

## **General**

It is agreed that all Members' privileges and rights to enjoy the promotions, discounts and special offers are governed by the Terms and Conditions and Privacy Notice hereunder. Failure to comply with such Terms and Conditions shall result in the refusal and/or the cancellation of the SOFEAROSE Membership by Qzara Apparel & Textile Sdn Bhd (herein referred to as the "Company").

The terms and conditions may change throughout time. Access to this website is permitted on a temporary basis, and we reserve the right to withdraw or amend our services without notice. We will not be liable if for any reason this Website is unavailable at any time or for any period. This Website also contains links to other websites, which are not controlled by SOFEAROSE and accepts no responsibility for them or for any loss or damage that may arise from your use of them.

You are responsible for the confidentiality of your login details, password and all other information provided.

## **Earning Points**

Points will be credited to a members account for purchases by the member of qualifying goods from SOFEAROSE. When making a transaction the member will earn 1 (one) MEMBERSHIP point for every dollar spent and the points will be calculated daily. The points will be given based on the currency which the product was purchased.

## **Reward Points**

Rewards points that are redeemed as a part/full 'payment' when placing an order, cannot be returned to the customer in the event of an item/the entire order being refunded. Reward Points are a token gift from SOFEAROSE to our customers; once used, they cannot be reissued. Reward points that are earned in a completed transaction, will be removed from the customer's account in the event that an item/the entire order is refunded. E.g. If the cost of an item is RM50, which is then returned for a refund, 50 Reward Points will be removed from the customer's account following completion of the refund.

The Company may substitute any rewards or prizes for those of comparable value without notice. The Company will not be responsible for errors resulting from computer hardware/software error or fraud.

## **Prohibitions**

You must not misuse this Website, commit or encourage a criminal offence; transmit or distribute a virus, trojan, worm, or post any other material which is malicious, technologically harmful, in breach of confidence or in any way offensive or obscene; cause annoyance to other users; send any unsolicited

advertising or promotional material. SOFEAROSE will report any such breach to the relevant law enforcement authorities and disclose your identity to them. We will not be liable for any loss or damage caused by a distributed denial-of-service attack, viruses or other technologically harmful material that may infect your computer equipment, computer programs, data or other proprietary material due to your use of this Website or to your downloading of any material posted on it, or on any website linked to it.

SOFEAROSE reserves the right to close accounts if any user is seen to be attempting to disrupt our services in any way.

### **Termination and Modification**

The company may at any time and in its absolute discretion to amend or terminate the discount privileges, terms and conditions, without any reference to the Member and without assigning any reason. The Company reserves the right to reject any application without prejudice to any party. The SOFEAROSE MEMBERSHIP Card remains the property of the company and must be returned to the company upon request.