

PassCess Shore Control Panel Manual

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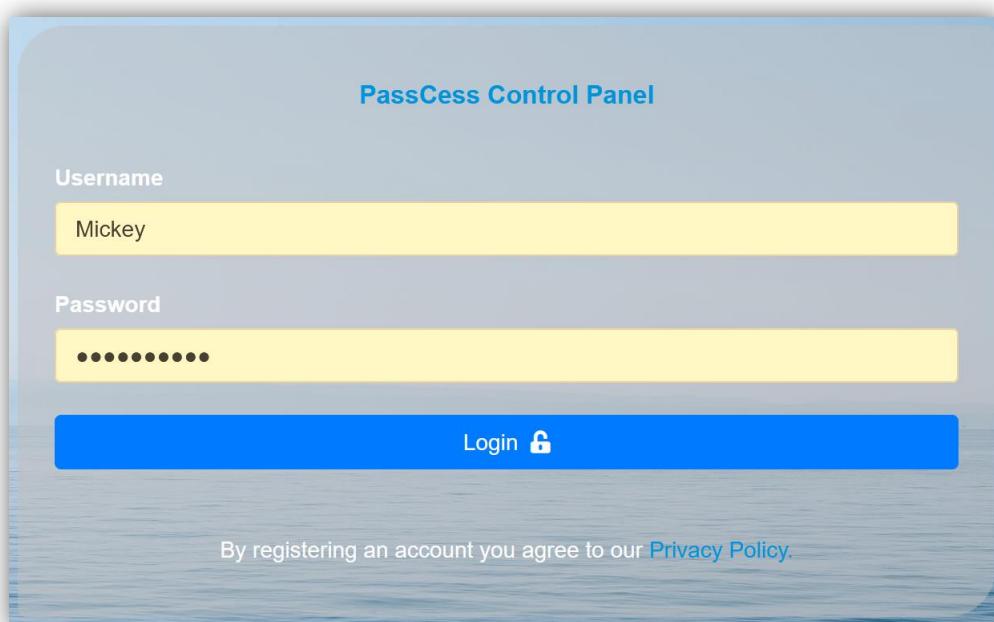
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The PassCess Shore Control Panel is an onshore web-based tool intended for support staff. This allows access to Voucher Management, Vessel Management, Reports, Help and more.

This manual will help support staff in familiarizing themselves with the shore portal.

Logging in to PassCess Control Panel

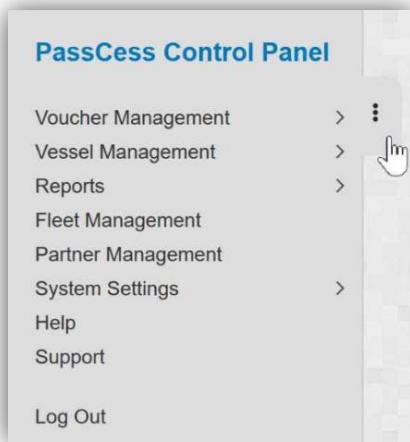
1. To Login to the PassCess Control Panel, open a web browser (Chrome or Firefox) and type in the URL: <https://passcess.net>
 - a. The PassCess Login screen should be displayed
 - Click the Privacy Policy Link to view the PassCess Onshore Control Panel Privacy Policy documentation
 - Enter the Username and Password to Log in. Username and Password are case sensitive.



Navigating PassCess Control Panel

The Menu is located at the Upper left-hand side of the landing page of the PassCess Shore Control Panel screen.

1. To navigate, select from the menu.
2. To hide/show the menu, click the Toggle Sidebar Menu button.



Voucher Management

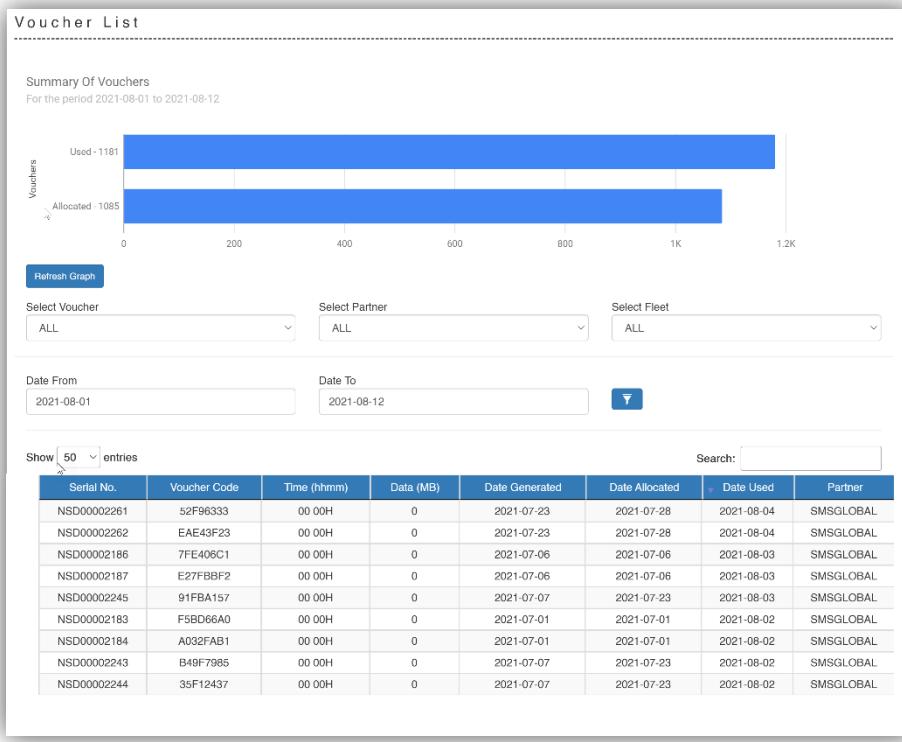
Voucher management menu compose of the following features:

- Voucher List
- Allocate Voucher
- Edit Voucher

Voucher List

The voucher list displays all the vouchers in the shore server.

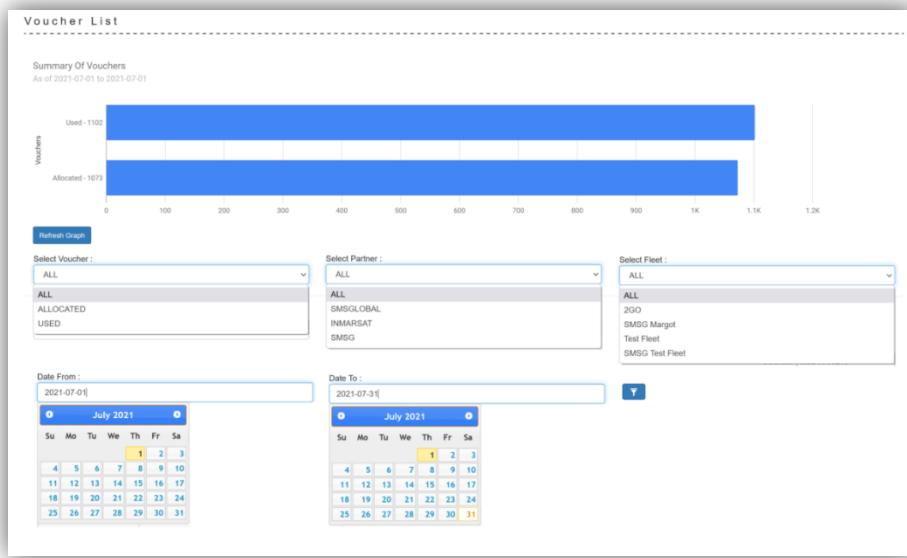
1. Select Voucher List in the menu
2. The screen will display the list of all the vouchers.



Hover the mouse cursor over the Used or Allocated bar graph to show more info

3. You may change the Graph of Summary Of Vouchers using the filters below then click **Filter** button

- Voucher
- Partner
- Fleet
- Date From
- Date To



Search Vouchers

1. To search for a particular voucher, click on the Search box on the upper right corner and type the voucher being searched. As you type the voucher code, suggested vouchers are displayed that shows the details and status.

A screenshot of a search results table for vouchers. The table has columns: Serial No., Voucher Code, Time (hhmm), Data (MB), Date Generated, Date Allocated, Date Used, and Partner. A red box highlights the 'Search:' input field at the top right of the table area. Red arrows point from the 'Search:' field to the first two rows of the table, indicating that as the user types, suggestions are shown in the table.

Serial No.	Voucher Code	Time (hhmm)	Data (MB)	Date Generated	Date Allocated	Date Used	Partner
NSD000002123	D4A95CBF	00:00H	0	2021-06-17	2021-06-23	2021-06-28	SMSGLOBAL
NSD000002125	B2512209	00:00H	0	2021-06-17	2021-06-23	2021-06-28	SMSGLOBAL
NSD000002127	83E4C607	00:00H	0	2021-06-17	2021-06-23	2021-06-28	SMSGLOBAL
NSD000002128	4FF9A57FF	00:00H	0	2021-06-17	2021-06-23	2021-06-28	SMSGLOBAL
NSD000002129	6383AA0CA	00:00H	0	2021-06-17	2021-06-23	2021-06-28	SMSGLOBAL
NSD000002120	D7F60AA8	00:00H	0	2021-06-17	2021-06-23	2021-06-23	SMSGLOBAL
NSD000002121	CBB3B210E	00:00H	0	2021-06-17	2021-06-23	2021-06-23	SMSGLOBAL
NSD000002122	2D9F9D56	48:00H	512	2021-06-13	2021-06-22		SMSGLOBAL
NSD000002123	8C614A0B	00:00H	0	2021-06-17	2021-06-23		SMSGLOBAL
NSD000002124	F20638AA	00:00H	0	2021-06-17	2021-06-23		SMSGLOBAL

2. You may sort the report by clicking any of the fields in the header.

Serial No.	Voucher Code	Time (hhmm)	Data (MB)	Date Generated	Date Allocated	Date Used	Partner
NSD00002261	52F96333	00 00H	0	2021-07-23	2021-07-28	2021-08-04	SMSGLOBAL
NSD00002262	EAE43F23	00 00H	0	2021-07-23	2021-07-28	2021-08-04	SMSGLOBAL
NSD00002186	7FE406C1	00 00H	0	2021-07-06	2021-07-06	2021-08-03	SMSGLOBAL
NSD00002187	E27FBBF2	00 00H	0	2021-07-06	2021-07-06	2021-08-03	SMSGLOBAL
NSD00002245	91FBA157	00 00H	0	2021-07-07	2021-07-23	2021-08-03	SMSGLOBAL
NSD00002183	F5BD66A0	00 00H	0	2021-07-01	2021-07-01	2021-08-02	SMSGLOBAL
NSD00002184	A032FAB1	00 00H	0	2021-07-01	2021-07-01	2021-08-02	SMSGLOBAL
NSD00002243	B49F7985	00 00H	0	2021-07-07	2021-07-23	2021-08-02	SMSGLOBAL
NSD00002244	35F12437	00 00H	0	2021-07-07	2021-07-23	2021-08-02	SMSGLOBAL

3. Click the date under "Date Allocated" or "Date Used" to show more info about the voucher.

Show 50 entries								Search:
Serial No.	Voucher Code	Time (hhmm)	Data (MB)	Date Generated	Date Allocated	Date Used	Partner	Type
NSD00002246	0BD1E8A1	00 00H	0	2021-07-07	2021-07-23	2021-08-25	SMSGLOBAL	PAID
NSD00002261	52F96333	00 00H	0	2021-07-23	2021-07-28	2021-08-04	SMSGLOBAL	PAID
NSD00002262	EAE43F23	00 00H	0	2021-07-23	2021-07-28	2021-08-04	SMSGLOBAL	PAID
NSD00002186	7FE406C1	00 00H	0	2021-07-06	2021-07-06	2021-08-03	SMSGLOBAL	PAID
NSD00002187	E27FBBF2	00 00H	0	2021-07-06	2021-07-06	2021-08-03	SMSGLOBAL	PAID
NSD00002245	91FBA157	00 00H	0	2021-07-07	2021-07-23	2021-08-03	SMSGLOBAL	PAID
NSD00002183	F5BD66A0	00 00H	0	2021-07-01	2021-07-01	2021-08-02	SMSGLOBAL	PAID
NSD00002184	A032FAB1	00 00H	0	2021-07-01	2021-07-01	2021-08-02	SMSGLOBAL	PAID
NSD00002243	B49F7985	00 00H	0	2021-07-07	2021-07-23	2021-08-02	SMSGLOBAL	PAID
NSD00002244	35F12437	00 00H	0	2021-07-07	2021-07-23	2021-08-02	SMSGLOBAL	PAID
NSD00002267	0462390E	00 00H	100	2021-07-23	2021-08-13	2021-08-13	INMARSAT	PROMO
NSD00002268	D423ACED	00 00H	0	2021-07-23	2021-08-13	2021-08-13	SMSGLOBAL	PAID
NSD00002269	8C6779F3	00 00H	0	2021-07-23	2021-08-13	2021-08-13	SMSGLOBAL	PAID
NSD00002270	5872D51D	00 00H	0	2021-07-23	2021-08-13	2021-08-13	SMSGLOBAL	PAID
NSD00002271	C1362BBC	00 00H	0	2021-07-23	2021-08-13	2021-08-13	SMSGLOBAL	PAID

Voucher Allocation Info

Allocated by user	mac
Vessel	SMSG Development Test (NSD)
Fleet	SMSG Margot
Partner	SMSGLOBAL

[Close](#)

Voucher Usage Info

Vessel Name	SMSG Development Test (NSD)
Full Name	Mac Oppo
Mobile Number	111111111111
User Email Address	oppomac@t.net
Mobile OS	Android

[Close](#)

Allocate Voucher

Voucher allocation option sets the corresponding values (time and data limits) to the vouchers.

1. To allocate vouchers, set the following:

- Voucher Type (Paid, Free, & Promo)
- Reason and Remarks (FREE)
- Promo Tile and Promo Value (PROMO)
- Select Number of Vouchers to Allocate
- Time/Data Allowance
- Partner, Fleet and Vessel Assignment

PAID

The screenshot shows the 'Allocate Voucher' page for Paid vouchers. It includes fields for Voucher Type (PAID), Select Number of Vouchers (500), Time (hrs) (Unlimited), Data (MB) (Unlimited), Partner (SMSGLOBAL), Fleet (ALL), and Vessel (ALL). A 'Allocate Voucher' button is at the bottom.

FREE

The screenshot shows the 'Allocate Voucher' page for Free vouchers. It includes fields for Voucher Type (FREE), Reason (REBATE), Remarks (Voucher Number), Select Number of Vouchers (500), Time (hrs) (Unlimited), Data (MB) (Unlimited), Partner (SMSGLOBAL), Fleet (ALL), and Vessel (ALL). A 'Allocate Voucher' button is at the bottom.

PROMO

Allocate Voucher

Voucher Type: PROMO

Promo Title:

Promo Value (%): 10

Start Date: 2021/08/30 00:00

End Date: 2021/08/30 00:00

Select Number of Vouchers: 500

Time (hrs): Unlimited

Data (MB): Unlimited

Partner: SMSGLOBAL

Fleet: ALL

Vessel: ALL

Allocate Voucher

Click "Allocate Voucher".

2. The following screen will be displayed:

Show 10 entries

Serial Number	Voucher Code
NSD00002161	1EEE6FE3
NSD00002162	83AECBDC
NSD00002163	E19F30E5
NSD00002164	9926D480
NSD00002165	8AB43396

Download Copy To Clipboard

The list displays the newly allocated vouchers, you have the option to download the voucher or copy to clipboard.

Edit Voucher

Edit Voucher option allows to set a new value with the allocated voucher/s.

Edit Allocated Voucher

Date From :

Date To :

▼

August 2021
August 2021

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Batch Update

Show 50 entries							Search:
checkbox	Serial No.	Voucher Code	Time (hhmm)	Data (MB)	Date Allocated	Type	
<input type="checkbox"/>	NSD00002283	8349E97F	00 00H	0.000095367431640625	2021-08-16	PROMO	
<input type="checkbox"/>	NSD00002284	9624EBBB	00 00H	0	2021-08-16	PROMO	
<input type="checkbox"/>	NSD00002267	0462390E	00 00H	100	2021-08-13	PROMO	
<input type="checkbox"/>	NSD00002269	8C6779F3	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002270	5872D51D	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002271	C1362BBC	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002272	40676347	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002273	6F3F9A79	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002274	745989E5	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002275	0459DE6D	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002276	4BC12262	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002277	60A7B9EC	00 00H	0	2021-08-13	PAID	
<input type="checkbox"/>	NSD00002278	ARC30FR1	00 00H	0	2021-08-13	PAID	

- To filter the vouchers displayed, select new date by clicking the "Date From" and

"Date To", then click the ▼ button.

Edit Allocated Voucher

Date From :

Date To :

▼

July 2021
July 2021

Su	Mo	Tu	We	Th	Fr	Sa
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

2. To Edit allocated voucher/s, you may do the following:

Edit a specific voucher

- a. Click the voucher from the list to edit. The following screen should be displayed:

The screenshot shows the 'Edit Voucher' dialog box. It contains four input fields: 'Serial Number' with value 'NSD00000062', 'Time (HRS)' with value 'Unlimited', 'Data (MB)' with value 'Unlimited', and 'Partner' with value 'SMSGLOBAL'. Below the fields is a blue 'Update' button.

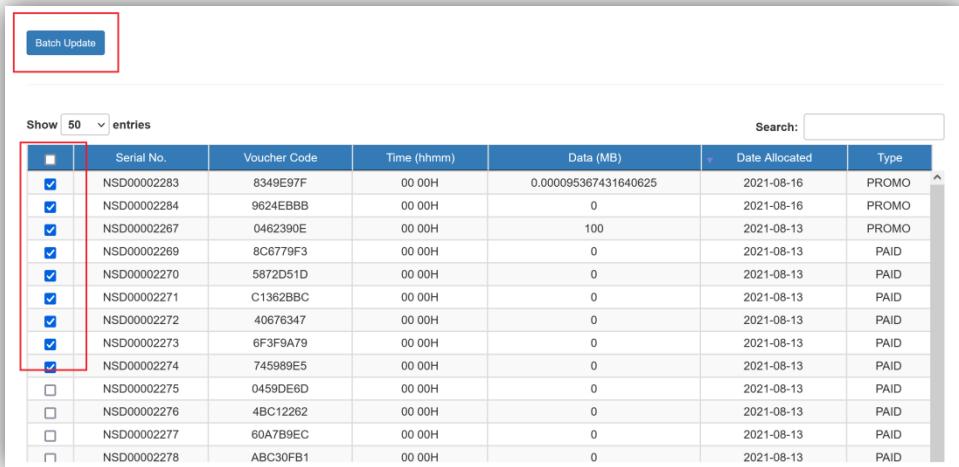
- b. Set the new value/s then click the Update button.

The screenshot shows the 'Edit Voucher' dialog box after changes have been made. The 'Time (HRS)' field now contains '10' and the 'Data (MB)' field now contains '100'. The other fields ('Serial Number', 'Partner') and the 'Update' button remain the same as in the first screenshot.

Allocated Vouchers					
Serial No.		Voucher Code	Time (hh:mm)	Data (MB)	Date Allocated
<input type="checkbox"/>	NSD00000062	74E521E4	1000H	100	2020-06-22

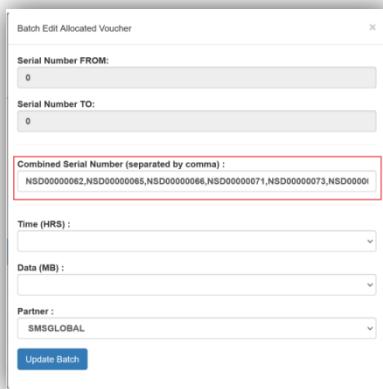
Batch Edit Voucher

- a. Select vouchers from the list then click the Batch Update button.



	Serial No.	Voucher Code	Time (hhmm)	Data (MB)	Date Allocated	Type
<input checked="" type="checkbox"/>	NSD00002283	8349E97F	00 00H	0.000095367431640625	2021-08-16	PROMO
<input checked="" type="checkbox"/>	NSD00002284	9624EBBB	00 00H	0	2021-08-16	PROMO
<input checked="" type="checkbox"/>	NSD00002287	0462390E	00 00H	100	2021-08-13	PROMO
<input checked="" type="checkbox"/>	NSD00002289	8C6779F3	00 00H	0	2021-08-13	PAID
<input checked="" type="checkbox"/>	NSD00002270	5872D51D	00 00H	0	2021-08-13	PAID
<input checked="" type="checkbox"/>	NSD00002271	C1362BBC	00 00H	0	2021-08-13	PAID
<input checked="" type="checkbox"/>	NSD00002272	40676347	00 00H	0	2021-08-13	PAID
<input checked="" type="checkbox"/>	NSD00002273	6F3F9A79	00 00H	0	2021-08-13	PAID
<input checked="" type="checkbox"/>	NSD00002274	745989E5	00 00H	0	2021-08-13	PAID
<input type="checkbox"/>	NSD00002275	0459DE6D	00 00H	0	2021-08-13	PAID
<input type="checkbox"/>	NSD00002276	4BC12262	00 00H	0	2021-08-13	PAID
<input type="checkbox"/>	NSD00002277	60A7B9EC	00 00H	0	2021-08-13	PAID
<input type="checkbox"/>	NSD00002278	ABC30FB1	00 00H	0	2021-08-13	PAID

- b. The following screen should be displayed:



Notice that the Combined Serial Numbers to be updated are listed separated by comma

- c. Set the new value/s (Time, Data and Partner) then click the Update Batch button

d. You can also click “Batch Update” button and manually enter the following fields:

- Serial Number FROM
- Serial Number TO
- Time
- Data
- Partner

The screenshot shows a modal dialog titled "Batch Edit Allocated Voucher". It has several input fields:

- Serial Number FROM: 0
- Serial Number TO: 0
- Combined Serial Number (separated by comma): (empty)
- Time (hrs): Unlimited
- Data (MB): Unlimited
- Partner: SIMSGLOBAL

A blue "Update Batch" button is located at the bottom left of the dialog.

Click the “Update Batch” button to save changes.

Vessel Management

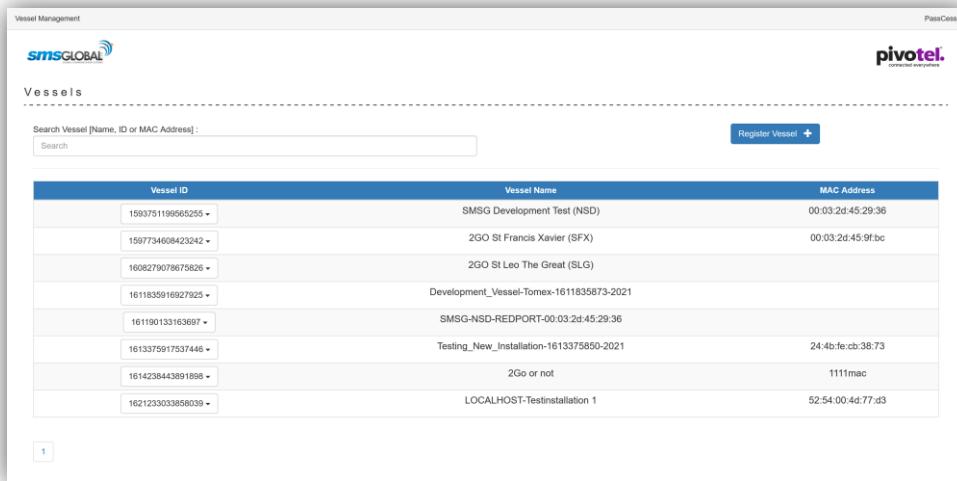
Vessel management menu compose of the following features:

- Vessel Listing
- Network Settings
- Firewall Settings
- Voyage Scheduling
- Control Panel User
- News/Announcements
- Survey

Vessel Listing

Vessel Listing shows the list of all registered vessels in the PassCess System.

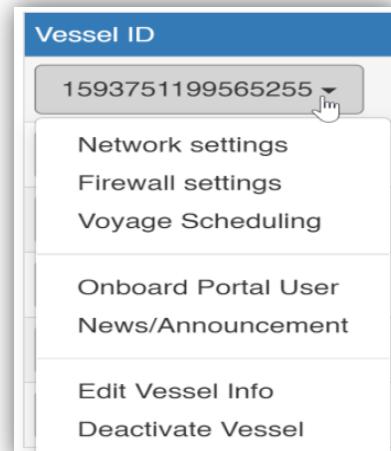
1. To configure the settings of a vessel, click the vessel ID. The drop-down arrow will list all available controls.



The screenshot shows a web-based vessel management interface. At the top, there are logos for 'smsGLOBAL' and 'pivotel'. Below the header, there's a search bar labeled 'Search Vessel [Name, ID or MAC Address]:' with a 'Search' button and a 'Register Vessel' button with a '+' icon. The main area is titled 'Vessels' and contains a table with the following data:

Vessel ID	Vessel Name	MAC Address
1593751199565255	SMSG Development Test (NSD)	00:03:2d:45:29:36
1597734608423242	2GO St Francis Xavier (SFX)	00:03:2d:45:9f:bc
1608279078675826	2GO St Leo The Great (SLG)	
1611835916927925	Development_Vessel-Tomex-1611835873-2021	
161190133163697	SMSG-NSD-REPORT-00-03:2d:45:29:36	
1613375917537446	Testing_New_Installation-1613375850-2021	24:4b:fe:cb:38:73
1614238443891898	2Go or not	1111mac
1621233033858039	LOCALHOST-Testinstallation 1	52:54:00:4d:77:d3

- Network Settings
- Firewall Settings
- Voyage Scheduling
- Onboard Portal User
- News/Announcement
- Edit Vessel Info
- Deactivate Vessel



Network Settings

Displays the Network set up of each vessel and displays the type of WAN mode.

- LAN
- DNS
- Basic Access
- Premium Access
- Biz

1. Search the vessel from the drop-down list to configure settings:

Vessel Management

Network Settings

Select Vessel : SMSG Development Test (NSD)

LAN DNS Basic Premium

L A N

Network : 10.1.5.0

Subnet : 24

UAM : 10.1.5.1

Save

Enter the desired settings and click

LAN

Network : 10.1.5.0

Subnet : 24

UAM : 10.1.5.1

Save

DNS

Coova DNS 1 : 10.1.5.1

Coova DNS 2 : 8.8.4.4

DNS 1 : 8.8.8.8

DNS 2 : 8.8.4.4

Save

WAN A (Basic Access)

Mode : DHCP

IP Address :

Netmask :

Gateway :

Save

WAN B (Premium Access)

Mode : DHCP

IP Address :

Netmask :

Gateway :

Save

Changes made in the Network Settings via the PassCess Shore Control Panel will automatically be uploaded/synchronized in the router every 30 minutes

2. Click the "Save" button for every change to confirm the new values.

Firewall Settings

Displays the firewall settings for each vessel and regulates what websites and applications that are allowed internet access.

- Firewall
- Domain Filtering
- Applications

1. To change Firewall Settings, tick the boxes corresponding to the applications to be allowed.

Firewall Settings

Select Vessel : SMSG Development Test (NSD)

Firewall Settings: ? Domain Filtering: ?

Allow All Block All ?

Allow All Block All ?

Applications

Facebook & FB Messenger <input checked="" type="checkbox"/> Messaging <input checked="" type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio & Video Calls	WhatsApp <input checked="" type="checkbox"/> Messaging <input type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio & Video Calls
Viber <input checked="" type="checkbox"/> Messaging <input type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio & Video Calls	Line <input type="checkbox"/> Messaging <input type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio & Video Calls
Instagram <input type="checkbox"/> Videos / Pictures & Text <input type="checkbox"/> Audio & Video Calls <input type="checkbox"/> Others	Wechat <input type="checkbox"/> Messaging <input type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio & Video Calls
Youtube <input type="checkbox"/> Videos / Pictures & Text	TikTok <input type="checkbox"/> Photos & File Transfer <input type="checkbox"/> Audio and Video Calls

Save Settings

Changes made in the Firewall Settings via the PassCess Shore Control Panel will automatically be uploaded/synchronized in the router every 30 minutes.

2. Click the "Save Settings" button to confirm changes.

Voyage Scheduling

Display, Add and Edit Voyage itinerary for each fleet and vessel

- Voyage & Leg
- Departure
- Origin
- Arrival
- Destination

Voyage Scheduling								
Select Vessel		SMSG Development Test (NSD)						
		Add Voyage	Delete Voyage					
Show 50 entries							Search:	
#	Voyage	Origin	Destination	ETD	ETA	Passenger Manifest	Date Entry	
<input type="checkbox"/>	112 - 1	MNL	CEB	2021-08-05 0900H	2021-08-05 2300H	300	2021-08-18 1354H	
<input type="checkbox"/>	113 - 1	BTC	CEB	2021-08-13 1600H	2021-08-28 1600H	300	2021-08-18 1353H	
<input type="checkbox"/>	114 - 1	MNL	CEB	2021-08-31 1100H	2021-09-01 0900H	0		
<input type="checkbox"/>	111 - 1	MNL	CEB	2021-08-04 0900H	2021-08-04 2300H	0		
<input type="checkbox"/>	110 - 1	MNL	CEB	2021-08-03 1200H	2021-08-03 2300H	0		
<input type="checkbox"/>	109 - 1	MNL	CEB	2021-08-02 0900H	2021-08-02 2300H	0		
<input type="checkbox"/>	108 - 1	MNL	CEB	2021-07-30 0900H	2021-07-30 2300H	0		
<input type="checkbox"/>	107 - 1	MNL	CEB	2021-07-29 0900H	2021-07-29 2300H	0		
<input type="checkbox"/>	106 - 1	MNL	CEB	2021-07-28 0900H	2021-07-28 2300H	0		
<input type="checkbox"/>	105 - 1	MNL	CEB	2021-07-27 0900H	2021-07-27 2300H	0		

Edit Voyage

1. To Edit voyage, click on any of the entries in the Voyage schedule

Voyage Scheduling								
Select Vessel		SMSG Development Test (NSD)						
		Add Voyage	Delete Voyage					
Show 50 entries							Search:	
#	Voyage	Origin	Destination	ETD	ETA	Passenger Manifest	Date Entry	
<input type="checkbox"/>	112 - 1	MNL	CEB	2021-08-05 0900H	2021-08-05 2300H	300	2021-08-18 1354H	
<input type="checkbox"/>	113 - 1	BTC	CEB	2021-08-13 1600H	2021-08-28 1600H	300	2021-08-18 1353H	
<input type="checkbox"/>	114 - 1	MNL	CEB	2021-08-31 1100H	2021-09-01 0900H	0		
<input type="checkbox"/>	111 - 1	MNL	CEB	2021-08-04 0900H	2021-08-04 2300H	0		
<input type="checkbox"/>	110 - 1	MNL	CEB	2021-08-03 1200H	2021-08-03 2300H	0		
<input type="checkbox"/>	109 - 1	MNL	CEB	2021-08-02 0900H	2021-08-02 2300H	0		
<input type="checkbox"/>	108 - 1	MNL	CEB	2021-07-30 0900H	2021-07-30 2300H	0		
<input type="checkbox"/>	107 - 1	MNL	CEB	2021-07-29 0900H	2021-07-29 2300H	0		
<input type="checkbox"/>	106 - 1	MNL	CEB	2021-07-28 0900H	2021-07-28 2300H	0		
<input type="checkbox"/>	105 - 1	MNL	CEB	2021-07-27 0900H	2021-07-27 2300H	0		

2. The below pop up shall appear. Provide the needed info then click "Update".

Control Panel User

This feature allows admin to create additional users for the PassCess Shore and On-board Control Panels with a corresponding access rights.

ID	Username	Roles	
2	jhun	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
6	username	<input type="checkbox"/> news-show <input type="checkbox"/> news-create <input type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
7	margot	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
9	tomek	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete

Create New Account

1. To add a new User account, select the Vessel in the list then click "Add New Account".



2. The following screen will be displayed:

A screenshot of a modal dialog box titled "Add Onboard User". It contains fields for "Username" (with placeholder "Enter Username minimum of 6 chars") and "Password". Below these are several checkboxes for roles: "news-show", "news-create", "news-delete", "news-update", "support-send", and "help-file". At the bottom is a blue "Add Onboard User" button.

Select the access rights for the new user.

Please take note of the following:

- Username and Password are case-sensitive.
- User can only access features that are set during account creation.

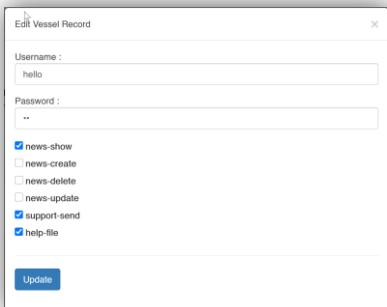
Click the "Add Onboard User" button to save the new onboard user.

Edit Onboard User

1. To edit an onboard portal user, select the user and click the Edit button.

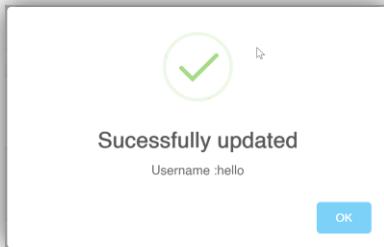
Username	Roles	
jhun	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
margot	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
tomex	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
mac	<input checked="" type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create	Edit Delete

2. The following screen will be displayed:



Change the existing value then click the “*Update*” button.

The following screen will be displayed:

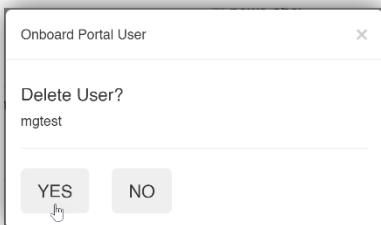


Delete Onboard User

1. To delete onboard portal users, select the user from the list then click the “*Delete*” button.

Username	Roles	
jhun	<input type="checkbox"/> news-show <input checked="" type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input type="checkbox"/> news-update <input type="checkbox"/> support-send <input checked="" type="checkbox"/> help-file	Edit Delete
margot	<input checked="" type="checkbox"/> news-show <input type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input type="checkbox"/> help-file	Edit Delete
tomex	<input checked="" type="checkbox"/> news-show <input type="checkbox"/> news-create <input checked="" type="checkbox"/> news-delete <input checked="" type="checkbox"/> news-update <input checked="" type="checkbox"/> support-send <input type="checkbox"/> help-file	Edit Delete
mac	<input checked="" type="checkbox"/> news-show <input type="checkbox"/> news-create	Edit Delete

2. The following screen will be displayed:

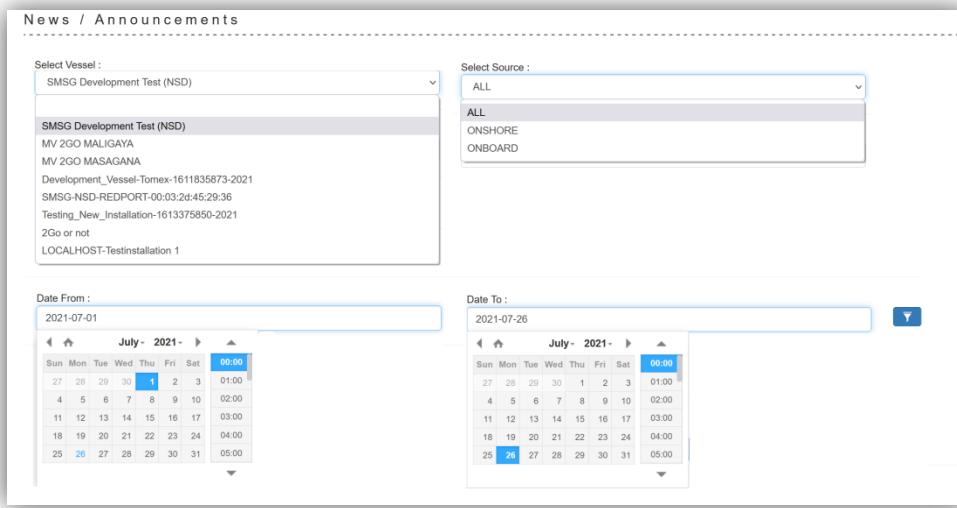


Click “*Yes*” button to confirm, “*No*” to cancel.

News / Announcements

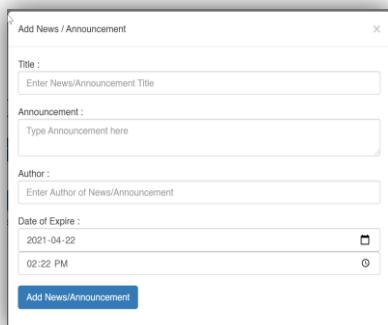
This feature displays the News and Announcements for the fleet/vessel. Users can add news, promos, etc, exclusive for a particular Vessel, Fleet, and Partners.

Provide the desired info and click the  button .



Add News/Announcement

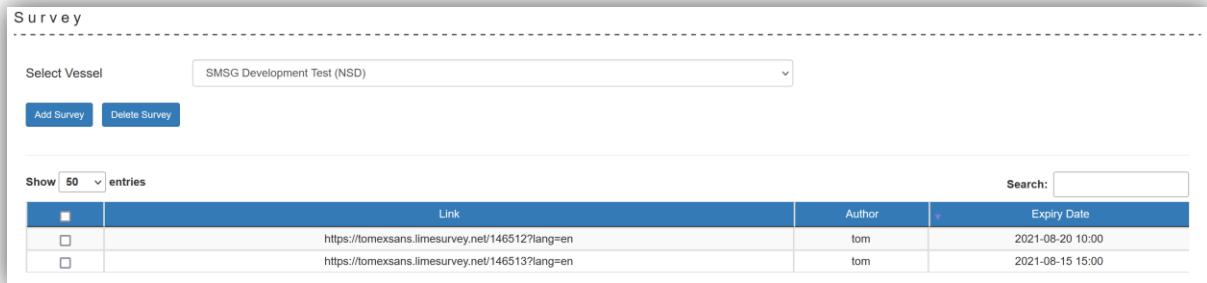
1. To add news or announcement, click "Add News/Announcement".



Enter the following information and then click the "Add News/Announcement" button. Please note that all fields are required.

Survey

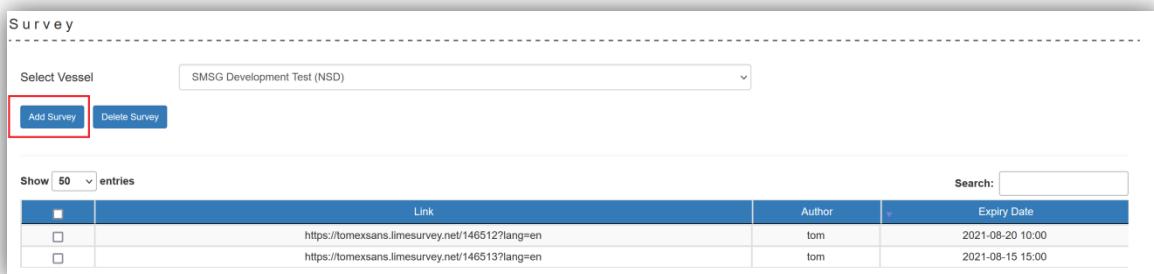
The survey is focused in collecting data to gain information and insights from 2GO Travel's Wi-Fi users. Please refer to the Privacy Statement found in (Insert URL)



This screenshot shows the 'Survey' list page. At the top, there is a 'Select Vessel' dropdown set to 'SMSG Development Test (NSD)'. Below it are 'Add Survey' and 'Delete Survey' buttons. A search bar is also present. The main area displays a table with survey entries:

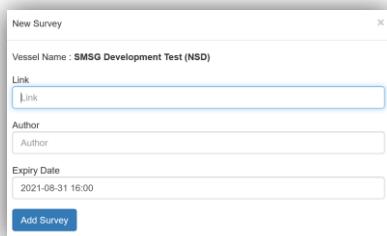
	Link	Author	Expiry Date
<input type="checkbox"/>	https://tomexsans.limesurvey.net/146512?lang=en	tom	2021-08-20 10:00
<input type="checkbox"/>	https://tomexsans.limesurvey.net/146513?lang=en	tom	2021-08-15 15:00

To add survey, click the Add Survey button.



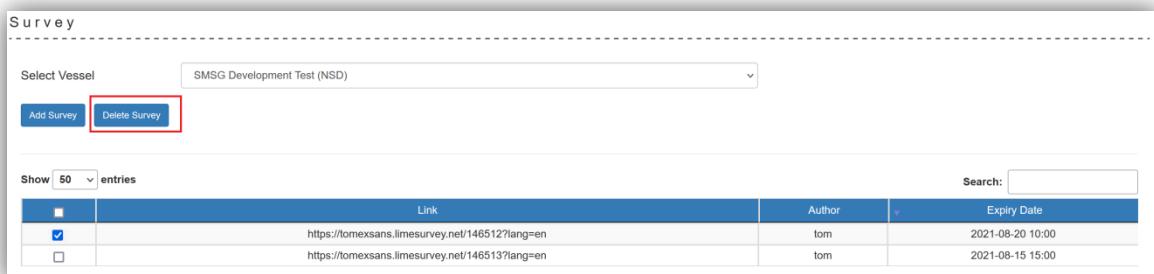
This screenshot shows the 'Survey' list page, identical to the previous one but with a red box highlighting the 'Add Survey' button.

Provide the needed information then click "Add Survey"



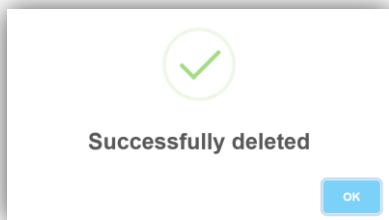
This screenshot shows the 'New Survey' dialog box. It includes fields for 'Vessel Name' (set to 'SMSG Development Test (NSD)'), 'Link' (containing 'link'), 'Author' (empty), and 'Expiry Date' (set to '2021-08-31 16:00'). At the bottom is an 'Add Survey' button.

To delete a survey, click the check box "Delete Survey" button



This screenshot shows the 'Survey' list page. A red box highlights the 'Delete Survey' button. In the table, the first row has a checked checkbox in the first column, indicating it is selected for deletion.

A confirmation pop-up will appear



To edit a survey, click the Link, Author or Expiry Date

Show	50	entries	Search:	
		Link	Author	Expiry Date
<input type="checkbox"/>		https://tomexsans.limesurvey.net/146512?lang=en	tom	2021-08-20 10:00
<input type="checkbox"/>		https://tomexsans.limesurvey.net/146513?lang=en	tom	2021-08-15 15:00

The following pop up will appear



Provide the needed information then click "Update"

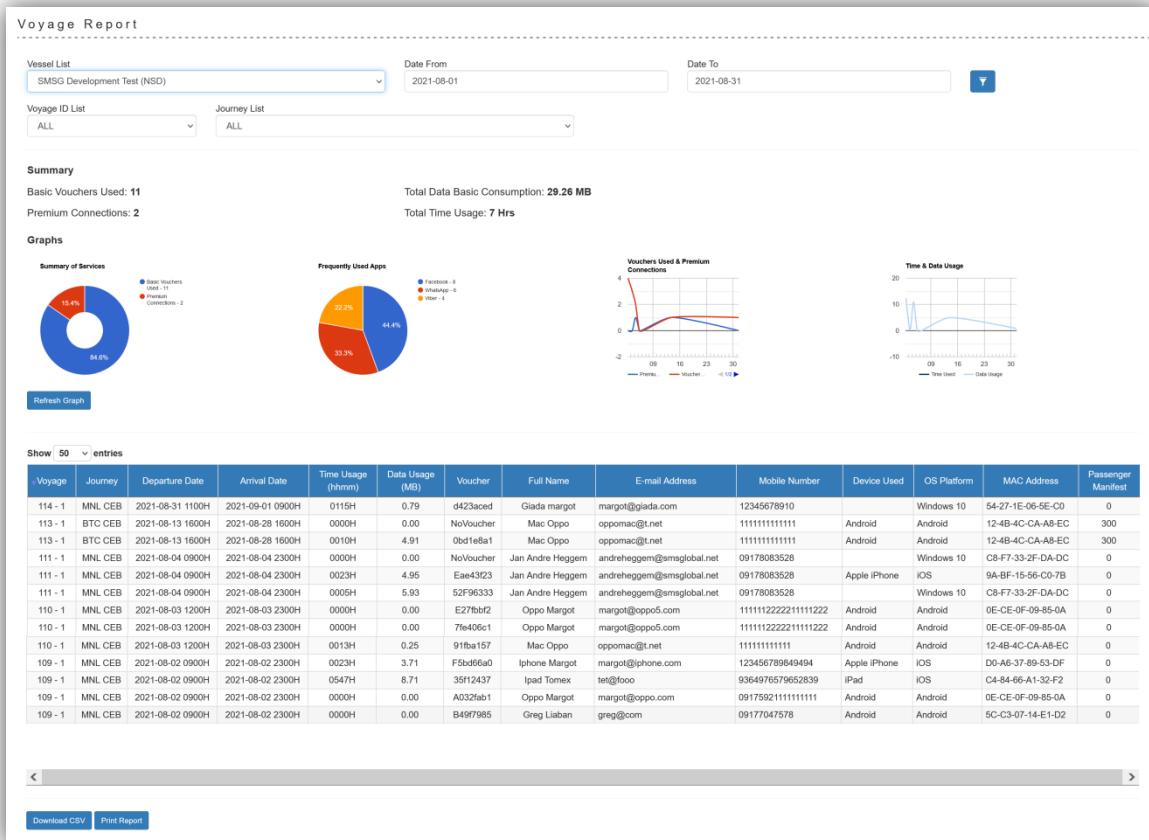
Reports

This feature generates and displays reports on vessels' voyage details.

- Voyage Report
- Vessel Report
- App Usage Report

Voyage Report

Voyage Report displays voyage details and graphical summary of vessel per voyage and per leg and vouchers used.



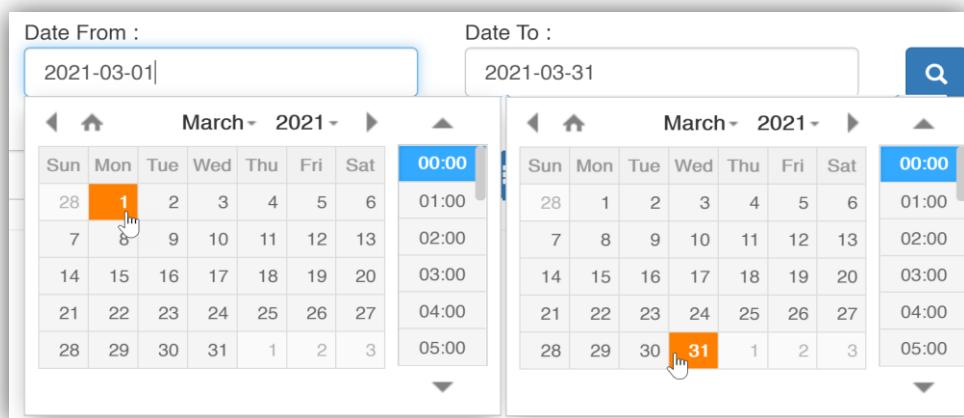
Click the Graphs to get a 3-D view.

Report Filters

Select from the Vessel List and then you may generate reports based of the following filters:

Date Parameters

- By default, the date is set to the 1st day of the month to the current day.
- To query 1-month report date, select the date by clicking the drop-down calendar list.



- The following screen should be displayed:

Details														
Voyage	Journey	Departure Date	Arrival Date	Time Usage	Data Usage	Voucher	Username	E-mail Address	Mobile Number	Mobile Phone	OS Platform	Mac Address		
L9V76	MANILA To CEBU CITY	2021-03-22 10:00:00	2021-03-24 01:00:00	0	0	6681D829	Mickey Dell Inspiron	mickey@smsglobal.net	09175925453		Windows 10	58-FB-84-0B-B1-98		
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	0	1.95 mb	39034a5f	S6 edge S6 edge	s6edge@txt.net	1111111	Android	Android	E8-50-B8-52-89-65		
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	1.0 hr	2.01 mb	82d089ba	vivo vivo	vivo@txt.net	66666	Android	Android	C4-AB-B2-2B-76-58		
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	19.00 hrs	12.01 mb	D09ce0b2	Lenovo Lenovo	lenovo@txt.com	2222	Android	Android	54-27-58-17-49-C0		
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	65.00 hrs	45.83 mb	93f0897c	Iphone Iphone	iphone@txt.net	33333	Apple iPhone	iOS	D0-A6-37-89-53-DF		
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	65.00 hrs	100.66 mb	Fd38cdda	Honor Honor	honor@txt.net	444444	Android	Android	10-B1-FB-1C-		

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 1 2 3 4 5 6 7

The report displays all the voyages within a one-month period.

Voyage ID & Journey

- a. To query a particular Voyage and Journey, select from the drop-down list.

(e.g., Voyage 76, Journey MANILA to CEBU CITY for the month of March)

- b. The following screen will be displayed:

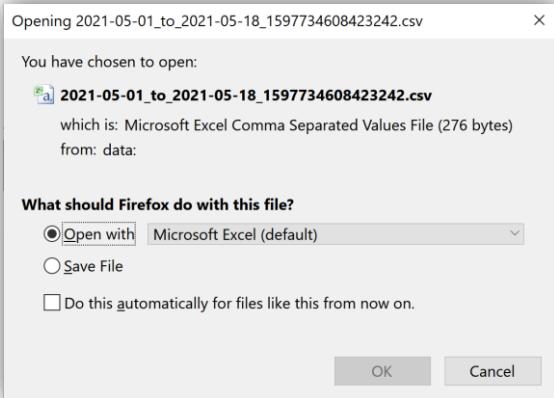
Details													
Voyage	Journey	Departure Date	Arrival Date	Time Usage	Data Usage	Voucher	Username	E-mail Address	Mobile Number	Mobile Phone	OS Platform	Mac Address	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	10.00 hrs	92.43 mb	C60280dc	Edge S6	s6edge@txt.net	111111	Android	Android	E8-50-8B-52-89-65	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	23.00 hrs	49.93 mb	9ctb4ce1	vivo vivo	vivo@txt.net	222222	Android	Android	C4-AB-B2-2B-76-58	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	23.00 hrs	17.61 mb	B387db11	Lenovo Lenovo	lenovo@txt.net	3333333	Android	Android	54-27-58-17-49-C0	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	8.00 hrs	5.63 mb	Eb1408c4	Iphone Ignore	iphone@txt.net	4444444	Apple iPhone	iOS	D0-A6-37-89-53-DF	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	23.00 hrs	13.47 mb	d950479e	oppo oppo	oppo@txt.net	666666	Android	Android	4C-18-9A-D2-E7-3B	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	17.00 hrs	5.66 mb	83fc7cc6	ipad ipad	ipad@txt.net	777777	IPad	iOS	C4-B4-66-A1-32-F2	
L7V76	MANILA To CEBU CITY	2021-03-18 14:10:00	2021-03-19 14:15:00	23.00 hrs	47.64 mb	9a3bd6b4	Honor Honor	honor@txt.net	55555	Android	Android	10-B1-F8-1C-A0-16	

The report displays all the Voyages on a particular journey for a one-month period.

The report also displays voyage details such as:

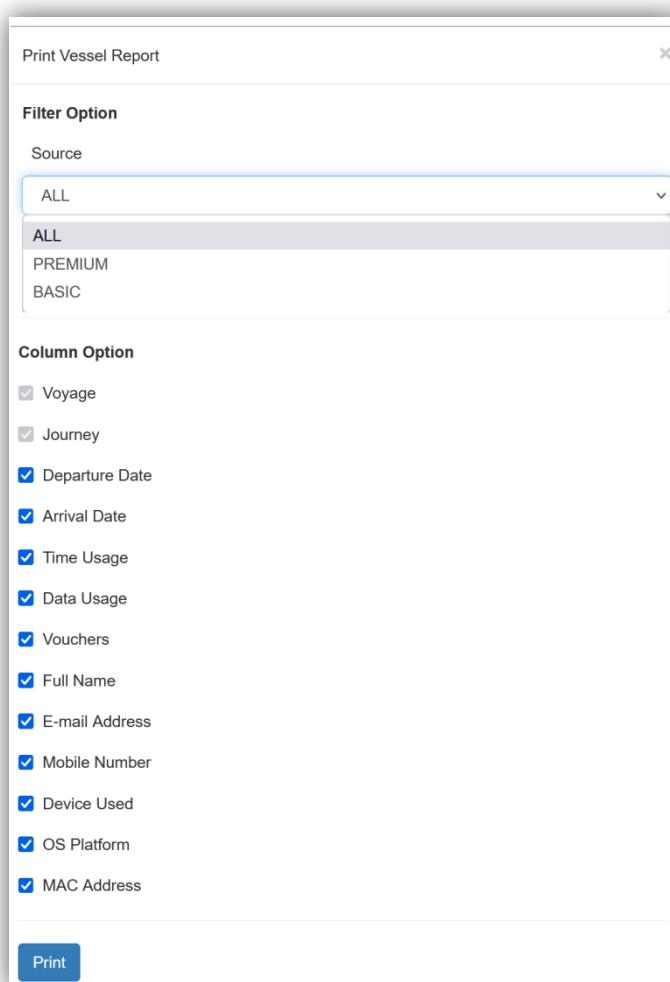
- Voucher code (time and data used)
- User (name, e-mail address, mobile number)
- Device Information (OS and MAC Address of the device used)

- c. To download the report, click the Download button at the bottom of the page.



Choose between open or save file then click "OK".

To print the report, Click the Print button at the bottom of the page



Select the desired Filter and Column Option and click "Print"

A new TAB will open with the preview

Voyage Report												
As of 2021-08-01 to 2021-08-31												
Vessel Name : SMSG Development Test (NSD)							Premium Connections : 2					
Vessel ID : 1593751199565255							Basic Vouchers Used: 11					
Mac Address : 00:03:2d:45:29:36							Total Data Consumption : 29.25 MB					
Fleet : SMSG Margot							Total Time Usage : 736 hrs					
Voyage	Journey	Departure Date	Arrival Date	Time Usage (hhmm)	Data Usage (MB)	Voucher	Full Name	E-mail Address	Mobile Number	Device Used	OS Platform	MAC Address
114 - 1	MNL CEB	2021-08-31 1100H	2021-09-01 0900H	0115H	0.79	D423ACED	Giada margot Mac Oppo	margot@giada.com oppomac@t.net	12345678910 111111111111	Windows 10 Android	Android	54-27-1E-06-5E-C0 12-4B-4C-CA-A8-EC
113 - 1	BTG CEB	2021-08-13 1600H	2021-08-28 1600H	0000H	0.00	NOVOUCHER	Mac Oppo	oppomac@t.net	111111111111	Android	Android	12-4B-4C-CA-A8-EC
113 - 1	BTG CEB	2021-08-13 1600H	2021-08-28 1600H	0010H	4.91	0BD1E8A1	Mac Oppo	oppomac@t.net	111111111111	Android	Android	12-4B-4C-CA-A8-EC
111 - 1	MNL CEB	2021-08-04 0900H	2021-08-04 2300H	0000H	0.00	NOVOUCHER	Jan Andre Heggem	andreheggem@smsglobal.net	09178083528	Windows 10		CB-F7-33-2F-DA-DC
111 - 1	MNL CEB	2021-08-04 0900H	2021-08-04 2300H	0023H	4.95	EAE43F23	Jan Andre Heggem	andreheggem@smsglobal.net	09178083528	Apple iPhone	iOS	9A-BF-15-56-C0-7B
111 - 1	MNL CEB	2021-08-04 0900H	2021-08-04 2300H	0005H	5.93	52F96333	Jan Andre Heggem	andreheggem@smsglobal.net	09178083528	Windows 10		CB-F7-33-2F-DA-DC
110 - 1	MNL CEB	2021-08-03 1200H	2021-08-03 2300H	0000H	0.00	E27FBBF2	Oppo Margot	margot@oppo5.com	111112222211111222	Android	Android	0E-CE-0F-09-85-0A
110 - 1	MNL CEB	2021-08-03 1200H	2021-08-03 2300H	0000H	0.00	7FE406C1	Oppo Margot	margot@oppo5.com	111112222211111222	Android	Android	0E-CE-0F-09-85-0A
110 - 1	MNL CEB	2021-08-03 1200H	2021-08-03 2300H	0013H	0.25	91FBA157	Mac Oppo	oppomac@t.net	111111111111	Android	Android	12-4B-4C-CA-A8-EC
109 - 1	MNL CEB	2021-08-01 0900H	2021-08-02 2300H	0023H	3.71	F5BD66A0	Iphone Margot	margot@iphone.com	123456789849494	Apple iPhone	iOS	D0-A6-37-89-53-DF
	MNL	2021-08-02 2021-08-02										

Vessel Report

Shows a graphical summary of the Total number of Vouchers and Premium Connections per vessel per voyage and per leg

Vessel Report

Vessel List :

Date From :

Date To :

Summary

Basic Vouchers Used: 49 Total Data Consumption: 228.47 MB

Premium Connections: 0 Total Time Usage: 216 Hrs

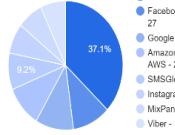
Graphs

Summary of Services from 2021-04-01 to 2021-04-27



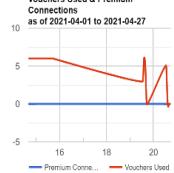
Basic Vouchers Used - 49

Frequently Used App from 2021-04-01 to 2021-04-27

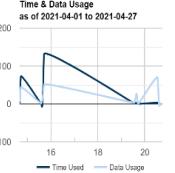


Others - 93
Facebook - 27
Google - 27
Amazon-AWS - 26
SMSGlob... - 18
Instagram... - 18
MixPanel... - 18
Viber - 18

Vouchers Used & Premium Connections as of 2021-04-01 to 2021-04-27



Time & Data Usage as of 2021-04-01 to 2021-04-27



[Refresh Graph](#)

Details

Voyage	Journey	Departure Date	Arrival Date	Time Usage	Data Usage	Basic Vouchers Used	Premium Connections	Invalid Vouchers
L4V82	Laguna To Rizal	2021-04-20 17:15:00	2021-04-21 11:00:00	0	0	0	0	0
L3V82	Quezon To Laguna	2021-04-20 16:00:00	2021-04-20 17:00:00	0	0	0	0	0
L2V82	Batangas To Quezon	2021-04-20 14:30:00	2021-04-20 15:30:00	0	0	0	0	0
L1V82	Cavite To Batangas	2021-04-20 13:00:00	2021-04-20 14:00:00	3.00 hrs	69.61 mb	5	0	0
L4V81	Taguig To Makati	2021-04-19 17:00:00	2021-04-20 11:00:00	0	0	0	0	0
L3V81	Paraque To Taguig	2021-04-19 15:40:00	2021-04-19 16:30:00	2.00 hrs	26.27 mb	5	0	0
L2V81	Las Pinas To Paranaque	2021-04-19 14:20:00	2021-04-19 15:30:00	2.00 hrs	13.02 mb	6	0	0

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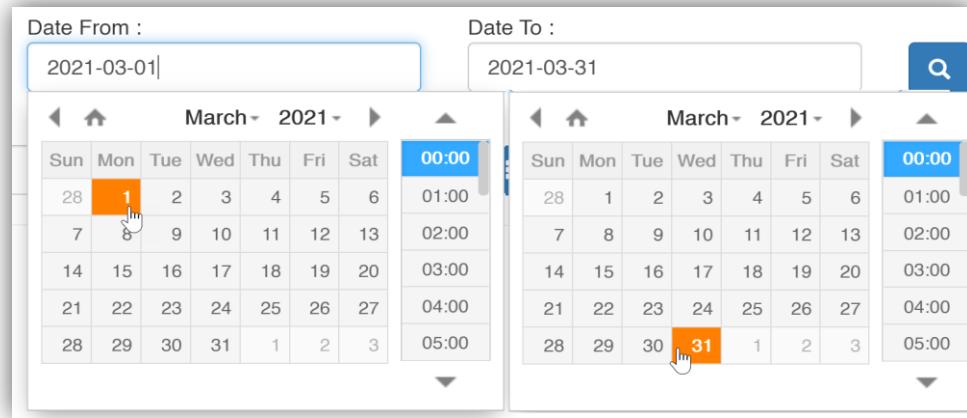
1
2

You may generate reports based on the following filters:

Date Parameters

- a. By default, the date is set to the 1st day of the month to the current date.
- b. To query a 1-month report date, select the date by clicking the drop-down calendar list.

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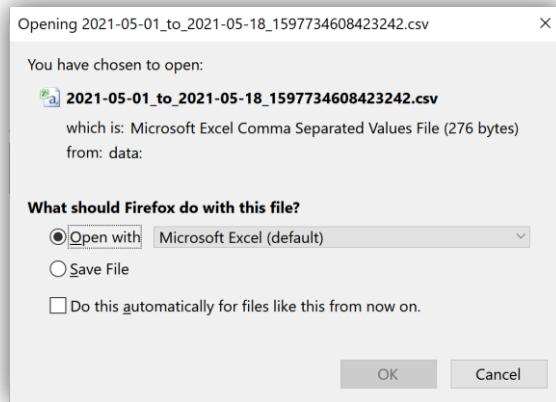
c. The following screen should be displayed:

Details									
Voyage	Journey	Departure Date	Arrival Date	Time Usage	Data Usage	Basic Vouchers Used	Premium Connections	Invalid Vouchers	
L2V77	CEBU CITY To MANILA	2021-03-29 14:00:00	2021-03-30 15:00:00	0	0	0	0	0	
L1V77	MANILA To CEBU CITY	2021-03-27 04:00:00	2021-03-28 05:00:00	0	0	0	0	0	
L12V76	CEBU CITY To MANILA	2021-03-25 07:00:00	2021-03-26 08:00:00	0	0	0	0	0	
L11V76	BUTUAN CITY To CEBU CITY	2021-03-24 16:00:00	2021-03-25 04:00:00	45.00 hrs	42.09 mb	2	0	0	
L10V76	CEBU CITY To BUTUAN CITY	2021-03-24 04:00:00	2021-03-24 13:00:00	0	0	0	0	0	
L9V76	MANILA To CEBU CITY	2021-03-22 10:00:00	2021-03-24 01:00:00	0	0	1	0	0	
L8V76	CEBU CITY To MANILA	2021-03-19 14:30:00	2021-03-22 08:00:00	202.00 hrs	184.18 mb	7	0	0	

The report displays all the voyages and journeys of the particular vessel within the 1-month period.

- Total Time used
- Total Data used
- Total number of Basic Voucher used
- Total number of Premium connections
- Total number of Invalid vouchers

To download the report, click the Download button at the bottom of the page.



Choose between open or save file then click OK

To print the report, click the Print button at the bottom of the page

A new tab will appear with the details below

Voyage	Journey	Departure Date	Arrival Date	Time Usage	Data Usage	Voucher	Username	E-mail Address	Mobile Number	Mobile Phone	OS Platform	Mac Address
L1V21	Manila	2021-05-10	2021-05-11	0	0							
	To Cebu	15:30:00	16:00:00									

App Usage Report

Shows a graphical summary of the domains accessed per voyage, vessel and voucher/user levels

Fleet Management

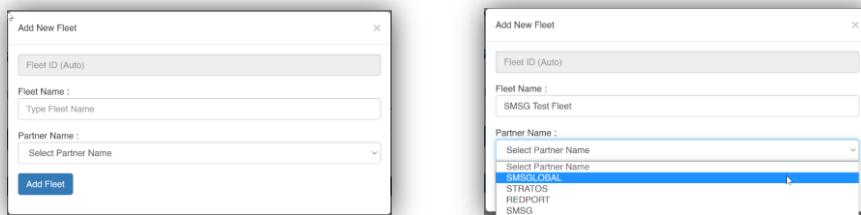
Fleet Management features allow the user to create, edit and delete fleets.

Fleets		
Add New Fleet +	Type Fleet name to search then Press enter key	Load All Fleets ⌂
Fleet ID	Fleet Name	Partner Name
1	2Go	REDPORT

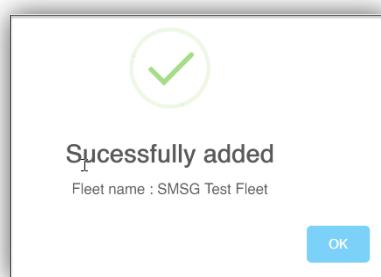
Add New

Fleet

1. To add a new fleet, click the Add New Fleet button.



2. The following screen shall appear: Type the following details, the click the Add Fleet button.
3. The following screen shall appear to confirm new fleet creation:



Edit Fleet

1. To edit an existing fleet, look for the fleet to edit then click the Edit button.

Fleets			
Add New Fleet +		Type Fleet name to search then Press enter key	Load All Fleets ⏪
Fleet ID	Fleet Name	Partner Name	
1	2Go	REDPORT	Edit Delete
2	SMSG Margot	SMSGLOBAL	Edit Delete
3	Test Fleet	SMSGLOBAL	Edit Delete
4	SMSG Test Fleet	SMSGLOBAL	Edit Delete

2. The following screen shall appear:

Edit Fleet

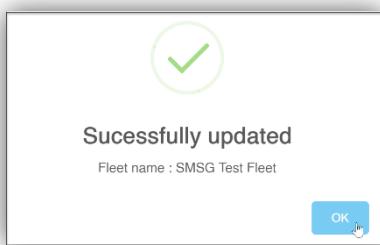
4

Fleet Name : SMSG Test Fleet

Partner Name :
SMSGLOBAL
SMSGLOBAL
STRATOS
REDPORT
SMSG

Enter the new value the click the Update button.

3. The following screen shall appear to confirm new changes.



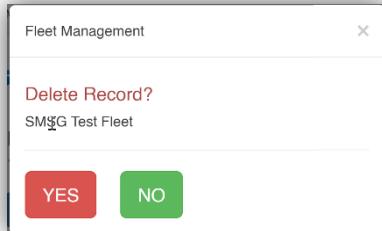
Click the Ok button.

Delete Fleet

1. To delete a fleet, look for the fleet to delete then click the Delete button.

Fleets			
Add New Fleet +		Type Fleet name to search then Press enter key	Load All Fleets ⏪
Fleet ID	Fleet Name	Partner Name	
1	2Go	REDPORT	Edit Delete
2	SMSG Margot	SMSGLOBAL	Edit Delete
3	Test Fleet	SMSGLOBAL	Edit Delete
4	SMSG Test Fleet	SMSGLOBAL	Edit Delete

2. The following screen shall appear to confirm deletion:



Click Yes to confirm or No to cancel delete.

Partner Management

Partner Management features allows the user to create, edit and delete Partner.

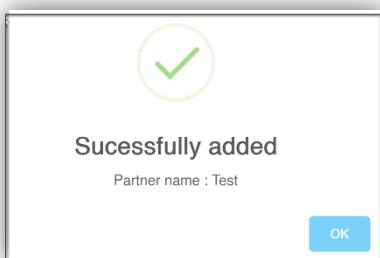
Partner Name	E-mail Address	Contact Number	
SMSGLOBAL	support@smsglobal.net	123	Edit Delete
STRATOS	GlobalCustomerSupport@inmarsat.com	456	Edit Delete
REDPORT	info@globalmarinenet.com	877.379.8723	Edit Delete
SMSG	support@smsglobal.net	789	Edit Delete

Add New Partner

1. To add a new fleet, click the Add New Fleet button.

Type the following details, then click the Add Partner button.

2. The following screen shall appear to confirm new fleet creation:



Edit Partner

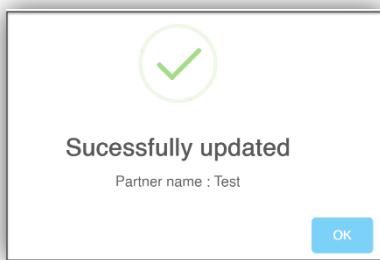
1. To edit an existing fleet, look for the fleet to edit then click the Edit button.

Partner Name	E-mail Address	Contact Number	
SMSGLOBAL	support@smsglobal.net	123	Edit Delete
STRATOS	GlobalCustomerSupport@inmarsat.com	456	Edit Delete
REDPORT	info@globalmarinenet.com	877.379.8723	Edit Delete
SMSG	support@smsglobal.net	789	Edit Delete
Test	partner@test.com	+6312456789	Edit Delete

2. The following screen shall appear:

Enter the new value the click the Update button.

3. The following screen shall appear to confirm new changes.



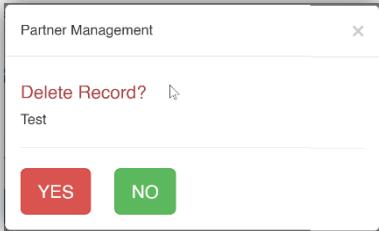
Click the Ok button.

Delete Partner

1. To delete a fleet, look for the fleet to delete then click the Delete button.

Partners			
Partner Name	E-mail Address	Contact Number	
SMSGLOBAL	support@smsglobal.net	123	Edit Delete
STRATOS	GlobalCustomerSupport@inmarsat.com	456	Edit Delete
REDPORT	info@globalmarinenet.com	877.379.8723	Edit Delete
SMSG	support@smsglobal.net	789	Edit Delete
Test	partner@test.com	+6312456789	Edit Delete

2. The following screen shall appear to confirm deletion:



Click Yes to confirm or No to cancel delete.

System Settings

- Port Code List
- App Settings
- Voucher Settings
- Control Panel User
- Service Watchdog
- System Logs

Port Code List

Shows list of port codes designated for each city

The screenshot shows a table titled "Port Code List" with columns for Country, City, and Port Code. The data is as follows:

	Country	City	Port Code
□	Philippines	Manila	MNL
□	Philippines	Cebu	CEB
□	Philippines	Butuan	BTC

You can Add, Delete or Edit port codes for each city

App Settings

App Domain Tools

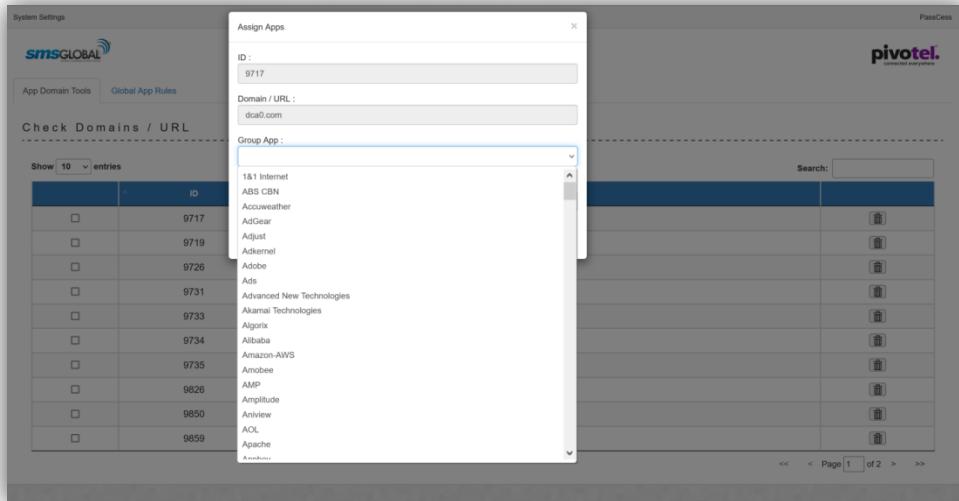
Provides a list of all domains accessed by users onboard. This feature enables the categorization of App Domains accessed

The screenshot shows a table titled "Check Domains / URL" with columns for ID and Domain / URL. The data is as follows:

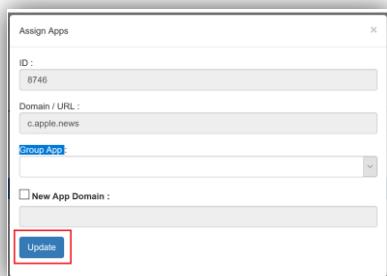
ID	Domain / URL	Actions
9478	uas.com.ph	Edit Delete
9480	e1524.e12.akamaiedge.net	Edit Delete
9483	x1.c.lenor.org	Edit Delete
9490	m.optout.ziffdavis.com	Edit Delete
9491	privacy-policy.truste.com	Edit Delete
9495	e9126.x.akamaiedge.net	Edit Delete
9503	a97add81b00f2ca4.awsglobalaccelerator.com	Edit Delete
9517	119.92.238.50.prod.hosts.ooklaserver.net	Edit Delete
9522	cs.admanmedia.com	Edit Delete
9535	ad.360yield.com	Edit Delete

Showing 1 to 10 of 51 entries

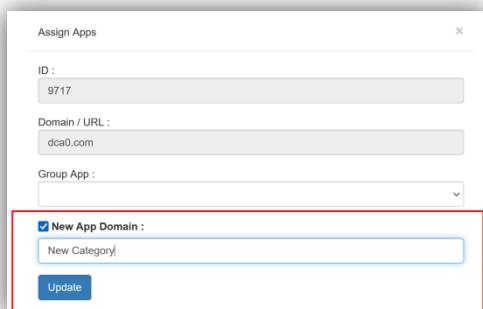
Click the check box of the domain and click the EDIT button.



A pop up window will appear then select the "Group App' that the domains belong to, then click the "Update" button



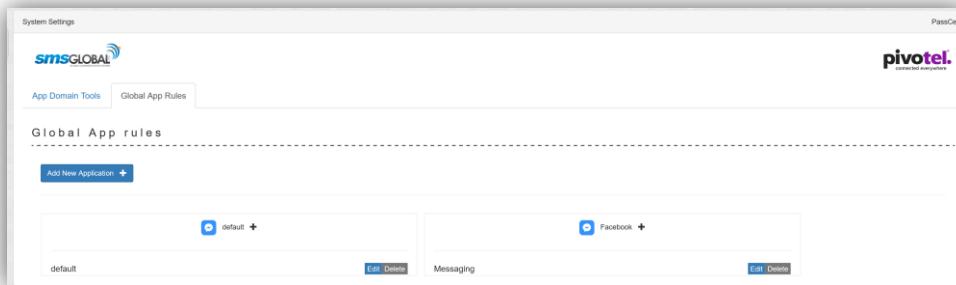
In the event that the App does not belong to any of the domains in the existing list, you can click the "New App Domain" tick box to add a new entry



Type the new category then click the “Update” button

Global App Rules

Global App Rules enables you to add new applications



Click “Add New Application” button



Provide the needed fields and click “Add Rule”

Voucher Settings

Generate Voucher

This feature allows the user to generate new voucher codes. These voucher codes will then be allocated according to the requirement of the vessel. This also shows the Serial Number associated with each voucher

1. Enter the number of Vouchers to be generated and click “Generate Voucher”



2. The following screen will be displayed

The screenshot shows the same 'Voucher Management' page after generating vouchers. The 'Enter Number of Vouchers to Generate' field now contains '5'. To the right, a table displays five generated vouchers:

Serial Number	Voucher Code
NSD00002161	1EEE0FE3
NSD00002162	83AECBDC
NSD00002163	E19F30E5
NSD00002164	9926D480
NSD00002165	8AB43396

Below the table are navigation arrows: '<' and '>'. In the center of the arrows is a small box containing the number '1', indicating there is one page of results.

Once generated, the vouchers are ready to be allocated.

Auto Generate Settings

This option will automatically generate new vouchers once the available vouchers in the pool has reached its set limit

Auto Generate Settings

Minimum Value to Check Availability

Default Value to Auto Generate

Update Settings

Control Panel User

User Management feature can create, edit and delete users who have access to the Shore Control Panel. This also allows the admin to assign access rights per user on what features they are allowed to access.

Portal Users		
Username	Rights	Partner
eric	Super Admin	SMSG
mac	Super Admin	SMSG
wilfred	Super Admin	SMSG
joey	Super Admin	SMSG

Add New Account

1. To add a new user account, click the Add New Account button.

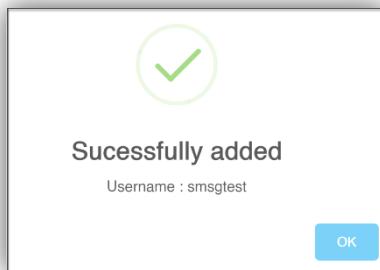
The screenshot shows the 'Add New User' dialog box. It contains the following fields:

- Username : smsgtest
- Password : (redacted)
- User Rights : Guest (selected)
- User Access : VIEW (selected)
- Status : Active (selected)
- Partner Name : SMSG (selected)

A blue 'Add User' button is located at the bottom left of the dialog.

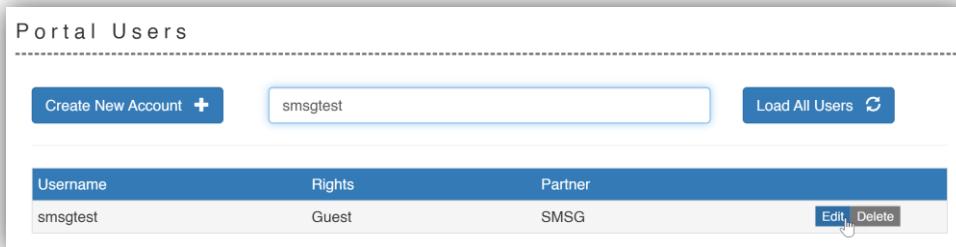
Type the following details, then click the Add User button.

2. The following screen shall appear to confirm new user account creation:



Edit User Account

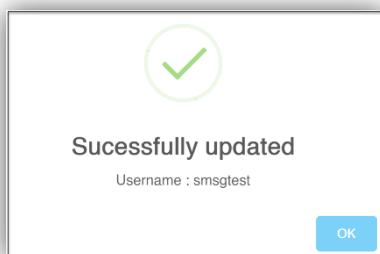
1. To edit an existing portal user, look for the username to edit then click the Edit button.



2. The following screen shall appear:

Enter the new value then click the Update button.

3. The following screen shall appear to confirm new changes.



Click the Ok button.

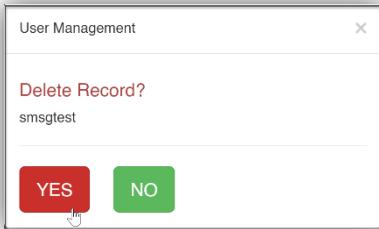
Delete User Account

1. To delete a portal user, look for the portal user to delete then click the Delete button.

The screenshot shows the 'Portal Users' section of the PassCess Shore Control Panel. At the top, there is a search bar containing 'smsgtest' and a 'Load All Users' button. Below the search bar is a table with three columns: 'Username', 'Rights', and 'Partner'. A single row is visible for 'smsgtest', which has 'Guest' rights and is associated with 'SMSG'. To the right of this row are 'Edit' and 'Delete' buttons. The 'Delete' button is highlighted with a mouse cursor.

Username	Rights	Partner
smsgtest	Guest	SMSG

2. The following screen shall appear to confirm deletion:



Click Yes to confirm or No to cancel delete.

Service Watchdog

This feature helps check the running services in the PassCess NSD system. The PASSCESS System Service Watchdog or simply watchdog is a program that monitors important system process for the PASSCESS system. PASSCESS is completely in reliance to several system services to complete its function thus the integrity of every services is paramount for the optimal performance. The Watchdog monitors all the services defined in its configuration file and if one those services suddenly fail unexpectedly the watchdog will restart the service or application.

It also has a cleanup function for the orphaned and zombie process. These processes can eat valuable system resources the watchdog can find and destroy these processes.

The screenshot shows a web-based administrative interface titled "Service Watchdog". At the top, there are logos for "SMS GLOBAL" and "pivotel". Below the title, there is a button labeled "Add New Service". A dropdown menu shows "Show 10 entries". A search bar is present with the placeholder "Search: []". The main area is a table with columns: "ID", "Service Name", and "Default Value". The table contains five rows of data:

ID	Service Name	Default Value
1	mysqld	<input checked="" type="checkbox"/>
2	radiusd	<input checked="" type="checkbox"/>
3	crond	<input checked="" type="checkbox"/>
4	httpd	<input checked="" type="checkbox"/>
5	dnsmasq	<input checked="" type="checkbox"/>

At the bottom right of the table, there are navigation buttons: '<', '1' (highlighted), and '>'.

Below is the list of the watchdog features

1. Restart failed Service or Process
2. Clean and Destroy Orphaned and Zombie Process
3. Detect and report missing process
4. Full logging and rotation capability

Add New Service

Click the “Add New Service” button

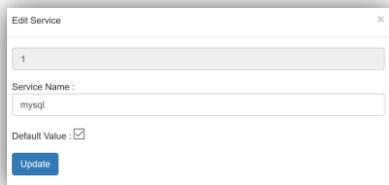


The screenshot shows a modal dialog titled "Add New Service". It has three input fields: "ID (Auto)" (disabled), "Service Name" (containing "Type Service Name"), and "Default Value" (with a checked checkbox). At the bottom is a blue "Add Service" button.

Provide the needed fields and click “Add Service”

Edit Service

Click the Edit Service button

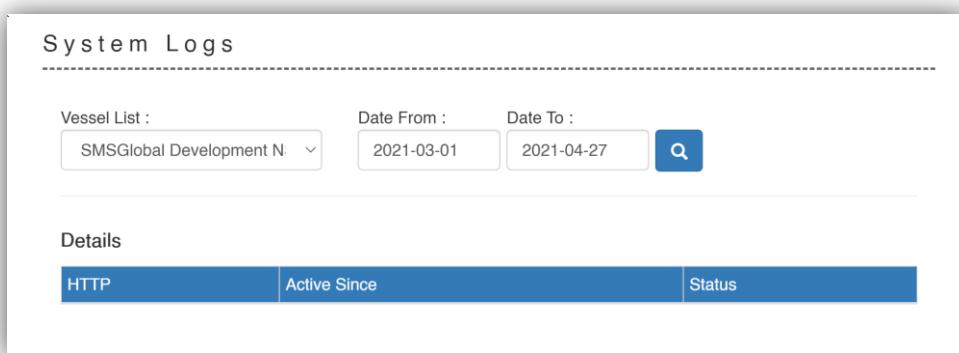


The screenshot shows a modal dialog titled "Edit Service". It has three input fields: "ID" (containing "1"), "Service Name" (containing "mysql"), and "Default Value" (with a checked checkbox). At the bottom is a blue "Update" button.

Provide the needed fields and click “Update”

System Logs

The system log file contains events that are logged by the PassCess NSD components. These events are often predetermined by the PassCess NSD itself. System log files may contain information about device changes, device drivers, system changes, events, operations, errors and more.



The screenshot shows a "System Logs" interface. At the top, there are filters: "Vessel List" (dropdown showing "SMSGlobal Development N..."), "Date From" (2021-03-01), "Date To" (2021-04-27), and a search icon. Below is a table with a header row: "Details", "HTTP", "Active Since", and "Status". The "HTTP" column is highlighted in blue.

Help Center

The Help Center lists all available manuals for 2Go Travel Wi-Fi. Manuals can be viewed or downloaded as a PDF.

- Basic Access FAQs
- Premium Access FAQs
- Quick User Guide
- Onboard Tech Support
- Shore Control Panel

