

Md.Nasim Uddin Khan

Address: House#59,Road#11,DIT Project Merul Badda, Gulshan, Dhaka.

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OBJECTIVE

Want a make career by working in a renowned in a national & international organization where strong sense of responsibility and commitment is required and provide job satisfaction with long term potential career.

WORK EXPERIENCE

From 05/12/2016 – Continuing

Service Engineer, Abedin Equipment Ltd (GROUP QA), Road-25, House-74,Gulsan-1,Dhaka-1212

Responsibilities:-

- Coordinate after sales service of Agriculture equipment's Tractor ,Rotavator, Harvester,Rice trans-planter, power tiller Etc
- Pre-Delivery Inspection (PDI) before delivering the tractors, installation, Problem solving, operation and maintenance and overhauling of all kinds of Diesel Engine and other components of the tractor under the Company.
- Warranty claiming against different kinds of failure or disturbance of tractors and implements to the principle of the importing products.
- Preparing the Report on periodical servicing, History card/Job card maintaining & register maintaining.
- Supervise the store activity, spare parts information & submitting the spare order to the exporter as model wise.
- Ensure Spare parts availability & arrangement as requirement of field demand.
- Responsible for prepare all monthly reports, presentation, different type of analytical data to higher management for observe market situation
- Responsible for settle warranty claim with principal and adjust remittance against spare parts as labor revenue through principal
- Responsible for storage, update and tracking of all service related documents
- Completely responsible for making better service plan to providing prompt customer service with proper backup of spare parts by minimize cost & maximize facilities for obtain all-out customer satisfaction
- Arrange the free service campaign program ,driver training program for technically development and creating awareness among tractor owners and operators.

From 16/06/2016 - To 01/12/2016

Sr. Officer (Service) – Runner Automobiles Limited, Tejgaon Industrial Area, Dhaka

Responsibilities:-

- To ensure after sales service to customer.
- Manpower utilization to customer end as field requirement.
- To training given to dealer staff improve service quality & improvement.
- To provided Periodic service, Warranty service & others special service to customer.
- All service related documentation preserved as requirement of Service department.
- Spare parts availability ensure to customer.

From 11/06/2015 - To 30/06/2016

Jr. Service Engineer – Metal Plus Limited, Pbl Tower, Gulsan-2, Dhaka-1212

Responsibilities:-

- To ensure after sales service to customer Warranty and out of warranty period
- Manpower utilization to customer end as field requirement.
- Periodic service ,Warranty service & others special service provide to customer
- All service related documentation preserved as requirement of Service department.
- Spare parts availability ensure to regional customer.

JOB TRAINING COURSE

11 April 2019– 27 April 2019

Practical product training on (LHP & HHP)

CNH Industrial IND (Pvt) Limited, Greater Noida **Delhi, India**

Topic Covered : Engine & Transmission Trouble Shooting, Two & Four Wheel Drive Trouble shooting

05 May 2017 – 12 May 2017

Basic training on Low Horse Power (LHP)

CNH Industrial IND (Pvt) Limited, Greater Noida **Delhi, India**

Topic Covered : Engine, Transmission ,Hydraulic System, Implement System

12 May 2017- 20 May 2017

A Special Training on High Horse Power (HHP)

CNH Industrial IND (Pvt) Limited, Greater Noida **Delhi, India**

Topic Covered: Diesel Engine, Two & Four Wheel Drive, Turbocharger, Hydraulic, Implement application system

EDUCATION

B.Sc. in Engineering

City University, Ashulia, Savar, Dhaka.

Group: Mechanical

GPA: 2.81 out of 4.

2016 - 2020

Diploma In Engineering,

Mymensingh Polytechnic Institute

Group : Power

GPA: 3.07 out of 4.

2010-2014

Secondary School Certificate,

Munshirhat Muslim Institution

Group: Humanities

GPA: 4.50 out of 5.

2010

ADDITIONAL SKILLS

Microsoft Office package: Microsoft Word, Excel, Powerpoint

Engineering operation: Proteus, PSPICE, Microcontroller, Micro wind

Programming: C++, SQL, HTML

Language: Native in Bangla and Fluent in English both verbal and written

Conversational Speaking in Hindi.

PERSONAL INFORMATION

Father's Name : Md. Shahab Uddin Khan

Mother's Name : Nasim Khatun

Date of Birth : 30 December, 1994

Place of Birth : Bangladesh

Sex : Male

Religion : Islam

Marital Status : Single

Nationality : Bangladeshi

Blood Group : O (+Ve)

REFERENCES

Md. Mahmudul Haque

Deputy Manager (Service & PD)

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