



# Kazi Azraf Bin Mostafa

5+ YEARS OF EXPERIENCE

CCNA | JNCIA | HCNA | ITIL-F

MBA from DU in MIS | B.Sc from KUET in EEE

I want to obtain a job within my chosen field that will challenge me and allow me to use my education, skills and past experiences in a way that is mutually beneficial to both myself and the company and allow for future growth and advancement.

## PROFESSIONAL EXPERIENCES

### Summit Communications Ltd.

Jun'15-Present

Assistant Manager | Central Operation Support

#### Job Description

- ❖ Maintain NTTN Fiber Optic Transmission network.
- ❖ Network optimization & modification.
- ❖ Hardware Troubleshooting & Vendor management.
- ❖ Second level logical troubleshooting and support.
- ❖ Forecast future network expansion needs.

#### Achievements

- ❖ QoS deployed for Telco operators. Improved network quality and performance in vast scale.
- ❖ Implemented LTE 4G enabled network of SCL.
- ❖ Provided hands on training to national leaders on maintaining nationwide network.
- ❖ Inaugurated new Vendor through market research.

### Digicon Technologies Ltd.

May'14-Dec'14

Customer Relationship Executive | Transcom Electronics

#### Job Description

- ❖ Determining requirements by working with clients.
- ❖ Resolving problems by guiding the team.
- ❖ Maintain database and analysis.
- ❖ Resource training and follow up.

#### Achievements

- ❖ Part of the first-ever customer support commencement of Transcom Electronics.
- ❖ Provided resource training for efficiency build up.
- ❖ Part of the customer support process management team.

### Garmentech Machineries Ltd.

July'13-Sep'13

Sales & Service Engineer | Corporate Sales

#### Job Description

- ❖ Identify current and future requirements of potential client.
- ❖ Prepare cost estimate, consult with peers and meet customer requests.

#### Achievements

- ❖ Confirm agreement with Aarong of a value of 10 lac BDT.

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P.S: Kafrul, Mirpur-14, Dhaka-1206.

## PROFESSIONAL SKILLS

IP/MPLS | SDH | Juniper | Huawei  
Tejas | Edge-Core | D-Link | Cisco  
Excel | Visio | Powerpoint | Word  
Google Map | Project | Vendor  
Management | Market Research

## CERTIFICATIONS



CCNA R&S



ITIL Foundation in ITSM



HCNA Carrier IP



JNCIA Junos

## ACADEMIC CAREER

### MBA

University of Dhaka (DU)

Management Information System (MIS)

2014-2018

### B.Sc

KUET

Electrical & Electronic Engineering (EEE)

2008-2012

### HSC

Bangladesh Navy College, Dhaka

2005-2007

### SSC

Bangladesh Navy School, Dhaka

2003-2005