

JANNATUL AKMAM

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Career Objective:

To build up a challenging and rewarding career in an organization that provides structured career advancement within competitive and dynamic opportunities with sincerity, punctuality, commitment, self-confidence and hard-work.

Special Qualification:

Analytical skills | Communication skills | Computer skills | Conceptual skills | Creative thinking skills | Critical thinking skills | Decision-making skills | Management skills | Marketing skills | Organizational skills | Problem-solving skills | Project management

Employment History:

Total Year of Experience : 3.7 Year(s)

1. GDS Trainer (January 9, 2019 - Continuing)

Workshops

Duties/Responsibilities:

Conduction of Workshops on GDS Operation-GALILEO

2. Reservation & Visa Consultant (May 1, 2018 - December 31, 2019)

Marvellous Air Services

Company Location : VIP Tower, Naya Paltan, Dhaka, Bangladesh.

Department: Reservation & Visa Processing

3. Intern (January 9, 2018 - April 9, 2018)

Banglalink Digital Communication Ltd

Company Location : Tiger's Den, House 4 (SW), Bir Uttam Mir Shawkat Sarak, Gulshan1, Dhaka 1212.

Department: Corporate & Regulatory Affairs

Academic Qualification:

Exam Title	Concentration / Major	Institute	Result	Pas.Year	Duration
Master of Business Administration (MBA)	Tourism & Hospitality Management	University of Dhaka	CGPA:3.33 out of 4	2019	1 year
Bachelor of Business Administration (BBA)	Tourism & Hospitality Management	University of Dhaka	CGPA:3.27 out of 4	2017	4 years
HSC	Business Studies	Chittagong Urea Fertilizer College	CGPA:5 out of 5	2013	2 years
SSC	Business Studies	Chittagong Urea Fertilizer School & College	CGPA:5 out of 5	2011	2 years

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
ACE (Acquiring Competencies for Employment)	A Step-by-Step Guide to Captivating Delivery, The Problem Solver	BYLC(Bangladesh Youth Leadership Centre)	Bangladesh	Dhaka	2019	2 weeks
GDS- Reservation & Ticketing (Galileo)	Air Ticketing & Reservation	Associations of Travel agents Of Bangladesh (ATAB)	Bangladesh	Dhaka	2018	1 month

Professional Qualification:

Certification	Institute	Location	From	To
Skills and Strategies for Negotiation	Bangladesh Youth Leadership Centre	Dhaka	August 18, 2019	August 31, 2019
The Problem Solver Toolbox	Bangladesh Youth Leadership Centre	Dhaka	August 18, 2019	August 31, 2019
Air Ticekting & Reservation	Associations of Travel Agents of Bangladesh (ATAB)	Dhaka	February 1, 2018	March 1, 2018

Extra Curricular Activities:

1. President : Bangladesh Society for Tourism Innovation- BSTI Students' Wing
1. Ranger : Tender-Foot Training
3. BNCC (Bangladesh National Cadet Corps) : Junior Division
4. Former Special Tourism Secretary : International Tourism Students Confederation (ITSC)-Dhaka University Chapter
5. Former Head of Communication : International Tourism Students Confederation (ITSC) Dhaka University Chapter
6. Former Vice-President : International Tourism Students Confederation (ITSC)-Dhaka University Chapter
7. Joint Secretary and Divisonal Head of Rajshahi : North-Bengal Tourist Club
9. Intern Communication Officer: Our Shorts Their Shorts

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	High	High	High
English	High	High	High
Chinese	Beginner (Completed Level-1)	Beginner (Completed Level-1)	Beginner (Completed-1)

Personal Details :

Father's Name : Md.Saidur Rahman
Mother's Name : Mrs.Hasina Begum
Date of Birth : July 22, 1996
Gender : Female
Marital Status : Unmarried
Nationality : Bangladeshi
National Id No. : 3742052305
Religion : Islam
Permanent Address : Vill: Shadei, Ullapara, Ullapara, Sirajganj 6760
Current Location : Dhaka

Reference (s):

Reference: 01

Name : Prof. Dr. Rashidul Hasan
Organization : University of Dhaka
Designation : Former Professor
Address : University of Dhaka, Dhaka-1000,
Bangladesh.
Mobile : 01715769954
E-Mail : srhasan@gmail.com
Relation : Academic

Reference: 02

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