

CURRICULUM VITAE

OF

A.K.M. JAHANGIR ALAM



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Career Objectives:

Willing to build up my carrier in a challenging position and to prove myself as a quick learner and highly energetic person to face any challenge in the Information Mechanical Technology sector where the contribution will be acknowledged, if would be given an opportunity.

Job Experience:

Abedin Equipment Limited

- Location : CWS(B)74, Road no-25
Gulshan Circle-01, Dhaka-1212.
- Designation : Service Engineer (H/O)
- Duration : 04th July, 2018 to Till now.

Responsibilities:

- Coordinate whole Bangladesh after sales service for KUBOTA combine harvester, Rice-transplanter & CASE tractor.
- Analysis the running and up-coming problem to resolve.
- Look after all warranty issues & submit those at dealer portal.
- Daily, Weekly, Monthly & Yearly service reports collect & accumulate.
- Always connect & communicate with field service team.
- Directly work with field service engineers & mechanics for any service-related issues.
- Overseas communication with service representative of Principle company.
- Raise recent & major product related problem to principal company and get fruitful feedback.
- Arrange training program, service activities.
- Communicate with higher management & submit all kind of service-related reports as their needs.
- Submit all kind of service report at dealer portal.
- Always try to improve our service in next level.
- To see customer service satisfaction level & take it next level.
- To increase service income & spare parts sales.
- Support Sales & recovery.

Metal Plus Limited

- Location : PBL Tower (12th Floor), 17 North C/A
Gulshan Circle-02, Dhaka-1212.
- Designation : Jr. Service Engineer (Tractor).
- Duration : 18th July, 2016 to 05th March, 2018

Responsibilities :

- Daily customer service ensures.
- All mechanics handling.
- Daily, Weekly, Monthly & Yearly service reports provide & sent to head office.
- To see all customers Satisfaction.
- Analysis the running and up-coming problem to resolve.
- Working for achieving the service income & spare parts target.
- To ensure total service in reporting area.
- Support Sales & recovery.

Nasir Glassware & Tube Industry Ltd.

- Location : Gorai, Mirzapur, Tangail.
- Designation : Asst. Engineer.
- Section : Compressor & Mechanical Maintenance.
- Duration : 12th February, 2015 to 15th July, 2016.

Responsibilities :

- Operating & Maintenance Compressor.
- To ensure plant daily & routine maintenance.
- Always plant output ensure.
- Analysis the running and up-coming problem to solve.
- Support mechanical maintenance all over factory.

Achievements:

- Strong communication and interpersonal skills.
- Good analytical and problem-solving skills.

Computer Liability:

- Working Operating System, Microsoft Office Application, Internet Browsing etc.

Industrial training & practice:

- Organization Name : “Bangladesh Machine Tools Factory Ltd”
- Topic : Machine Maintenance & Production.
- Address : Gazipur.
- Duration : Three Months.

Language Skills:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	Medium

Relevant Skills:

- Capable of working in a team as well as independently.
- Comfortable with working long hours in the site as well as an organization.
- Fluent in speaking, writing & listening in both English and Bengali.

Educational Qualification:

❖ Diploma-In-Engineering: -

- Name of the institute : Rangpur Polytechnic Institute, Rangpur.
- Board : Bangladesh Technical Education Board (BTEB).
- Technology : Mechanical Technology.
- Passing year : 2014.
- Obtained C.G.P.A : **3.24 (Out of 4.00)**

❖ Secondary School Certificate (SSC): -

- Name of the School : Jhinia M.A High School.
- Board : Dinajpur.
- Group : Science.
- Passing year : 2010.
- Obtained G.P.A : **5.00 (Out of 5.00).**

Personal Information:

- Name : A.K.M. Jahangir Alam.
- Father's Name : A.K.M. Habibur Rahman.
- Mother's Name : Jannatul Begum.
- Nationality : Bangladeshi (by birth).
- Religion : Islam.
- Sex : Male.
- Marital Status : Unmarried.
- Date of Birth : **29-12-1994.**
- Height : 5 feet 8 inch.
- Blood Group : O+ (Positive).
- National ID card No : **19943219131000079.**

Present Address:

- Uttar Badda, Gulshan, Dhaka, Bangladesh

Permanent Address:

- Village : Jhinia.
- Post Office : Jhinia- 5720.
- Police Station : Sundargonj.
- District : Gaibandha.

Reference:

Md Mahmudul Haque.

Deputy Manager.

Head of service.

Abedin equipment ltd

Gulshan-01, Dhaka-1212

Phone No: 01985771631.

Declaration:

“I do hereby declare and certify that all the information stated above in this curriculum vitae is true and complete to the best of my knowledge and belief”



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A.K.M. Jahangir Alam