

SHEIKH TANVIR INZAMAM

Network & Hardware Administrator

@ RedOrange media and communications

Mobile number: +880 1711 091016

E-mail id: sheikhtanvir.inzamam@gmail.com



CAREER OBJECTIVE

Looking for a challenging role to utilize my technical, database and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

EMPLOYMENT HISTORY

Total Year of Experience: 5 Years

1. Assistant Network Engineer (March 4, 2018 – July 31, 2020)

Ranks ITT Limited (RanksTel, A sister concern of Rancon Holdings Ltd.)

Location: Level 5, Rangs Bhaban, 117/A, Bijay Sarani, Dhaka 1215

Role under System Integration & Projects Department:

- 1) Project coordinator (August 17, 2019 – July 31, 2020)

Role under Technology Department:

- 2) Support Engineer, Operation (October 6, 2018 – August 16, 2019)
- 3) 1st & 2nd level technical agent (March 4, 2018 – October 5, 2018)

2. Apprentice Trainee (September 30, 2015 - January 14, 2018)

Grameenphone Limited

Location: GPHouse, Bashundhara R/A, Dhaka-1229

Department: Customer Service; Division: Customer Experience & Service

Role as Senior Trainee (October, 2017 – January, 2018) under team:

- 1) Quality assurance

Role as Trainee (August, 2016 – September, 2017) under team:

- 2) Outbound contact center
- 3) Business - Inbound contact center

Role as Junior Trainee (September, 2015 – August, 2016) under team:

- 4) High value - Inbound contact center
- 5) Consumer - Inbound contact center

ACADEMIC QUALIFICATION

Degree	Concentration / Major	Institution	CGPA	Year Passing
B.Sc	Computer Science & Engineering	University of Asia Pacific	2.65	2017
HSC	Science	BCIC College	4.10	2011
SSC	Science	Monipur High School	5.00	2009

PROFESSIONAL CERTIFICATION

Title	Verification address	verification number	From	To
MTCNA	https://mikrotik.com/certificateSearch	1905NA4303	25.05.2019	25.05.2022

TRAINING SUMMARY

Title	Topic	Institution	Duration	Year
CCNA R&S	Routing & Switching	Linux Pathshala	3 months	2018
MPLS	Multilabel Protocol Switching	Ranks ITT Limited	1 days	2019
V-SOL FTTx	Operational Management of FTTx	Rasa Technology	1 days	2020
NDG Linux Unhatched	Linux installation & Configuration	Cisco Networking Academy	8 hours	2020

LANGUAGES KNOWN

- English – Good in speaking, Better in reading & writing.
- Bangla – Excellent in speaking, reading & writing.

COMPUTER PROFICIENCY

- Operating System: Windows -10, 8, 7, XP, Linux - Ubuntu, CentOS, RedHat & MacOS.
- Office Works: MS Word, Excel, PowerPoint, Outlook, Google docs etc.

HOBBIES / PASTIME

Reading book, playing cricket, table tennis, badminton, Listening to music & playing guitar, Motor-biking, traveling.

STRENGTHS

Accountable, teachable, smart worker, adoptable, flexible, efficient team player, good inter-personal skill, creative, work under deadline, punctual & good communicator.

SKILLS

- Networking – Installation & troubleshoot any branded routers, access points, switches both physical & logical part.
- IP network design, installation, configuration and troubleshooting.
- Monitoring core networks- POP's, routers, switches, backbones (transmission paths) and client connectivity's through tools like Cacti, MRTG, Nagios & other networking tools.
- Installation & troubleshoot operating systems like Windows – (10, 8, 7, XP), Linux – (Ubuntu, CentOS & RedHat). Microsoft office & any other software/applications related supports.
- Hardware installation, troubleshoot, replacement & maintenance issues of desktop, laptop, networking, print-scan, surveillance & any kind of hardware related to systems.
- IT Project coordination.
- Vendor management.
- Team supervision.
- IT enabled support services.
- Quality control/inspect.
- Customer support.

PERSONAL INFORMATION

Father's Name	: Sheikh Elias Ali
Mother's Name	: Gulshan Ara Shirin
Date of Birth	: 29 th September, 1994
Gender	: Male
Marital Status	: Unmarried
Nationality	: Bangladeshi
Religion	: Islam
Present Address	: House 4, Road 16, Adabor, Dhaka-1207.
Permanent Address	: Holding 3, Sazzar Karim lane, Kazipara, Village-Durgapur, P.O+P.S-Kumarkhali, Kushtia-7010.

REFERENCES

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| 1. Imtiaz Karim, Manager (IT)
Organization: Integrated Marketing Service Ltd.
Relationship: Cousin
Contact number: +880 1678 099340 | 2. Hasan Imam Rubel, Output Editor
Organization: Channel 24
Relationship: Cousin
Contact number: +880 1713 067574 |
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I certify that all information stated in this curriculum vitae is true and authentic. I authorize the concerned authority to verify the provided information.

