Date: February 17, 2020

Dear Sir,

I strongly believe that the following points make me the ideal candidate for the post. Please review my key points-

- MBA in Marketing from Manarat International University (Result 3.55 out of 4.00)
- ➤ BSC Engineering in Electronics and Communication Engineering from University of Information Technology & Sciences (Result 3.26 out of 4.00)
- > Diploma in Electronics from Bogura Polytechnic Institute (Result 3.28 out of 4.00)
- FORTINET Network Security Expert 1 & 2 (Vendor Certified)
- > CCNA 200-120 vendor Certified
- Configuration & Management Linux Server, Windows Server AD
- > Solid knowledge on OpenStack core components: Nova, Neutron, Glance, Cinder etc.
- > Administrative level experience on next generation firewall Fortinet
- ➤ Solid Knowledge on CISCO 6500 series Router
- > IBM SPSS (Statistical Package for the Social Sciences) and Google analytics using for data mining
- Experience on IP Routing (BGP, OSPF, IS-IS), Security system (IPSec, DNSSEC, IP Tunneling, Wireless Security- 802.11i/WPA2) CDN and SDN
- Experience on Microsoft exchange server, AWS workmail
- Experience on network performance monitoring tools (Cacti, Solarwinds, Nagios)
- > Experience on AWS services (EC2, S3, Cloudwatch, IAM, Autoscaling, Beanstalk, RDS etc.)
- Solid knowledge on MongoDB and dynmoDB

In addition, I am a quick learner. I do believe, I have lots of points to learn and I have the potential to learn them. So, I feel comfortable in challenging environment. I have no doubt that a few minutes of your time with me will convince you that I can be a great asset to your company.

Sincerely, Lipton Ahammed

Resume of Lipton Ahammed +8801752 096 617 lipton.sysops@gmail.com



CAREER OBJECTIVE

To take up a challenging Career grows with honesty, loyalty, Good relationship and best performance, and translate my Experience, knowledge, skills and abilities into value for an Organization. I am ever keen to acquire some new technologies and climb the corporate to ladder by honest and hard work.

JOB EXPERIENCE

Employer: IGW Operators Forum, IOF

Designation: Assistant Manager in Technical Department

Duration: September 06, 2015 to till now

Job Responsibilities:

- Maintenance & Monitoring of IOF network infrastructures including core data com (Layer-2/3 LAN switches, LAN Connectivity), Transmission Network at CIP's & IOX's (LAN, MUX & Optical Connectivity) etc.
- > Use Cacti to monitor Bandwidth utilization and MRTG for all IOSs, IGWs and their intermediate link with IOF
- > Submit Trouble Ticket (TT) for any MNP issue to Cataleya OrchidOne CMS by JIRA customer service portal.
- Monitor network/systems, record network events and take corrective action in response to alarms and traps.
- License related issue communicate with different vendors (Huawei, Solarwinds, Gazi Communications for Juniper equipments)
- Linux server using for CDR pulling from BTCL premises
- ➤ Generating all daily, weekly and monthly technical reports related to traffic, QoS and network availability for both international incoming and outgoing traffic required to the Executive Body of IOF & BTRC
- Regular monitoring & KPI measuring Juniper equipment (EX9208 & EX2200 switch, Juniper SRX240 Firewall) in premises of IOF HQ, Coloasia and NRB data center
- Maintain & perform timely communication with peering partners (IGW, ICX, ANS, etc.)

Previous Employer: Microtrade ICX

Designation: Engineer in NOC & Transmission Department **Duration:** October 23, 2012 to September 05, 2015

Job Responsibilities:

- Live traffic analysis for any troubleshooting. Performance statistics analysis such as ACD, ASR, CCR, ISUP error codes for various carriers and IGW & ANS operators
- Analyze keenly the hourly reports like traffic report & rebalancing, busy hour report, signaling utilization report, network performance report.
- > Co-operate with third party transmission service providers in case for the leased lines outages.

- > Operation & Maintenance of Core Network (Softx3000, UMG8900) Transmission (OSN 3500 & OSN 1500).
- Resolve ANS & IGW complaints & perform root cause analysis & coordinate with them. Call tracing & call testing by CIC.

Previous Employer: Mobiserve (Orasinvest) Bangladesh Limited

Designation: Site Engineer in O & M Department **Duration:** November 08, 2010 to July 03, 2012

Job Responsibilities:

- Maintenance the Alarm management systems.
- > Prepared of project planning, cash flow for operation and overall supervision of the project's budget planning, review and reporting
- > Fault identification & rectification work for HUAWEI BTS. Such as: HUAWEI 3900, 312, 3012 model BTS.
- Regional technical issues communicate with HQ and Banglalink zonal office
- ➤ Used Oracle (R12) ERP system software for controlling operations

ACADEMIC INFORMATIONS:

Degree/Examination	University / Institute	Major	Passing Year	(Grade/ Division)
Master's in Business Administration (MBA)	Manarat International University (Gulshan Campus)	Marketing	2018	3.55 (out of 4.00)
B. Sc. Engg. in Electronics & Communication Engineering	University of Information Technology & Sciences	Electronics & Communication Engineering	2010	3.26 (out of 4.00)
Diploma in Electronics	Govt. Polytechnic Institute of Bogura	Electronics	2004	3.28 (out of 4.00)
S.S.C (Vocational)	Govt. Technical Training Center (TTC), Bogura	ВТЕВ	2000	1st Division

TRAINING PROGRAM:

- Workshop on Education as a Service, EaaS using OpenStack in National University by OpenStack Bangladesh Forum
- > AWS (SAA & SOA) training in LINUX PATHSHALA
- CCNA Routing & Switching 200-120 training in American International University- Bangladesh (AIUB)
- Anritsu OTDR (MT9090A) and Site Master (S331L) training in Anritsu PTE Ltd. And FONS BD Ltd.
- ➤ MS EXCEL training program in Training Bangla
- > Fire Fighting & Rescue with First Aid training by Bangladesh Fire Service & Civil Defense

LANGUAGE:

Bengali: Mother Language

English: Good in Reading, Writing and Listening

PERSONAL INFORMATIONS:

Name : Lipton Ahammed

Father's Name : Md. Abdul Bashed Akand
Mother's Name : Mrs. Nilufar Begum
Date of Birth : 2ndFebruary, 1985

Religion : Islam

Nationality : Bangladeshi (by birth)
National (BD) ID : 1022014133175
Passport (MRP) ID : BB 0579604
Marital Status : Married

Present Address : Holding No. 459, Lane: 26, Purbachal Road, Badda, Dhaka
Permanent Address : Islampur (Uttar Para), Word-14, Sadar, Bogra-5800

Emergency Contact : +88 01407497107;