GOMEZ, JULIUS KARL C.

Block 2 Lot 23 Pipit St. Purok 7 Unit 5

Brgy. Commonwealth Quezon City

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Email Address: **juliusgomez19@gmail.com**

**OBJECTIVE:**

To have a web design/development job and utilize my creativity, analytical and problem-solving skills for achieving the tasks, maximize knowledge that can develop through actual job environment with dedication and honesty.

**WORK EXPERIENCE:**

**Accenture Operations Inc.**

***Transaction Processing Associate (*HCSC - TX*)***

Retail Claims Examiner

19 Aug 2016 to 06 Feb 2020

* End-to-end process of claims
* Coordinate with cross-functional teams regarding conditions, updates, requirements, process and goals to the project and client.
* Investigating documents or guidelines of system prompts to resolve the issues of claims.
* Viewing medical information of the patients, provider of the client, third party liability and its membership status.
* Releasing and pending the claims depends on the prompts received.
* Requesting additional information regarding membership and medical records from the provider or member of insurance.
* Track every claim details and its scenario using an IT support tool for documentation
* Create tickets on claim prompts did not bypass on SNOW.

**INTERNSHIP:**

**Philippine Long Distance Telephone Company (PLDT)**

January 2016 to April 2016

**SKILLS SUMMARY:**

**Tools and Others:** VS Code, Adobe Photoshop for graphic editing, FL Studio/Audacity for audio editing/production and MS Office, Web and Responsive Design, Hardware Troubleshooting

**Programming Languages:** HTML5, CSS3, Javascript (ES5/ES6), Bootstrap, jQuery, React JS, React Hooks**,** C#, SQL, NPM, Chrome Dev Tools

**AWARDS/ RECOGNTIONS:**

* **Above Peer Group Level 13** for the Month of April 2017

**Transaction Processing Associate (HCSC – TX)**

Accenture Inc.

* **Above Peer Group Level 13** for the Month of August 2017

**Transaction Processing Associate (HCSC – TX)**

Accenture Inc.

* **Life Achievers Most Improved Operator** for the Month of August 2017

**Transaction Processing Associate (HCSC –TX)**

Accenture Inc.

* **Life Operator Developed Individuals** for the Month of June 2019

**Transaction Processing Associate (HCSC –TX)**

Accenture Inc.

**SEMINARS ATTENDED AND ACHIEVEMENTS:**

* **National Certificate II in Computer Hardware Servicing Holder** February 2014
* **Certificate of Attendance in Joomla** March 2014
* **Certificate of Completion in SAP Business One** April 2014
* **Certificate of Attendance Graphic Designing Photography** December 2015
* **Certificate of Participation in 6th IT Innovations Congress** February 2016
* **Certificate of Participation in Y4IT Research Summit 2016** March 2016
* **Certificate of Attendance in Trends in Information Technology** April 2016
* **Certificate of Attendance in Advanced**

**English Pre-employment Training** May 2016

* **Best Thesis Award in Application Project** May 2016
* **Udemy: Javascript – The Complete Guide (Beginner & Advanced)** June 2020

**EDUCATIONAL BACKGROUND:**

* **TERTIARY LEVEL:**   **FEU-FERN College** 2013-2016

**BS in Information Technology**

Sampaguita Avenue, Mapayapa Village

Diliman, Quezon City

* **SECONDARY LEVEL:   Commonwealth High School** 2009-2013

                                Ecols St., Commonwealth, Quezon City

**CHARACTER REFERENCE:**

Mrs. Rosemarie Sarabia

Team Lead - Accenture Inc. Contact No. 09166740692

Ms. Wendy Tan

Team Lead - Accenture Inc. Contact No. 09493901687