

Md. Ar Rafi Khan

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Career Objective

To obtain an entry-level position in a dynamic organization where I can enhance my energy and skills to develop, motivate, and encourage productivity I cherish exploring leadership, responsibilities, improve organizational ability to achieve personal dexterity.

Key Skills

Professional

Computer Skill

- MS Word
- MS Excel
- MS PowerPoint
- CRM, CbiO
- Adobe Dreamweaver CS6

Related

- Have Knowledge on Java, C Sharp, Database, JavaScript, JQuery, HTML, CSS
- Have knowledge on installation and Troubleshoot of OS, e.g. Windows (XP-10), RH Linux.

Personal

- Self-Confident.
- Hard Working.
- Ability to work in Group and also under pressure.
- Willingness to accept direction
- Fast to learn new things from others

Language Skills

- Bangla: Mother Tongue.
- English: Good Command in Reading, Writing, speaking and listening.

Work Experience

April 2019 to

Current period

Dekko ISHO Group

KLUBHAUS Clothing brand | Executive, e-Commerce

- Maintained the official e-Commerce website of KLUBHAUS (Klubhaus.com.bd)
- Customer Service | Service Operation Management.
- Inventory and Logistics support

**June 2015 to
November 2017**

Grameenphone Ltd

Customer Service & Experience | Senior Trainee Officer

- Served customer's over the phone (121 & 222)
- Maintained CRM, CbiO, ERS tool.

Education

2015 – 2019

Bachelor of Science in Computer Science (CSE)

University of Liberals Arts Bangladesh (ULAB) – Dhaka, Bangladesh

CGPA 3.35

2012

Higher Secondary Certificate (HSC)

Dhaka Residential Model College – Mohammadpur, Dhaka

GPA 4.60

2010

Secondary School Certificate (SSC)

Mohammadpur Govt. High School – Mohammadpur, Dhaka

GPA 5.0

Academic Projects

**GRE Word
Search**

GRE Word Search is a web based platform where a GRE exam candidate can learn complex vocabularies with related news article. This project is developed with C sharp language, framework is ASP.Net MVC and Web Api of NewYork Times & The Economist.

**Till
Management
System for ULAB
Cafeteria**

Till Management System is developed for ULAB cafeteria for a smooth catering operation. This project is a desktop based application which is developed with Java and the database is PhpMyAdmin.

**Joint
Conference
Paper**

**Internet of Things-Based Smart Security Provisioning Using
VoiceControlled Door Locking System**

https://link.springer.com/chapter/10.1007/978-981-15-3607-6_35

Coaching Management System

Coaching Management System is a desktop based application which is developed with Java and the database is PhpMyAdmin

Training

2015

Participated in a 4 months long certified training on Web Designing at Daffodil Professional Training Center Bangladesh.

2016

Workshop on Excel and PowerPoint organized by ULAB ComSoc.

2015

Workshop on AI (Artificial Intelligence) organized by ULAB ComSoc.

Personal Details

Father's Name : Md. Nadiruzzaman Khan
Mother's Name : Fatema Begum
Religion : Islam
Date of Birth : 15th Sept. 1995
Gender : Male
Marital Status : Unmarried
Nationality : Bangladeshi



MD. AR RAFI KHAN