

## S.M. KAMRUL ISLAM

Technical Trainer – Service & Training

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### **Career Objective:**

Extensive experienced of automobile sector seeking the challenging position in the transportation and logistics industry. Where I can utilize my technical knowledge and management skills to develop and improved the standard of fields operation.

### **Career Summary:**

Efficient on power (Automobile) engineering mote then two year experience with comprehensive knowledge of service & parts, Tools and & Equipment, Engine construction repairing and maintenance Procedures. Ability to manage to maintain field in multiple location adept at implementing security procedures and identifying Safety risk. Focused on applying operational knowledge of maintenance problem solving and adhering to inducts regulations activities, etc.

### **Special Qualification:**

Team work, Safety Management, Technical Training, driving skills, Customer Service to able ensure customer satisfactions.

### **Employment History:**

**Total Year of Experience : 1.9 Year(s)**

#### **1. Trainer ( February 15, 2021 - Continuing)**

##### **Niloy Motors Limited**

Company Location : 88 Shahid Tajuddin Sarani, 109 Tejgaon, Dhaka-1208

Department: Service & Training

##### **Duties/Responsibilities:**

- 1) Trained up Hero Won SC, Dealer & Authorize Center Technicians.
- 2) Provied Training to Field Members (Engineers).
- 3) Prepare Service Training Module ( Technician, Dealer Service Manager ).
- 4) Trouble Shooting the Hero Motorcycle.
- 5) Organize Technician Meet Program in BD.
- 6) Service Center Layout Planar, Moderator & Specialist.
- 7) Arrange 3S dealer campaign and keep doing the flow ups.
- 8) Prepare all Service report ( ASC, 3S Dealer )

#### **2. Junior Service Engineer ( December 10, 2019 - February 14, 2021)**

##### **Aftab Automobiles Limited (MCU) Concern Of Navana Group**

Company Location : Hashim Tower, Level-6, Gulshan-Tejgoan Link Road, 205/1-A, Tejgoan I/A, Dhaka-1208

Department: Service & Spare Parts

##### **Duties/Responsibilities:**

- 1) Look After a service workshop.
- 2) Ordering And Managing Repair Parts Cycle Times
- 3) Completing Preventative Maintenance and Filed Modification
- 4) Maintaining Tools And Test Equipment And Ensuring They Are Properly Calibrated
- 5) Meting Health And Human Service
- 6) Handling Customer Complain Take Decision For Solution Communicate With Technical Team
- 7) To Quick Support to Customer Who Unable To Start Motorcycle On Road
- 8) To Ensure Participation Dealer Technicians Training

**Academic Qualification:**

Exam Title	Concentration / Major	Institute	Result	Pas.Year	Duration	Achievement
Diploma in Engineering	Power Engineering	Pabna Polytechnic Institute	CGPA:3.75 out of 4	2019	4 (Years)	First Class First Of Department
SSC	Science	Bhuiaganti High School	CGPA:4.89 out of 5	2015	10 (Years)	-

**Training Summary:**

Training Title	Topic	Institute	Country	Location	Year	Duration
Industrial Training (Power)Engineering	Automotive Service Management	Rangs Workshop Limited	Bangladesh	387, Tejgaon Industrial Area, Dhaka-1208	2019	3 Month`s
6-Month Course	Auto Mechanics	Technical Training Center (T.T.C)	Bangladesh	Pabna	2018	6 Month`s

**Professional Qualification:**

Certification	Institute	Location	From	To
Computer Application	Virtual Information Technology	Pabna	January 1, 2018	June 30, 2018
Rover Scout	Pabna Polytechnic Institute	Pabna	August 1, 2015	February 9, 2019

**Career and Application Information:**

Preferred Job Category : Education/Training, Engineer/Architect  
 Looking For : Mid Level Job  
 Available For : Full Time  
 Preferred District : Bogura, Chattogram, Cumilla, Dhaka, Gazipur, Khulna, Mymensingh, Narayanganj, Pabna, Rajshahi, Rangpur, Sirajganj, Sylhet  
 Preferred Country : Australia, China, Germany, India, Japan  
 Preferred Organization Types : Training Institutes, Engineering Firms, CNG, Automobile, Industrial Machineries (Generator, Diesel Engine etc.)

**Language Proficiency:**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

**Personal Details :**

Father's Name : Md. Abdus Sattar Sheikh  
 Mother's Name : Mst. Shuli Begum  
 Date of Birth : February 1, 1999

Gender : Male  
Marital Status : Unmarried  
Nationality : Bangladeshi  
National Id No. : 4204817854  
Religion : Islam  
Permanent Address : Village: Sorai Hazipur, P/O: Raiganj(6720), District: Sirajganj  
Current Location : Dhaka

**Reference (s):**

**Reference: 01**

Name : Amdadul Haque  
Organization : NAMSS Motors Limited  
Designation : Assistant Manager (Training & Development)  
Address : Impetas Center, Level-02, 242/B, Tejgaon  
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Relation : Relative

**Reference: 02**

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