JUMA JALLOW

TEL: 2623147, 3140532 |Email: [jjallow@mofwr.gov.gm](mailto:jjallow@mofwr.gov.gm), [jumajallow86@gmail.com](mailto:jumajallow86@gmail.com) | Address: Latriya, Kombo North | Gender: Male | Marital Status: Married

Professional Summary

I am a dynamic Senior I.C.T Support Technician with a proven track record at the Ministry of Fisheries and Water Resources. Expert in system administration and technical support, with a special passion for innovative solutions and enhancing team performance. Committed to optimizing IT infrastructure and empowering staff through effective training and communication.

Skills

Ability to work in a team Software installation

Ability to deliver results and meet deadlines Software updates

Ability to communicate both written and spoken English Technical support

Application support Security protocol

Repair expertise Hardware repair

Software diagnosis Verbal and written communication

System administration

Experience

Senior I.C.T Support Technician July 2022 – To Date Ministry of Fisheries and Water Resources

Support I.C.T Technician March 2016 – June 2022

Ministry of Fisheries and Water Resources

Roles and Responsibilities

* Maintain and update the Ministry’s website.
* Administering and troubleshot the CLS monitoring portal, Fisheries Information System (FIS), and the MESA station.
* Mapping and update new water points on the water points database.
* Maintain accurate and up-to-date documentation for IT systems, and configurations.
* Repair and Maintenance of computers and related electronic devices
* Implement and maintain networking and internet infrastructure, including routers and switches.
* Monitoring and validating data sent inti the Fisheries Information System.
* Monitoring and disseminating ocean weather forecast messages.
* Installation of new machines and software
* Providing technical support to staff across the institution.
* Handling correspondence through the official info email.
* Advice the Senior Management on all I.T related matters this include and not limited to
* (Optimize IT spending and recommend cost-effective solutions)
* Assist in the development and management of the IT budget.
* Represent the institution on all I.T related functions.
* Coordinating and conduct training sessions to enhance employees' IT skills

Education

BSc – Information Systems – University of the Gambia Dec 2024

Certificate – Repair and Maintenance A+ - Insight Training Centre June 2014

Diploma – Information Technology - Insight Training Centre Dec 2013

Certificate - Information Technology - Insight Training Centre June 2013

Short Certification Trainings

* R Software Training, Ministry of Fisheries, Gambia, 03/03/2025 – 03/14/2025
* CoboCollect Data Collection Software Training, Department of Fisheries, Gambia, 08/19/2024 – 08/23/2024
* Fisheries data management Training, ATLFACO, Morocco, 02/26/24 - 03/01/24
* Certificate in Digital Transformation and Data Security, IIHT, Gambia, 06/12/23 - 06/23/23
* Certificate in Cloud Service Contract Negotiation, University of Rhode Island, Online, 09/12/22 - 09/16/22
* Certificate in Cyber Security, Nifty ICT Solutions, Gambia, 04/25/22 - 04/29/22
* Certificate in SPSS data manipulation, Department of Water Resources, Gambia, 01/17/22 - 01/21/22
* Certificate in Electronic Records Management, SMD, Banjul, Gambia, 11/06/21 - 11/10/21
* Certificate in Application and Management of Industrial Informatization, Guizhou Academic of Sciences, Online, 09/06/21 - 09/20/21
* Certificate in G.I.S, Department of Water Resources, Gambia, 03/02/20 - 03/06/20
* Certificate in Information Safety, Guizhou Academic of Sciences, China, 08/16/19 - 09/18/19
* Certificate in Information Technologies in Vessel Monitoring, ATLAFCO, Tangier Morocco, 06/10/19 - 06/12/19
* Certificate in MESA System Administrator, University of Ghana, Ghana, 11/26/18 - 11/30/18
* Certificate in Network Structures and Security, Management Development Institute, Gambia, 09/11/17 - 09/29/17
* Certificate in MESA System Administrator and Thematic Training, Kenya Metrological Institute, Kenya, 11/14/16 - 11/18/16

Hobbies and Interest

* Social Service
* Reading
* Football

Community Service

As an active member of the Village Development Committee (VDC), we play a crucial role in local governance by overseeing development planning, infrastructure projects, resource allocation, and community mobilization. We ensure the implementation of social services from education, health, and sanitation while promoting sustainable environmental practices. We also facilitate communication between the community and government agencies, request for special supports and ensures transparency in financial and administrative matters. Through active participation, we empower residents to contribute to the overall growth and well-being of the village.

References

* 1. Mr. Mbemba Hydara

Head of Department (HOD)

School of I.C.T

University of the Gambia

Kanifing

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* 1. Mr. Malang Darboe

Deputy Permanent Secretary- Ministry of Fisheries and Water Resources.

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