Md. Akib Jabed

Address: Mannan Villa, Holding No – 202, Word No - 54,

Moktar Bari Road, Auchpara, Tongi, Gazipur.

Mobile: 01921932393

E-mail: ajtanvir.eje@gmail.com

Skype: <u>ajtanvir.eje</u>

LinkedIn: https://www.linkedin.com/in/md-akib-jabed-866487a3/

Career Objective:

To work in the **Technical Department** of any fast-growing company with immense responsibility so that my knowledge and experience of about 4.5 years in Research & Development, Quality Control can be solely utilized for the organizational development.

Personal Information:

Date of Birth: 15th Oct'1993 **Blood Group:** B (+ve)

Working Experience:

Company Name: Energypac Electronics Ltd. (March'16 - Present)

Designation: Engineer (QC & R&D)

Job Responsibility:

- Study/Benchmarking of the competitor product.
- Training the production team on quality control measures to improve product excellence.
- Working with product development team to ramp new products & processes in production.
- Carry out quality assessment measures of all the products ready to be shipped.
- Quality control of five star rated Ceiling Fan as per standard.
- Analysis customer warranty returns and implement corrective and preventive actions.
- Monitor customer satisfaction levels.
- Implement 5S, KAIZEN & TQM in Production Line.
- To maintain IQC, PQC & DQC of existing product.
- Rejected all the incoming raw materials which is fail to meet quality expectations and inform to the concerned department at the earliest.
- Report to SCM about rejected incoming raw materials.
- Continuously improving existing product.
- To maintain test reports according to BDS, IEC & ISO 9001:2015.
- Responsible for installation, maintenance, calibration and making SOP of QC machineries.
- SAP QM Module implementation for QC Department.
- Process improvements for high efficiency and cost effectiveness.
- Design and develop processes to optimize efficient process flow and improve employee safety.
- To ensure health safety and security as like PPE (Personal Protective Equipment).



Achievements:

- Developing a team for market return department & establishing the standard market return process with analysis.
- Reduced warranty claim from 4% to 2.5% in 2018 & ensure proper customer satisfaction.
- Have Experience to face ISO 9001:2008 & ISO 9001:2015 Audit for two times with any non conformity.
- Facilitate root cause analysis and work with production to develop corrective actions.
- To educate suppliers about the company quality standards and timely communication with them for better quality.

Academic Qualification:

- ⇒ **BSc.** in **EEE** from **Southeast University** in 2015 with a CGPA of 2.87
- ⇒ **HSC** in **Science** from **Abdul Jabbar College** in 2010 with GPA 4.30
- SSC in Science from Borhanuddin High School in 2008 with GPA 4.63

Training:

- 02 days training on "Total Quality Management" from BJTI in 2018.
- 15 days training on "Auto CAD" from Engineering Staff College, Bangladesh (ESCB) in 2015.

Computer Skill: Microsoft word, Microsoft excel & Microsoft Power point presentation & Internet Browsing.

Language: Spoken and Written Communication skill in both English and Bengali are considered good.

References:

- 1. Kazi Inamur Rahman, Asst. General Manager (QC & RnD), Energypac Electronics ltd.
 - Phone: (+88) 01713-243873. Email: inamur@energypacelectronics.com Relationship: Professional
- 2. Prof. Dr. Muhibul Haque Bhuiyan, Professor and Chairman, Dept. of EEE, Southeast University. Phone: (+88) 01771051738. Email: muhibulhb@yahoo.com Relationship: Academic

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Yours Truly,

Md. Akib Jabeed
Engineer (QC and R&D)

Energypac Electronics Limited.