

# AJIBOLA JUMOKE HAMDALAT

Nigeria | No9 Akanni Taiwo Street, Balogun Junction Iju-Ishaga Lagos State, Nigeria | +2347039205269,  
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## SUMMARY

- Energetic self-starter with experience in Technical skills, Customer Relations and Tourism Marketing.
  - Excels in providing exceptional service to clients; especially skilled with handling challenging customers.
  - Completed an honours degree focused on leisure and tourism management.
- Overall, my diverse skill set across project management, user research design, customer relations, digital marketing, and human resource management, positions me as a versatile professional capable of navigating multifaceted challenges and contributing across various facets of an organization.

## EDUCATION

**Federal College of Wildlife Management** – Kanji new bussa, Nigeria  
HND, Leisure and Tourism Management

October 2015 – November 2017

## WORK EXPERIENCE

**Management Intern** February 2014 - september 2015

**Amics store supermarket** – Abuja, Nigeria

- Handling customer payments, including cash, credit/debit cards, and electronic payments.
- Ensuring that the amount paid matches the total charge on the invoice or receipt.
- Greeting guests and assisting with inquiries, either in person or over the phone.
- Addressing any payment-related issues or concerns, including processing refunds or adjustments.

### Front Office staff

November 2010 - October 2011

**Milestone Hotel** – Ilorin, Kwara state

- welcoming visitors with a friendly and professional demeanor.
- Answer incoming calls, screen them, and direct them to the appropriate person or department.
- Schedule and coordinate appointments, meetings, and reservations, ensuring that the office or conference rooms are properly managed.

### Ajibola Fish Farming

December 2020 - Till date

**CEO(self business)** – Lagos state, Nigeria

**Water Quality Management:** Monitoring and managing water quality (temperature, pH levels, oxygen content, salinity) is crucial to ensure optimal conditions for fish growth.

**Tank or Pond Maintenance:** Building and maintaining fish tanks, ponds, or cages where the fish will be grown. Ensuring that these environments are free from pollutants and predators.

**Hatchery Management:** Managing the breeding of fish and producing young fish (fry) that are then transferred to larger tanks or ponds.

**Stocking the Farm:** Introducing juvenile fish (fingerlings) into the farm environment and monitoring their growth.

## RESEARCH WORK/ ACHIEVEMENTS

2014 (H.N.D Project)

**The role of human resource management in the hospitality sector in Ilorin West Local Government area of kwara State**

**Local community involvement in Rural tourism, in offa local Government area of Kwara state. 2017 (O.N.D Project)**

## SKILLS

Software development      User Experience Design      Project Management

## INTERESTS

Tourism Management      Customer Relations      Human Resource Management

## LANGUAGES

Yoruba - Native      English - Expert      French - Conversational  
Hausa - Intermediate