

# Quazi Galib Ahmmed

Email: [gixxer424@gmail.com](mailto:gixxer424@gmail.com)

Phone: +88 01733915118, +44 07535618295.



## Personal Details

**Highest Level of Education:** Master's & Bachelor's.

**Industry:** Project Management, Business Administrations & Operations.

## Work Experience:

### **BANGLADESH:**

**Sales Executive**  
**CC Management**  
**CR Management**

2010-2015

Global Brand Bangladesh LTD.

Smart Technologies Bangladesh LTD.

**Role:** Retail and online sales, customer care & relations, RMA handling, call centre management.

### **Executive of business development & Recruitment**

Multimedia Content & Communication Ltd. - Dhaka

January 2015 to August 2018

**Role:** Working in a team to identify, manage and grow new business ideas. Manage & lead the work flow of the project development team. Developing and managing new & improved marketing ideas and campaign. Liaising & negotiating B2B & government clients, Recruitment consultancy. Human resource management & development.

### **UNITED KINGDOM:**

**Location Chief, Security and Fire Safety,**  
**various locations in the UK.**

December 2018 to July 2019

First class Protection & Security Ltd, UK.

**Cashier, Branch Manager, Procurement Specialist**

August 2019 to April 2020

3S Convenience Chain, Radyr, UK



## Manager/Recruitment Consultant

May 2020 to June 2021

Mo's Kitchen, Pontypridd, UK.



## Senior Customer Relations Officer.

July 2021 to May 2022

**Role:** Inbound/outbound calls, Personal banking, Credit/debit card maintenance, Fraud protection Officer.

Lloyds Banking group/First Source solutions Ltd.



## Education

### Master's of Business Administration (Merit)

University of South Wales - Pontypridd

September 2019 to July 2021

Specialisation: Entrepreneurship, Business Development.



### Certificate of Bachelor's in International Business. (2<sup>nd</sup> Class)

University of South Wales - Pontypridd

September 2018 to 2019

### British Technical Education Council

Level 5 in Business Operations (Merit)

2014-2016

Level 3 in Aviation Operations (Merit)

2012-2014 (with BTEC foundation course)

**College Of Aviation Technologies, Dhaka, Bangladesh.**



### Certificate of Secondary School of Science

(Batch: 2009, GPA: 3.63)

**Municipal Preparatory High School.**

**Jashore, Bangladesh.**

## Skills

- Account Management
- Inventory Management
- Sales (Retail & Online)
- Data Entry
- MS Office Suite
- Data analysis
- Recruitment Consultant
- HR Management