MD. AMINUL ISLAM
36/7, B-1, Shah Ali Bag, Mirpur-1
Mirpur, Dhaka 1216.
Cell: 01737-346826, 01689433855
E-mail: aminul787@gmail.com
LinkedIn: linkedin.com/in/aminul787

Career Objective:

A challenging working position where I can fully utilize my education, skills and experience.

Career Summary:

Talented professional with more than 5 years' experience of Networks & System engineer. Expert in configuring & installing Mikrotik, Cisco Routers and Switches, Windows Server, Active Directory & Exchange Server. Customer support and quality engineering to obtain a challenging and fulfilling career in a leadership position in a growth-oriented organization.

Special Qualification:

Networking: LAN/WAN/WLAN, TCP/IP, OSPF, EIGRP, BGP, STP, RSTP, VLAN, ACL, NAT, PAT, DHCP, Ethernet, Switch, Router and Firewalls.

System: AD/DC, DHCP, VPN, Storage Space, Data Duplication, File Server, Print Server, Antivirus Server Etc.

Working Experience:

Total Year of Experience: 5.6 Year's

1. **Sr. Support Engineer (NOC), 2nd February, 2020 - Continuing**

   Peerex Network Ltd. TCB Bhaban, Karwanbazar, Dhaka

   Job summary:

   - Configuration changes in Network devices as per the requirements.
   - Managing and monitoring of log files of network devices.
   - Performance management & optimization, 24x7 Round the clock duty in NOC for level2 support.
   - Layer2/ Layer 3 /OSPF/BGP/VLAN/STP/RSTP network troubleshooting, escalation and reporting, network Health monitoring for distribution and access level.
   - Network fault or incident analysis, reporting and management notification.
   - Network related software/hardware upgrade and update.
   - System health checks and providing support during maintenance and planned work execution.
   - Monitor Time duration of Trouble Ticket as per set standards and inform respective Clients on the status of their TTs (Trouble Ticket)
   - Ensure NOC/NMC regular activity by being as a Network engineer.
   - Installation, configuration and troubleshooting of network devices (Router, switches, load balancers etc).

2. **System Engineer (ICT), 15th January 2018 – 29th January 2020**

   GGB Consulting (Posted at Bangladesh National Museum) Shahbag, Dhaka 1000

   Job Summary:

   - Ensure the smooth running of all IT systems like Mail Server, Antivirus Server, Backup server for Data, MAP Drive user, FTP and file sharing.
   - Maintain and update the accurate inventory of technology hardware, software and resources of the Organization.
   - Follow up IT security including latest virus protection and prevention mechanisms all over Organization network area

- Handling IT-related procurement of the Organization whether hardware, software solutions or services.
- Working with network engineers, technical staff, & vendors to develop analysis & implement policy and project.
- Security System monitoring, maintenance and troubleshooting (CCTV, DVR, NVR & IP Camera).
- Configure & Maintenance Microsoft Enterprise Products including (Server 2003, Server 2010, Server 2012 R2, Windows Server 2013, Windows Server 2016, Exchange Server 2013, Exchange Server 2016, Microsoft Office Professional Plus & Office 365).
- IT department planning and management (contract management, budgeting, reporting, action planning, documentation, scheduling, communication).
- Sending bulk SMS and E-mails to BNM masking portal of various Event & Festival to Bangladesh National Museum visitors.

3. **Executive Level-2, Support Service & Network Communication, 5th April 2014 – 31th December 2017**

AlwaysOn Network Bangladesh House# 12, Road# 12, Gulshan-1, Dhaka-1212

Job Summary:

- Clear Knowledge about IP networking while uses the concept of protocol "ports" at the transport layer to manage communication channels between programs.
- MikroTik-based bandwidth management (Nat, Firewall, Queue, VPN, PPTP)
- Plan, design and deployment of Data Network Solution for different countrywide organizations (**Crown Cement, Olympic Industries, Apex Husain Group, Navana Group, Epyllion Group, etc**) using EOIP, L2TP, GRE etc. tunnel with countrywide branches.
- Plan, design and deployment IPsec VPN, Cisco VPN, XEN server connectivity of various multinational farms (**Aprosoft Consulting Ltd.** –The Leading Software Company in Dhaka Office) with their overseas branches through various upstream vendors.
- Communicates with IIG and NTTN vendors and provides feedback to work out various core network-related issues.
- Configure primary and backup connectivity with Loop Avoidance and Load Balancing using MicroTik router.
- Installation, Configuration and Management of MikroTik based Gateway server, DHCP server, PPTP, PPPoE, QoS management and advance firewall implementation.
- Planning, Design/Test and implementation of critical System and Network solutions consisting of sophisticated service, advance device and a high volume of end nodes and features.
- Internet and networking support solutions, Maintain and run system service, over phone/ remote login/ practical troubleshoot, CRM-based management.
- Design client Infrastructure with Complex Routing Architecture for peering clients.

Education:

Exam Title	Concentration/Major	Institute	Result	Pass. Year
B. Sc (Honors) in CSE	Computer Science & Engineering	World University of Bangladesh	CGPA 2.84 (Out of Scale 4)	2016
Diploma in Computer Engineering	Computer	Puthia Polytechnic Institute	CGPA 3.38 (Out of Scale 4)	2012
S.S.C	Computer	Rohanpur Janata High School	CGPA 3.73 (Out of Scale 5)	2007

Professional Certification& Training:

- **CCNP Routing& Switching**
  - Cisco ID: CSCO13415138
  - Certificate Verification id.: 436814170233DMAH
- **CCNA Routing and Switching**
  - Cisco ID: CSCO13415138
  - Certificate Verification id.: 434924168860EKZI
- **Complete Training on Microsoft Certified Solutions Associate (MCSA)**

Personal Details:

Father's Name	:	Md. Abdul Alim
Mother's Name	:	Mst. Wlenur Begum
Permanent Address	:	Village + Road: Bagolpur (Soshtipukur), Post: Uizirpur, Thana: Gomostapur
District	:	Chapai Nowabgonj
Date of Birth	:	10th December 1991
Sex	:	Male
Nationality	:	Bangladeshi (By Birth)
Marital Status	:	Married
Hobbies and Interests	:	Bike Riding
NID	:	775 335 2249

References:

Muhammad Nasir Uddin Kabir
System Administrator (NOC)
Grameen CyberNet Ltd.
RM Center (4th Floor)
101 Gulshan Avenue, Dhaka-1212
Cell: 01678207674
Email: mnasir.kabir@gmail.com

Sushanta Paul
Manager, System Admin
A K Khan Telecom Limited
57 & 57/A Uday Tower (9th Floor)
Gulshan-1, Dhaka-1212
Cell: 01817047406
sushanta.paul@aktelecom.net

Signature

……………………………   Date……………………………

Md. Aminul Islam