



VOLUNTEERS INSERVICE

Capital University of Science & Technology Islamabad

Title (ISLAMABAD TRAFFIC POLICE)

Volunteers in Service Directorate
(VIS)
Volunteer Service Placement Report

Start Date: 22nd February, 2022

End Date: 11th March, 2022

Address of Partner Organization:

Traffic Police Headquarters, 9th Ave, F8/1, Islamabad, Islamabad Capital Territory 44220

Worksite Photographs:



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1. Introduction:

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vii. Mission in life:

Having a personal mission statement is important because it can act as a decision-making guardrail to decipher how you spend your time, how you interact with others and how you do your job. Deciding what to do with your time is equally important as deciding what not to do with your time. For example, if you've been asked to complete a task that is not in line with your mission, it might be best to say no. Generally, having a mission with which to guide your career can help you achieve both short and long-term goals.

2. Organizational profile:

2.1. Vision statement:

To make the Traffic system in the capital city a model of excellence which could be by other law enforcement agencies in Pakistan.

2.2. Mission statement:

To maintain smooth flow of traffic, prevention of accidents, helping road users in distress, ensuring rule of law through equal application, achieving the target of zero tolerance with firmness but politeness to gain the confidence and support of the community.

2.3. Core values:

- ✓ Service Oriented
- ✓ Professional
- ✓ People Friendly
- ✓ Equal Implementation of Law
- ✓ Corruption Free

2.4. History:

- Islamabad Traffic Police was established on 28th January 2006 and formally inaugurated by the then Prime Minister of Pakistan.
- ITP has many achievements. The major achievements are listed below.
- ITP has been successful in achieving its Vision Statement of making traffic system in the capital city a model of excellence which could be emulated by other law enforcement agencies in Pakistan.
- ITP has been successful in including its Mission Statement into the working of its personnel in order to ensure that
 - To maintain smooth flow of traffic.
 - Prevention of accidents.
 - To help road users in distress
 - To achieve the target of Zero tolerance with firmness but politeness.
 - To ensure the role of law through equal application.
 - To gain the confidence and support of the community.
- ITP has been successful to a large extent in achieving its Core Values of Professionalism, Integrity, Service Oriented and People Friendly Policing.
- ITP has been successful achieve the objective of corruption free Police Department as the charter given while establishing it.
- ITP achieve its target of Zero Tolerance as well.
- ITP has ensured equal application of law and eliminated VIP culture from the capital by issuing tickets of fine.
- Created awareness among road users about traffic laws and regulations through traffic education campaigns and vital change in the attitude of road users has been observed.
- ITP emphasizes and concentrates mainly on traffic education to maintain road discipline. A traffic education team has been created exclusively to meet the objectives. The team is supported by print & electronic media, civil society and corporate sector. To carry out the assigned task the education team chalked out a comprehensive program to educate the school, college and university students, driver

of commercial organizations, diplomatic corps, public transport, private vehicles and government and non government organizations.

- In order to facilitate general public and take immediate action against traffic violators, Islamabad Traffic Police established 1915 Helpline which on receipt of a complaint of any violation, it immediately conveys it to the respective traffic police officer and informs the complainant about the action taken by Traffic Police within the shortest possible time.
- Special enforcement squads i.e. Pressure Horn, Route Violation, Signals, Parking, One Wheeling Checking and Environment Squad have been established to check the certain violations have been established.
- ITP successfully arranged the issuance of Digital Driving Licenses of International standard in Traffic Office. The procedure for obtaining DDL is very transparent. The facilities of medical examination, photographer and post office have been provided to the applicants under one roof.
- ITP succeeded to remove traffic congestions with the help of CEA through modification in traffic engineering on different crossings and bottlenecks and improved the flow of traffic.
- Resultantly, ITP succeeded in making visible difference in terms of increased use of helmet by motorcyclists, better lane discipline followed by each road user, increased use of seat belts, decreased use of mobile phone while driving, decreased over speeding etc.
- ITP has been the only police organization in 2009 to have its own ITP FM-92.04 Radio Station and ISO 9001:2008 certification of quality policing services - two rare distinctions for any Police organization in South Asia.

2.5. Preferences:

Senior Superintendent of Police, and Superintendent of Police, are viewed as the two spearheading officials of the Police Service of Pakistan (PSP) who gave police administration in the preparation, association, advancement and supportability of this generally acclaimed police association.

The association was granted ISO 9001: 2008 affirmation on 23 June 2009 for presenting best in class Driver's License, First Police Radio Station, ITP FM 92.4 headed by Mrs. Aisha Jamil, the new laws of denial on utilizing cell phone while driving and the wearing of safety belt while driving, and client-situated policing administration in Pakistan. Sign of this traffic police office is that Rule of Law sways the streets of Islamabad, and Driver's Licenses are given to just the certified drivers after through testing of driving capacity and clinical wellness.

The association additionally has a Traffic Theme Park and Driving School for the instruction of school children and driving preparation to the applicants. Since the time the ITP assumed control over the control in Islamabad, the occurrences of street mishaps have diminished, and drivers are seen wearing safety belts and staying away from to utilize cell phone while driving, marks of law and order barely seen in numerous different urban communities of Pakistan and other agricultural nations of South Asia and world all in all. The police force is liable for the requirement of regulations, instruction of transit regulations to the local area, issuance of driver' licenses to qualified drivers, exhortation to the Capital Development Authority (CDA) on street Engineering issues, and guideline of vehicular and walker traffic on roadways, roads and streets of Islamabad and is evaluated as second defilement free police association in Pakistan, after National Highways and Motorways Police.

3. Overview:

Before starting VIS, I didn't know about it, haven't done it before. So, I thought it will be just a time pass just for a grade as it is important for the degree. But when I started it, I came to know the importance of being a volunteer in service. It's actually about the safety of our and our family from different kinds of accidents. We as volunteers help them a little as it is our responsibility as a human to help those who are in need.

We(volunteers) support them in different ways like educate about traffic rules by telling about the different sign boards, road signs etc. So that they drive or ride safely. Volunteers provide them support as a responsible person. Volunteers talk with people on road friendly like brothers and educate them about the traffic rules.

As we are healthy and young, so for us volunteering is a fun and easy way to explore our interests and passions. It can be very meaningful and relaxing, energizing escape from your day-to-day routine of work, school, or family commitments. It also provides you with renewed creativity, motivation, and vision that can carry over into your personal and professional life.

4. Scope of VIS activities:

The scope of VIS is that we become a better person than before by doing good work for our community and continuing it even after the completion of this program. We also gain know about different organizations and how they do their work, we gain experience by doing community service.

These help us in learning how to help others by keeping in mind their pain. Also I learnt about different inherited diseases that are treated by VIS. I learnt about activities through which we can collect donations. Also I learnt about sponsorship plan, how it works. So as a whole this activity helps us in gaining different type of knowledge.

4.1. Benefits of VIS:

4.1.1. To students:

1. Inculcate students with empathy
2. Actualizing the ethics of caring
3. Being the trend-setters and pioneers of volunteerism
4. Accreditation and recognition abroad

4.1.2. To organization:

1. Corporate Social Responsibility(CSR)
2. Socially Responsible Citizens
3. Charter building of students
4. Partnership with Social Sector

4.1.3. To society:

1. A better society with lesser problems
2. More helping hands than needy
3. Support to government

5. Date/day wise activities:

Day 1 (22nd February, 2022):

We arrived at the headquarter of Islamabad Traffic Police in the morning. We were welcomed by our site supervisor Inspector Rana Ishtiaq and his team. There was an introductory session in which all of us has given our brief introduction and Sub-inspector Sheikh Sajjad had guided us about ITP and its impacts on our community. We visited the ITP office and all the officers guide about the working of the headquarter of Islamabad Traffic Police.

Day 2 (23rd February, 2022):

We revised the introduction of ITP which we went through in the last session. Then we got briefing about different programs being run by Islamabad Traffic Police. Also, we were informed about our tasks and further activities.

Day 3 (24th February, 2022):

Take driving test from those people who having Islamabad address Id card and are applicable for driving licence. I take test from those kinds of people and also make videos during their test for saving record.

Day 4 (25th February, 2022):

On 4th day I was on one window hall here I guide people who are here for learning and for receiving their driving licence. I gave proper guidance to all the people those who were present in one window hall.

Day 5 (28th February, 2022):

ITP having their own FM studio named 92.04. This day I was send to FM studio 92.04. Here I take proper guidance about the orking of FM studio.

Day 6 (01st March, 2022):

I attended ITP lectures that are given to educate people about traffic rules and safety rules while driving on road. I was assigned to deliver lectures that day.

Day 7 (02nd March, 2022):

Attend lecture in class about the rules and regulations of traffic to the violators and people who are applicable for the learner permit.

Day 8 (03rd March, 2022):

Deliver lecture in class about the rules and regulations of traffic to the violators and people who are applicable for the learner permit.

Day 9 (04th March, 2022):

On next day again deliver ITP lectures that are given to educate people about traffic rules and safety rules while driving on road. I was assigned to deliver lectures that day.

Day 10 (07th March, 2022):

Take driving test from those people who having Islamabad address Id card and are applicable for driving licence. I take test from those kinds of people and also make videos during their test for saving record.

Day 11 (08th March, 2022):

Deliver ITP lectures that are given to educate people about traffic rules and safety rules while driving on road. I was assigned to deliver lectures that day.

Day 12 (09th March, 2022):

Deliver and attend lecture in class about the rules and regulations of traffic to the violators and people who are applicable for the learner permit. Also gave test from those people who are applicable for the license.

Day 13 (10th March, 2022):

Deliver lecture in class about the rules and regulations of traffic to the violators and people who are applicable for the learner permit. Also gave final VIS presentation about the road safety and discuss how road safety is important for us.

Day 14 (11th March, 2022):

Day 14th is the last day in the head quarter of Islamabad Traffic Police, Islamabad. At this day SSP traffic Rai Mazhar Iqbal distribute the certificates of volunteer in service. At this final day SSP traffic distributes different prizes to different students who perform good during these 65 hours of VIS.

6. Summing up:

Every one of the exercises on ITP were very pleasant and I relaxed there and feel exceptionally glad to serve the general population for an excellent reason. The entire time I spend on ITP is very instructive and a psyche transformer about the effect of police specialists. Notwithstanding this I additionally saw the way of behaving of many individuals while they were locked in during talk with the sergeants of traffic. They in a real sense have an inconsiderate way of behaving and disregard towards these officials. I additionally confronted hardships while confronting those leftists and VIP yet every one of the volunteers got a decent reaction from a significant number of the overall population

7. Lessons learnt:

I have learnt different lesson while working with the Islamabad Traffic Police. Most importantly brotherhood, we should help other people who are in need, who don't having knowledge about the rules and regulations of road or traffic, and many different problems. We shouldn't hesitate in helping others, and also talk to them in a very friendly way so that they also don't hesitate in sharing their problems with us so that we should know how we can help them, it is surely better for the community as well as our self to become a better person. We can educate people to wear helmet and properly buckle up it during bike ride, wear seat belt during driving etc.

8. Recommendations and suggestions:

The recommendation I can give is that the duration must be increased so that the students spend more time community service and learn many things there.

As there is unawareness regarding volunteering activities, most of the people are not aware of its importance. Volunteering activities must be made mandatory on school or college level. With the help of awareness, more good can be done to community.

9. Views about organization/dept./institution:

I learnt a lot through this whole activity and I am delightful by all these activities. It is a great Institute that is doing great work for the health of human beings. Being human it is our duty to help and follow the rules of traffic.

ITP is a very good organization as they provide free education about traffic to the people who does not know about the rules of traffic, also take test and provide learner permit or digital driving licence. I was a great experience at Islamabad Traffic Police, I would love to work with them again if I got any opportunity in the future as I have learnt many things from there, and it will help me become a better person.

10. Working pictures:



