

# RESUME OF MD. RONY



## / CONTACT

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 Mirpur-12, Dhaka-1216

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## / CAREER OBJECTIVE

I Would like to go there where a brilliant career prospect exists as well my self actualization needs will be satisfied, Moreover, Where knowledge dominates the excel of the growth.

## / EXPERIENCE

### 1. Jr. Executive-[01/01/2018-30/7/2020]

#### REGENT AIRWAYS

Location:- Uttara, Dhaka

**Job duties:-** I have work experience at REGENT AIRWAYS as Junior Executive in marketing & sales department. Also I had been working in digital marketing team there which maintain all the online portal of marketing. I had to support customer by provide various kind service over the hotline (incoming & outgoing call) & telephone, through mail, also i had to sell ticket through online & bkaash. Its overall customer service and marketing team.

### 2. Customer Service Executive-[16/6/2016-12/11/2017]

#### DIGICON TECHNOLOGIES LTD

Location:- Khilkhet, Dhaka

**Job duties:-** I had to handle incoming call of Grameenphone sim user through hotline **121** and provide them solution as per their requirement by the format of company policy also sell different package on target

### 3. Customer service jr. apprentice-[4/1/2015-4/30/2016]

#### GRAMEENPHONE LTD.

Location:- Mirpur-1, Dhaka

**Job duties:-** Provide service to customer directly from the branch point, side by side I had to sell grameenphone product (sim, internet package etc.) on a target base.

## / EDUCATION

EXAM TITLE	MAJOR	UNIVERSITY/BOARD	INSTITUTE/SCHOOL	RESULT	YEAR	STATUS
M.A	Bengali	Dhaka University	Govt. Titumir College	Not published yet	2018	-----
B.A (honours)	Bengali	Dhaka University	Govt. Titumir College	CGPA:2.75 out of 4	2016	2 <sup>nd</sup> class
H.S.C	Business Studies	Dhaka	Govt. Science College, Dhaka	GPA:4.2 out of 5	2012	1 <sup>st</sup> class
S.S.C	Business Studies	Dhaka	Nahar academy high school, Dhaka	GPA:4.5 out of 5	2010	1 <sup>st</sup> class

## / TRAINING

Training Title	Topic	Institute	Country	Location	Year	Duration
Computer operating	Ms word, excel, power point	Skill and productivity Ltd. (UNDP)	Bangladesh	Mirpur 12	2014	3 month
Community level volunteer training	Collapse structure search, reascue, fire fighting & first aid course	Fire service & civil defence	Bangladesh	Dhaka cantonment	2014	3 Days

## / LANGUAGES

Bengali 

English 

## / ABOUT ME

**DATE OF BIRTH** :- 21/11/1995  
**FATHER'S NAME** :- MD. SAIDUR RAHMAN  
**MOTHER'S NAME** :- NURJAHAN  
**NID** :- 5102547253  
**RELIGION** :- ISLAM  
**MARITAL STATUS** :- Single

## / HOBBIES



## / MORE INFORMATION

I am interested to work undertake different challenges to gain learning experience-adding values to my carrier. As an individual ,I work well with people and have good interpersonal skills. I am hard working and always keen to upgrade myself to the benefits of the company.

DATE:-

SIGNATURE: \_\_\_\_\_

