

MA I DHW

I am Md. Sarwar Alam, a self motivated B.Tech engineer. Mechanical engineering is my passion. I have a clear logical mind with a practical approach for problem solving. I enjoy working on my own initiative or in a team and have a strong zeal for facing new challenges as well as for achieving personal goals. In short, I am a quick learner, responsible, efficient, hard working person with adequate interpersonal; presentation; communication skills.

Contact:



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OBJECTIVE

To obtain a position that will facilitate organization as well as my career utilizing my experience and personal skills for the betterment of the company all while broadening my knowledge, experience and I strive to ensure that a high degree of relationship is maintained all through my presence.

WORK EXPERIENCE

DURATION	POSITION	RESPONSIBILITY	ORGANIZATION
January'20 to till now	Central Service Coordinator	 Monitor authorized workshops and reach target set by company. Arrange rare parts and supply as per requirement. Assess vehicles for repairing and act as per budget. Make a vehicle ready for delivery. Process the bills of various local vendors. Coordinate with supply chain department to shift vehicles from one point to another. Monitor scrap activity. 	NITOL MOTORS LTD
January'19 To December'19	Workshop Manager	 Monitor whole servicing process and take necessary steps for smooth flow of operation. Maintain SDD (Same day delivery) rate, V/B/D (Vehicle per bay per day). Analyze monthly expenditure to ensure workshop profitability. Manpower analysis to work efficiently. Monitor safety and security of the Workshop. Take care of the heavy equipment like generator, hydraulic lift etc. Take steps to reduce VOR (Vehicle off-road). Arrange service campaign and ensure profitability. Coordinate with Sales to boost Sale. Conduct technical training to improve mechanics and drivers with new technology. Coordinate with Admin & HR to resolve issues. 	NITOL MOTORS LTD
January'18 To December'18	Warranty Coordinator	 Check vehicles maintenance history to relate failure history and facilitate the customer as per policy. Observe the failure symptoms to find out the root cause behind the failure. Suggest corrective measures to rectify failure of parts. Prepare Complain investigation report for TATA Motors. Collect the failed parts as evidence to failure. Claim the repairing cost of the vehicle from TATA Motors and settle it down. Prepare monthly reports on most failure parts. 	NITOL MOTORS LTD
November'17 To December'17	Service Engineer	 To provide regular maintenance to commercial vehicles. Diagnose and detect problems to provide technical solution. Estimate Spare and Labor to prepare quotation to get approval from corporate customers. Operate web system to update the records of vehicles. To monitor work progress at working bays. Conduct on-site service campaign as a part of Sales Promotional activity. 	NITOL MOTORS LTD

EDUCATIONAL PROFILE

Year of Passing	Certificate	Institution	Result	
2016	B.Tech (Mechanical Engineering)	Malaviya National Institute of Technology (Jaipur, India)	CGPA 5	
2010	H.S.C (Science)	Ebenezer Mat Hr Sec (Tamilnadu Board, India)	80.33%	
2008	S.S.C. (Science)	Adamjee Cant. Public School (Dhaka, Bangladesh)	GPA 5.00	

SOFTWARE SKILLS

•	Autodesk Inventor Professional (3D,FEM,assembly)		•	•	0	0	0	0
•	Auto-Cad Mechanical (2D)		•	•	•	•	0	0
•	Motion View, Hyper graph (complete mechanism analysis)		•	0	0	0	0	0
•	Hyper mesh (1D,2D mesh)	•	•	0	0	0	0	0
•	Solid Works	•	•	0	0	0	0	0
•	Acu console (CFD)	•	•	0	0	0	0	0

TRAINING AND MAJOR PROJECT

◆ Undergraduate Industrial

At 'Walton Hi-Tech Industries'. Working area was Refrigeration and air conditioning manu-

♦ Effi-Cycle 2013

Inter University eco-friendly tri cycle (both human and electric powered) making competition. Had to do complete design, 3Dmodeling, FEM analysis and in group fabrication. Represented the university team.

◆ Tech-Expo 2014

Project selected for National level technological festival, Tech-Expo 2014. Project topics: Multiple use of paddle power.

Product Development

Developed product: 'Multi cloth folder'. (Market analysis, identification customer needs, evaluating and prioritizing product, concept generation, product positioning, prototyping)

• B. Tech Final year project

Improvement in tracking geometry and performance evaluation of Scheffler Solar Concentrator.

ACHIEVEMENTS

- ICCR scholar. Got 100% funded tuition and other fees, additionally a decent monthly stipend during my B. Tech period.
- Authorized Photographer of MNIT, Jaipur.

EXTRA CURRICULAR

- Placed 1st in 'CAD Design' (3d cad modeling designing competition) in 'BLITZSCHAG 2014' (National level techno- cultural fest).
- Placed 2nd in the event 'Ball Launcher' (Mini combustion cannon) making competition in the same festival.
- Placed 2nd in Lan gaming (FIFA 11) competition in BLITZSCHLAG 2013.
- Was the event organizer (executive) of the event 'Moments' (Photographic exhibition) in the cultural festival NEURON 2012and the event 'Treasure Hunt' in the technical festival BLITSCHLAG 2013.
- Inter department (Player of mechanical department) football Champion, 2013.
- Good at speed cubing (Rubics Cube 3×3). Best timing 90 seconds.

PERSONAL INFORMATION

Name: MD. SARWAR ALAM

Current occupation: Engineer

Fathers Name: Md. Khairul Alam.

Mothers Name: Zakera Rouf Nationality: BANGLADESHI Date of Birth: 21.07.1993 Marital Status: Single

Blood Group: A+ve.

Permanent Address: Debidwar, Comilla.

Present Address: Flat#10, House# 48/A, Road# 10,

Dhaka Cantonment, Dhaka.

Interests: Traveling, Learning languages, Photog-

raphy, Sports, Rubic's Cube, Music

DECLARATION

I solemnly declare that all information above provided is true and correct to the best of my knowledge. If any information found incorrect; my candidature will liable to be rejected.

Signature

REFERENCE

Md. Khairul Alam (Father) Business Consultant Nitol Insurance Ltd, Dhaka.

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