Cliente



Job Title Operator

Age 25 to 34 years

Highest Level of EducationSome college, no degree

Social Networks











Industry Retail

Organization Size 201-500 employees

Preferred Method of Communication

- Phone
- Face-To-face

Tools They Need to Do Their Job

• CRM Software

Job Responsibilities

Quality control

Their Job Is Measured By

Production

Reports to

Coordinator

Goals or Objectives

Provide quality products

They Gain Information By

Direct managers

Biggest Challenges

- Resources
- Project Management & Disorganization
- Professional Development
- Change Management