# **Shovon Ahammed**

Address: 07, Kawlar Uttar Para, Dakshinkhan, Airport - 1229, Dakshinkhan,

Dhaka

Mobile No.: 01716451737, 01787684227 Email: shovon.hyperedge@gmail.com



#### **Career Objective**

I am a dedicated one, with a mind of taking possible challenges to cope up and learn from the surrounding. I have 3 years of experience in HR/Admin related activities as well as transport handling and legal affairs tasks in group of industry. HR, Admin, Transport and legal support provider in a Group of Industries, as well as dea I with Manpower handling, Attendance and OT Management in Software and Manual ways, Report writing a nd others .

## **Employment History**

Total Experience: 4 Y 11 M 5 D

1. Officer (November 01, 2017 - Continuing)

Saif Power Group

Company Location: Pubail, Gazipur

Division: Battery

Department : Admin/HR Area of Expertise : **Duties/Responsibilities :** 

- \* In my current position as HR/Adin Officer with Saif Power Group. I oversee the daily activities of a large human resources department and take on a number of other duties including hiring developing employee manuals and handling disciplinary procedures.
- \* . Deal with factory end Transport dept. (Delivery Vans, Pool Cars and Others operation, maintenance and monitoring). Did computer programming course. Comfortable with marketing survey software SPSS, HR software ERP, Deal with payroll software of a manufacturing factory consist of around 900+ employees. Deal with factory end administration dept. like Securities monitoring, Canteen Management, Supervision all the administrative works and others. Deal with compliance like facing internal/external audit about various ISO requirement and deal keep updating the legal documents as well. Deal with cash/salary providation works and factory end Accounts departmental activities.
- 2. Junior Executive (February 01, 2017 October 31, 2017)

#### Whistle BD

Company Location : Badda, Dhaka Division : Customer Service

Department : CS
Area of Expertise : **Duties/Responsibilities :** 

\* Customer Service, Credit Recovery and Other related managerial tasks.

## 3. Intern (October 01, 2016 - January 31, 2017)

#### **AHKC CA Firm**

Company Location: Uttara, Dhaka

**Division: Customer Service** 

Department : CS
Area of Expertise : **Duties/Responsibilities :** 

# 4. Customer Service Executive ( December 01, 2012 - August 31, 2013 )

#### Virgo

Company Location: Uttara, Dhaka

**Division: Customer Service** 

Department : CS
Area of Expertise : **Duties/Responsibilities :** 

- \* Dealing the consumers over the Phone locally and internationally.
- \* Selling products and announcing product details over the phone.
- \* Surveying consumers regarding the sold goods.
- \* Others related things.

# **Academic Qualification**

Exam Title	University/Board	Institute	Concentratio n/ Major	Result	Passing Year	Duration
SSC	Dhaka	Government Laborat ory High School		CGPA:4.8 8 out of 5 .00		10
HSC	Dhaka	Dhaka Megacity Colle ge		CGPA:3.9 0 out of 5 .00		2
		Independent Univers ity, Bangladesh (IUB)	Marketing &	CGPA:2.7 0 out of 4 .00 <b>(77%)</b>		4
Master of Business A dministration (MBA)	SMUCT	SMUCT	H.R.M	CGPA:3.6 2 out of 4.00	2019	2

# **Training Summary**

Training Title	Institute	Location	From	То	Duration	Topic
Good Manufacturin g Practice	Hermitage of Manag ement & Standrads	Pubail, Gazipur	Octobe r 22, 2 019		1 Days	Good Manufacturing Practice

<sup>\*</sup> Work as an Intern, deal with customer service and other office management things.

ty	Bangladesh Red Cre scent Society	Pubail, Gazipur		Januar y 30, 2 018	1 Days	Fire Introduction, Principles and Others.
Customer Service and Management Skill s	Virgo Learning Solut ions	Uttara, Dhaka	Decem ber 01, 2012			Customer Service.

# Membership

ssociation Address	Membership Category	ValidDate Till
Bashundhara R/A, Dh	Alumni	December 01, 2020
		Bashundhara R/A, Dh Alumni

### **Language Proficiency**

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High

### **Computer Skills**

Typing, Word Processing, Electronic File Management, Emailing, Internet Research, Presentations, MS Word, MS Outlook, MS PowerPoint, MS Excel

#### **Personal Details**

Father's Name : Md. Abdur Razzak
Mother's Name : Mosa. Saleha Begum
Date of Birth : August 25, 1993

Gender : Male
Marital Status : Married
Nationality : Bangladeshi
National Id No. : 7751507323

Religion : Islam Blood Group : O+

Permanent Address : 07, Kawlar Uttar Para, Dakshinkhan, Airport - 1229, Dakshinkhan, Dhaka

Current Location : Dhaka

## **Other Information**

Well communicative with people. Did computer programming course. Comfortabl e with marketing survey software SPSS, Deal with ERP in HRM concerns. Deal Tran sport software to well management vehicles. I am extremely organized with the a bility to prioritize as needed and think on my feet. My communication and interpe rsonal skills are exemplary allowing me to interact on a personal level with emplo

Extra Curricular Activities :

yees of all backgrounds and in various scenarios. I possess in-depth knowledge of employee law and am familiar with every aspect of the HR role. I have been praise d for my professionalism and grace under fire. I know I can bring this same level of superior service to the Management team. As I strongly believe in collaborative teamwork, which is the secret of our success in executing projects and I consider myself as an organized team worker.

# Reference

Reference: 01

Name : Md. Zahangir Alam Organization : Bangladesh Police

Designation : Inspector

Email : jahangir.007@gmail.com

Mobile : 01716902009

Phone (Office) :

Address : Dhaka Relation : Cousin Reference: 02

Roksana Pervin Eastern Bank Ltd Principle Officer

roksana.pervin@gmail.com

01712586953

Uttara, Dhaka

Cousin