




# JUMAR E. MANGOMPIT

 Heroes Del 96 Caloocan City, Philippines  
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 jumarmangompit712@gmail.com



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## OBJECTIVE

A hardworking person who is looking for a job where he can apply his hones skills and willing to learn through professional working environment.

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## EDUCATION

### Bachelor in Mechanical Engineering

Polytechnic University of the Philippines-  
Sta. Mesa  
2023-Current

### Diploma in Mechanical Engineering Technology

Polytechnic University of the Philippines-  
Sta. Mesa  
2022-2023

### STI College Caloocan

Senior High School- Honor Student 2019-  
2020

### Caloocan High School

High School- Honor Student  
2018-2018

## SKILLS

- Advance knowledge in Microsoft Excel
- Familiarity with mechanical tools and equipment
- Excellent written and verbal communication skills
- Computer Literate

## EXPERIENCE

### Customer Service Representative

(Teleperformance- Vertis North)  
July 2022 – July 2023

- Provided comprehensive customer support, addressing inquiries, complaints, and issues via phone while ensuring a positive experience through product and service information.

### Intern – INGCO PH TOOLS

(Caloocan City- Full Time/ On- Site)  
Apr 2023 – Aug 2023

- Assisted in quality control by inspecting and testing tools to meet quality standards and promptly addressed discrepancies for product improvement.
- Analyzed data using Excel to assess product performance, presenting findings and recommendations to the production team.

### Collection Specialist

(Transworld Systems Incorporated- Quezon City)  
Oct 2023 – Jan 2024

- Managed debt collection efforts by initiating contact with overdue customers, negotiating payment plans, and ensuring compliance with legal and regulatory requirements, resulting in the successful recovery of outstanding balances and meeting or exceeding established targets.

## REFERENCE

### Cheska Roque

WFM Mission Control Analyst  
0930-199-4425

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