUD operations.	Endpoint: https://[baseURI]/data
REST Metadata Service	Read-only service, provides metadata information for elements.	Endpoint: http://[baseURI]/Metadata
SOAP-based custom service	You can develop your own custom services.	Endpoint: https://[baseURI]/soap/services/service_group_name
JSON-based custom service	The return data set is in JSON format.	Endpoint: https://[baseURI]/api/services/service_group_name

Web Services



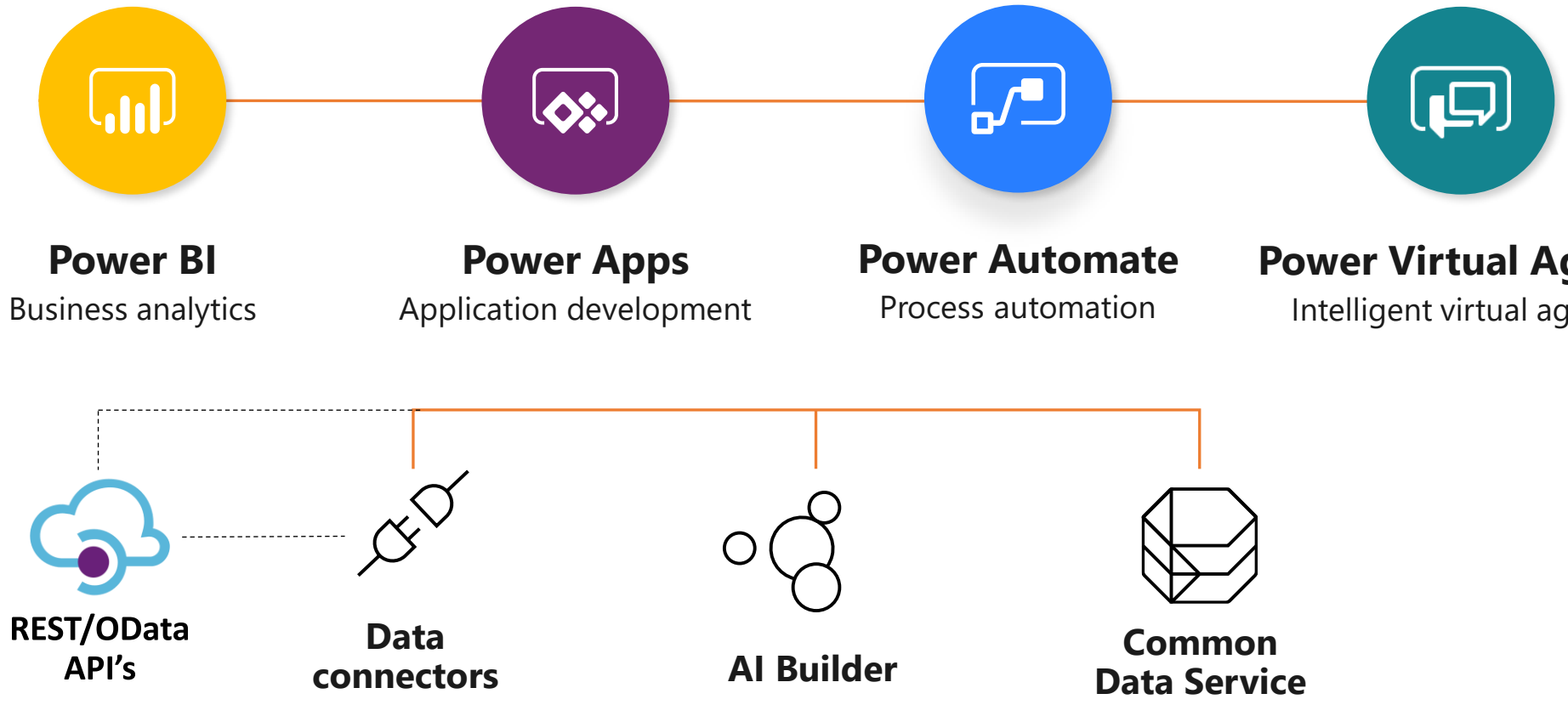
Data Management Services





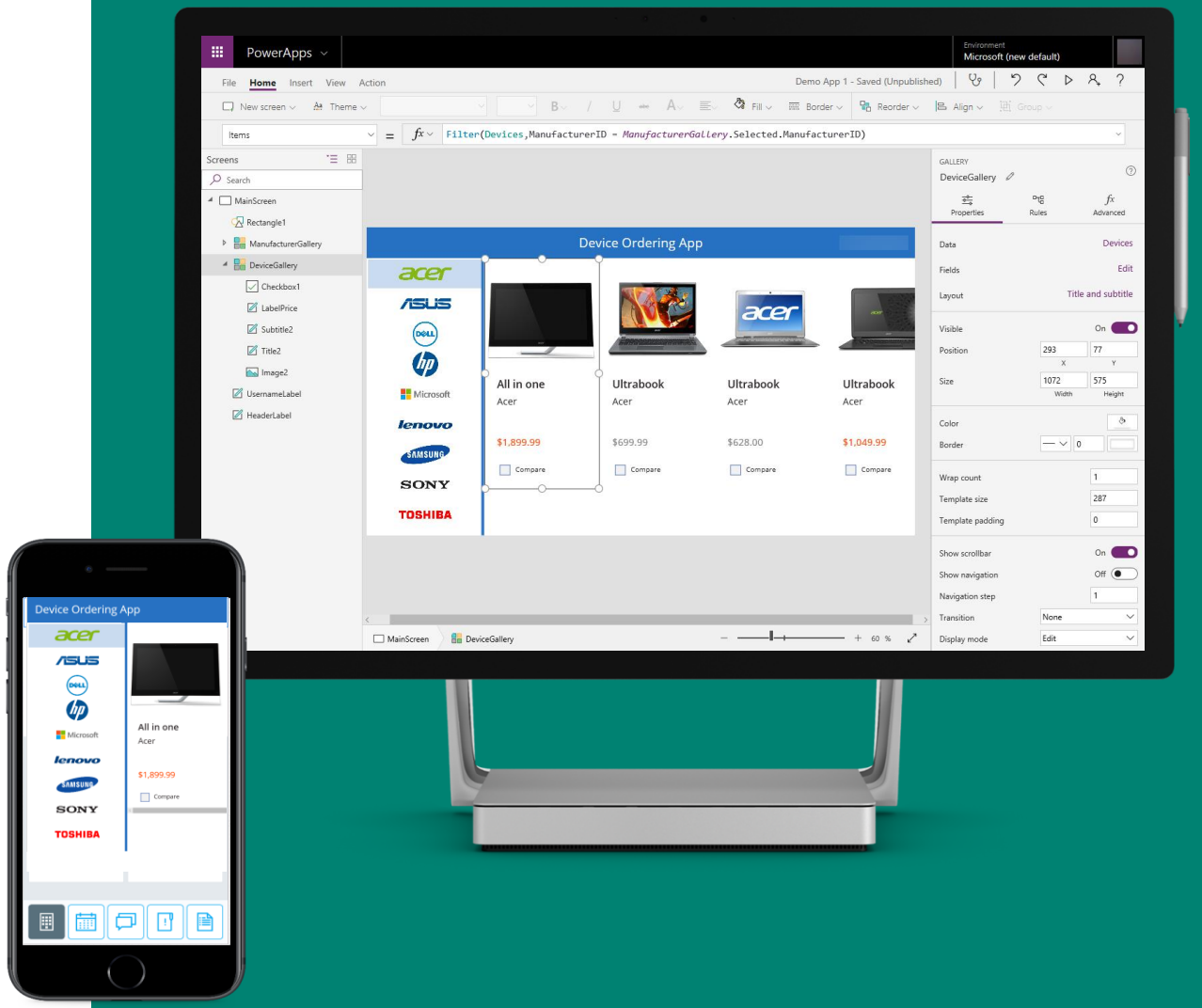
Microsoft Power Platform

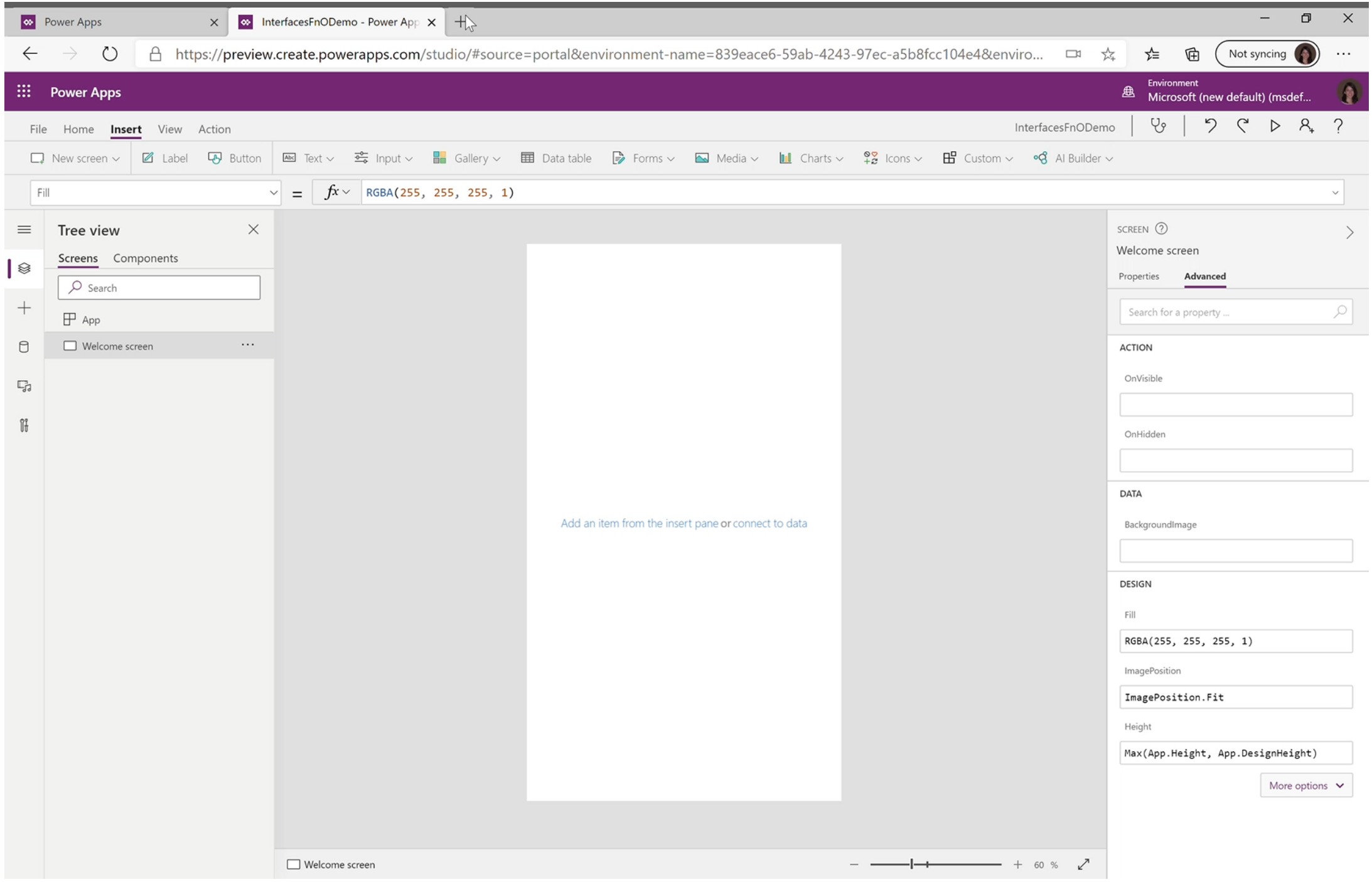
The low-code platform that spans Office 365, Azure, Dynamics 365, and standalone applications



Power Apps

Low-code / no-code visual environment




Power Apps
InterfacesFnODemo - Power App
https://preview.create.powerapps.com/studio/#source=portal&environment-name=839eace6-59ab-4243-97ec-a5b8fcc104e4&enviro...
Not syncing
Power Apps
Environment
Microsoft (new default) (msdef...
File
Home
Insert
View
Action
InterfacesFnODemo
New screen
Label
Button
Text
Input
Gallery
Data table
Forms
Media
Charts
Icons
Custom
AI Builder
Fill
=
RGBA(255, 255, 255, 1)
Tree view
Screens
Components
Search
App
Welcome screen
Add an item from the insert pane or connect to data
SCREEN
Welcome screen
Properties
Advanced
Search for a property ...
ACTION
OnVisible
OnHidden
DATA
BackgroundImage
DESIGN
Fill
RGBA(255, 255, 255, 1)
ImagePosition
ImagePosition.Fit
Height
Max(App.Height, App.DesignHeight)
More options
Welcome screen
60 %

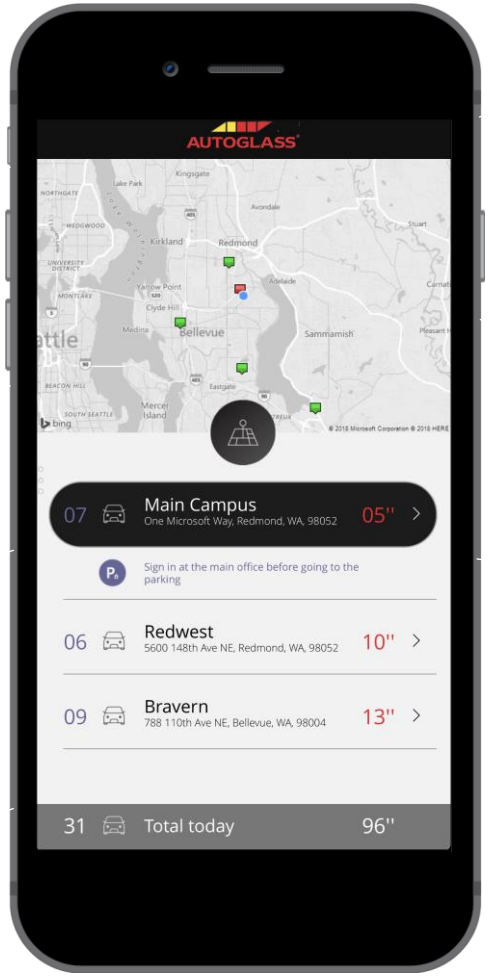
Anatomy of an app

Any platform support

Share apps like documents

Seamless integration

Extensibility model



WYSIWYG design experience

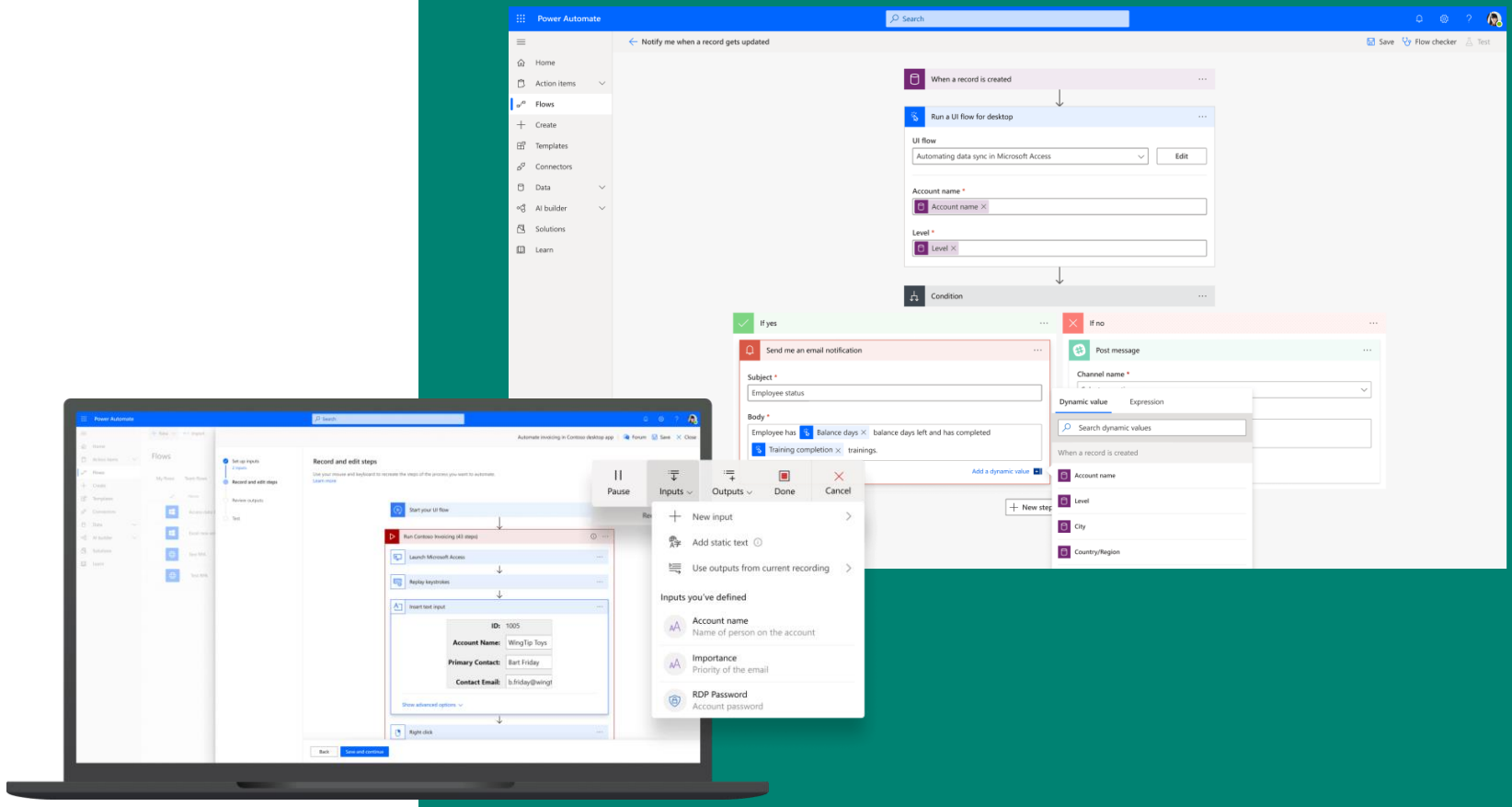
Data connectivity

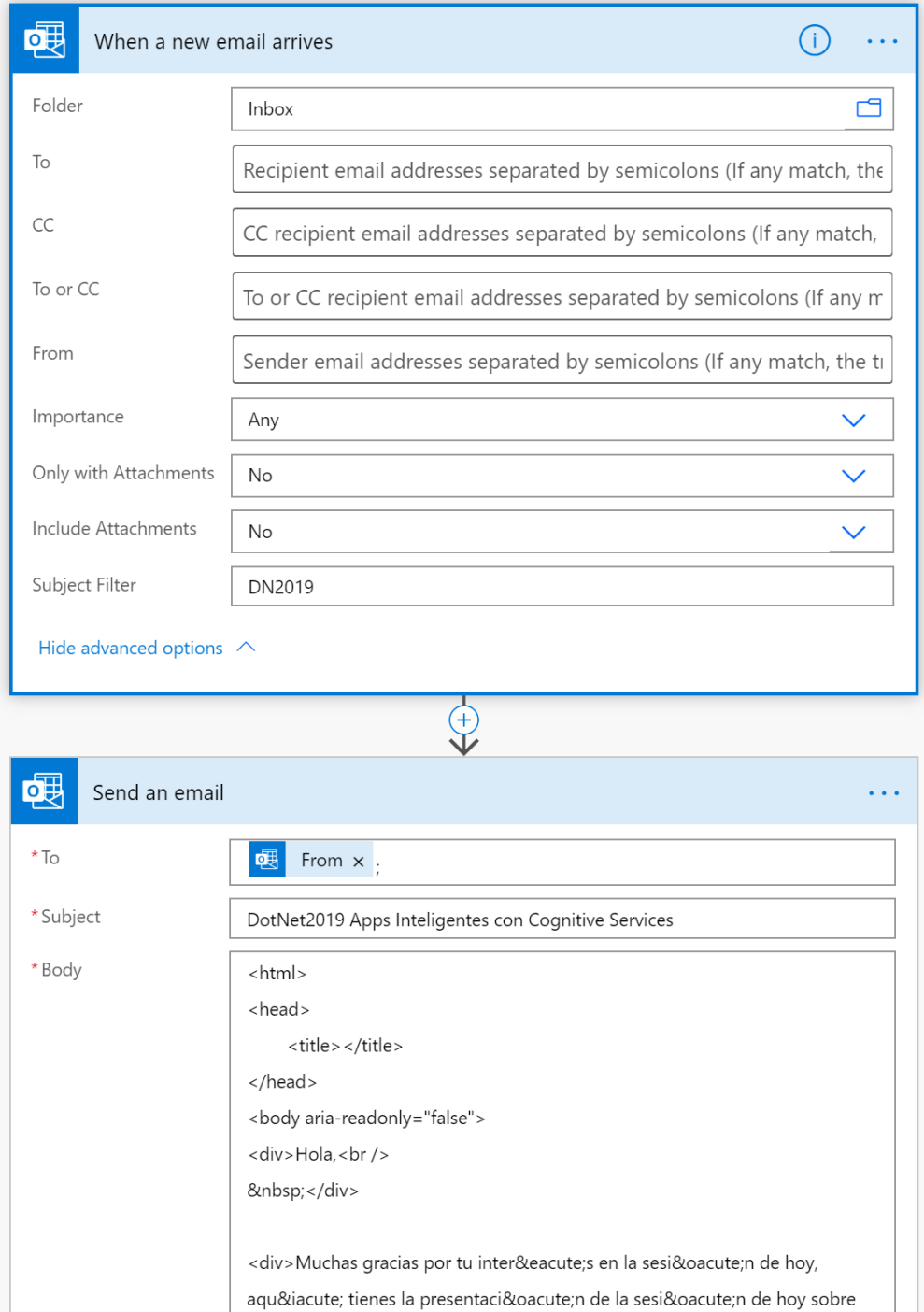
Built-in data platform

App logic

Power Automate

Low-code / no-code flows




When a new email arrives
Folder
Inbox
To
Recipient email addresses separated by semicolons (If any match, the
CC
CC recipient email addresses separated by semicolons (If any match,
To or CC
To or CC recipient email addresses separated by semicolons (If any m
From
Sender email addresses separated by semicolons (If any match, the t
Importance
Any
Only with Attachments
No
Include Attachments
No
Subject Filter
DN2019
Hide advanced options
Send an email
* To
From
* Subject
DotNet2019 Apps Inteligentes con Cognitive Services
* Body
<html>
<head>
<title></title>
</head>
<body aria-readonly="false">
Hola,

Muchas gracias por tu interés en la sesión de hoy,
aquí tienes la presentación de la sesión de hoy sobre

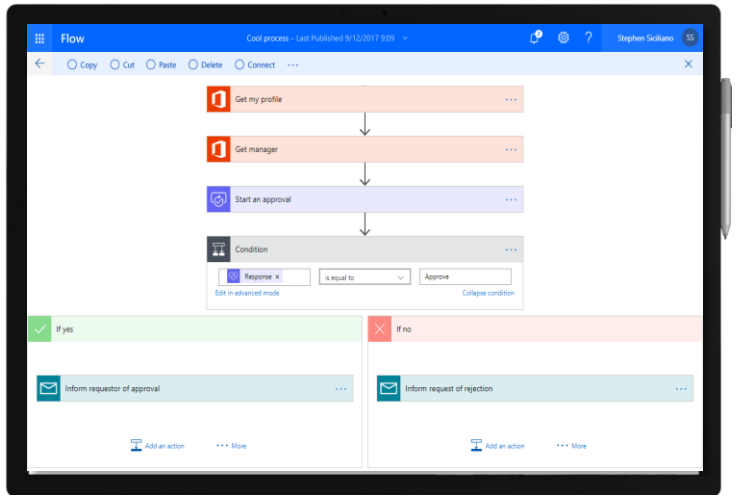
Anatomy of a workflow

Hundreds of triggers

Thousands of actions

Share flows like documents

Data connectivity



Seamless integration

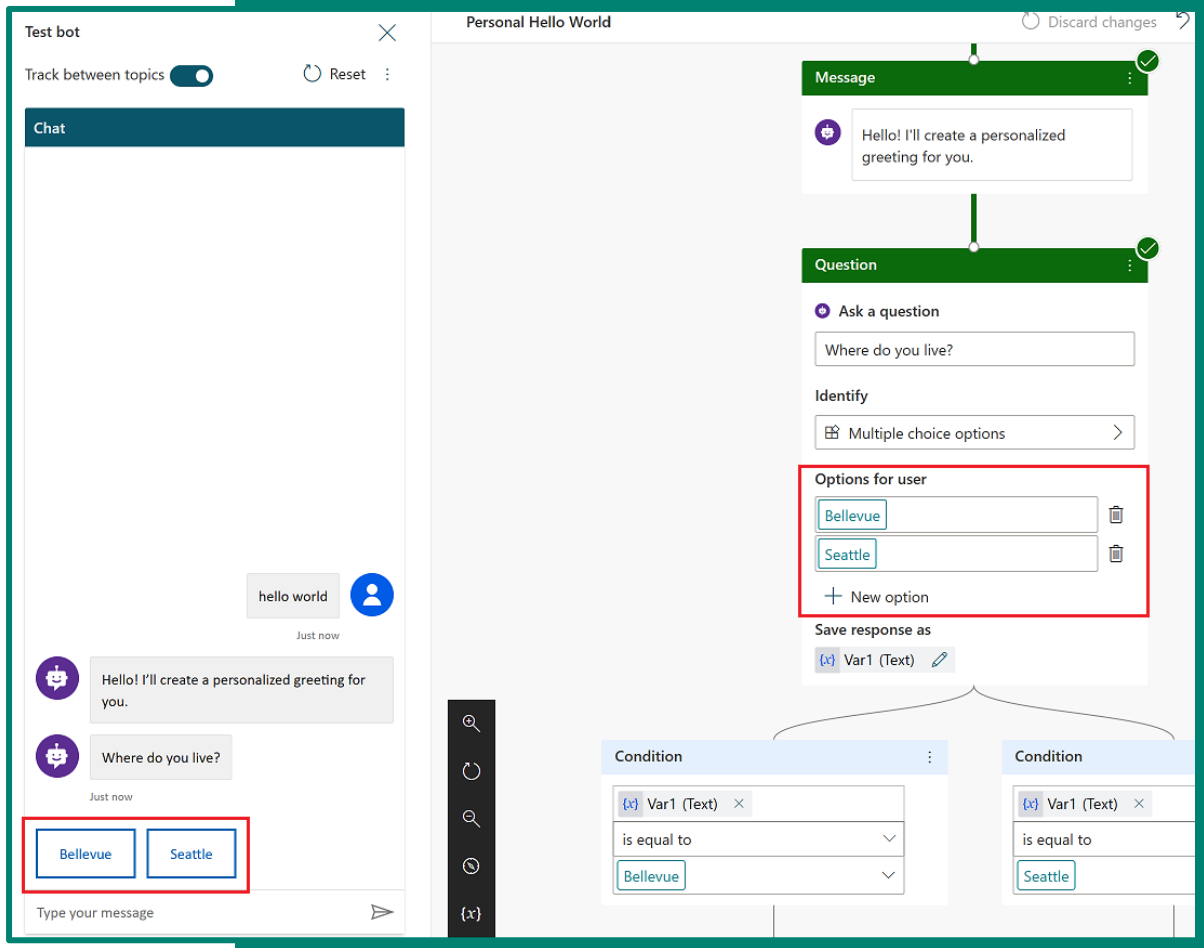
Built-in data platform

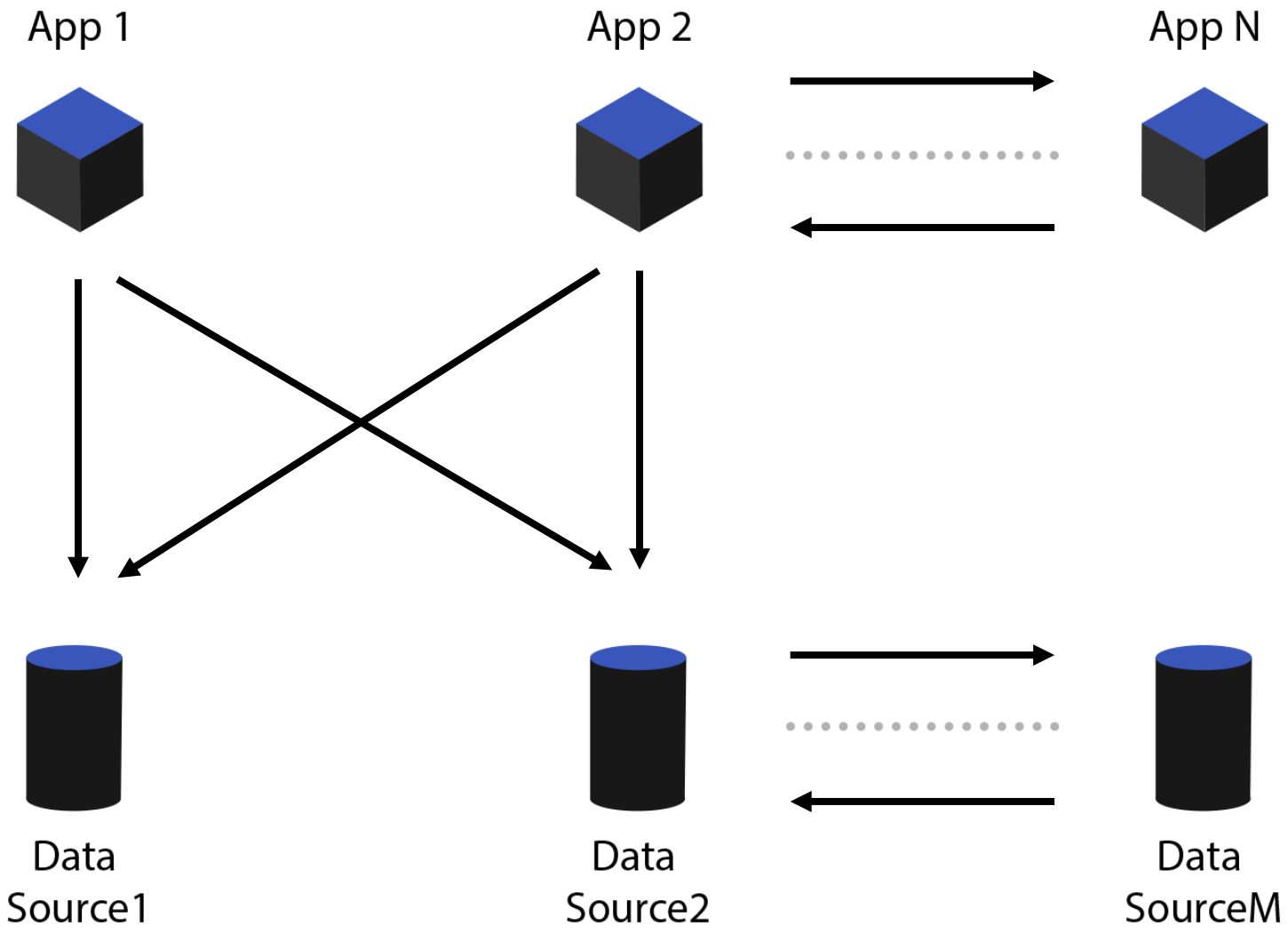
Extensibility model

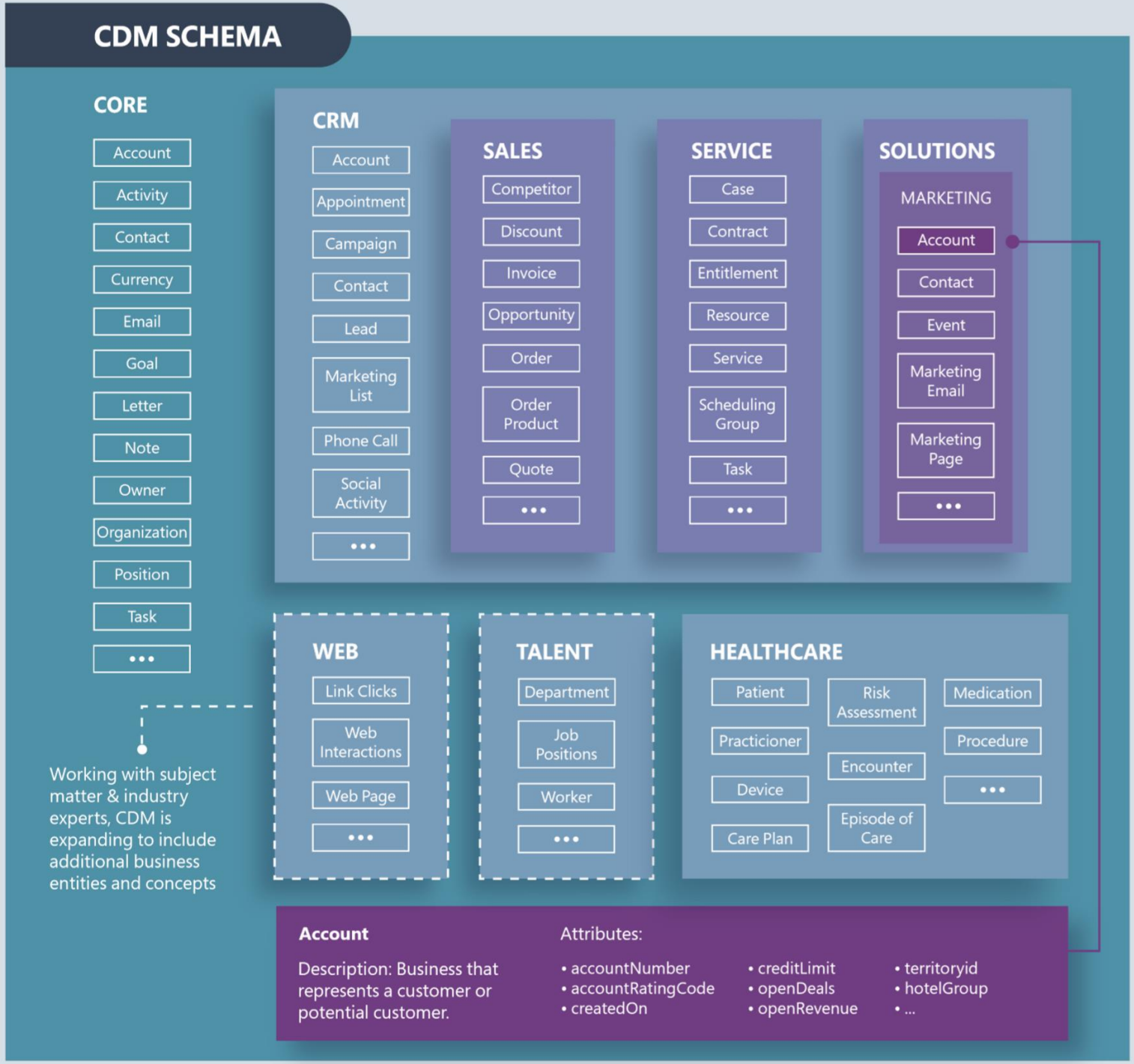
Intelligent automation

Power Virtual Agents

Easily create powerful bots using a guided, no-code graphical interface




App 1
App 2
App N
Data
Source1
Data
Source2
Data
SourceM


CDM SCHEMA
CORE
Account
Activity
Contact
Currency
Email
Goal
Letter
Note
Owner
Organization
Position
Task
•••
CRM
Account
Appointment
Campaign
Contact
Lead
Marketing List
Phone Call
Social Activity
•••
SALES
Competitor
Discount
Invoice
Opportunity
Order
Order Product
Quote
•••
SERVICE
Case
Contract
Entitlement
Resource
Service
Scheduling Group
Task
•••
SOLUTIONS
MARKETING
Account
Contact
Event
Marketing Email
Marketing Page
•••
Working with subject matter & industry experts, CDM is expanding to include additional business entities and concepts
WEB
Link Clicks
Web Interactions
Web Page
•••
TALENT
Department
Job Positions
Worker
•••
HEALTHCARE
Patient
Practicioner
Device
Care Plan
Risk Assessment
Encounter
Episode of Care
Medication
Procedure
•••
Account
Description: Business that represents a customer or potential customer.
Attributes:
• accountNumber
• accountRatingCode
• createdOn
• creditLimit
• openDeals
• openRevenue
• territoryid
• hotelGroup
• ...

Announcing the Open Data Initiative

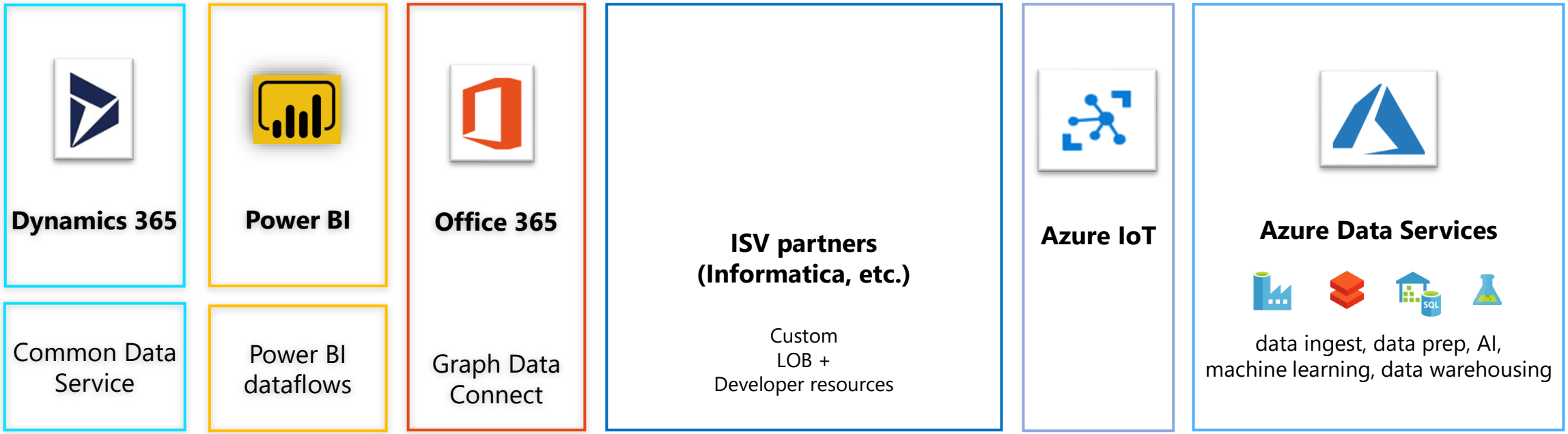
Deliver unparalleled business insight from your behavioral, transactional, financial, and operational data with the Open Data Initiative — a jointly-developed vision by Adobe, Microsoft, and SAP.

Common Data Models enable low friction collaboration today

Decision Makers, Business analysts ◄----------► Data scientists, Data engineers

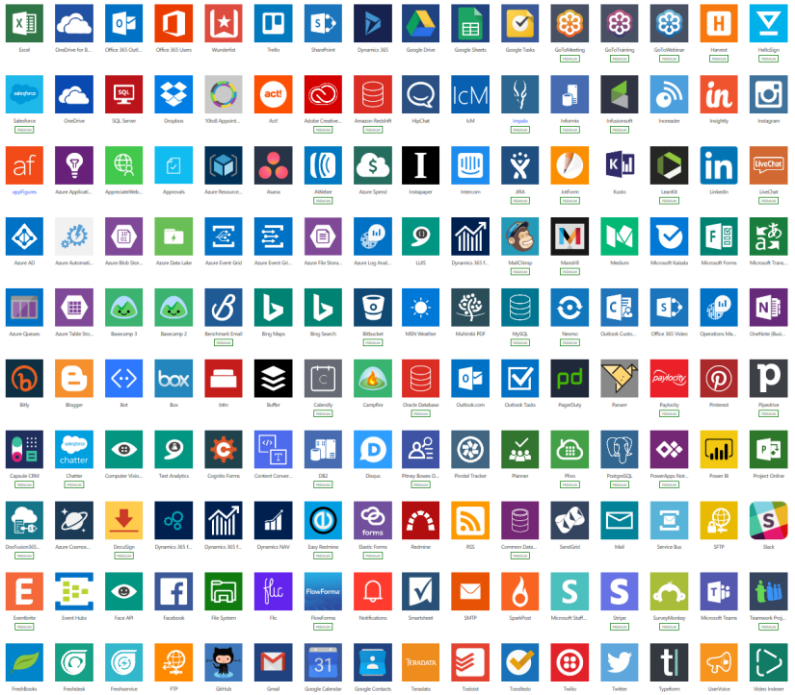
No code, low code

Low to high code

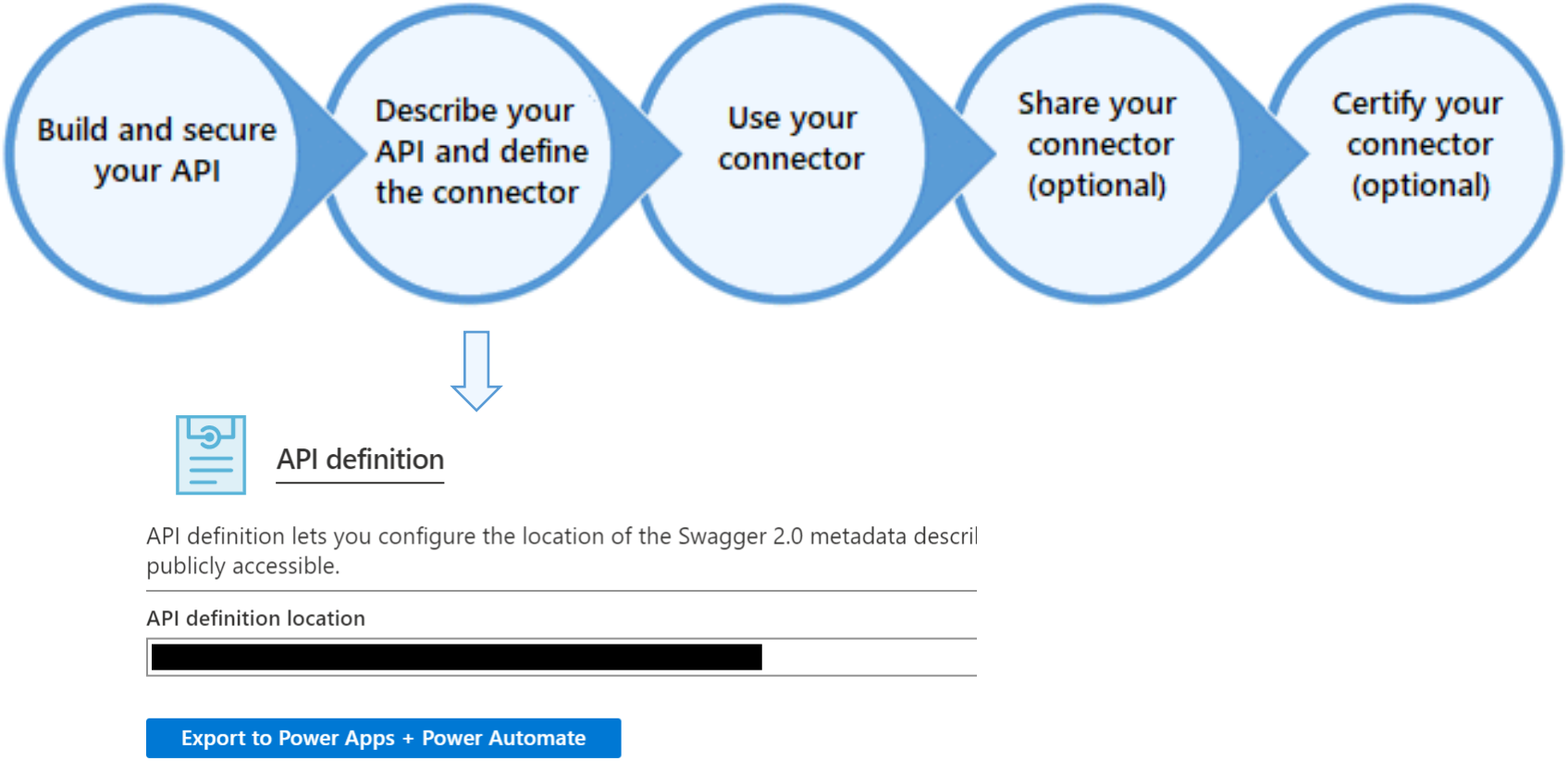


Cloud and on-premises connectivity

- Built-in connectivity to over 230 cloud services, files, databases, web APIs, etc.
- Seamless hybrid connectivity to on-premises systems via the On-Premises Data Gateway
- Build custom connectors for everyone to leverage



Custom connectors



Business Events

What is a Business Event?

Examples

- When a **Sales Order is Confirmed** a Pick Ticket needs to be generated in Warehousing system
- When a **Packing Slip is Posted** ecommerce needs to be updated with estimated ship date
- When **PO is Confirmed** a payment needs to take place in other system

Business process integration between F&O and other systems

Fire and forget pattern

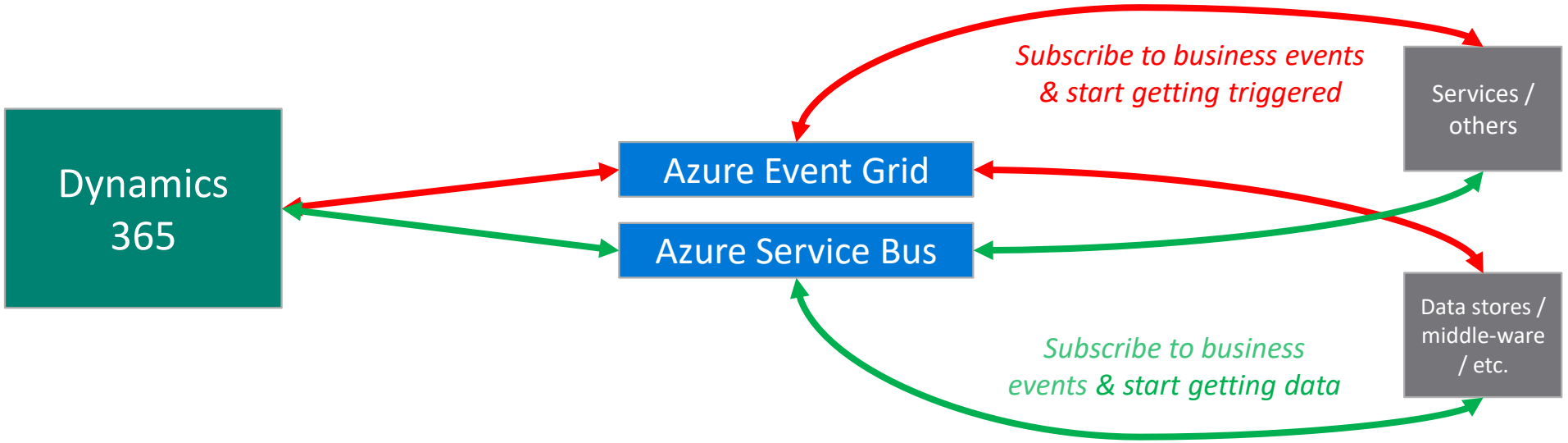
Consumed externally

Small and nimble messages

Real time

Business Events

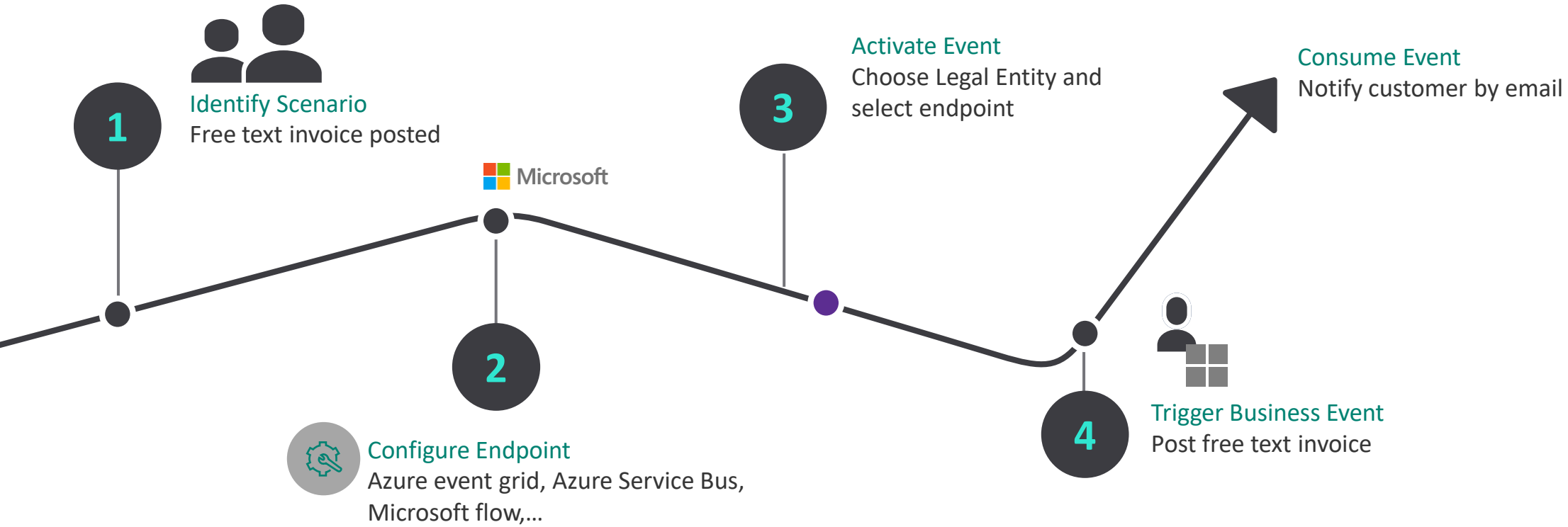
What is a Business Event?



Business events must **not** be considered a mechanism for **exporting data**. By definition, business events are lightweight and nimble. They aren't intended to carry large payloads to fulfill data export scenarios.

Business Events

End-to-end process



Business Events

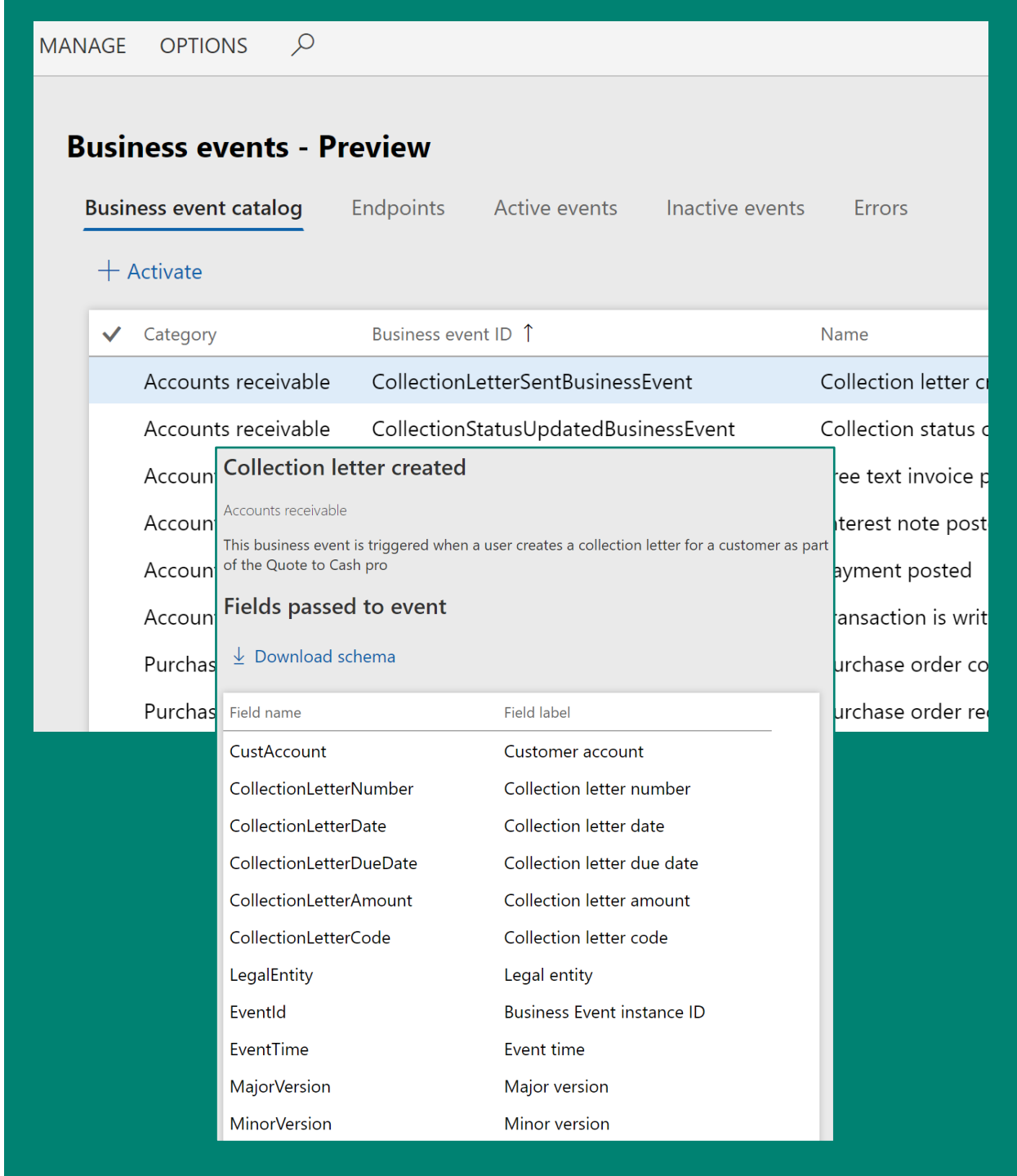
The catalog

- Lists all available business events in the instance
- Business event categories

  Application

  Alert

  Worklow
- The business event catalog is built during database synchronization (explicit update can be done via Manage > Rebuild business events catalog.)
- Shows BE fields and can download Sample payload

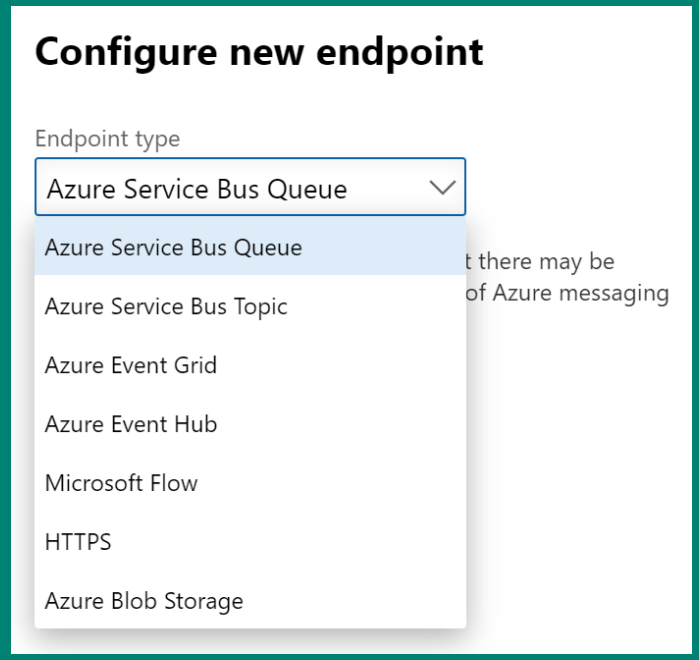


Business Events

Endpoints

- Endpoints play the role of middleware that should receive and deliver Business Events
- Bring your own endpoints, part of customer domain (customer Azure subscription)
- Supported endpoints :
  - Azure endpoints,
  - Microsoft Flow
  - Http/https

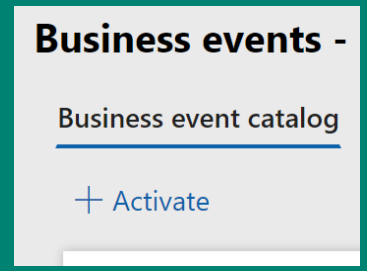
- Endpoints list can be extended via customization

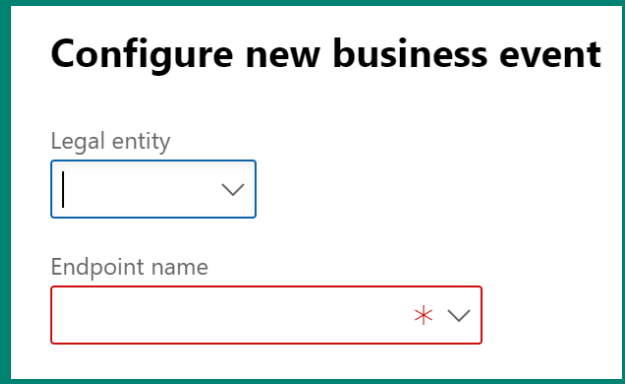


Business Events

Activation

- Activate Business event to enable outbound processing
- Business events can be activated either in specific legal entities or in all legal entities (leave blank field)
- Endpoint is assigned when business event is activated.
- Business events can be deactivated when processing needs to be paused (maintenance, activities in the integration landscape).





LogicApps

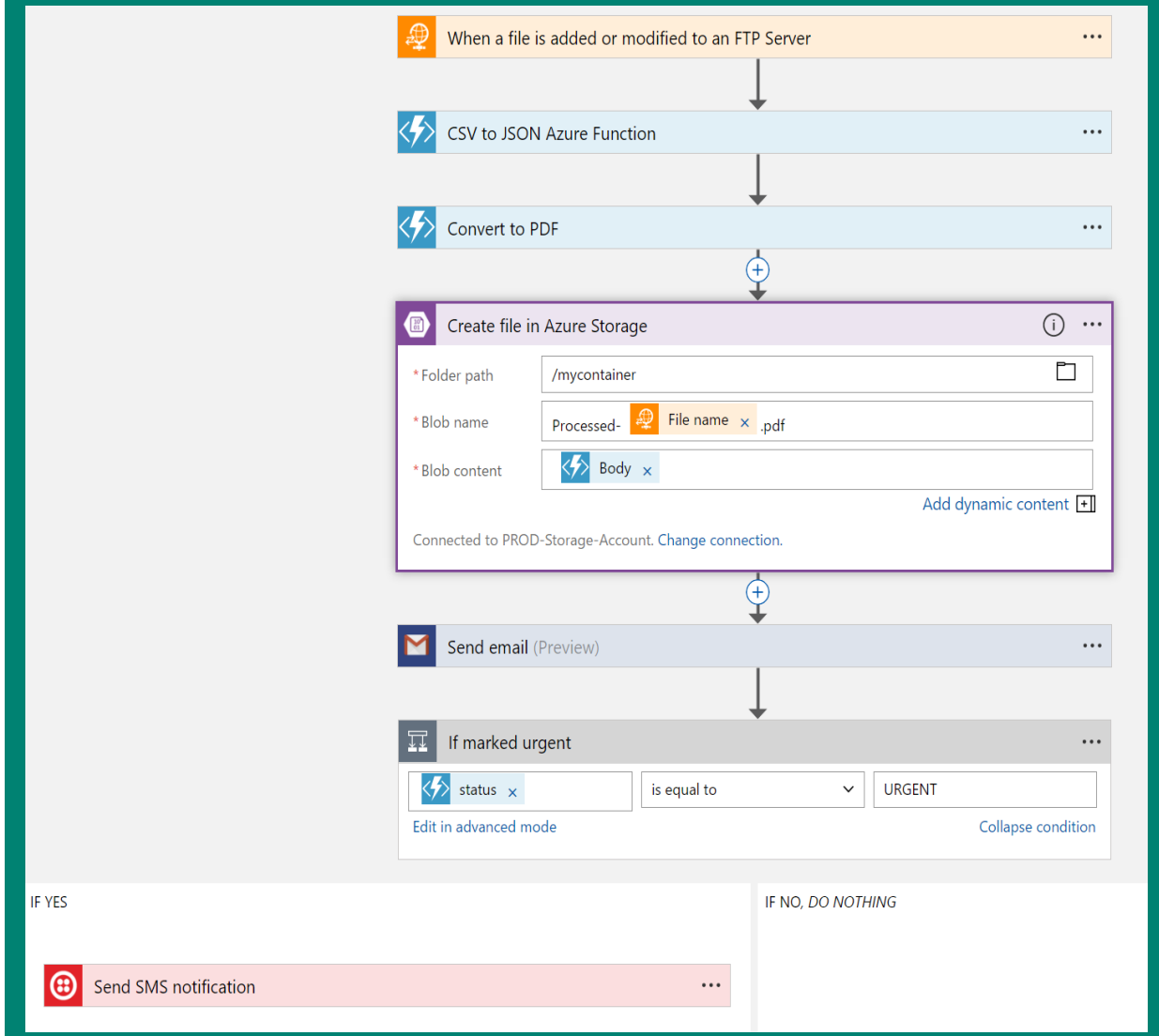
What is it?

Visually design workflows in the cloud

Express logic through powerful control flow

Connect disparate functions and APIs

Declarative definition to work with CI/CD



Logic Apps

- Developer focused
- Visual Studio development environment
- Source control / release management
- Ideal for Azure developers
- Full access to ‘code-view’

Power Automate (Flow)

- Citizen developer focused
- Web + mobile development environment
- Connecting to business applications
- Ideal for SharePoint, Dynamics, and Office users
- Can be exported as Logic App

Azure Service Bus

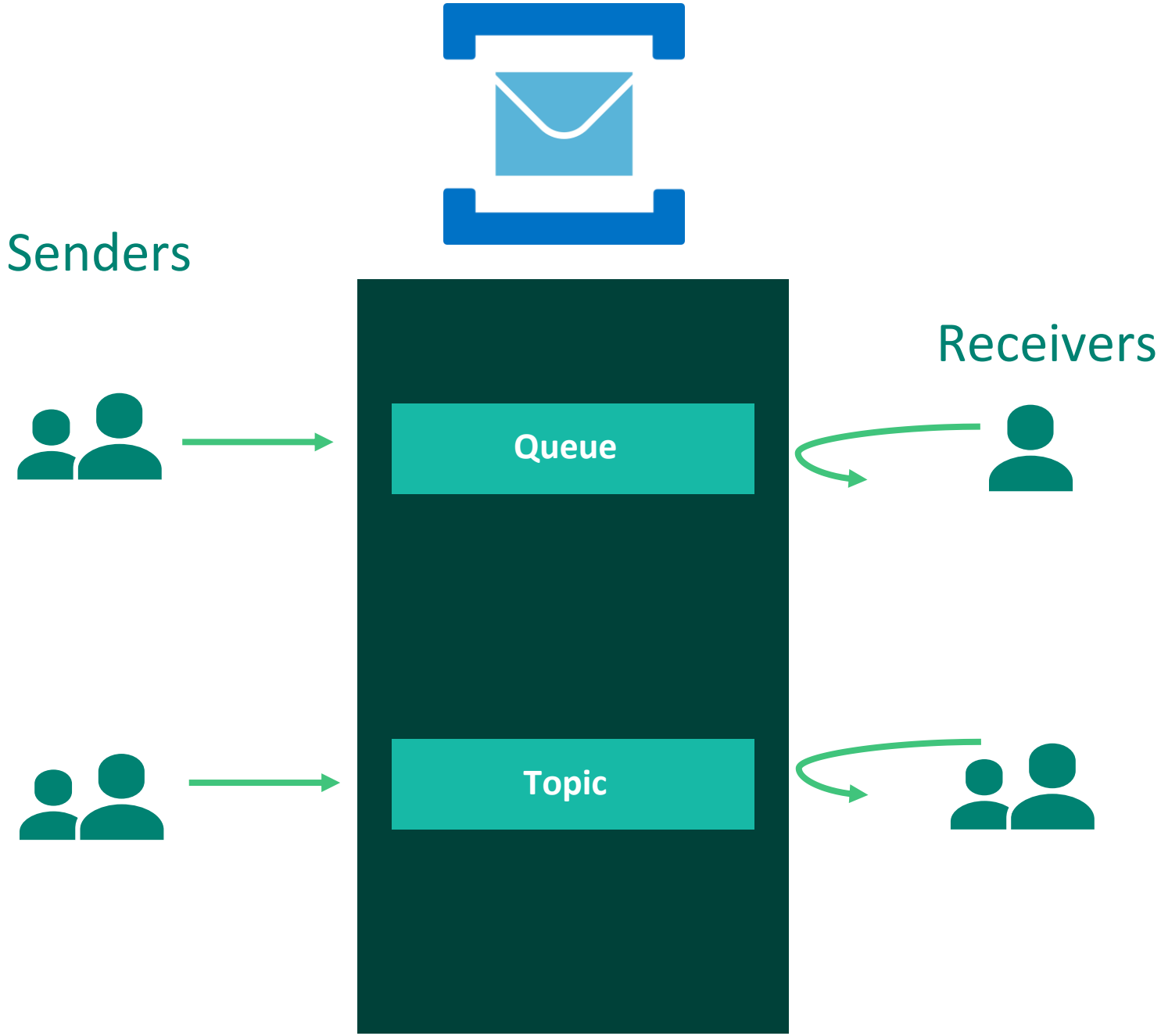
What is it?

Reliable asynchronous message delivery that requires polling

Advanced messaging features like FIFO, batching/sessions, transactions, dead-lettering, temporal control, routing and filtering, and duplicate detection

At least once delivery

Optional in-order delivery



What if all these events
could be managed and
directed from one place?

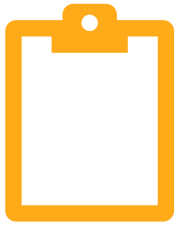
Azure Event Grid

Concepts

- Events – what happened
- Event Publishers – where it took place
- Topics – where publishers send events
- Event Subscriptions – mechanism that routes & filters events
- Event Handlers – the app or service reacting to the event

Other concepts

Azure Key Vault



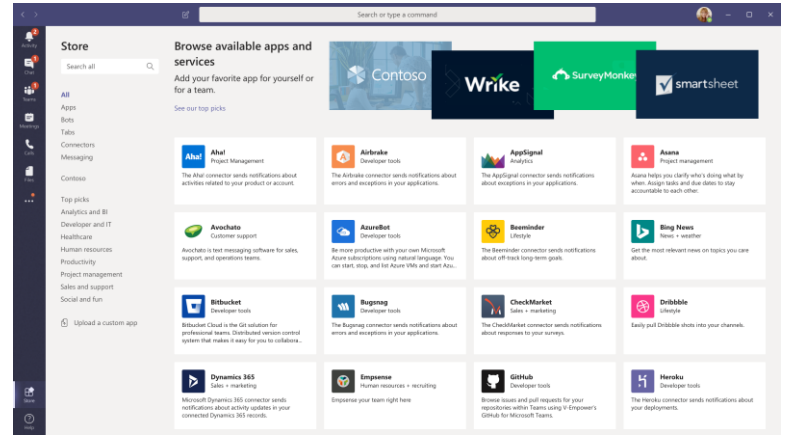
Azure AD App Registration

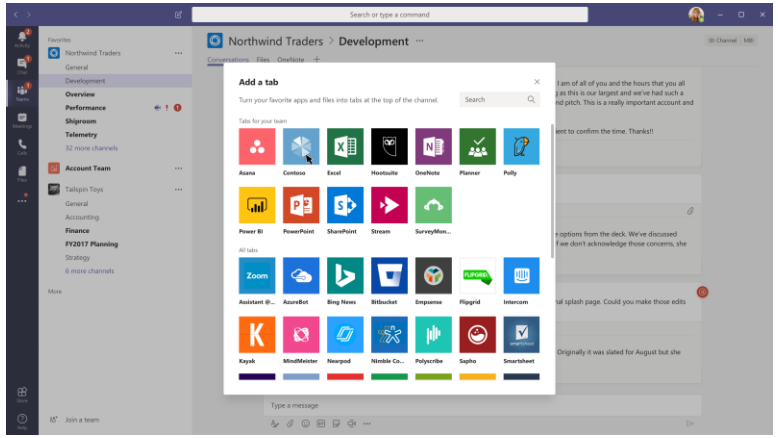
SAS policy

Other services

Azure Data Lake

Teams tabs





Teams apps

Practice time

Go to

https://github.com/**julietsvq/DynamicsInterfaces**

for slides and hands-on D365 Integrations!

Partner Training Calendar

The site you should check for training options

- https://www.microsoft.com/fi-fi/partner-training/
- https://www.microsoft.com/nb-no/partner-training/
- https://www.microsoft.com/sv-se/partner-training/
- https://www.microsoft.com/da-dk/partner-training/
- https://www.microsoft.com/en-ie/partner-training/
- https://www.microsoft.com/nl-nl/partner-training/
- https://www.microsoft.com/nl-be/partner-training/
- https://www.microsoft.com/de-ch/partner-training/
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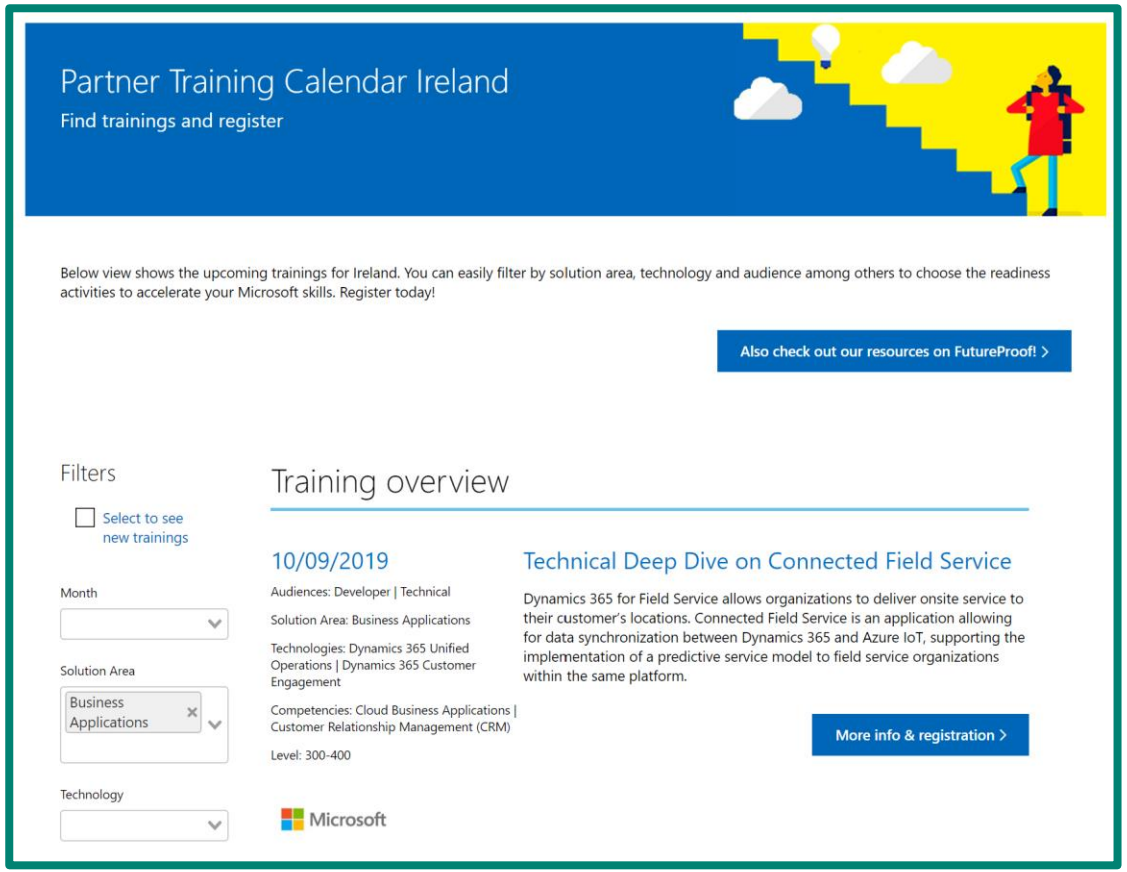
- https://www.microsoft.com/es-es/partner-training/
- https://www.microsoft.com/pt-pt/partner-training/



Dankie Faleminderit **Shukran** Chnorakaloutioun Hvala Blagodaria

Děkuji **Tak** Dank u Tänan Kiitos **Merci** Danke Ευχαριστώ A dank

Mahalo תודה **Dhanyavād** Köszönöm Takk Terima kasih **Grazie** Grazzi

nayuribe.girado@microsoft.com
jmoreiro@microsoft.com

Thank you!

nayuribegirado
julietmoreiro

감사합니다 Paldies Choukrane Gracias Ačiū **Благодарам** ありがとうございました

谢谢 Баярлалаа **Dziękuję** Obrigado Mulţumesc **Спасибо** Ngiyabonga

Ďakujem Tack Nandri Kop khun **Teşekkür ederim** Дякую Хвала Diolch