LOCAL SEO

SAHAR ANDALEEB



WHAT IS LOCAL SEO?

"Local SEO is the practice of optimizing a business's visibility in local search results."

SEO vs Local SEO:

- SEO involves enhancing a website to attain better positions in search engine results pages (SERPs) for particular keywords or phrases.
 - targets a global or national audience and aims to attract users from all over the world or a larger region.
- Local SEO, on the other hand, is a process to improve search rankings for local search queries specific to a particular geographic area or region.

WHY IS LOCAL SEO IMPORTANT?

If your business isn't optimized for local search, you could miss out on potential customers ready to shop in your area.

- Majority of consumers in several countries rely on Google for local business information.
- Searches like "shopping near me" on Google Maps have surged by over 100% annually, while mobile queries for "store open near me" have also increased by over 200% in recent years.
- Using local SEO can access this vast daily search volume, leading to increased traffic and customers for your site.

HOW DOES LOCAL SEO WORK?

Google's local search algorithms use three main factors to help find the best match:

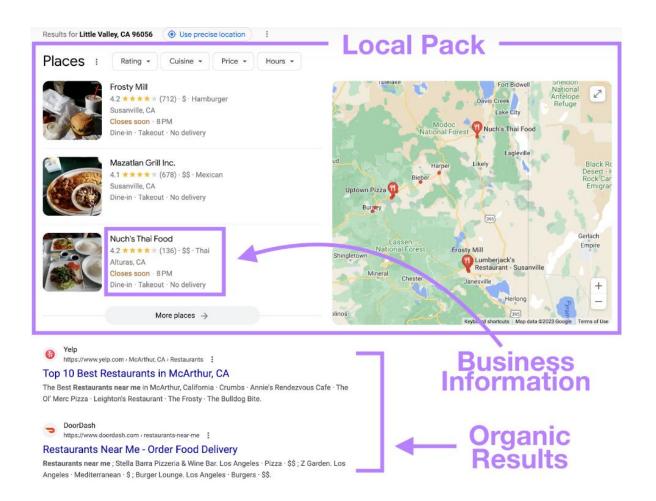
- **1. Relevance** (how closely related a Google Business Profile result is to the words a searcher uses in their query)
- 2. **Distance** (how far Google believes a user is from a business when they search)
- **3. Prominence** (how important Google thinks a business is to its potential customers)

Then, Google displays two types of search results for local searches.

The local pack results and organic results.

A **local pack**" (Google Maps and Business Profiles) is a Google feature that shows the top local business listings and a map.

Organic results are the "normal" blue link search results we're all used to seeing on Google.



Does Google dispay local results only for queries containing local keywords?

No, Google doesn't display local results only for queries that contain a city, state, or "near me" keyword. It all depends on the intent of the query.

If Google believes the intent of your search is local, it'll display local results. Even if your search isn't explicitly local.

For example, if you are in Islamabad and search for "barber shops," Google would still display a local pack for Islamabad barber shops.

RANKING SIGNALS FOR LOCAL SEO

Google uses a different set of ranking factors to rank the local search results, including:

- 1. The location that the person is searching from
- 2. NAP citations
- 3. Presence of Google Business Profile listing
- 4. Keywords used in Google Business Profile
- 5. Sentiment of online reviews
- 6. Keywords used in *online reviews*
- 7. Number of "check-ins" at that location
- 8. Shares on social media
- 9. Google Maps star rating for that business

HOW TO DO LOCAL SEO?

Create a strategy to increase your local rankings and boost traffic.

Local SEO tips:

- 1. Local Keywords: Research and use relevant local keywords in your website content, meta tags, and headings.
- 2. Google My Business: Claim and optimize your Google My Business listing with accurate information, categories, and photos.
- 3. Local Citations: Get listed on local directories, review sites, and online listings with consistent NAP (Name, Address, Phone Number) information.
- **4. On-Page Optimization:** Optimize your website's title tags, meta descriptions, and content for local relevance.
- **Mobile Optimization:** Ensure your website is mobile-friendly for users searching on smartphones.

- 6. Reviews and Ratings: Encourage satisfied customers to leave positive reviews on Google and other review platforms.
- 7. Local Link Building: Build relationships with local businesses and organizations for relevant backlinks.
- Social Media Back Linking: Engage with your local community on social media platforms, sharing updates and promotions.
- 9. Monitor and Analyze: Track your local SEO efforts using tools like Google Analytics and Google Search Console, adjusting strategies as needed.

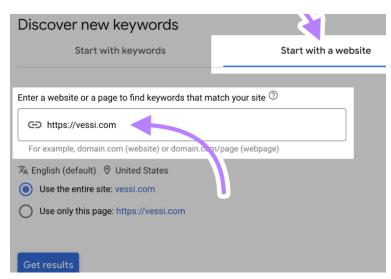
1. DO LOCAL KEYWORD RESEARCH

- Location-Specific Keywords: Identify keywords that include your city, neighborhood, or region.
 - optimize for "store + city" keywords
- Google Autocomplete: Use Google's autocomplete feature to find local keyword suggestions based on searches related to your business.
 - It can also help you discover valuable long-tail keywords for local SEO.

- Competitor Analysis: Look at your competitors' websites and see which keywords they are targeting for local search.
 - Leverage Google Keyword Planner for discovering local keywords to rank on:

"Discover new keywords" → "Start with a website" →

"Get results".



- Long-Tail Keywords: Consider longer, more specific phrases that reflect local intent and target niche markets.
- **User Intent:** Understand the intent behind local searches (e.g., informational, navigational, transactional) to tailor your keyword strategy accordingly.

2. OPTIMIZE YOUR GOOGLE BUSINESS PROFILE

A **Google Business Profile** (formerly Google My Business) is a free business listing with information about your business.

• It allows you to provide details like your location, services, products, and photos.

Business Profile tips:

- Set detailed business hours (including holidays)
- Select various attributes to describe your business (like outdoor seating, Wi-Fi, etc.)
- Upload photos and videos regularly (promotes engagement and boosts rankings)

To ensure you're optimized for Google My Business

- Create and verify a Google My Business page.
- 2. Encourage your customers to share reviews online.
- 3. Respond authentically to reviews, specifying location.
 - For example, "We appreciate your feedback on [product/service] in [city, state]. We value your input and look forward to working with you again. Thank you from the [full company name] team."

3. GET LOCAL (NAP) CITATIONS

NAP citations are places that mention your **N**ame, **A**ddress, and **P**hone number online.

- Usually appear on business directories and social media profiles.
- NAP citations are important because Google may use them to verify that your business information is accurate.

NAP CITATION TIPS:

- Submit your business to online directories.
 - How?
 - Identify major directories relevant to your business.
 - Visit each directory's website.
 - Look for options like "Add Your Business" or "Claim Your Business."
 - Provide accurate information and verify ownership if required.
- Ensure 100% consistency in your business name, address, and phone number (NAP) across all listings.
 - On your website, on your Google Business Profile, on business directories, on local listings sites.

- Get listed on **industry-specific** directories and niche platforms relevant to your business.
 - Foodpanda, Zameen.com, PakistanLawyer.com, ServiceFinder.pk, PakPlumbers, Sehat.com.pk, workchest.com
- Earn mentions and citations from local news websites, blogs, and community organizations by participating in events or sponsoring local initiatives.
- Monitor and manage your citations regularly to update any changes in your business information.

Pro Tip: Avoid including NAP in the image. Images are not crawlable.

4. ON-PAGE OPTIMIZATION FOR LOCAL SEO

- Use location-specific keywords in title tags, meta descriptions, headings, and content.
- Include your NAP (Name, Address, Phone number) in a visible location on each page.
- Create location-specific landing pages if you have multiple locations.
- Optimize your Google My Business listing with accurate information, photos, and reviews.
- Use local schema markup to help search engines understand your business location.
- Optimize images with alt tags containing local keywords and location information.

 Include local landmarks, neighborhoods, and events in your content where relevant.

Example:

Let's say you own a hotel in Islamabad, Pakistan.

- mention nearby landmarks like Faisal Mosque, Daman-e-Koh, or Shakarparian Park in your website content.
- If there's an upcoming event like the Islamabad Literature
 Festival or Islamabad Fashion Week, you could feature it in
 your content to attract visitors who may be attending or
 interested in those events.
- This local context helps search engines understand <u>your</u>
 <u>relevance to Islamabad</u> and can boost your visibility in local search results.

5. MOBILE OPTIMIZATION FOR LOCAL SEO

Responsive Design:

- Ensure your website is mobile-responsive.
- Google prioritizes mobile-friendly websites in search results.

Page Speed:

- Optimize your website's loading speed for mobile devices.
- Users expect fast-loading pages on mobile, and
- Google considers page speed as a ranking factor.
- Compress images, minify CSS and JavaScript.

6. REVIEWS AND RATINGS

Encourage Online Reviews

- Reviews are one of the most important trust signals your brands can have.
- Remind customers to leave reviews (you can create and share a link in Google Business Profile)
 - Place a sign at checkout asking customers to leave a review
 - Send an automated follow-up email requesting a review
- Respond to the reviews you receive
 - Verify your Business Profile (to respond to a review, you must have a verified business)

7. LOCAL LINK BUILDING

- Engage with local businesses or organizations for mutual link exchanges.
- List your business on local directories and citation sites.
- Collaborate with local influencers or bloggers for link opportunities.
- Participate in local forums or community discussions and include your website link when relevant.

8. SOCIAL MEDIA BACK LINKING

- Social media backlinks refer to any link from a social media website or page to your site.
- It can be placed inside a post, in the comments, or on user profiles.
- It can also be shared directly on the feeds of sites like Twitter,
 Facebook, Reddit, and Pinterest.

- Share your website content updates on local social media platforms.
- Engage with local social media influencers for collaborations and mentions.
- Participate in local community groups or forums on social media,
 - Include your website link in your social media profiles.
- Share testimonials or reviews from local customers on social media, linking back to your website.
- Utilize local hashtags in your social media posts to increase visibility within the local community.

9. MONITOR AND ANALYZE:

 Track your local SEO efforts using tools like Google Analytics and Google Search Console, adjusting strategies as needed.

ONLINE REPUTATION MANAGEMENT

- Online reputation management a.k.a ORM
- Is the process of managing and maintaining the public perception of a brand, business, or person online.
- Involves:
 - Respond promptly: Address both positive and negative reviews promptly and professionally.
 - Address any negative feedback or complaints publicly and offer solutions or apologies as necessary.
 - Highlight positive feedback and testimonials on your website and social media channels.
- Good reputation → Loyal customer → more revenue