## JULIAN J. SERRA WRIGHT

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Education

Stanford Graduate School of Business, MBA, 2024

Columbia University, Bachelor of Science in Computer Science, 2018

Claremont McKenna College, Bachelor of Arts in Economics, Combined Plan Program with Columbia University

Experience

## SUMMER ENTREPENEURSHIP FELLOWSHIP

Palo Alto, CA

Explored a venture in the Digital Legacy space aimed at using ML/AI to enable clients to recover the assets and legacy of their lost loved ones.

Founder

Summer 2023

May 2020 – June 2022

- Conducted extensive user and market research to identify key pain points and a ~\$80 billion market opportunity.
- Built classification model to identify valuable accounts using the customers mailboxes and implemented a feasibility experiment to use LLM's for automating account recovery interactions with customer support teams.

**BITSO** Mexico City, Mexico

The largest crypto exchange in Latin America with over 8 million users, first crypto unicorn in Latin America, and first fin-tech unicorn in Mexico (bitso.com)

Product Manager

Manage a product development team of +10 people in the design, implementation, and release of new products and product features. Only product manager promoted from in-house software engineering team.

- Led the creation of Bitso's US dollar product, enabling global users to trade and transact using ACH payments, wire transfers and stablecoins. This product now accounts for US\$200 million in traded volume per month, has allowed Bitso to double its cryptocurrency offering, and enabled the exponential growth of Bitso's institutional payments product (now processes around 10% of all US-Mexico remittances).
- Drove the redesign of Bitso's API management dashboard to allow for customized asset security rules and access control, increasing business account volume by 50%.
- Led product development for expansion into Brazil, Bitso's largest addressable market, reaching over 500,000 registered users in first 6 months after launch.
- Drove the design, experimentation, and development of global user onboarding improvements to increase user activation conversion rates by 25 percentage points.

Software Engineer

Summer 2017, August 2018 – May 2020

Member of back-end engineering team dedicated to building user infrastructure, third party integrations, and user facing API endpoints - joined as Bitso's first intern when company had 20 employees (now 600+).

- Designed and built user KYC onboarding system to provide flexibility in registering users from different jurisdictions, allowing Bitso to become a major player in 3 new countries in Latin America.
- Built key API endpoints that facilitated the release of Bitso's first mobile app, which has had over 7 million downloads since its release in 2019.
- One of 3 engineers in charge of building critical regulatory infrastructure necessary to help Bitso become a licensed distributed ledger technology provider and the first ever regulated electronic payments institution (IFPE) in Mexico - establishing a key competitive moat.

**ACCENTURE** Mexico City, Mexico

Strategy Analyst Intern

Summer 2016

Part of 4-person team in charge of developing and presenting a go-to market plan to improve SME acquisition for a major company in the telecommunications industry.

## Additional

- Languages Bilingual in Spanish and English, Proficient in Portuguese
- **Technology** Python, Java, PHP, JS, SQL, Git
- Relevant Coursework Machine Learning, Artificial Intelligence, AI Alignment
- Other Dual Citizenship: Mexican and British. Avid soccer and golf player (co-captain Claremont Football Club, founder of Bitso's soccer team); founder and lead designer of Stop the Melt, a clothing brand focused on creating awareness around climate change; amateur video and content producer.