

MD. AFZALUL HAQUE

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Career Objective:

My aim is to face all the challenges with professional spirit and make the career brilliant one. To serve such an organization where I can devote my effort to achieve the goal of the company where I take the job with the great sense of response.

Special Qualification:

Highly skilled in automobile troubleshooting and Documentation reporting on MS Office

Employment History:

1. Service and Spare parts Executive (November 18, 2018 - Continuing)

Rancon Agro Machinery Ltd

Company Location: Tejgaon, Dhaka

Department: Agro Machinery

Duties/Responsibilities:

1. After Sales Service i. e. PDI, Installation, Insure periodic service, Warranty claims, Create plans and utilization of manpower.
 2. Supervises the quality control functions and its parts including quality control inspection schedule & the collection of quality records of received tractors from warehouse.
 2. Allocates quality control personnel to various area of site activity.
 3. Evaluates the qualifications of inspection personnel.
 4. Performs any administration activities assigned by management from time to time.
 5. Control the cost according to budget.
- Ensure safety work place.

2. **Assistant Engineer (November 16, 2016 - November 14, 2018)**

Karnaphuli Limited

Company Location: HR-Bhaban, 26/1 Kakrail, Dhaka-1000

Department: Service

Duties/Responsibilities:

- 1 Regular Dealer Visit as per the Plan for the month
2. Ensure higher efficiency of technician & their training status.
3. Ensure knowledge about warranty term & condition & processes of sending the same to head office.
4. Customer complaints register & feedback record.
5. Service reporting records for under warranty, post warranty, labor charge, spare, & Coupon etc.
6. Service campaign planning like free wash, customer care week, free checkup camp, local technician meets etc.
7. Maintaining job cards report.
8. Dealer Visit Plan to be submitted by 1st of every month.
9. Weekly & monthly reports for the network.

3. **Service Engineer (April 19, 2015 - December 31, 2015)**

Hi-Tech Bangla (Bangladesh) Limited

Company Location: TMC Building (4th Floor), Bangla Motor, Dhaka

Department: Multi Disciplinary

Duties/Responsibilities:

1. Contact with customer.
2. Specify the technical specification of the customer requirement.
3. Monitoring working progress of technician.
4. Demonstrate & Prepare working report.

Academic Qualification:

| Exam Title | Concentration/ Major | Institute | Result | Passing Year | Duration |
|--|---------------------------|---|-----------------------|-----------------|----------|
| Bachelor of Science (B.Sc.) in Mechanical Engineering | Mechanical Engineering | International University of Business Agriculture and Technology | CGPA:2.98 out of 4 | 2014 | Four |
| HSC | Science | Safiuddin Sarker Academy and College | CGPA:3.8 out of 5 | 2008 | Two |
| SSC | Science | Ashraf Textile Mills High School | CGPA:3.38 out of 5 | 2004 | Ten |

Training Summary:

| Training Title | Topic | Institute | Country | Location | Year | Duration |
|--------------------------------|--|---------------------------------|------------|--------------------|------|--------------|
| Industrial Attachment Training | Logistics and Mechanical Maintenance Section | Western Marine Shipyard Limited | Bangladesh | Patiya, Chittagong | 2014 | Three Months |

Career and Application Information:

Looking For : Mid Level Job
Available For : Full Time
Present Salary : Tk. 29000
Expected Salary : Tk. 40000
Preferred Job Category : Engineer/Architect
Preferred District : Anywhere in Bangladesh.
Preferred Organization Types : Logistic/Courier/Air Express Companies, Automobile, Industrial Machineries (Generator, Diesel Engine etc.), Motor Workshop

Language Proficiency:

| Language | Reading | Writing | Speaking |
|----------|---------|---------|----------|
| English | High | High | High |
| Bengali | High | High | High |

Personal Details :

Father's Name : Md. Monirul Haque (Late)
Mother's Name : Ayesha Haque
Date of Birth : December 1, 1988
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
National Id No. : 4176722967
Religion : Islam
Permanent Address : 221, Kuriparartek, Uttarkhan, Dhaka -1230,
Current Location : Dinajpur

Reference (s):**Reference: 01**

Name : Md. Jahiduzzaman Rubel
Organization : ACI Motors Limited
Designation : Senior Service Co-ordinator
Address : ACI Center, Mohakhali, Dhaka
Phone (Off.) :
Phone (Res.) :
Mobile : 01684244721
E-Mail :
Relation : Professional

Reference: 02

Md. Aminul Hasan Sagor
Rancon Autos Limited
Head of After Sales Service
387, Tejgaon I/A, Dhaka
01704120460

01709644775

Professional