



Syed Ashiqul Islam

INFO



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House/Flat #17/8/C/1, F 1-3-E,
Block B, Prantik Tower, Shornali
Garden, Section-13, Mirpur 1216.



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Certifications



Excel Maestros

BUP Finance Society, 2019



The Fundamentals of Digital Marketing

Google Digital Garage, 2020



Google Analytics for Beginners

Google Analytics Academy, 2020

REFERENCES



Fahad Alahi Lahi

Specialist, Self-Service
Management, CEX & Service,
Commercial at Grameenphone
Contact Number: 01711084180



Hossain Mohammad Sabbir

Sub-Divisional Engineer (SDE)
Maintenance 5-6 Unit, Ghorashal
Power Station, BPDB, Palash,
Narsingdi.
Contact Number: 01670207922

EXPERIENCE



January-April, 2020 **Intern, Grameenphone Ltd**

Customer Service, CEX & Service Division,

I have helped my department to make an improved version of pre shift briefing for call center associates and also helped in simplifying many information about current and upcoming offers & campaigns of Grameenphone. I have also worked with the self-service team of my department and conducted a survey on IVR through interacting with customers.



2016-2019 **Private Tutor**

In the last 4 years, I have given private tuition to many students of school and college level from both English medium and Bangla medium (English Version) backgrounds.



2011-2013 **General Member**

Cultural Club, Adamjee Cantonment Public School Participated and organized events like cultural week of the club.

EDUCATION



2016-2019 **Bachelor of Business Administration in Marketing,
Bangladesh University of Professionals**
CGPA- 3.75



2015 **HSC, Adamjee Cantonment College**
Science, GPA - 5.00



2013 **SSC, Adamjee Cantonment Public School**
Science, GPA - 5.00

SKILLS

Microsoft Excel



Microsoft Word



SPSS



Microsoft PowerPoint

