



MD JAHIDUL ISLAM

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PROFESSIONAL SUMMARY

Performance-oriented food service professional and motivational leader with proven quality and budget control skills. Delight customers consistently with exceptional food and service. Maximize team performance and knowledge with hands-on training.

Reliable and punctual food safety and customer service able to handle fast-paced team work. Proven willingness to take on any task to support the team and help the business succeed. Offer strong training team and motivating team abilities.

SKILLS

- Food Safety
- Inventory Organization
- Health Code Compliance
- Customers Relations
- Administrative Support
- Time Management
- Employee Training
- Decision Making
- Schedule Coordination

EXPERIENCE

Restaurant General Manager
Pizza Hut, Dhaka.

September 2016 to Current

- Met strict quality standards, continuously monitoring food handling and safety.
- Complied with health and fire codes with strong oversight of food storage, preparation and cleaning procedures.
- Maintained high customer satisfaction with good conflict resolution skills and adequate employee coverage for expected demands.
- Controlled costs with effective supply management and monitoring of food use.
- Improved team knowledge and abilities by training each in proper procedures and standards.
- Collaborated with team members to meet daily demands and handle challenging projects.

- Served customers by going above-and-beyond to offer exceptional support for all needs.
- Managed files and continuously updated and organized records.
- Trained new team members in New Task, and ways to exceed performance expectations.

EDUCATION

Masters

University of Dhaka, Bangladesh

Master of Social Welfare 1 Year Course with 3 Months Field Work on Urban Community Development Programs. CGPA: 2.84 out of 4

Bachelor

National University of Bangladesh

Bachelor of Social Welfare 4 Years course with 3 Months Field work on Urban Community Development Programs. CGPA: 2.80 out of 4

Languages

English: Fluent in Reading, Writing, Leasing and speaking.

Awards

Best Restaurant General Manager for Business Year 2019.
Rewarded for Best Sales Business Year 2019

Reference

Abdul Aziz Khan Manik
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