

AJIBOLA JUMOKE HAMDALAT

Nigeria | No9 Akanni Taiwo Street, Balogun Junction Iju-Ishaga Lagos State, Nigeria | +2347039205269,
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SUMMARY

- Energetic self-starter with experience in Technical skills, Customer Relations and Tourism Marketing.
 - Excels in providing exceptional service to clients; especially skilled with handling challenging customers.
 - Completed an honours degree focused on leisure and tourism management.
- Overall, my diverse skill set across project management, user research design, customer relations, digital marketing, and human resource management, positions me as a versatile professional capable of navigating multifaceted challenges and contributing across various facets of an organization.

EDUCATION

Federal College of Wildlife Management – Kanji new bussa, Nigeria **October 2015 – November 2017**
HND, Leisure and Tourism Management

WORK EXPERIENCE

Management Intern **February 2014 - september 2015**

Amics store supermarket – Abuja, Nigeria

- Handling customer payments, including cash, credit/debit cards, and electronic payments.
- Ensuring that the amount paid matches the total charge on the invoice or receipt.
- Greeting guests and assisting with inquiries, either in person or over the phone.
- Addressing any payment-related issues or concerns, including processing refunds or adjustments.

Front Office staff **November 2010 - October 2011**

Milestone Hotel – Ilorin, Kwara state

- welcoming visitors with a friendly and professional demeanor.
- Answer incoming calls, screen them, and direct them to the appropriate person or department.
- Schedule and coordinate appointments, meetings, and reservations, ensuring that the office or conference rooms are properly managed.

Ajibola Fish Farming **December 2020 - Till date**

CEO(self business) – Lagos state, Nigeria

Water Quality Management: Monitoring and managing water quality (temperature, pH levels, oxygen content, salinity) is crucial to ensure optimal conditions for fish growth.

Tank or Pond Maintenance: Building and maintaining fish tanks, ponds, or cages where the fish will be grown. Ensuring that these environments are free from pollutants and predators.

Hatchery Management: Managing the breeding of fish and producing young fish (fry) that are then transferred to larger tanks or ponds.

Stocking the Farm: Introducing juvenile fish (fingerlings) into the farm environment and monitoring their growth.

RESEARCH WORK/ ACHIEVEMENTS

2014 (H.N.D Project)

The role of human resource management in the hospitality sector in Ilorin West Local Government area of kwara State

Local community involvement in Rural tourism, in offa local Government area of Kwara state. 2017 (O.N.D Project)

SKILLS

Software development

User Experience Design

Project Management

INTERESTS

Tourism Management

Customer Relations

Human Resource Management

LANGUAGES

Yoruba - Native

English - Expert

French - Conversational

Hausa - Intermediate