

# INTRODUCTION

Hello there! Currently I am working as an "Officer, HR" in "BRAC (NGO)" with a 5 years hands on HR skillset. I've also worked with Human Resource department in various sectors such as: RMG, Tourism and hospitality, Pharmaceutical industry etc.

## PROFESSIONAL SKILLS

- Proficient in ERP and HR operations.
- Skillful in KPI implementations.
- Competent in Recruitment induction Process.
- Trained for Training and Development procedures.
- Efficient in Disciplinary action and investigation process.
- Proficient in Policy and Labor Law Implementation.
- Trained for First Aid

# CONTACT DETAILS

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Flat - A4, Plot - 18, Road - 5, Sector - 10, Uttara, Dhaka, Bangladesh.

# MY INTERESTS

- Reading Self-help Motivational Books.
- Traveling and Exploring Bangladesh.
- Singing old classics.
- Illustrator and Photoshop editor.
- Photography.

# REFAT RABBI CHOWDHURY

HR Professional

# CAREER PROGRESSION

#### OFFICER, HR FIELD OPERATION

BRAC (NGO), November, 2016 - Present

- Implemented full ERP, HR Generalist Operations among 1800 employees in my region.
- Recruited for both field and regional offices.
- Ensured various tasks such as: Exit Interview, PR Appraisal, PF, Maternity and Paternity Leave, Travel Allowances, Health Insurance confirmations, Prepare Venue for various meetings and events etc.
- Implemented various policies for HR and Compliance Procedures.
- Performed yearly "Performance Management System" of all employees in the region.
- Conducted Training and Development sessions according to staffs skills development needs.

# **EXECUTIVE - HR, ADMIN AND COMPLIANCE**

APS Group (Dyeing Division), June, 2016- November, 2016

- Prepared the Salary sheet, Pay slip, (all maintenance through erp software).
- Maintained factory compliance issues.
- Performed Recruitment Procedures of new join employees.
- Handled the training forum such as: Fire and Safety, PPE equipment Usage, Emergency evacuation procedures etc.
- Maintained Vehicle Maintenance such as license renewal, repair etc.
- Managed the security protocol such as car registers, gate pass, security DVR maintenance etc.

## **EXECUTIVE, SALES ADMINISTRATION**

Concord Pharmaceuticals Limited, December, 2015- June, 2016

- Performed monthly general Factory and field HR Activities of 500 staffs.
- Managed Sales Administration of sales force of all over the country with a volume of 800 staffs.
- Maintained overall transport operations of factory vehicles.
- Performed monthly Recruitment, Induction, Training and Separation procedures.

## **BUSINESS DEVELOPMENT MANAGER**

Mermaid Merman, September, 2013 - December, 2014

- Performed monthly general Factory and showroom HR Activities of 100 staffs.
- Maintained production process, marketing and other factory compliance issues.
- Assist HR manager while Performing Quarterly and Monthly audit in warehouse.

# ACADEMIC BACKGROUND

## AMERICAN INTERNATIONAL UNIVERSITY BANGLADESH (AIUB)

MBA in Finance (2013)

## AMERICAN INTERNATIONAL UNIVERSITY BANGLADESH (AIUB)

BBA. in Marketing, Accounting and Finance (2011)

## SOFTWARE SKILLSET















