

# MD. FAYEJ ULLAH

Vill-Paruara, Post-Paruara, P/S-Burichong, Dist-Comilla.  
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## CAREER OBJECTIVE

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Energetic mechanical engineer with 5+ years' experience at workshop level work. Looking for a technical position in reputed organization where my engineering, managing and supervising skills will support to provide quality services and a golden chance to explore my career in this field.

## EXPERIENCE

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### • Nitol Motor Ltd.

*3rd- March- 2019 - Continuing*

Executive (Service)

- \*Monitoring working progress.
- \* Analysis of product failure & find out the root cause of it.
- \* Making warranty decision of product failure.
- \* To give proper work instruction to floor supervisor & foreman.
- \* Receiving customer complaints & solved that properly with customer satisfaction.
- \* Provide schedule free service as per SOP.
- \* Final bill checking of customer vehicles & job closing.
- \* Take post-delivery feedback.
- \* Tools inventory.
- \* Proper maintain ISO 9001:2001 documents.
- \* VOR Handling & Scrap items handling etc.
- \* All Warranty Claimed & Reporting to TATA Motors, India.
- \* Supervision & Monitoring the accidental repairing jobs including denting & painting work process.
- \* Supervise Major aggregate overhauling work (Like Engine, Gearbox, Lathe works etc).
- \* Transport pull car management.

### • N Islam Automobiles.

*1st January, 2016 - 25th December, 2018*

Sr. Officer (Service)

- \* Greeting customers and scheduling service appointments
- \* Writing service orders and descriptions of problems and repairs
- \* Monitoring Service, Mechanics
- \* Manage Spare Parts

## EDUCATION

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### • International University of Business Agriculture and Technology.

Mechanical Engineering.  
3.28 (Out of 4.00)  
2015

### • Comilla Polytechnic Institute

Diploma in engineering (Power)  
3.06 (Out of 4.00)  
2010

### • Kongshanagar High School.

Secondary (Commerce)  
3.88 (Out of 5.00)  
2006

## TECHNICAL SKILLS

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- Effective technical and problem solving skill
- Experience in automotive testing.
- Good organizational skills.
- The ability to work as part of a team.
- Interpersonal and Communication skill.
- Presentation skill.

## INTERESTS

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- Volunteer work
- Sports
- Traveling

## PERSONAL PROFILE

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- Date of Birth : 28/08/1989
- Marital Status : Single
- Nationality : Bangladeshi Known
- Languages : Bangla and English
- Religion : Islam

## REFERENCE

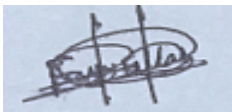
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## DECLARATION

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I solemnly declare that all the information furnished in this document is free of errors to the best of my knowledge.



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**Md. Fayej Ullah**