

# Shah Istiak Shanto



To obtain a challenging position in a dynamic organization. To improve and utilize my analytical, creative and technical skills.

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Dhaka- 1216

## EMPLOYMENT

- Nov 2019- Present**     **Quantanite**  
**Analyst, Data Processing**  
CRP building, Mirpur 14, Dhaka-1206.
- Apr 2019- Oct 2019**     **Piickme Limited**  
**Call Centre Executive, Customer Service**  
27/1/B, Alamin Apon Heights, Shaymoli,  
Dhaka.
- Jan 2018 – Feb 2019**     **Pathao Limited**  
**Support Officer, Customer Experience**  
CWN (A) 3A, Road: 49, Kemal Ataturk Ave,  
Dhaka 1212
- Mar 2017- Dec 2017**     **Genex Infosys Limited**  
**Customer Service Associate, Customer Service**  
(Inbound Process - Grameenphone) Nitol  
Niloy Tower, Nikunjo-2, Dhaka-1229.

## EDUCATION

- Apr 2015- Sept 2019**     **B.Sc in Computer Science & Engineering**  
**Bangladesh University of Business & Technology**  
Obtained CGPA 2.85 out of 4.

## PROFESSIONAL SKILLS

|                      |             |
|----------------------|-------------|
| Communication        | <div></div> |
| Creativity           | <div></div> |
| Reliable             | <div></div> |
| Team Work            | <div></div> |
| Leadership           | <div></div> |
| Negotiation          | <div></div> |
| Software Proficiency | <div></div> |

## STRENGTHS

|              |             |
|--------------|-------------|
| Adaptability | <div></div> |
| Versatility  | <div></div> |
| Learner      | <div></div> |

## COMMUNICATION

|         |             |
|---------|-------------|
| Bengali | <div></div> |
| English | <div></div> |