Curriculum Vitae Of Uttam Biswas



Address: Vill: Mull Bari. PO: Bhangarhat. PS: Kotalipara.

Dist: Gopalgonj. Dhaka, Bangladesh

Mob: 01913452282

Mail:uttamb689@gmail.com

Career Objective:

To run responsible positions where I could use my learning and interpersonal skills, creativity, and above all my learning experiences in order to develop my career and as well as to contribute to the welfare of the company.

Special Qualification:

- > Self-Confident and being positive.
- ➤ Ability to do the work efficiently, under pressure and fulfill deadlines.
- ➤ Willing to accept responsibility and perform accordingly.
- > Can work independently or within a minimum supervision.
- > Open mined in adapting to new and challenging situation.
- ➤ Ability to lead a team to achieve the goal.

Professional Experience:

Total Experience: 7 Years.

Asst. System Engineer (January 2022 – Continue)

South Point Overseas Ltd.

Department: Information Technology.

Company Location: House: SW 6/A, Road: 02, Gulshan-1, Dhaka-1212

Duties/Responsibilities:

- ➤ Installation, configuration, monitoring and troubleshooting of network equipment (Routers, Switches), CCTV, Attendance Machine. Printer (online & offline), Scanner, Official all computers etc.
- Close monitoring of Server room equipment & All TX Network for smooth operation
- Finally taking Exam (Live streaming) with collaboration of foreigners using smart glass.

Support Engineer (July 2018 – December 2021)

Paradise Technologies Limited (Sister Concern of Paradise Group)

Department: Support & Network Operation Center (NOC)

Company Location: Awal Center (11th floor), 34 Kemal Atarturk Avenue, Banani,Dhaka-1213 **Duties/Responsibilities:**

- ➤ Installation, configuration, monitoring and troubleshooting of network equipment (Routers, Switches, OLT, ONU, etc.) at NOC, PoPs and Customers Premise
- ➤ Configuration & monitoring Mikrotik Router and Dude Visualization software
- Experience in Mikrotik queue create and customer bandwidth control.
- ➤ Configure & Monitor of networking device Multi Router Traffic Grapher (MRTG)
- ➤ Knowledge of TCP/IP, Wired and Wireless Network
- ➤ Basic Understanding of Static, OSPF and BGP routing
- Ensure client support over the phone, remotely & physically
- ➤ Plan made for cable laying & Server room equipment set-up (Basic).
- Experience in FTTX network (All TX work).
- ➤ IT Support, Such as PC Troubleshoot, smart TV, CCTV, Printer Installation & Troubleshoot.

Asst. Engineer (January 2016 – June 2018)

Paradise Telecom Limited (Sister Concern of Paradise Group)

Department: Network Operation Center (NOC)

Company Location: Awal Center (11th floor), 34 Kemal Atarturk Avenue ,Banani,Dhaka-1213.

Duties/Responsibilities:

- Reporting every time very carefully as well as analysis the data
- ➤ Network fault monitoring and escalation.
- ➤ Routing modification as per instruction.
- ➤ Communicate with concerned personnel inside or outside the organization network issues
- ➤ Closely monitor live alarms, signaling link status, card status, and transceiver status for different types of core and transmission nodes.
- Periodic visual inspection of Switch Room for temperature and Humidity.
- ➤ Maintain log of Network issues like site down time and up time.
- Raise trouble tickets to vendors and follow up accordingly.
- ➤ Inform to the respective team regarding fault issues (Fault Notification)
- ➤ Alarm Checking of UMG 8900, Softx3000 and find out problem
- ➤ Solve Transmission Alarm and other transmission work
- Sound knowledge about KPI, ASR, and trunk route congestion of incoming & outgoing traffics, inbound outbound traffic routing.
- Monthly health check of transmission equipment.

Search lite Communication Ltd.

Company Location: Nikonjo-1, House-28, Road: 3

Department: Rin Power White, Robi, Lux,

Name of the post: Data Entry Operator (DEO) and Team Operator.

Responsibility:

- ➤ All Team data collect and arrange for Reporting.
- Data entry on Excel sheet & Web Platform.
- > Daily Reporting.
- > Excel Sheet Checking submitting.

Duration: 01-01-2015 to 31-12-2015.

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pass.	Duration
				Year	
B.Sc in	Electrical &	Presidency	3.65(out of 4)	2015	4
Engineering	Electronic	University			
	Engineering				
Diploma in	Computer	Gopalgonj	3.31(Out of 4)	2011	4
Engineering	_	Polytechnic Institute			
S.S.C	Science	Talimpur Telihati High	3.44(out of 5)	2007	2
	Science	,	3.44(out of 5)	2007	2

Training Summary:

Training	Topics	Institute	Country	Location	Year	Duration
Title						
Industrial	Computer Hardware	Genuity	Bangladesh	Mirpur-1,	2010	6 Months
Training	maintenance &	System		Dhaka.		
	Network Essential	Ltd.				
SEIP	Server Administration	BITM	Bangladesh	BDBL	2019	2 Months
Project	& Cloud Management			Bhabon		
				Kawran		
				Bazar		

Workshop Summary (Online):

- 1. Workshop on Operational Management of FTTX on the month of April-2020
- 2. Workshop on MikroTik Bandwidth Management on the dated of 29-08-2020
- **3.** Workshop on CISCO Networking on the dated of 18-09-2020
- **4.** Workshop on Network Monitoring with Linux on the dated of 20-10-2020
- 5. Workshop on Network Security & Firewall with MikroTik on the dated of 04-12-2020

Computer Literacy:

Application Software : Microsoft Office word, Excel and Power Point.

Operating System : Windows XP, Windows Server, Linux Server Basic, Vista,

Windows 7, 8 & 10.

Other Tools : Internet Surfing, Networking

Software : Auto-cad design (Basic), Proteous (Simulation).

Language Proficiency:

Language	Reading	Writing	Speaking
Bangla	Excellent	Excellent	Excellent
English	Excellent	Very Good	Very Good
Hindi	Null	Null	Very Good

Personal Details:

Father's Name : Late Satyendra Nath Biswas

Mother's Name : Arati Biswas

Date of Birth & Place : 30th July 1990, Gopalgonj

Gender : Male.
Height : 5.9"
Weight : 70.

Marital Status : Unmarried.

Nationality : Bangladeshi (By birth).

Religion : Hindu (Sanaton).

Permanent Address:

Village : Mull Bari
Post Office : Bhangarhat,
Police Station : Kotalipara
District : Gopalgonj

Current Location :Khan Vila, Ghoshbag Primary School Goli,

Goshbag, Zirabo, Savar.

Declaration:

I undersigned, certify that to the best of my knowledge and belief, these data correctly Describe my qualification, and me.

Signature:

Uttam Biswas.