



MD SHAHADAT HOSSAIN CHOWDHURY

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PROFILE

Experienced with a demonstrated history of working in the automotive industry. I had started my career in the automotive industry since then successfully have passed 07 years on the journey. Further during the journey, I have seen and experienced the business processes and operations of two organizations. That feels me and drive to develop my skills in supply chain management. So that eagerly completed my PGDSCM in Mind Mapper affiliated by ISCEA. Post-Graduated in Master of Business Administration (MBA) focused on operation and supply chain management from American International University-Bangladesh. Integrity, Honesty, Loyalty, High learning agility, Ability to work with diverse team members is my strength. I am adaptive to culture and changes.

PROFESSIONAL EXPERIENCE

1. Company Name: Niloy Motors limited a concern of Nitol-Niloy Group

Position: Assistant Manager

Duration: Dec 2013 – Present. 6 yrs 10 months

Address: Nitol Niloy Tower 69 & 42

Nikunja-2 C/A, Khilkhet, Dhaka, Bangladesh

Responsibilities:

- * Maintain Warranty Claim Process Flow and also Prepare Weekly Report on Claim Data Analysis.

- * Prepare and submit product failure and analysis report to HMCL case to case basis every month.

- * Collect data on market for Quality Improvement.

- * Prepare & Issue Quality improvement correspondence (QIC) report & Warranty Claim Report to Correspondent Department.

- * Respond to Technical Inquiries from Dealer and Refer that will have to provide solutions

- * Spare Parts Forecast for warranty and ensure the availability

- * SOP creation based on Product feedback and trained to field team

- * SAP claim creation and Claim Data analysis on HMCL SAP portal.

2. Company Name: Vehicle Solutions

Position: Executive Engineer (Automobile)

Duration: Jun 2012 – Aug 2013. 1 yr. 3 mos.

Address: Boshundarha R/A, Dhaka, Bangladesh

ACADEMIC HISTORY

INSTITUTE: AMERICAN INTERNATIONAL UNIVERSITY-BANGLADESH (AIUB)

Master of Business Administration (M.B.A.) CGPA - 3.69

Major in Operation and Supply Chain Management

Session: 2016 – 2018

INSTITUTE: MIND MAPPER

PGDSCM (35th Batch). Grade - A

Major Subject Learn: Logistics, Materials management, and Supply Chain Management, Operation and planning,

Session: 2019 – 2019

Societies: ISCEA (USA)


INSTITUTE: INTERNATIONAL UNIVERSITY OF BUSINESS, AGRICULTURE AND TECHNOLOGY (IUBAT)


BSc in Mechanical Engineering, CGPA - 3.41

Major in Mechanical Engineering- Heat Transfer, Automobile and Maintenance of Machine.

Session: 2009 – 2012

QUALIFICATIONS AND SKILLS

-  **Computer Skills:** * MS Office (MS Word, MS Power Point, MS Excel)
 - * Auto CAD (2d and 3d)
 - * Computer operating and Hardware basics

-  **Communication Skills:** In English, Bengali and Indian Languages

PROFESSIONAL TRAINING

Training Title	Topic	Institute	Year	Duration
Stress management for Healthy Life	Stress management	Nitol Niloy Group	2019	8 Hours
Supply Chain Management	Business Development	Nitol Niloy Group	2019	8 Hours, 2 days
Effective Communication & Interpersonal Skills	Communication Skills	Nitol Niloy Group	2018	8 Hours
Basics of Emotional Intelligence	EQ Basics	Nitol Niloy Group	2017	8 Hours
Excel for Professional Excellence (Mid-level)	Mid-Level Excel	Nitol Niloy Group	2017	8 Hours
Motivation for Better Performance	Motivation	Nitol Niloy Group	2016	1 Day
Business Communication	Communication Skills	Nitol Niloy Group	2015	1 Day
Technical Training	Global Overseas Training on Hero Two wheeler	Hero MotoCorp Ltd. In India	2014	18 Days

CERTIFICATIONS

1. Advanced Microsoft Excel- On 30 November, 2018 to 25 January, 2019

Organized by- “**Skill Jobs**” in association with HRDI.

Lead Instructor- ‘Shafique Mohammad Mostafaa Sunam’ Training Professional at ACI Ltd.

2. Sales & Operation Planning (S&OP)-The Executive’s Guide - On 15th November, 2019

Organized by- “**Alliance of Supply Chain Professionals in Bangladesh (ASCPB)**”

Lead Instructor- ‘Mohammad Mamun Chowdhury’ Head of Supply Chain, Rahim Afrooz Storage Power Business.

3. Forecasting Techniques & Their Importance for Managing Supply Chain – On 24th January, 2020

Organized by- “**Global Society for Supply Chain Professional (GSSCP)**”

Lead Instructor- ‘Prof. Dr. Mohammad Ekramol Islam’ Treasurer & Dean FoB, Northern University Bangladesh.

4. International Trade, LC Shipping Documents & Customs Clearance – On 6th March, 2020

Organized by- “**Alliance of Supply Chain Professionals in Bangladesh (ASCPB)**”

Lead Instructor- ‘Shankar Kumar Roy’ Advisor (Research, Planning & Business development), M.I. Cement Factory Ltd.

5. Diploma in CAD – Three month Long Course Completed on December 2012

Organized by- “**CADD Centre, Uttara, Bangladesh**” Affiliated by CADD Centre Private Ltd. of India.

PERSONAL INFORMATION

Father's Name : Md. Salim Chowdhury
Mother's Name : Shahena Akhter
Date of Birth : January 01, 1991
Gender : Male
Marital Status : Married
Nationality : Bangladeshi
National Id No. : 1487701326
Religion : Islam
Permanent Address : Vill: Gourukmura, P/O: Dalua, P/S: Nangolkot, District: Cumilla.
Current Location : Dhaka

REFERENCES

	<u>Reference: 01</u>	<u>Reference: 02</u>
Name	: Md. Moniruzzaman	Md. Himel
Organization	: Niloy Motors ltd.	Ministry of Housing and Public Works
Designation	: AGM, Head Of Service, CSCM TM	Asst. Engineer
Address	: Mohammadpur, Dhaka	Dhanmondi, Raise course, Cumilla.
Mobile	: 01919096419	01797717929
E-Mail	: md.moniruzzaman@niloymotors.com	

DECLARATION

“I do hereby **declare** that the above particulars of facts and information stated are true, correct and complete to the best of my belief and knowledge.”



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Md. Shahadat Hossain