

# Md.Nasim Uddin Khan

**Address:** House #JHA#29/1 (4<sup>th</sup> Floor), Road # 13 , Near to Badda Girls high school, Uttar Badda, Gulshan, Dhaka.

**Phone:** +8801921552259

**Email:** khnshg@gmail.com



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## OBJECTIVE

Want a make career by working in a renowned in a national & international organization where strong sense of responsibility and commitment is required and provide job satisfaction with long term potential career.

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## WORK EXPERIENCE

From 05/12/2016 – Continuing

**Service Engineer, Abedin Equipment Ltd (GROUP QA),** Road-25, House-74,Gulsan-1,Dhaka-1212

### Responsibilities:-

- Coordinate after sales service of Agriculture equipment's Tractor ,Rotavator, Harvester,Rice trans-planter, power tiller Etc
- Pre-Delivery Inspection (PDI) before delivering the tractors, installation, Problem solving, operation and maintenance and overhauling of all kinds of Diesel Engine and other components of the tractor under the Company.
- Warranty claiming against different kinds of failure or disturbance of tractors and implements to the principle of the importing products.
- Preparing the Report on periodical servicing, History card/Job card maintaining & register maintaining.
- Supervise the store activity, spare parts information & submitting the spare order to the exporter as model wise.
- Ensure Spare parts availability & arrangement as requirement of field demand.
- Responsible for prepare all monthly reports, presentation, different type of analytical data to higher management for observe market situation
- Responsible for settle warranty claim with principal and adjust remittance against spare parts as labor revenue through principal
- Responsible for storage, update and tracking of all service related documents
- Completely responsible for making better service plan to providing prompt customer service with proper backup of spare parts by minimize cost & maximize facilities for obtain all-out customer satisfaction
- Arrange the free service campaign program ,driver training program for technically development and creating awareness among tractor owners and operators.

From 16/06/2016 - To 01/12/2016

**Sr. Officer (Service) – Runner Automobiles Limited, Tejgaon Industrial Area, Dhaka**

Responsibilities:-

- To ensure after sales service to customer.
- Manpower utilization to customer end as field requirement.
- To training given to dealer staff improve service quality & improvement.
- To provided Periodic service, Warranty service & others special service to customer.
- All service related documentation preserved as requirement of Service department.
- Spare parts availability ensure to customer.

From 11/06/2015 - To 30/06/2016

**Jr. Service Engineer – Metal Plus Limited, Pbl Tower, Gulsan-2, Dhaka-1212**

Responsibilities:-

- To ensure after sales service to customer Warranty and out of warranty period
- Manpower utilization to customer end as field requirement.
- Periodic service ,Warranty service & others special service provide to customer
- All service related documentation preserved as requirement of Service department.
- Spare parts availability ensure to regional customer.

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## **JOB TRAINING COURSE**

11 April 2019– 27 April 2019

Basic training on Low Horse Power(LHP)

**CNH Industrial IND (Pvt) Limited, Greater Noida Delhi, India**

**Topic Covered :** Engine & Transmission Trouble Shooting, Two & Four Wheel Drive Trouble shooting

05 May 2017 – 12 May 2017

Basic training on Low Horse Power(LHP)

**CNH Industrial IND (Pvt) Limited, Greater Noida Delhi, India**

**Topic Covered :** Engine, Transmission ,Hydraulic System, Implement System

12 May 2017- 20 May 2017

A Special Training on High Horse Power(HHP)

**CNH Industrial IND (Pvt) Limited, Greater Noida Delhi, India**

**Topic Covered:** Diesel Engine, Two & Four Wheel Drive, Turbocharger, Hydraulic, Implement application system

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## EDUCATION

**Diploma In Engineering,**  
Mymensingh Polytechnic Institute

2010 - 2014

Group : Power  
GPA: 3.07 out of 4.

**Secondary School Certificate,**  
Munshirhat Muslim Institution  
Group: Humanities  
GPA: 4.50 out of 5.

2010

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## ADDITIONAL SKILLS

Microsoft Office package: Microsoft Word, Excel, Powerpoint  
Engineering operation: Proteus, PSPICE, Microcontroller, Micro wind  
Programming: C++, SQL, HTML  
Language: Native in Bangla and Fluent in English both verbal and written  
Conversational Speaking in Hindi.

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## PERSONAL INFORMATION

Father's Name	: Md.Shahab Uddin Khan
Mother's Name	: Nasim Khatun
Date of Birth	: 30 December, 1994
Place of Birth	: Bangladesh
Sex	: Male
Religion	: Islam
Marital Status	: Single
Nationality	: Bangladeshi
Blood Group	: O (+Ve)

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## REFERENCES

**Md. Mahmudul Haque**  
Deputy Manager (Service & PD )  
Abedin Equipment Limited  
Road-25, House-74,Gulsan-1,Dhaka-1212  
Mob: +8801700517696  
E-mail: [mahmudul@abedinequipment.com](mailto:mahmudul@abedinequipment.com)

**Pronoy Biswas**  
Bangladesh Ordinances' Factory (BOF)  
Sub-assistant Engineer  
Mob: +8801916332003  
Email-[pranbanto.sajib@gmail.com](mailto:pranbanto.sajib@gmail.com)