



Microsoft 365 (M365) Digital Destination

Power Apps Customer Usage Guidelines

9. On-Premises Data Gateway

PAGE 9 of 15

◀ View [Table of Contents](#)

The on-premises data gateway acts as a bridge to provide quick and secure data transfer between on-premises data (data that isn't in the cloud) and several Microsoft cloud services including Power Apps. By using a gateway, organizations can keep databases and other data sources on their on-premises networks, yet securely use that on-premises data in cloud services.

The CDC has already installed and configured the **on-premises** data gateways:

CAVEAT: All CDC staff **MUST** use the CDC-approved on-premises data gateways and **should not** create any personal or on-premises gateways on their workstations, or program-owned servers. When a non-CDC approved gateway is discovered, OCIO will notify the owner's ISSO of that unauthorized gateway.

9.1 Requesting Access to the Gateway

Before requesting access to the gateway, you need to acquire a Power Apps premium license. See [Section 8 – Power Apps Premium](#) for more information on this process. Once the licenses have been acquired, the administrator of the Power Apps environment can then proceed with requesting access to the gateway.

To request access to the gateway, the administrator of the Power Apps environment will need to submit an email (on behalf of the Power Apps developer) as described below. A Product Management Branch (PMB) (formerly SST) support staff member will grant access to the user requesting access.

How to request gateway access

To request Gateway access, submit a Power App Request for a Premium Connector at the [CDC IT ServiceDesk](#).

Be sure to include the following information:

- Gateway Access Needed for <Environment URL>
- Custom Connector Name
- URL Hostname

Have you created a custom connector? If yes, please provide the name of the custom connector and the name of the environment the custom connector resides in.

Sections in these Guidelines

1. Introduction
2. How To Create a Power App
3. Sharing a Canvas App
4. Making Changes to an App
5. Executing Flows from Power Apps
6. Data Loss Prevention (DLP) Policies
7. Limitations at GCC
8. Power Apps Premium
- › 9. On-Premises Data Gateway
10. Model-Driven Apps
11. Custom Connectors
12. Application Deployment
13. What is Dataverse (Formerly CDS – Common Data Service)
14. Approval Process
15. Accessibility

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