# **SUPPLEMENTAL AGREEMENT NO. 1**

#### TO THE

#### AGREEMENT FOR PROFESSIONAL SERVICES

### **BETWEEN**

## NORTHERN NEGROS ELECTRIC COOPERATIVE, INC.

#### AND

#### JUST CLICK INTEGRATED SOLUTIONS

### WITNESSETH:

WHEREAS, there now exists a Contract, dated 21 September 2021 between Northern Negros Electric Cooperative, Inc. (FIRST PARTY) and Just Click Integrated Solutions (SECOND PARTY) covering professional services possessing the required expertise, equipment, manpower, and competence to undertake the development of Meter Reading, and Billing System (MRBS), Customer Relationship Management (CRM), and Online/Offline Payment And Collection System (BIR POS Ready) with API for Third-Party Collection System,

**WHEREAS,** SECTION 1, SCOPE OF SUPPLY AND SERVICES, of the preferred Contracts provide the scope of work to be performed for the entire project duly entered into by the Parties,

**WHEREAS**, as part of the acceptance and payment based on the existing contract of the PROJECT, as agreed by both Parties, a supplemental agreement must execute for the incorporation of revisions and additional features for the PROJECT, and

**WHEREAS**, it is the desire of both parties that the SECOND PARTY provide additional services required for the PROJECT and receive no further compensation:

**NOW THEREFORE**, the Parties hereto mutually as follows:

# A. SCOPE OF SUPPLY AND SERVICES

The modifications of the Contract are as follows:

Reference Exhibit A

# B. CONSIDERATION, PAYMENT, AND PERIOD OF COMPLETION

Processing of the remaining payment to the SECOND PARTY for the performance of the services as outlined in the existing Contract shall be made upon signing of the Supplemental Agreement.

# C. MISCELLANEOUS

Acceptance of work shall be made upon signing of the of the Supplemental Agreement.

# D. PROVISIONS OF THE ORIGINAL CONTRACT

The parties hereunto mutually agree that all provisions and requirements of the existing Contract, are incorporated into this Supplemental Agreement, unless modified herein, and shall remain in full force and effect.

IN WITNESS WHEREOF, the FIRST PARTY Supplemental Agreement have hereunto set the 2023 at	neir hands this day of,
NORTHERN NEGROS ELECTRIC COOPERATIVE, INC. (NONECO) (FIRST PARTY) By:	JUST CLICK INTEGRATED SOLUTIONS (SECOND PARTY)
	By:
NICOLAS U. CAMARA President - BOD	ALDIN M. DIAZ CEO
Singed in the	Presence of:
MA. DOROTHY C. EVANGELISTA OIC – General Manager	

# REVISION, CORRECTION, AND ADDITIONAL FEATURES FOR THE PROJECT

### COLLECTION

- Collection Difference (Collection Summary Report) Convert to 2 decimal places all amount computation
- Filter BAPA per Area per Month
- Outstanding Report (Add Per Month)
- Outstanding Per BAPA (Add per Area), also add Meter Number Column
- Reason on Approve Cancellation in Web
- · Paid Reconnection Add Monthly, As Of, and Meter Number
- Demand Letter Add Active Option
- Sum OR Check if the total is Cash plus check payments
- Turn off List Breakdown to number of months or per month
- Check Payments Print Enable to print the Check Number and Bank
- Check the double payments sum O.R. and DCR
- Replace all Account ID to Account Number in Check Summary
- Notice of Disconnection Add Resume Print Function if there's a paper jam
- Ledger there's double entry of monthly bill
- Reconnection "Reconnected By" change to lineman crew
- DCR Summary –must the same as in Collection Office Expanded

# **BILLING**

- Adjustment Reports per GL Code Add Adjustment type Option
- Adjustment in "Adjusted By" Change to when it is updating
- Search in All Accounts Check the generation and downloading of data
- Add Edit Meter Data in Account Info
- Last Reading in Relocation or New Connection It is not included in initial reading, it must have and included
- Re-print BAPA NEW bill Check Resume Printing function since it will not resume in the inputted bill number
- Manual BAPA Billing Add Meter Number in Details
- Include the Pullout status Consumers in Teller's payment
- Reading Monitor Remarks During Averaging gone, the remarks must stay even during billing.
- Total kWh Multiplier in Web, please check that there is over multiply and under

multiply (not multiplied)

- Change Meter Averaging, Additional KWH must include in next Reading.
- Please check the Total Amount in Reports, Sales Distribution; it does not coincide with the Overall All Sales to the Consolidated Per Town-Downloaded Data (discrepancies if it is due to Prepayment or Net-Metering)
- In Reports, Adjustments and Adjustments w/ GL Code; DM/CM, and Bill Cancelled must be included.
- Can Generate reports on Pre-Payments, discounts, and OCL per month, per area.

### **LINEMANS APP**

- Meter Number was not included or indicated when change meter or energization is Not Executed
- Address Sitio or Purok must display first

# **CUSTOMER RELATIONSHIP MANAGEMENT (CRM)**

- Auto CLOSED of the status in the application even it is the executed or manually closed
- New Relocation Add option to change account number
- In Toboso area, no slot in Crew Assigning
- Dashboard Tickets Add Not Executed for the Month
- MRIV & Energization the filter must be on office applied, not area
- Turn On Order Printing of Temporary must include, Permanent, etc.
- Name of Spouse Must be seen in the Membership Form
- · Signatories Manual update for users
- Membership Certificate Date OR Date must appear on the Certificate
- Application Report only those who pay for the Application fees
- Re-Installation No Contract, then Account Number must be shown on the report and dashboard
- Create Ticket Ticket Type is always returning to "Burnt Pole"
- New Application Add Date Issue and Place Issued fields for the "Cedula"
- New Application Add Fields for Checked and Approved
- Requirements Check on the Applications Error on Saving
- Teller Miscellaneous- Null is indicating on the address side

#### INSPECTORS APP

- Downloading must include Filter By Barangay or by Date of Application
- Satellite Image of Map (then enlarge map)
- Uploaded data must stay on the apps
- Turn on Order Map must include in printing
- Sagging Add 5% on Total Quantity
- Add Field for Temporary or Permanent
- Assessment Disapprove, Deferred (Must go on the CWC side and it will not go back to download side)
- Capture Screenshot on the Form and Save in PDF for sending to consumer thru

# messenger

- Enable SMS Notifications
- Add Manual Coordinates to those site that is uninspected (Input the Latitude and Longitude)
- Can plot the points via clicking on the maps (Connect the dots)
- If 71 meters above, direct to TSD for confirmation, then go back to MSD for updating payment (send SMS)
- Relocation Add manual input for the from and to on the length of service drop