



2GO Travel's Wi-Fi Quick User Guide



Contents

Connecting your device to 2GO Travel's Wi-Fi	3
Basic Access	5
Premium Access	8
Logging in to Third-Party Chat Applications	12
Shifting from Basic Access to Premium Access	13
Shifting from Premium Access to Basic Access	14
Applications and Instant Messengers Controlled by PassCess (Passenger Access) System	15

Connecting your device to 2GO Travel's Wi-Fi

1. Select and connect to **2GO Travel's Wi-Fi** SSID Network.

NOTE: The SSID name depends on 2GO's preferences.

2. This will redirect you to **2GO Travel's Wi-Fi** Registration page (e.g., 2GOTravelWiFi)

NOTE: Some devices have a default pop-up WebView browser.

3. Click on the **Terms & Conditions** to view and read the detailed Terms & Conditions. Click the **Close** button to return to the Registration Page.
4. Check the **I have read & accepted the Terms & Conditions** box.

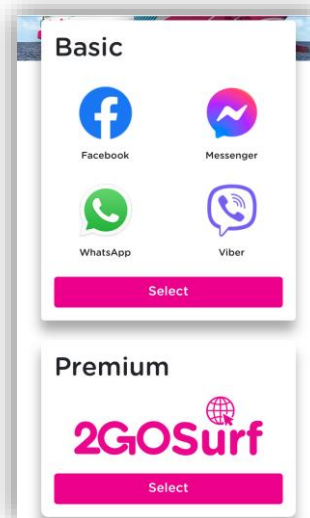
For iOS Devices:

- a. Upon connecting to **2GO Travel's Wi-Fi** SSID, a WebView page will be displayed and redirect you to **2GO Travel's Wi-Fi** Registration page.

Click the **Continue** button to redirect to **2GO Travel's Wi-Fi** Registration page.

5. If in case you are not redirected, open your browser, and type ***passcess.com*** or ***8.8.8.8*** in the URL bar.
 - a. Input the following:
 - Last Name (required field)
 - First name (required field)
 - Mobile Number (required field)
 - Email Address (required field)
 - b. Click the ***Register*** button to register.

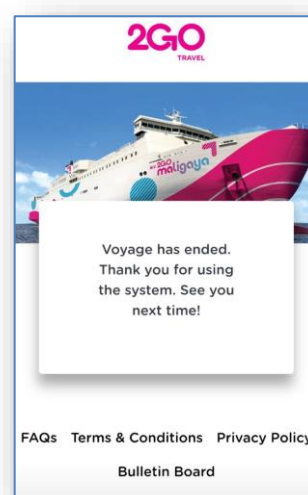
6. Once your account is registered, you will be redirected to the **2GO Travel's Wi-Fi** Landing page.
The screen displays the allowed third-party applications that are granted Internet access.
7. Select your access between ***Basic Access*** or ***Premium Access***.



- a. If the Landing page displays the following system message/s:

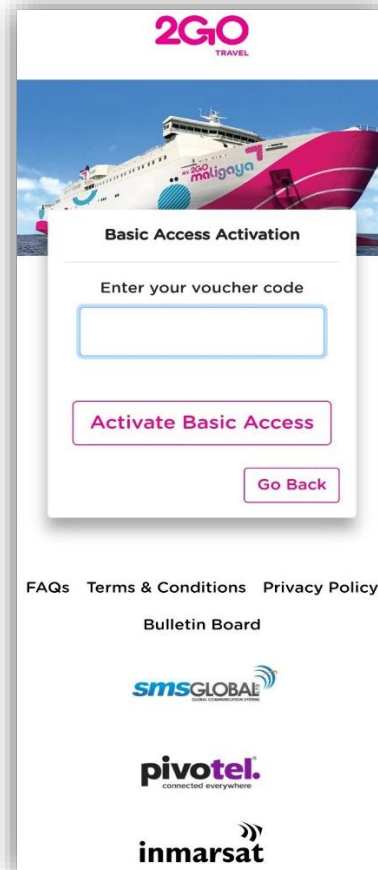
Voyage has ended. Thank you for using the system. See you next time!

This means that the access to **2GO Travel's Wi-Fi** is not yet open.



Basic Access

1. Click on the **Terms & Conditions** to view and read the detailed Terms & Conditions. Click the **Close** button to return to the Voucher Code activation page.



2GO TRAVEL

Basic Access Activation

Enter your voucher code

Activate Basic Access

Go Back

FAQs Terms & Conditions Privacy Policy

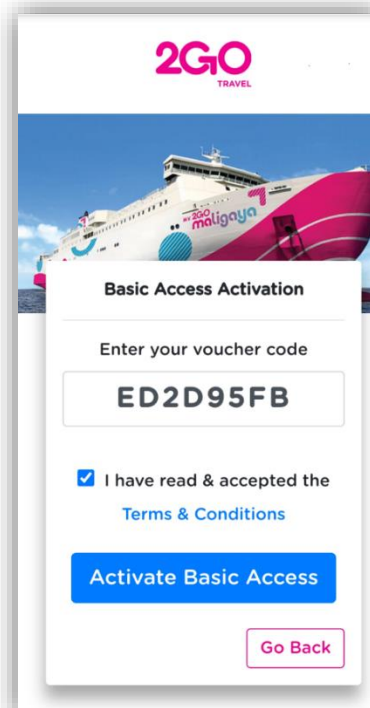
Bulletin Board

smsGLOBAL

pivotel.
connected everywhere

inmarsat

2. Enter the voucher code and check the **I have read & accepted the Terms & Conditions** box. Then click the **Activate Basic Access** button.



2GO TRAVEL

Basic Access Activation

Enter your voucher code

ED2D95FB

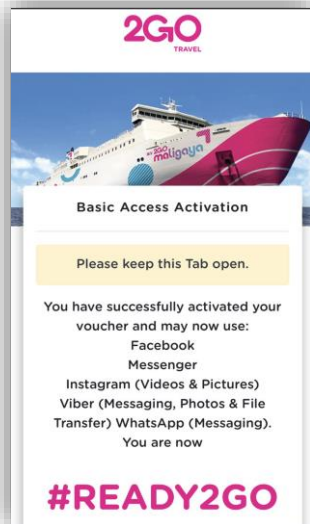
☒ I have read & accepted the Terms & Conditions

Activate Basic Access

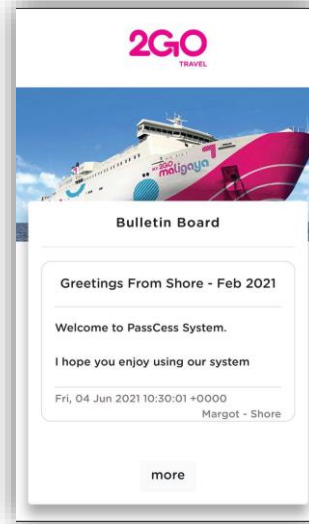
Go Back

3. Then click the **Activate Basic Access** button.
 - a. For successful voucher activation, the following screens will appear:

1) Basic Access page



2) Bulletin Board page

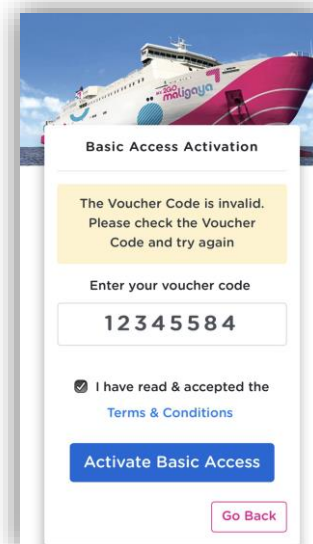


The Bulletin Board page shows both vessel-specific and fleet-wide News & Announcements.

You are now connected to the **2GO Travel's Wi-Fi** and ready to use all the services under the **Basic Access**.

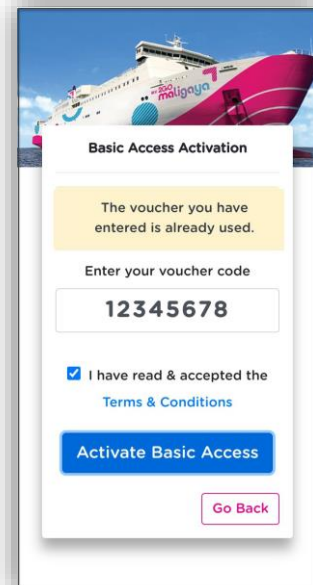
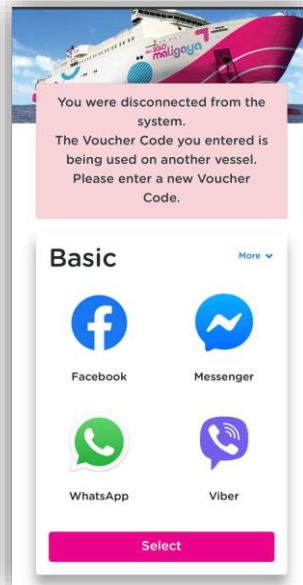
- b. Invalid Voucher – the following system message will be displayed if the voucher code entered is invalid and not recognized by the system:

Important Note: The Voucher codes only allow combinations of letters from **A-F** and numbers **0-9**.

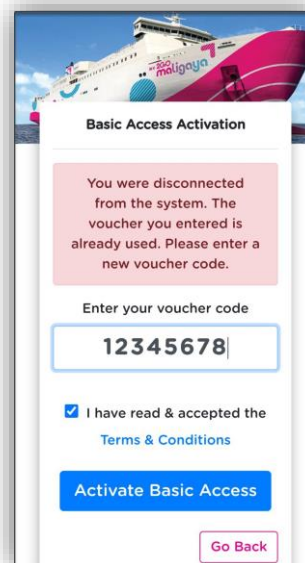


c. Used Voucher

- 1) The following system message will be displayed if the voucher code entered is already used on another vessel.



- 2) The following system message will be displayed if the voucher code entered is already used on the same vessel.

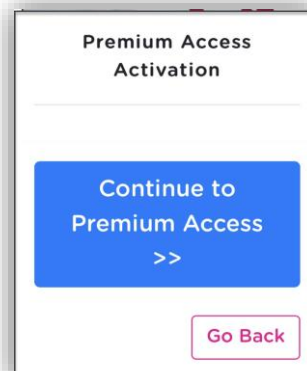


Premium Access

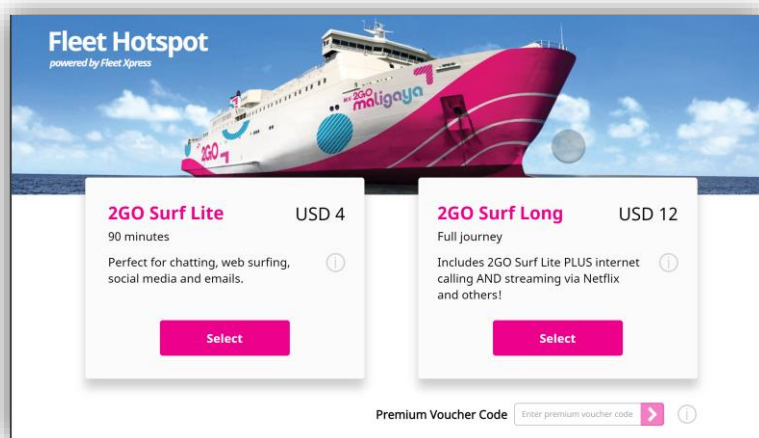
1. Click the **Select** button for **Premium Access**.



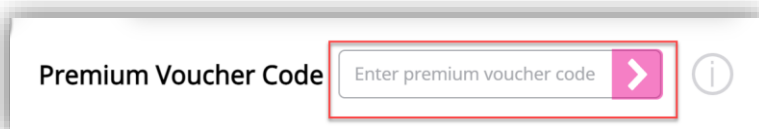
2. The following screen will be displayed:
Click to **Continue to Premium Access**.



3. A new screen will be opened and you will be redirected to the Premium Login page.



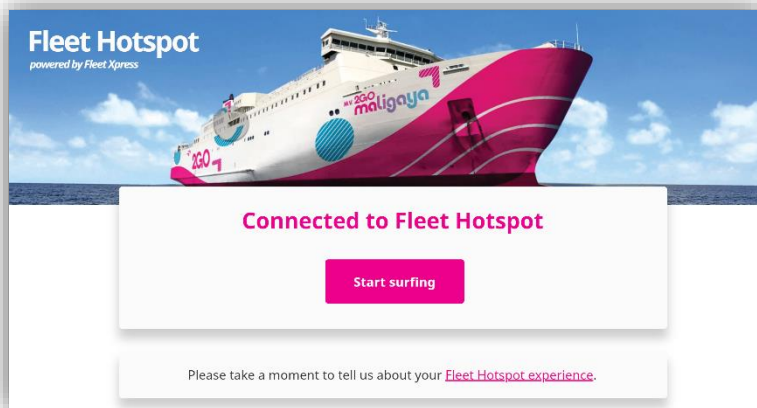
- a. If you have a Premium Voucher code, you may enter it on the Premium Voucher Code field box.



Your Premium Voucher Code will be assigned to either the **2GO Surf Lite** or **2GO Surf Long** plans.

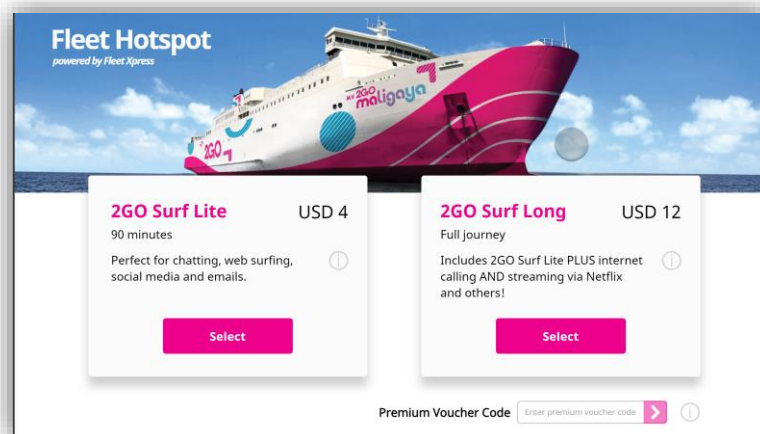
The following screen will be displayed:

- 1) Input the following:
 - Last Name (required field)
 - First name (required field)
 - Email Address (required field)
- 2) Check the box to accept the Terms and Condition for the Fleet Hotspot service
- 3) Click the **Get connected** button to login to Premium.
- 4) The following screen will be displayed:



You may now start surfing the net.

- b. You may also select from **2GO Surf Lite** or **2GO Surf Long** plans.



Select type of subscription:

- **2GO Surf Lite** is limited to 90 minutes only and suitable for chatting, web surfing, social media and emails.
- **2GO Surf Long** can be used for the whole duration of the journey and it includes **2GO Surf Lite** PLUS internet calling AND streaming via Netflix and others.

4. The following screen will be displayed:

Fleet Hotspot

2Go Surf Lite - 90 minutes

Enter your login information

Last Name *


First Name *

Email Address *

Select payment method

Credit / Debit Card **PayPal** **Alipay**

We accept Visa, MasterCard, American Express, and Diners Club cards.



Please enter the following credit card information for this Internet purchase.

Name on Card *

Card Number *

Expiration Date *

CVV *

3-digit code on back of card (4-digit code on front of American Express)

Receipt Email Address *

Please provide a valid email address to receive your purchase receipt.

For the purposes of the Fleet Hotspot services, we will protect and process your personal data in accordance with the Inmarsat [Privacy Policy](#).

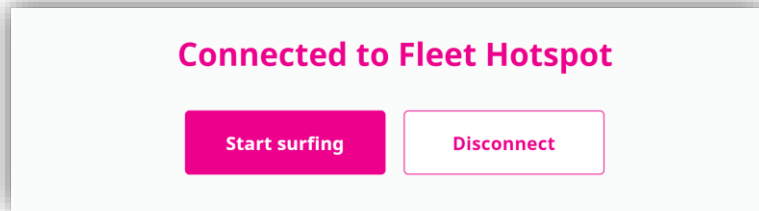
☐ * I accept the [Terms and Conditions](#) for the FleetHotspot service.

Fill out the necessary information then click **Purchase** button.

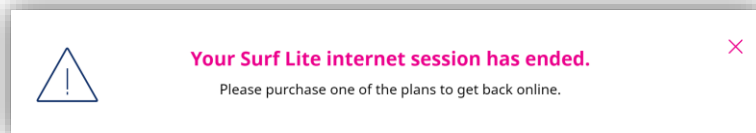
5. The following screen will be displayed:

For 2GO Surf Lite:

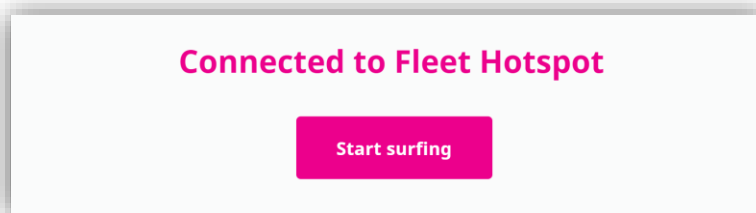
- a. Click ***Start Surfing*** to redirect you to your default browser.



- b. Click ***Disconnect*** to terminate access.
- c. A system message will pop up if the 90 minutes surfing allowance is reached.



For 2GO Surf Long:



Click ***Start Surfing*** to redirect you to your default browser.

Logging in to Third-Party Chat Applications

When Internet is activated via vouchers, you can now use the allowed third-party chat (instant messaging) applications with **2GO Travel's Wi-Fi** system.

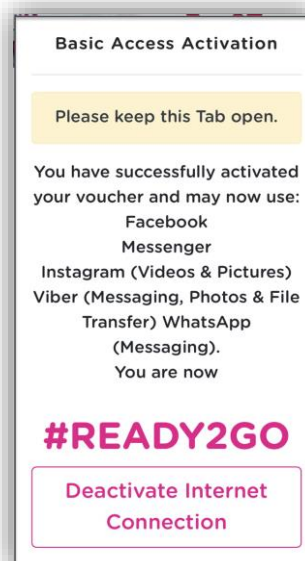
IMPORTANT NOTE: Keep the web browser window with the #READY2GO logo/icon (Terms & Conditions page) open in the background.



Shifting from Basic Access to Premium Access

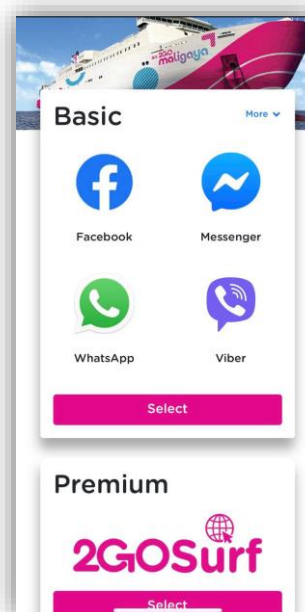
1. Go to the **Basic Access** Landing page.

Click the **Deactivate Internet Connection** button.



2. You will be redirected again to **2GO Travel's Wi-Fi** Landing page.

Select the **Premium Access** button.

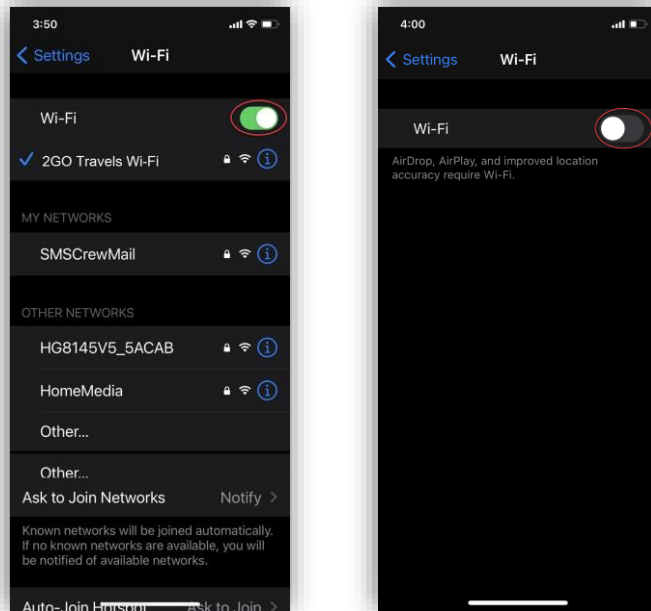


3. You will be redirected to the **Premium Access** page.

Shifting from Premium Access to Basic Access

You need to manually disconnect from the **2GO Travel's Wi-Fi** Internet.

1. Go to Settings > General > Disable Wi-Fi

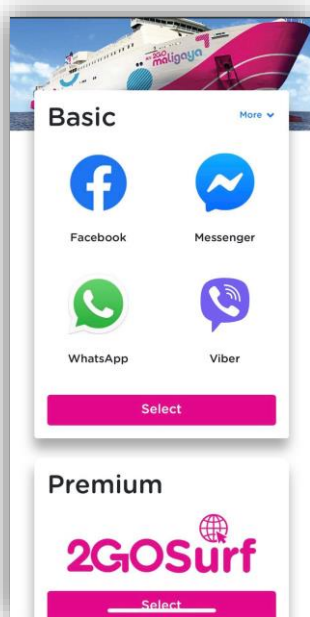


Slide the button to the left to disable Wi-Fi.

2. Please wait for at least 3 minutes, then enable Wi-Fi connection again.
3. Make sure that you are reconnected to the **2GO Travel's Wi-Fi** SSID.



4. You will be redirected to the **2GO Travel's Wi-Fi** Landing page.



Applications and Instant Messengers Controlled by the PassCess (Passenger Access) System

Below are the lists of Applications and IM Apps controlled by the PassCess (Passenger Access) System:

